



Buffalo & Erie County Public Library


Public Access Computer Statistics

June 2010 Revised

EXECUTIVE SUMMARY: ALL OUTLETS						
Total Number of Sessions						
	June		% of	Year to Date		% of
	2010	2009	Change	2010	2009	Change
System Total	70,253	69,544	1.0%	420,952	399,449	5.4%
Contract Member Libraries	34,272	34,983	-2.0%	201,779	194,122	3.9%
City Branches	19,143	17,400	10.0%	110,709	97,260	13.8%
Central Library	16,838	17,161	-1.9%	108,464	108,067	0.4%
Sessions Per Public Computer	June					
	PAC	Laptops				
Contract Member Libraries	80.3	11.7	Year to Date			
Buffalo Branches	88.6	17.4	PAC	Laptops		
Central Library	149.0	0	472.6	62.6		
			512.5	126.3		
			959.9	0		

Registered Public Access Computer Sessions


Session Counts Per Outlet

 Library	JUNE 2010			JUNE 2009	Change	Year to Date 2010			YTD 2009	Change
	Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions		Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions	
Alden (Ewell Free)	179	35	214	161	32.9%	1,106	153	1,259	915	37.6%
<i>Amherst</i>										
Audubon	2,130	236	2,366	2,240	5.6%	12,552	1,365	13,917	12,745	9.2%
Clearfield	1,580	133	1,713	1,828	-6.3%	9,335	902	10,237	10,684	-4.2%
Egbertsville-Snyder	972	84	1,056	1,144	-7.7%	5,154	462	5,616	6,063	-7.4%
Williamsville	616	57	673	618	8.9%	3,637	290	3,927	3,699	6.2%
Angola	609	196	805	764	5.4%	3,651	606	4,257	4,115	3.5%
Aurora	1,053	82	1,135	923	23.0%	5,735	485	6,220	5,980	4.0%
Boston	192	120	312	338	-7.7%	1,150	601	1,751	1,887	-7.2%
<i>Cheektowaga</i>										
Julia Boyer Reinstein	2,344	188	2,532	2,411	5.0%	14,195	1,216	15,411	14,421	6.9%
Reinstein Memorial	2,015	352	2,367	2,128	11.2%	12,430	1,904	14,334	12,155	17.9%
Clarence	1,182	131	1,313	1,436	-8.6%	6,668	603	7,271	7,720	-5.8%
Collins	470	206	676	829	-18.5%	2,740	1,055	3,795	3,712	2.2%
Concord	576	218	794	953	-16.7%	3,220	1,131	4,351	4,984	-12.7%
Eden	285	152	437	420	4.0%	1,816	691	2,507	2,521	-0.6%
Elma	447	48	495	536	-7.6%	2,649	364	3,013	2,872	4.9%
Grand Island Memorial	661	101	762	802	-5.0%	3,991	515	4,506	4,593	-1.9%
<i>Hamburg</i>										
Hamburg	1,334	295	1,629	1,935	-15.8%	7,898	1,579	9,477	10,650	-11.0%
Lake Shore	407	63	470	571	-17.7%	2,571	338	2,909	3,178	-8.5%
Lackawanna	1,304	510	1,814	1,872	-3.1%	7,678	2,637	10,315	9,270	11.3%
Lancaster	1,667	166	1,833	2,093	-12.4%	10,345	1,163	11,508	11,952	-3.7%
Marilla	159	30	189	204	-7.4%	843	183	1,026	1,072	-4.3%
Newstead	493	136	629	663	-5.1%	2,556	873	3,429	3,672	-6.6%
North Collins	201	194	395	318	24.2%	1,343	1,001	2,344	2,087	12.3%
Orchard Park	1,583	319	1,902	2,023	-6.0%	9,843	1,542	11,385	9,739	16.9%
City of Tonawanda	932	184	1,116	1,054	5.9%	5,122	1,281	6,403	5,627	13.8%
<i>Town of Tonawanda</i>							0			
Kenilworth	842	279	1,121	992	13.0%	5,573	1,233	6,806	5,971	14.0%
Kenmore	2,645	650	3,295	3,505	-6.0%	17,033	3,884	20,917	19,111	9.5%
West Seneca	2,065	164	2,229	2,222	0.3%	12,078	810	12,888	12,727	1.3%
<i>Buffalo</i>						0	0			
Crane	2,314	212	2,526	2,581	-2.1%	13,542	1,210	14,752	15,160	-2.7%
Dudley	1,358	251	1,609	1,772	-9.2%	8,388	1,834	10,222	9,079	12.6%
East Clinton	908	261	1,169	1,429	-18.2%	5,278	1,397	6,675	7,933	-15.9%
East Delavan	2,108	766	2,874	2,566	12.0%	11,015	5,105	16,120	14,095	14.4%
Merriweather	2,725	1,458	4,183	3,993	4.8%	15,993	8,888	24,881	22,419	11.0%
Niagara	1,737	890	2,627	2,709	-3.0%	9,116	5,446	14,562	15,279	-4.7%
North Park	1,787	304	2,091	0.0%	N/A	10,214	1,772	11,986	0.0%	N/A
Riverside	1,538	526	2,064	2,350	-12.2%	7,938	3,573	11,511	13,295	-13.4%
<i>Central</i>						0	0	0		
B S T	5,720	472	6,192	5,886	5.2%	38,512	2,802	41,314	39,169	5.5%
Children's	0	521	521	516	1.0%	0	2,997	2,997	2,534	18.3%
GRO	23	0	23	24	-4.2%	191	1	192	166	15.7%
HSS	9,490	332	9,822	10,264	-4.3%	58,911	2,667	61,578	63,583	-3.2%
Teen Room	156	124	280	471	-40.6%	1,401	982	2,383	2,615	-8.9%
System	58,807	11,446	70,253	69,544	1.0%	353,411	67,541	420,952	399,449	5.4%
Member Libraries	28,943	5,329	34,272	34,983	-2.0%	172,912	28,867	201,779	194,122	3.9%
Buffalo Branches	14,475	4,668	19,143	17,400	10.0%	81,484	29,225	110,709	97,260	13.8%
Central Library	15,389	1,449	16,838	17,161	-1.9%	99,015	9,449	108,464	108,067	0.4%

* North Park re-opened September 17, 2009

Registered Public Access Computer Sessions

Session Counts Per Outlet

 Library	Sessions Per Computer									
	JUNE 2010			Year to Date		JUNE 2010			Year to Date	
	Number of PACs	Number of Sessions	Sessions/ PAC	Sessions/ PAC	Number of Laptops	Number of Sessions	Sessions / Laptops	Number of Sessions	Sessions / Laptops	
Alden (Ewell Free)	4	214	42.8	251.8						
<i>Amherst</i>										
Audubon	22	2,366	76.3	448.9	6	53	8.8	227	37.8	
Clearfield	12	1,713	122.4	731.2						
Eggertsville-Snyder	9	1,056	117.3	624.0	3	61	20.3	327	109.0	
Williamsville	11	673	51.8	302.1	2	4	2.0	53	26.5	
Angola	7	805	57.5	304.1	6	64	10.7	428	71.3	
Aurora	9	1,135	94.6	518.3	6	29	4.8	85	14.2	
Boston	6	312	31.2	175.1	4	12	3.0	101	25.3	
<i>Cheektowaga</i>										
Julia Boyer Reinstein	26	2,532	66.6	405.6	5	25	5.0	181	36.2	
Reinstein Memorial	23	2,367	102.9	623.2						
Clarence	14	1,313	82.1	454.4						
Collins	12	676	52.0	291.9						
Concord	11	794	66.2	362.6						
Eden	7	437	54.6	313.4	2	5	2.5	18	9.0	
Elma	8	495	49.5	301.3						
Grand Island Memorial	11	762	50.8	300.4						
<i>Hamburg</i>										
Hamburg	9	1,629	116.4	676.9	3	160	53.3	1018	339.3	
Lake Shore	6	470	67.1	415.6						
Lackawanna	15	1,814	113.4	644.7						
Lancaster	15	1,833	122.2	767.2						
Marilla	6	189	23.6	128.3	2	16	8.0	108	54.0	
Newstead	11	629	57.2	311.7						
North Collins	8	395	39.5	234.4						
Orchard Park	16	1,902	100.1	599.2						
City of Tonawanda	11	1,116	69.8	400.2	3	46	15.3	306	102.0	
<i>Town of Tonawanda</i>										
Kenilworth	11	1,121	59.0	358.2	6	80	13.3	115	19.2	
Kenmore	21	3,295	131.8	836.7						
West Seneca	16	2,229	92.9	537.0	9	112	12.4	601	66.8	
<i>Buffalo</i>										
Crane	19	2,526	81.5	475.9	9	137	15.2	1144	127.1	
Dudley	22	1,609	67.0	425.9	2	35	17.5	250	125.0	
East Clinton	10	1,169	106.3	606.8						
East Delavan	34	2,874	65.3	366.4	6	123	20.5	753	125.5	
Merriweather	39	4,183	89.0	529.4						
Niagara	18	2,627	131.4	728.1						
North Park*	21	2,091	90.9	521.1						
Riverside	14	2,064	129.0	719.4						
<i>Central</i>										
B S T	36	6,192	147.4	983.7						
Children's	7	521	65.1	374.6						
GRO	1	23	11.5	96.0						
HSS	41	9,822	200.4	1,256.7						
Teen Room	12	280	23.3	198.6						
System	611	70,253	92.9	556.8	74	962	13.0	5,715	77.2	
Member Libraries	427	34,272	80.3	472.6	57	667	11.7	3,568	62.6	
Buffalo Branches	216	19,143	88.6	512.5	17	295	17.4	2,147	126.3	
Central Library	113	16,838	149.0	959.9	0	0	0	0	0	

* North Park re-opened September 17, 2009



Public Access Computer Statistics

JUNE Footnotes

2010

6/19/2010

System-Wide

Internet Access on public PCs will only be available using a Guest Pass during the Sirsi Symphony upgrade.

The number of public access computers available at each library is reconciled on a semi-annual basis. The January 2010 count included public access laptops and stationary workstations. Beginning June 2010 public access laptops are counted separately.

Audubon

Portion of Audubon Parkway closed through August due to construction at UB.

Elma Public

Began Sunday hours on 01/10/2010.

2009*

System-Wide

A determination was made that all PCs in the public venue will be counted as Internet-able PCs.
All PC counts were updated in February 2009.

4/09-10/09

Aurora

Main Street in Aurora undergoing huge reconstruction. Street in front of library has been closed to traffic, water shut off and programs have been canceled due to street issues. This is expected to continue until October 2009.

North Park

Library Closed 10/4/2008

Orchard Park

Open three additional hours per week beginning May 26, 2009

System-Wide

A determination was made that all PCs in the public venue will be counted as Internet-able PCs.
All PC counts were updated in February 2009.

* **City Branches & Central**

A formula error impacting February 2007 and February 2008 year to date totals was found in February 2009. This error understated results for both years (actual activity was higher than previously reported). Incorrect year to date figures for Buffalo Branches and the Central Library were subsequently carried into 2008 calculations and comparison data. Spreadsheets have been retrospectively corrected as of April 2009.

Williamsville

Open 16 fewer hours per month in 2009

* Youth Resource Center computers were added to all locations during Fall 2001. These computers do not require registration before use and are not tracked in these statistics. Therefore, juvenile computer use statistics are underreported.