



# Buffalo & Erie County Public Library

## Public Access Computer Statistics

February 2010

### EXECUTIVE SUMMARY: ALL OUTLETS

Total Number of Sessions


	February		% of	Year to Date		% of
	2010	2009	Change	2010	2009	Change
<b>System Total</b>	<b>64,943</b>	61,748	<b>5.2%</b>	<b>131,907</b>	124,736	<b>5.7%</b>
Contract Member Libraries	31,008	29,829	4.0%	62,202	58,890	5.6%
City Branches	16,351	14,673	11.4%	33,954	30,088	12.8%
Central Library	17,584	17,246	2.0%	35,751	35,758	0.0%

Sessions Per Public Computer	February	
	PAC	Laptops
Contract Member Libraries	72.6	11.5
Buffalo Branches	75.7	23.5
Central Library	155.6	0

Year to Date	
PAC	Laptops
145.7	21.8
157.2	46.5
316.4	0


## Registered Public Access Computer Sessions

### Session Counts Per Outlet

 <b>Library</b>	February 2010			February 2009	Change	Year to Date 2010			YTD 2009	Change
	Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions		Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions	
Alden (Ewell Free)	149	27	176	121	45.5%	341	56	397	299	32.8%
<i>Amherst</i>										
Audubon	1,944	251	2,195	1,956	12.2%	3,951	416	4,367	3,949	10.6%
Clearfield	1,421	157	1,578	1,761	-10.4%	2,940	303	3,243	3,371	-3.8%
Eggertsville-Snyder	758	88	846	871	-2.9%	1,509	161	1,670	1,784	-6.4%
Williamsville	580	51	631	582	8.4%	1,118	103	1,221	1,125	8.5%
Angola	537	63	600	620	-3.2%	1,127	134	1,261	1,200	5.1%
Aurora	832	68	900	993	-9.4%	1,702	165	1,867	1,925	-3.0%
Boston	171	129	300	308	-2.6%	334	199	533	560	-4.8%
<i>Cheektowaga</i>										
Julia Boyer Reinstein	2,074	189	2,263	2,360	-4.1%	4,263	430	4,693	4,540	3.4%
Reinstein Memorial	1,942	258	2,200	1,896	16.0%	3,954	593	4,547	3,738	21.6%
Clarence	1,088	102	1,190	1,136	4.8%	2,113	185	2,298	2,287	0.5%
Collins	473	160	633	596	6.2%	877	331	1,208	1,204	0.3%
Concord	470	162	632	801	-21.1%	943	293	1,236	1,590	-22.3%
Eden	273	80	353	378	-6.6%	543	174	717	726	-1.2%
Elma	390	52	442	459	-3.7%	757	90	847	899	-5.8%
Grand Island Memorial	674	91	765	729	4.9%	1,278	153	1,431	1,429	0.1%
<i>Hamburg</i>										
Hamburg	1,146	247	1,393	1,596	-12.7%	2,344	527	2,871	3,181	-9.7%
Lake Shore	380	32	412	489	-15.7%	766	84	850	980	-13.3%
Lackawanna	1,184	467	1,651	1,305	26.5%	2,336	841	3,177	2,617	21.4%
Lancaster	1,635	217	1,852	1,818	1.9%	3,416	427	3,843	3,497	9.9%
Marilla	132	31	163	175	-6.9%	267	61	328	375	-12.5%
Newstead	379	131	510	558	-8.6%	754	269	1,023	1,174	-12.9%
North Collins	212	181	393	276	42.4%	435	353	788	590	33.6%
Orchard Park	1,515	178	1,693	1,240	36.5%	3,150	378	3,528	2,536	39.1%
City of Tonawanda	789	186	975	861	13.2%	1,541	332	1,873	1,485	26.1%
<i>Town of Tonawanda</i>										
Kenilworth	900	209	1,109	970	14.3%	1,704	376	2,080	1,913	8.7%
Kenmore	2,740	554	3,294	2,920	12.8%	5,471	1,087	6,558	5,977	9.7%
West Seneca	1,741	118	1,859	2,054	-9.5%	3,504	243	3,747	3,939	-4.9%
<i>Buffalo</i>										
Crane	1,962	181	2,143	2,231	-3.9%	4,124	345	4,469	4,611	-3.1%
Dudley	1,286	298	1,584	1,184	33.8%	2,670	523	3,193	2,645	20.7%
East Clinton	757	182	939	1,251	-24.9%	1,548	410	1,958	2,407	-18.7%
East Delavan	1,732	861	2,593	2,191	18.3%	3,496	1,731	5,227	4,345	20.3%
Merriweather	2,395	1,265	3,660	3,305	10.7%	5,145	2,693	7,838	6,851	14.4%
Niagara	1,344	872	2,216	2,368	-6.4%	2,704	1,957	4,661	4,995	-6.7%
North Park	1,345	274	1,619	N/A	N/A	2,634	566	3,200	N/A	N/A
Riverside	1,082	515	1,597	2,143	-25.5%	2,236	1,172	3,408	4,234	-19.5%
<i>Central</i>										
B S T	6,476	482	6,958	6,296	10.5%	13,049	974	14,023	13,410	4.6%
Children's	0	377	377	334	12.9%	0	791	791	666	18.8%
GRO	34	0	34	31	9.7%	70	0	70	58	20.7%
HSS	9,281	499	9,780	10,186	-4.0%	19,101	937	20,038	20,828	-3.8%
Teen Room	257	178	435	399	9.0%	496	333	829	796	4.1%
<b>System</b>	<b>54,480</b>	<b>10,463</b>	<b>64,943</b>	<b>61,748</b>	<b>5.2%</b>	<b>110,711</b>	<b>21,196</b>	<b>131,907</b>	<b>124,736</b>	<b>5.7%</b>
Member Libraries	26,529	4,479	31,008	29,829	4.0%	53,438	8,764	62,202	58,890	5.6%
Buffalo Branches	11,903	4,448	16,351	14,673	11.4%	24,557	9,397	33,954	30,088	12.8%
Central Library	16,048	1,536	17,584	17,246	2.0%	32,716	3,035	35,751	35,758	0.0%

\* North Park re-opened September 17, 2009

**Registered Public Access Computer Sessions**  
Session Counts Per Outlet

 <b>Library</b>	<b>Sessions Per Computer</b>									
	<b>February 2010</b>			<b>Year to Date</b>		<b>February 2010</b>			<b>Year to Date</b>	
	<b>Number of PACs</b>	<b>Number of Sessions</b>	<b>Sessions/ PAC</b>	<b>Sessions/ PAC</b>	<b>Number of Laptops</b>	<b>Number of Sessions</b>	<b>Sessions / Laptops</b>	<b>Number of Sessions</b>	<b>Sessions / Laptops</b>	
Alden (Ewell Free)	5	176	35.2	79.4						
<i>Amherst</i>										
Audubon	31	2,195	70.8	140.9	6	34	5.7	52	8.7	
Clearfield	14	1,578	112.7	231.6						
Egbertsville-Snyder	9	846	94.0	185.6	3	54	18.0	91	30.3	
Williamsville	13	631	48.5	93.9	2	14	7.0	21	10.5	
Angola	14	600	42.9	90.1	6	63	10.5	157	26.2	
Aurora	12	900	75.0	155.6						
Boston	10	300	30.0	53.3	4	27	6.8	43	10.8	
<i>Cheektowaga</i>										
Julia Boyer Reinstein	38	2,263	59.6	123.5	5	46	9.2	71	14.2	
Reinstein Memorial	23	2,200	95.7	197.7						
Clarence	16	1,190	74.4	143.6						
Collins	13	633	48.7	92.9						
Concord	12	632	52.7	103.0						
Eden	8	353	44.1	89.6						
Elma	10	442	44.2	84.7						
Grand Island Memorial	15	765	51.0	95.4						
<i>Hamburg</i>										
Hamburg	14	1,393	99.5	205.1	3	151	50.3	320	106.7	
Lake Shore	7	412	58.9	121.4						
Lackawanna	16	1,651	103.2	198.6						
Lancaster	15	1,852	123.5	256.2						
Marilla	8	163	20.4	41.0	2	22	11.0	35	17.5	
Newstead	11	510	46.4	93.0						
North Collins	10	393	39.3	78.8						
Orchard Park	19	1,693	89.1	185.7						
City of Tonawanda	16	975	60.9	117.1	3	49	16.3	79	26.3	
<i>Town of Tonawanda</i>										
Kenilworth	19	1,109	58.4	109.5	6	15	2.5	15	2.5	
Kenmore	25	3,294	131.8	262.3						
West Seneca	24	1,859	77.5	156.1	6	53	8.8	117	19.5	
<i>Buffalo</i>										
Crane	31	2,143	69.1	144.2	7	176	25.1	373	53.3	
Dudley	24	1,584	66.0	133.0	2	27	13.5	47	23.5	
East Clinton	11	939	85.4	178.0						
East Delavan	44	2,593	58.9	118.8	6	149	24.8	277	46.2	
Merriweather	47	3,660	77.9	166.8						
Niagara	20	2,216	110.8	233.1						
North Park*	23	1,619	70.4	139.1						
Riverside	16	1,597	99.8	213.0						
<i>Central</i>										
B S T	42	6,958	165.7	333.9						
Children's	8	377	47.1	98.9						
GRO	2	34	17.0	35.0						
HSS	49	9,780	199.6	408.9						
Teen Room	12	435	36.3	69.1						
<b>System</b>	<b>756</b>	<b>64,943</b>	<b>85.9</b>	<b>174.5</b>	<b>61</b>	<b>880</b>	<b>14.4</b>	<b>1,698</b>	<b>27.8</b>	
Member Libraries	427	31,008	72.6	145.7	46	528	11.5	1,001	21.8	
Buffalo Branches	216	16,351	75.7	157.2	15	352	23.5	697	46.5	
Central Library	113	17,584	155.6	316.4	0	0	0	0	0	

\* North Park re-opened September 17, 2009



# Public Access Computer Statistics

## February Footnotes

### 2010\*

1/20-24/2010	<b>Concord Public</b>	Closed for boiler replacement.
2/15/2010	<b>Audubon</b>	Closed for President's Day - open last year

### 2009\*

	<b>System-Wide</b>	A determination was made that all PCs in the public venue will be counted as Internet-able PCs. All PC counts were updated in February 2009.
2/2 & 2/4/09 2/12/2009	<b>Collins</b> <b>ANG,EDN,EDL, ELM</b> <b>JBR,NIA COL</b>	Computers down both days. All branches listed were down before opening due to loss of power.
2/13 - 14/09 11/08 - 3/09	<b>Concord</b> <b>Marilla</b> <b>Clarence</b> <b>Orchard Park</b>	Reported to Ken Stone that they were closing; no power in the area. Closed - power outage Closed - Building used as media center for Flight 3407 updates. On Going - Building Renovations
2/25/2009 2/27/2009 2/28/2009 2/1/2008	<b>Orchard Park</b> <b>Dudley</b> <b>Dudley</b> <b>Grosvenor Room</b>	8 of 21 Public Access Computers available for use. 10 computers back in service, bringing the total to 18. Computers down 11:00 am - 6:00pm Computers down all day. 5 Public Access Computers moved to BST.
	<b>North Park</b>	Library Closed 10/4/2008
	<b>City Branches &amp; Central</b>	A formula error impacting February 2007 and February 2008 year to date totals was found in February 2009. This error understated results for both years (actual activity was higher than previously reported). Incorrect year to date figures for Buffalo Branches and the Central Library were subsequently carried into 2008 calculations and comparison data. Spreadsheets have been retrospectively corrected as of April 2009.

\* Youth Resource Center computers were added to all locations during Fall 2001. These computers do not require registration before use and are not tracked in these statistics. Therefore, juvenile computer use statistics are underreported.