



# Buffalo & Erie County Public Library

## Public Access Computer Statistics

January 2010

### EXECUTIVE SUMMARY: ALL OUTLETS

Total Number of Sessions


	January		% of	Year to Date		% of
	2010	2009	Change	2010	2009	Change
<b>System Total</b>	<b>66,964</b>	62,988	<b>6.3%</b>	<b>66,964</b>	62,988	<b>6.3%</b>
Contract Member Libraries	31,194	29,061	7.3%	31,194	29,061	7.3%
City Branches	17,603	15,415	14.2%	17,603	15,415	14.2%
Central Library	18,167	18,512	-1.9%	18,167	18,512	-1.9%

Sessions Per Public Computer	January	
	PAC	Laptops
Contract Member Libraries	73.1	11.8
Buffalo Branches	81.5	23.0
Central Library	160.8	0


Year to Date	
PAC	Laptops
73.1	11.8
81.5	23.0
160.8	0

## Registered Public Access Computer Sessions

### Session Counts Per Outlet

 <b>Library</b>	January 2010			January 2009	Change	Year to Date 2010			YTD 2009	Change
	Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions		Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions	
Alden (Ewell Free)	192	29	221	178	24.2%	192	29	221	178	24.2%
<i>Amherst</i>										
Audubon	2,007	165	2,172	1,993	9.0%	2,007	165	2,172	1,993	9.0%
Clearfield	1,519	146	1,665	1,610	3.4%	1,519	146	1,665	1,610	3.4%
Eggertsville-Snyder	751	73	824	913	-9.7%	751	73	824	913	-9.7%
Williamsville	538	52	590	543	8.7%	538	52	590	543	8.7%
Angola	590	71	661	580	14.0%	590	71	661	580	14.0%
Aurora	870	97	967	932	3.8%	870	97	967	932	3.8%
Boston	163	70	233	252	-7.5%	163	70	233	252	-7.5%
<i>Cheektowaga</i>										
Julia Boyer Reinstein	2,189	241	2,430	2,180	11.5%	2,189	241	2,430	2,180	11.5%
Reinstein Memorial	2,012	335	2,347	1,842	27.4%	2,012	335	2,347	1,842	27.4%
Clarence	1,025	83	1,108	1,151	-3.7%	1,025	83	1,108	1,151	-3.7%
Collins	404	171	575	608	-5.4%	404	171	575	608	-5.4%
Concord	473	131	604	789	-23.4%	473	131	604	789	-23.4%
Eden	270	94	364	348	4.6%	270	94	364	348	4.6%
Elma	367	38	405	440	-8.0%	367	38	405	440	-8.0%
Grand Island Memorial	604	62	666	700	-4.9%	604	62	666	700	-4.9%
<i>Hamburg</i>										
Hamburg	1,198	280	1,478	1,585	-6.8%	1,198	280	1,478	1,585	-6.8%
Lake Shore	386	52	438	491	-10.8%	386	52	438	491	-10.8%
Lackawanna	1,152	374	1,526	1,312	16.3%	1,152	374	1,526	1,312	16.3%
Lancaster	1,781	210	1,991	1,679	18.6%	1,781	210	1,991	1,679	18.6%
Marilla	135	30	165	200	-17.5%	135	30	165	200	-17.5%
Newstead	375	138	513	616	-16.7%	375	138	513	616	-16.7%
North Collins	223	172	395	314	25.8%	223	172	395	314	25.8%
Orchard Park	1,635	200	1,835	1,296	41.6%	1,635	200	1,835	1,296	41.6%
City of Tonawanda	752	146	898	624	43.9%	752	146	898	624	43.9%
<i>Town of Tonawanda</i>										
Kenilworth	804	167	971	943	3.0%	804	167	971	943	3.0%
Kenmore	2,731	533	3,264	3,057	6.8%	2,731	533	3,264	3,057	6.8%
West Seneca	1,763	125	1,888	1,885	0.2%	1,763	125	1,888	1,885	0.2%
<i>Buffalo</i>										
Crane	2,162	164	2,326	2,380	-2.3%	2,162	164	2,326	2,380	-2.3%
Dudley	1,384	225	1,609	1,461	10.1%	1,384	225	1,609	1,461	10.1%
East Clinton	791	228	1,019	1,156	-11.9%	791	228	1,019	1,156	-11.9%
East Delavan	1,764	870	2,634	2,154	22.3%	1,764	870	2,634	2,154	22.3%
Merriweather	2,750	1,428	4,178	3,546	17.8%	2,750	1,428	4,178	3,546	17.8%
Niagara	1,360	1,085	2,445	2,627	-6.9%	1,360	1,085	2,445	2,627	-6.9%
North Park	1,289	292	1,581	N/A	N/A	1,289	292	1,581	N/A	N/A
Riverside	1,154	657	1,811	2,091	-13.4%	1,154	657	1,811	2,091	-13.4%
<i>Central</i>										
B S T	6,573	492	7,065	7,114	-0.7%	6,573	492	7,065	7,114	-0.7%
Children's	0	414	414	332	24.7%	0	414	414	332	24.7%
GRO	36	0	36	27	33.3%	36	0	36	27	33.3%
HSS	9,820	438	10,258	10,642	-3.6%	9,820	438	10,258	10,642	-3.6%
Teen Room	239	155	394	397	-0.8%	239	155	394	397	-0.8%
<b>System</b>	<b>56,231</b>	<b>10,733</b>	<b>66,964</b>	62,988	<b>6.3%</b>	<b>56,231</b>	<b>10,733</b>	<b>66,964</b>	62,988	<b>6.3%</b>
Member Libraries	26,909	4,285	31,194	29,061	7.3%	26,909	4,285	31,194	29,061	7.3%
Buffalo Branches	12,654	4,949	17,603	15,415	14.2%	12,654	4,949	17,603	15,415	14.2%
Central Library	16,668	1,499	18,167	18,512	-1.9%	16,668	1,499	18,167	18,512	-1.9%

**Registered Public Access Computer Sessions**  
Session Counts Per Outlet

 <b>Library</b>	<b>Sessions Per Computer</b>									
	<b>January 2010</b>			<b>Year to Date</b>		<b>January 2010</b>			<b>Year to Date</b>	
	<b>Number of PACs</b>	<b>Number of Sessions</b>	<b>Sessions/ PAC</b>	<b>Sessions/ PAC</b>	<b>Number of Laptops</b>	<b>Number of Sessions</b>	<b>Sessions / Laptops</b>	<b>Number of Sessions</b>	<b>Sessions / Laptops</b>	
Alden (Ewell Free)	5	221	44.2	44.2						
<i>Amherst</i>										
Audubon	31	2172	70.1	70.1	6	18	3.0	18	3.0	
Clearfield	14	1665	118.9	118.9						
Egbertsville-Snyder	9	824	91.6	91.6	3	37	12.3	37	12.3	
Williamsville	13	590	45.4	45.4	2	7	3.5	7	3.5	
Angola	14	661	47.2	47.2	6	94	15.7	94	15.7	
Aurora	12	967	80.6	80.6						
Boston	10	233	23.3	23.3	4	16	4.0	16	4.0	
<i>Cheektowaga</i>										
Julia Boyer Reinstein	38	2430	63.9	63.9	5	25	5.0	25	5.0	
Reinstein Memorial	23	2347	102.0	102.0						
Clarence	16	1108	69.3	69.3						
Collins	13	575	44.2	44.2						
Concord	12	604	50.3	50.3						
Eden	8	364	45.5	45.5						
Elma	10	405	40.5	40.5						
Grand Island Memorial	15	666	44.4	44.4						
<i>Hamburg</i>										
Hamburg	14	1478	105.6	105.6	3	169	56.3	169	56.3	
Lake Shore	7	438	62.6	62.6						
Lackawanna	16	1526	95.4	95.4						
Lancaster	15	1991	132.7	132.7						
Marilla	8	165	20.6	20.6	2	13	6.5	13	6.5	
Newstead	11	513	46.6	46.6						
North Collins	10	395	39.5	39.5						
Orchard Park	19	1835	96.6	96.6						
City of Tonawanda	16	898	56.1	56.1	3	30	10.0	30	10.0	
<i>Town of Tonawanda</i>										
Kenilworth	19	971	51.1	51.1						
Kenmore	25	3264	130.6	130.6						
West Seneca	24	1888	78.7	78.7	6	64	10.7	64	10.7	
<i>Buffalo</i>										
Crane	31	2326	75.0	75.0	7	197	28.1	197	28.1	
Dudley	24	1609	67.0	67.0	2	20	10.0	20	10.0	
East Clinton	11	1019	92.6	92.6						
East Delavan	44	2634	59.9	59.9	6	128	21.3	128	21.3	
Merriweather	47	4178	88.9	88.9						
Niagara	20	2445	122.3	122.3						
North Park*	23	1581	68.7	68.7						
Riverside	16	1811	113.2	113.2						
<i>Central</i>										
B S T	42	7065	168.2	168.2						
Children's	8	414	51.8	51.8						
GRO	2	36	18.0	18.0						
HSS	49	10258	209.3	209.3						
Teen Room	12	394	32.8	32.8						
<b>System</b>	<b>756</b>	<b>66,964</b>	<b>88.6</b>	<b>88.6</b>	<b>55</b>	<b>818</b>	<b>14.9</b>	<b>818</b>	<b>14.9</b>	
Member Libraries	427	31,194	73.1	73.1	40	473	11.8	473	11.8	
Buffalo Branches	216	17,603	81.5	81.5	15	345	23.0	345	23.0	
Central Library	113	18,167	160.8	160.8	0	0	0	0	0	

\* North Park re-opened September 17, 2009



## Public Access Computer Statistics

### January Footnotes

#### 2010\*

1/20-24/2010	<b>Concord Public</b>	Closed for boiler replacement.
1/10/2010	<b>Elma</b>	Began Sunday hours

#### 2009\*

1/26-30/2009	<b>City of Tonawanda</b>	Closed for painting in building.
11/08 - 3/09	<b>Orchard Park</b>	On Going - Building Renovations 8 of 21 Public Access Computers available for use during Renovation.

**North Park** Library Closed 10/4/2008

**City Branches & Central** A formula error impacting February 2007 and February 2008 year to date totals was found in February 2009. This error understated results for both years (actual activity was higher than previously reported). Incorrect year to date figures for Buffalo Branches and the Central Library were subsequently carried into 2008 calculations and comparison data. Spreadsheets have been retrospectively corrected as of April 2009.

\* Youth Resource Center computers were added to all locations during Fall 2001. These computers do not require registration before use and are not tracked in these statistics. Therefore, juvenile computer use statistics are underreported.