

Buffalo & Erie County Public Library



CIRCULATION STATISTICS

November 2011

EXECUTIVE SUMMARY

	<u>Nov. 2011</u>	<u>Nov. 2010</u>		<u>Jan-Nov. 2011</u>	<u>Jan-Nov. 2010</u>	
CITY OF BUFFALO:						
Central Library	59,373	60,364	-1.6%	689,583	695,503	-0.9%
City Branches	63,888	65,489	-2.4%	688,667	697,343	-1.2%
CONTRACTING LIBRARIES	395,629	402,537	-1.7%	4,504,564	4,676,744	-3.7%
INSTITUTIONS	12,097	16,391	-26.2%	153,332	191,104	-19.8%
e-BRANCH	139,908	120,513	16.1%	1,474,405	1,242,102	18.7%
TOTAL CIRCULATION	670,895	665,294	0.8%	7,510,551	7,502,796	0.1%

BUFFALO AND ERIE COUNTY PUBLIC LIBRARY: CIRCULATION STATISTICS

CENTRAL, EXTENSION SERVICES and e-BRANCH

NOVEMBER 2011	NOV 2011	NOV 2010	CHANGE	JAN-NOV 2011	JAN-NOV 2010	CHANGE
<u>CENTRAL LIBRARY</u>						
TOTAL CENTRAL	59,373	60,364	-1.6%	689,583	695,503	-0.9%
<u>CITY BRANCHES</u>						
Crane	10,589	12,388	-14.5%	125,966	136,376	-7.6%
Dudley	9,254	10,519	-12.0%	108,125	113,373	-4.6%
East Clinton	4,719	5,198	-9.2%	52,366	57,598	-9.1%
East Delavan	6,200	6,451	-3.9%	69,049	65,018	6.2%
Niagara	8,099	7,490	8.1%	81,297	76,649	6.1%
Merriweather	9,099	9,632	-5.5%	89,253	94,840	-5.9%
North Park	8,137	6,745	20.6%	78,056	70,680	10.4%
Riverside	7,791	7,066	10.3%	84,555	82,809	2.1%
TOTAL BRANCHES	63,888	65,489	-2.4%	688,667	697,343	-1.2%
<u>INSTITUTIONS</u>						
Correctional Facility	9,320	11,589	-19.6%	115,516	131,997	-12.5%
Holding Center	2,777	3,651	-23.9%	37,816	40,726	-7.1%
Home & Infirmary	-	1,151	-100.0%	-	18,381	-100.0%
TOTAL INSTITUTIONS	12,097	16,391	-26.2%	153,332	191,104	-19.8%
<u>e-BRANCH</u>						
Books, magazines & media	117,171	110,411	6.1%	1,267,509	1,178,196	7.6%
Downloadable audio books	4,425	3,553	24.5%	47,042	33,336	41.1%
Downloadable videos	117	122	-4.1%	1,266	1,714	-26.1%
eBooks	13,725	3,580	283.4%	115,911	21,540	438.1%
Downloadable music	4,470	2,847	57.0%	42,677	7,316	483.3%
TOTAL e-BRANCH	139,908	120,513	16.1%	1,474,405	1,242,102	18.7%

BUFFALO AND ERIE COUNTY PUBLIC LIBRARY: CIRCULATION STATISTICS

CONTRACTING LIBRARIES

NOVEMBER 2011	NOV 2011	NOV 2010	CHANGE	JAN-NOV 2011	JAN-NOV 2010	CHANGE
Alden (Ewell Free)	3,257	3,399	-4.2%	39,992	39,840	0.4%
Amherst Public						
Audubon	39,887	40,596	-1.7%	469,364	500,444	-6.2%
Clearfield	29,849	32,550	-8.3%	342,191	380,002	-10.0%
Egbertsville-Snyder	16,965	13,735	23.5%	191,991	203,012	-5.4%
Williamsville	6,643	8,313	-20.1%	76,701	85,730	-10.5%
Angola Public	4,126	4,430	-6.9%	49,316	49,302	0.0%
Aurora Town Public/E. Aurora	20,818	21,859	-4.8%	230,445	232,755	-1.0%
Boston Free	5,699	5,611	1.6%	67,746	70,820	-4.3%
Cheektowaga Public						
Julia B. Reinstein	29,709	24,867	19.5%	317,411	289,243	9.7%
Reinstein Memorial	20,964	24,480	-14.4%	238,401	265,474	-10.2%
Clarence Public	22,568	23,564	-4.2%	274,743	281,521	-2.4%
Collins Public	5,656	6,277	-9.9%	61,796	64,101	-3.6%
Concord Public	8,222	7,716	6.6%	94,424	90,854	3.9%
Eden	7,008	6,716	4.3%	75,098	75,542	-0.6%
Elma Public	9,321	10,232	-8.9%	110,939	126,595	-12.4%
Grand Island Memorial	13,361	13,954	-4.2%	150,043	153,339	-2.1%
Hamburg Public						
Hamburg	19,070	19,377	-1.6%	219,533	220,721	-0.5%
Lake Shore	8,637	8,813	-2.0%	99,992	101,301	-1.3%
Lackawanna Public	6,816	6,051	12.6%	65,383	63,783	2.5%
Lancaster Public	16,285	16,447	-1.0%	184,587	189,020	-2.3%
Marilla Free	4,851	4,225	14.8%	47,065	48,197	-2.3%
Newstead Public	5,609	5,803	-3.3%	60,662	61,707	-1.7%
North Collins Memorial	2,542	2,785	-8.7%	28,438	29,121	-2.3%
Orchard Park Public	24,312	25,954	-6.3%	290,666	303,221	-4.1%
Tonawanda Public	10,853	10,575	2.6%	118,858	123,704	-3.9%
Town of Tonawanda Public						
Kenilworth	6,826	9,805	-30.4%	86,164	117,462	-26.6%
Kenmore	28,170	26,496	6.3%	312,447	298,110	4.8%
West Seneca Public	17,605	17,907	-1.7%	200,168	211,823	-5.5%
TOTAL CONTRACT LIBS:	395,629	402,537	-1.7%	4,504,564	4,676,744	-3.7%

SUNDAY CIRCULATION - 2011

	Central	Merrweather	Audubon	Clearfield *	Elma **	Hamburg	J.B.R.	Kenmore	Lancaster***	North Collins	Orchard Park	Reinstein ****	SUNDAY 2011	SUNDAY 2010	CHANGE	
01/02/11	1,203	275	1,209	789	Closed	422	660	485	255	35	532	Closed	5,865	3,011	94.8%	
01/09/11	1,220	130	1,178	649	Closed	333	558	499	470	83	642	Closed	5,762	5,129	12.3%	
01/16/11	1,366	192	1,081	698	Closed	327	583	501	457	131	568	Closed	5,904	6,246	-5.5%	
01/23/11	1,277	136	607	514	Closed	326	606	533	292	110	470	Closed	4,871	6,324	-23.0%	
01/30/11	1,819	227	836	690	Closed	476	620	714	417	97	733	Closed	6,629	5,841	13.5%	
02/06/11	1,576	203	700	637	Closed	381	689	472	259	65	527	Closed	5,509	5,620	-2.0%	
02/13/11	970	226	1,059	581	Closed	317	596	461	312	57	660	Closed	5,239	5,135	2.0%	
02/20/11	1,518	246	1,177	761	Closed	470	947	720	460	93	645	Closed	7,037	5,901	19.3%	
02/27/11	1,269	273	1,198	611	Closed	466	728	554	451	177	656	Closed	6,383	6,140	4.0%	
03/06/11	1,385	93	1,058	787	Closed	290	659	518	344	101	600	Closed	5,835	6,620	-11.9%	
03/13/11	1,228	208	1,237	775	Closed	342	845	419	361	51	452	Closed	5,918	6,207	-4.7%	
03/20/11	1,177	143	1,098	787	Closed	308	708	466	339	47	578	Closed	5,651	6,282	-10.0%	
03/27/11	1,322	206	1,253	767	Closed	296	838	659	397	98	556	Closed	6,392	6,465	-1.1%	
04/03/11	1,270	204	1,062	934	Closed	339	795	429	464	82	567	Closed	6,146	0	Easter '10	
04/10/11	812	228	985	835	Closed	300	769	639	391	96	615	Closed	5,670	5,649	0.4%	
04/17/11	1,101	156	1,022	739	Closed	430	748	435	433	130	669	Closed	5,863	6,122	-4.2%	
04/24/11	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	0	5,997	Easter '11	
05/01/11	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	405	Closed	405	5,242	-92.3%
05/08/11	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	312	Closed	312	4,998	-93.8%
05/15/11	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	698	Closed	698	4,304	-83.8%
05/22/11	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	593	Closed	593	4,222	-86.0%
09/04/11	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	0	0	N/A	
09/11/11	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	410	Closed	410	3,840	-89.3%
09/18/11	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	301	Closed	301	4,322	-93.0%
09/25/11	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	346	Closed	346	4,189	-91.7%
10/02/11	661	79	601	461	Closed	201	482	290	264	9	319	Closed	3,367	5,150	-34.6%	
10/09/11	641	79	650	287	Closed	203	413	441	241	37	308	Closed	3,300	4,691	-29.7%	
10/16/11	1,054	136	876	419	Closed	320	569	480	207	76	527	Closed	4,664	5,310	-12.2%	
10/23/11	989	162	775	439	Closed	188	565	467	249	69	439	Closed	4,342	4,690	-7.4%	
10/30/11	857	123	630	452	Closed	213	611	571	335	37	497	Closed	4,326	3,731	15.9%	
11/06/11	858	85	756	500	Closed	253	505	450	421	113	415	Closed	4,356	5,712	-23.7%	
11/13/11	1,038	241	1,093	707	Closed	293	630	592	294	79	570	Closed	5,537	5,642	-1.9%	
11/20/11	1,106	153	876	617	Closed	283	791	440	308	62	582	Closed	5,218	5,102	2.3%	
11/27/11	1,011	84	815	489	Closed	272	711	430	324	82	505	Closed	4,723	4,841	-2.4%	
YTD TOTALS	28,728	4,288	23,832	15,925	0	8,049	16,626	12,665	8,745	2,017	16,697	0	137,572	168,675	-18.4%	

The 2010 & 2011 B&ECPL operating budget funds Sunday hours at the Central, Merrweather, Audubon, Hamburg, Julia B. Reinstein, Kenmore, North Collins and Orchard Park Libraries.

*Sunday hours at the Clearfield (Amherst) Library are provided as a result of fundraising efforts.

**The Elma Public Library began Sunday hours on January 10, 2010 and ceased Sunday hours for 2011.

***Lancaster's Sunday hours are paid by private funds.

**** Reinstein Memorial Library ceased Sunday hours for 2011. Town funding that had supported Sunday hours at the library in 2010 are now used to offset reductions in weekday service.

Orchard Park Library resumed Sunday hours September 11, 2011; other branches resumed Sunday service hours October 2, 2011.

FOOTNOTES:

2011

System-wide: Weekly Open Hours of Service: [PDF/1 page](#)

Correctional Facility: November - Decline in circulation due to lack of staffing to open public library; 11 days no staff available. Law library open as usual.

Holding Center: November - Decline in circulation due to lack of staffing to open public library; 5 days no staff available. Law library open as usual.

2010

e-Branch: Downloadable music started September 2010.

Correctional Facility: November - Closed 3 days for staff/guard vacations.

Home/Infirmary: Service to Erie County Home Library ceased 12/14/2010.

E. Clinton Branch: Electrical work down Fenton Street made parking nearly impossible the first few months of 2010.

Amherst Public Library:
Eggertsville-Snyder: Closed for remodeling and RFID 11/8/10 - 11/16/10.

Concord Public: Closed 11/27/10 and 11/29/10 due to boiler failure.

Elma Public: Building addition and parking lot construction began 9/13/2010 resulting in continued reduced parking and accessibility.

West Seneca Public: Closed 11/22/10 due to power and telephone outage.