



# Buffalo & Erie County Public Library

## Public Access Computer Statistics

October 2010


<b>EXECUTIVE SUMMARY: ALL OUTLETS</b>						
Total Number of Sessions						
	October		% of	Year to Date		% of
	2010	2009	Change	2010	2009	Change
<b>System Total</b>	<b>75,027</b>	73,917	<b>1.5%</b>	<b>725,246</b>	693,032	<b>4.6%</b>
Contract Member Libraries	36,102	35,124	2.8%	349,390	338,169	3.3%
City Branches	20,904	19,345	8.1%	197,320	172,687	14.3%
Central Library	18,021	19,448	-7.3%	178,536	182,176	-2.0%

Sessions Per Public Computer	October		Year to Date	
	PAC	Laptops	PAC	Laptops
Contract Member Libraries	107.1	14.9	1,036.8	120.9
Buffalo Branches	118.1	30.2	1,114.8	229.2
Central Library	185.8	0	1,840.6	0

## Registered Public Access Computer Sessions


### Session Counts Per Outlet

 <b>Library</b>	October 2010			October 2009	Change	Year to Date 2010			YTD 2009	Change
	Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions		Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions	
Alden (Ewell Free)	178	21	199	285	-30.2%	1,783	264	2,047	1,955	4.7%
<i>Amherst</i>										
Audubon	2,244	284	2,528	2,297	10.1%	21,715	2,621	24,336	22,338	8.9%
Clearfield	1,716	103	1,819	1,889	-3.7%	16,164	1,523	17,687	18,312	-3.4%
Eggertsville-Snyder	1,030	76	1,106	1,063	4.0%	9,238	842	10,080	10,470	-3.7%
Williamsville	665	82	747	654	14.2%	6,230	553	6,783	6,066	11.8%
Angola	609	92	701	731	-4.1%	6,334	1,194	7,528	7,314	2.9%
Aurora	1,049	85	1,134	1,108	2.3%	9,904	844	10,748	10,226	5.1%
Boston	177	97	274	301	-9.0%	1,918	1,111	3,029	3,245	-6.7%
<i>Cheektowaga</i>										
Julia Boyer Reinstein	2,647	193	2,840	2,622	8.3%	24,852	2,128	26,980	24,795	8.8%
Reinstein Memorial	2,410	361	2,771	2,212	25.3%	21,276	3,633	24,909	21,320	16.8%
Clarence	1,087	119	1,206	1,241	-2.8%	11,417	1,270	12,687	13,306	-4.7%
Collins	546	190	736	734	0.3%	4,777	1,992	6,769	6,602	2.5%
Concord	560	232	792	1,020	-22.4%	5,774	2,123	7,897	9,040	-12.6%
Eden	319	128	447	527	-15.2%	3,138	1,266	4,404	4,470	-1.5%
Elma	462	129	591	520	13.7%	4,586	836	5,422	4,985	8.8%
Grand Island Memorial	640	111	751	819	-8.3%	6,536	939	7,475	7,741	-3.4%
<i>Hamburg</i>										
Hamburg	1,485	258	1,743	1,827	-4.6%	13,582	2,788	16,370	18,041	-9.3%
Lake Shore	449	43	492	547	-10.1%	4,392	627	5,019	5,361	-6.4%
Lackawanna	1,353	438	1,791	1,843	-2.8%	13,061	4,890	17,951	16,290	10.2%
Lancaster	1,758	327	2,085	2,125	-1.9%	17,425	2,523	19,948	20,447	-2.4%
Marilla	105	37	142	166	-14.5%	1,391	338	1,729	1,798	-3.8%
Newstead	404	113	517	534	-3.2%	4,519	1,629	6,148	6,241	-1.5%
North Collins	265	209	474	404	17.3%	2,277	1,815	4,092	3,563	14.8%
Orchard Park	1,614	297	1,911	1,922	-0.6%	16,341	2,781	19,122	18,124	5.5%
City of Tonawanda	883	297	1,180	981	20.3%	8,880	2,452	11,332	9,779	15.9%
<i>Town of Tonawanda</i>										
Kenilworth	933	347	1,280	1,206	6.1%	8,981	2,620	11,601	10,518	10.3%
Kenmore	2,903	670	3,573	3,322	7.6%	28,202	6,785	34,987	33,497	4.4%
West Seneca	2,083	189	2,272	2,224	2.2%	20,695	1,615	22,310	22,325	-0.1%
<i>Buffalo</i>										
Crane	2,248	211	2,459	2,540	-3.2%	23,215	2,163	25,378	25,816	-1.7%
Dudley	1,497	402	1,899	1,767	7.5%	14,640	3,404	18,044	16,073	12.3%
East Clinton	740	435	1,175	1,228	-4.3%	8,970	3,200	12,170	13,008	-6.4%
East Delavan	2,392	1,190	3,582	2,913	23.0%	20,793	9,934	30,727	25,980	18.3%
Merriweather	3,351	1,561	4,912	4,442	10.6%	28,334	15,416	43,750	40,810	7.2%
Niagara	1,721	888	2,609	2,613	-0.2%	16,169	9,109	25,278	26,396	-4.2%
North Park	1,965	317	2,282	1,671	N/A	18,222	3,354	21,576	2,060	N/A
Riverside	1,317	669	1,986	2,171	-8.5%	13,977	6,420	20,397	22,544	-9.5%
<i>Central</i>										
B S T	6,397	400	6,797	7,323	-7.2%	62,611	4,510	67,121	65,775	2.0%
Children's	0	480	480	500	-4.0%	1	5,945	5,946	5,368	10.8%
GRO	29	0	29	41	-29.3%	332	2	334	367	-9.0%
HSS	9,915	417	10,332	11,169	-7.5%	97,551	4,263	101,814	106,525	-4.4%
Teen Room	238	145	383	415	-7.7%	1,922	1,399	3,321	4,141	-19.8%
<b>System</b>	<b>62,384</b>	<b>12,643</b>	<b>75,027</b>	<b>73,917</b>	<b>1.5%</b>	<b>602,125</b>	<b>123,121</b>	<b>725,246</b>	<b>693,032</b>	<b>4.6%</b>
Member Libraries	30,574	5,528	36,102	35,124	2.8%	295,388	54,002	349,390	338,169	3.3%
Buffalo Branches	15,231	5,673	20,904	19,345	8.1%	144,320	53,000	197,320	172,687	14.3%
Central Library	16,579	1,442	18,021	19,448	-7.3%	162,417	16,119	178,536	182,176	-2.0%

\* North Park re-opened September 17, 2009

## Registered Public Access Computer Sessions

Session Counts Per Outlet

 <b>Library</b>	Sessions Per Computer									
		October 2010		Year to Date			October 2010		Year to Date	
	Number of PACs	Number of Sessions	Sessions/ PAC	Sessions/ PAC	Number of Laptops	Number of Sessions	Sessions / Laptops	Number of Sessions	Sessions / Laptops	
Alden (Ewell Free)	4	50	49.8	511.8						
<i>Amherst</i>										
Audubon	22	115	114.9	1,106.2	6	129	21.5	550	91.7	
Clearfield	12	152	151.6	1,473.9						
Eggertsville-Snyder	9	123	122.9	1,120.0	3	98	32.7	721	240.3	
Williamsville	11	68	67.9	616.6	2	26	13.0	179	89.5	
Angola	7	100	100.1	1,075.4	6	61	10.2	781	130.2	
Aurora	9	126	126.0	1,194.2	6	8	1.3	130	21.7	
Boston	6	46	45.7	504.8	4	12	3.0	140	35.0	
<i>Cheektowaga</i>										
Julia Boyer Reinstein	26	109	109.2	1,037.7	5	38	7.6	286	57.2	
Reinstein Memorial	23	120	120.5	1,083.0						
Clarence	14	86	86.1	906.2						
Collins	12	61	61.3	564.1						
Concord	11	72	72.0	717.9						
Eden	7	64	63.9	629.1	2	4	2.0	76	38.0	
Elma	8	74	73.9	677.8						
Grand Island Memorial	11	68	68.3	679.5						
<i>Hamburg</i>										
Hamburg	9	194	193.7	1,818.9	3	204	68.0	1805	601.7	
Lake Shore	6	82	82.0	836.5						
Lackawanna	15	119	119.4	1,196.7						
Lancaster	15	139	139.0	1,329.9						
Marilla	6	24	23.7	288.2	2	22	11.0	168	84.0	
Newstead	11	47	47.0	558.9						
North Collins	8	59	59.3	511.5						
Orchard Park	16	119	119.4	1,195.1						
City of Tonawanda	11	107	107.3	1,030.2	3	59	19.7	597	199.0	
<i>Town of Tonawanda</i>										
Kenilworth	11	116	116.4	1,054.6	6	94	15.7	484	80.7	
Kenmore	21	170	170.1	1,666.0						
West Seneca	16	142	142.0	1,394.4	9	96	10.7	973	108.1	
<i>Buffalo</i>										
Crane	19	129	129.4	1,335.7	9	302	33.6	2139	237.7	
Dudley	22	86	86.3	820.2	2	74	37.0	531	265.5	
East Clinton	10	118	117.5	1,217.0						
East Delavan	34	105	105.4	903.7	6	137	22.8	1226	204.3	
Merriweather	39	126	125.9	1,121.8						
Niagara	18	145	144.9	1,404.3						
North Park*	21	109	108.7	1,027.4						
Riverside	14	142	141.9	1,456.9						
<i>Central</i>										
B S T	36	189	188.8	1,864.5						
Children's	7	69	68.6	849.4						
GRO	1	29	29.0	334.0						
HSS	41	252	252.0	2,483.3						
Teen Room	12	32	31.9	276.8						
<b>System</b>	<b>611</b>	<b>74,406</b>	<b>123</b>	<b>1,187.0</b>	<b>74</b>	<b>1,364</b>	<b>18.4</b>	<b>10,786</b>	<b>145.8</b>	
Member Libraries	<b>337</b>	<b>35,928</b>	107.1	<b>1,036.8</b>	57	851	14.9	6,890	120.9	
Buffalo Branches	<b>177</b>	<b>21,078</b>	118.1	<b>1,114.8</b>	17	513	30.2	3,896	229.2	
Central Library	<b>97</b>	<b>17,400</b>	185.8	<b>1,840.6</b>	0	0	0	0	0	

\* North Park re-opened September 17, 2009



# Public Access Computer Statistics

## October Footnotes

### 2010

<b>System-Wide</b>	The number of public access computers available at each library is reconciled on a semi-annual basis. The January 2010 count included public access laptops and stationary workstations. Beginning June 2010 public access laptops are counted
<b>Alden</b>	Major road construction limited access to the library.
<b>Audubon</b>	Main entrance closed due to sidewalk construction week of 10/11/2010.
<b>East Clinton</b>	Closed 2 days for fumigation in October.
<b>Elma</b>	Building addition and parking lot construction began 9/13/10 resulting in continued reduced parking and accessibility
<b>Kenilworth</b>	Part of parking lot was not usable due to roof replacement.

### 2009\*

4/09-10/09	<b>Aurora</b>	Main Street in Aurora undergoing huge reconstruction. Street in front of library has been closed to traffic, water shut off and programs have been canceled due to street issues. This is expected to continue until October 2009.
10/31/2009	<b>Orchard Park</b>	Experienced power outages several times throughout the day, as well as interrupted internet access which affected the opacs as well.
	<b>System-Wide</b>	A determination was made that all PCs in the public venue will be counted as Internet-able PCs. All PC counts were updated in February 2009.
	<b>* Central &amp; City Branches</b>	A formula error impacting February 2007 and February 2008 year to date totals was found in February 2009. This error understated results for both years (actual activity was higher than previously reported). Incorrect year to date figures for Buffalo Branches and the Central Library were subsequently carried into 2008 calculations and comparison data. Spreadsheets have been retrospectively corrected as of April 2009.
	<b>Williamsville</b>	Open 16 fewer hours per month in 2009
	<b>North Park</b>	In September Library re-opened in a temporary location at 975 Hertel Avenue

\* Youth Resource Center computers were added to all locations during Fall 2001. These computers do not require registration before use and are not tracked in these statistics. Therefore, juvenile computer use statistics are underreported.