

Buffalo & Erie County Public Library



CIRCULATION STATISTICS

December 2012

EXECUTIVE SUMMARY

	<u>Dec. 2012</u>	<u>Dec. 2011</u>		<u>Jan-Dec. 2012</u>	<u>Jan-Dec. 2011</u>	
CITY OF BUFFALO:						
Central Library	54,914	59,011	-6.9%	740,183	748,594	-1.1%
City Branches	60,838	62,061	-2.0%	774,205	750,728	3.1%
CONTRACTING LIBRARIES	329,139	364,685	-9.7%	4,791,240	4,869,249	-1.6%
INSTITUTIONS	12,818	16,323	-21.5%	173,930	169,655	2.5%
e-BRANCH	151,057	141,753	6.6%	1,771,322	1,616,158	9.6%
TOTAL CIRCULATION	608,766	643,833	-5.4%	8,250,880	8,154,384	1.2%

BUFFALO AND ERIE COUNTY PUBLIC LIBRARY: CIRCULATION STATISTICS

CENTRAL, EXTENSION SERVICES and e-BRANCH

DECEMBER 2012	DEC 2012	DEC 2011	CHANGE	JAN-DEC 2012	JAN-DEC 2011	CHANGE
<u>CENTRAL LIBRARY</u>						
TOTAL CENTRAL	54,914	59,011	-6.9%	740,183	748,594	-1.1%
<u>CITY BRANCHES</u>						
Crane	10,822	11,007	-1.7%	137,764	136,973	0.6%
Dudley	7,836	8,873	-11.7%	107,442	116,998	-8.2%
East Clinton	6,832	5,115	33.6%	73,878	57,481	28.5%
East Delavan	5,265	5,984	-12.0%	68,250	75,033	-9.0%
Niagara	7,602	7,148	6.4%	98,324	88,445	11.2%
Merriweather	7,518	8,777	-14.3%	104,786	98,030	6.9%
North Park	7,849	7,799	N/A	94,572	85,855	10.2%
Riverside	7,114	7,358	-3.3%	89,189	91,913	-3.0%
TOTAL BRANCHES	60,838	62,061	-2.0%	774,205	750,728	3.1%
<u>INSTITUTIONS</u>						
Correctional Facility	10,052	12,834	-21.7%	125,049	128,350	-2.6%
Holding Center	2,766	3,489	-20.7%	48,881	41,305	18.3%
TOTAL INSTITUTIONS	12,818	16,323	-21.5%	173,930	169,655	2.5%
<u>e-BRANCH</u>						
Books, magazines & media	117,921	116,527	1.2%	1,397,752	1,384,036	1.0%
Downloadable audio books	4,827	4,623	4.4%	59,517	51,665	15.2%
Downloadable videos	163	157	3.8%	1,426	1,423	0.2%
eBooks	22,852	16,081	42.1%	256,585	131,992	94.4%
Downloadable music	5,294	4,365	21.3%	56,042	47,042	19.1%
TOTAL e-BRANCH	151,057	141,753	6.6%	1,771,322	1,616,158	9.6%

BUFFALO AND ERIE COUNTY PUBLIC LIBRARY: CIRCULATION STATISTICS

CONTRACTING LIBRARIES

DECEMBER 2012	DEC 2012	DEC 2011	CHANGE	JAN-DEC 2012	JAN-DEC 2011	CHANGE
Alden (Ewell Free)	2,828	3,286	-13.9%	40,344	43,278	-6.8%
Amherst Public						
Audubon	35,932	38,738	-7.2%	521,640	508,102	2.7%
Clearfield	23,872	27,123	-12.0%	355,885	369,314	-3.6%
Egbertsville-Snyder	14,983	16,698	-10.3%	212,934	208,689	2.0%
Williamsville	5,457	5,802	-5.9%	78,010	82,503	-5.4%
Angola Public	4,153	4,480	-7.3%	54,183	53,796	0.7%
Aurora Town Public/E. Aurora	16,235	19,004	-14.6%	239,205	249,449	-4.1%
Boston Free	4,584	5,493	-16.5%	64,827	73,239	-11.5%
Cheektowaga Public						
Julia B. Reinstein	26,846	27,237	-1.4%	388,090	344,648	12.6%
Reinstein Memorial	15,226	17,872	-14.8%	218,890	256,273	-14.6%
Clarence Public	18,256	20,900	-12.7%	283,309	295,643	-4.2%
Collins Public	4,550	5,200	-12.5%	66,247	66,996	-1.1%
Concord Public	7,141	8,205	-13.0%	100,549	102,629	-2.0%
Eden	5,785	6,037	-4.2%	75,797	81,135	-6.6%
Elma Public	8,184	8,832	-7.3%	120,091	119,771	0.3%
Grand Island Memorial	10,625	12,480	-14.9%	159,386	162,523	-1.9%
Hamburg Public						
Hamburg	15,679	17,560	-10.7%	232,845	237,093	-1.8%
Lake Shore	6,809	8,359	-18.5%	103,765	108,351	-4.2%
Lackawanna Public	6,133	5,519	11.1%	77,612	70,902	9.5%
Lancaster Public	13,515	15,627	-13.5%	195,213	200,214	-2.5%
Marilla Free	3,956	3,837	3.1%	52,352	50,902	2.8%
Newstead Public	4,804	4,587	4.7%	65,567	65,249	0.5%
North Collins Memorial	2,320	1,949	19.0%	31,373	30,387	3.2%
Orchard Park Public	21,159	22,492	-5.9%	307,921	313,158	-1.7%
Tonawanda Public	9,175	9,981	-8.1%	125,955	128,839	-2.2%
Town of Tonawanda Public						
Kenilworth	5,415	7,026	-22.9%	92,235	93,190	-1.0%
Kenmore	22,584	25,436	-11.2%	315,908	337,883	-6.5%
West Seneca Public	12,933	14,925	-13.3%	211,107	215,093	-1.9%
TOTAL CONTRACT LIBS:	329,139	364,685	-9.7%	4,791,240	4,869,249	-1.6%

SUNDAY CIRCULATION - 2012

	Central	Merriweather	Audubon	Clearfield *	Elma **	Hamburg	J.B.R.	Kenmore	Lancaster**	North Collins	Orchard Park	SUNDAY 2012	SUNDAY 2011	CHANGE
01/01/12	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	0	5,865	Holiday '12
01/08/12	1,248	167	1,173	597	Closed	318	714	480	474	72	433	5,676	5,762	-1.5%
01/15/12	1,195	179	915	813	Closed	266	775	649	450	-	594	5,836	5,904	-1.2%
01/22/12	1,244	214	886	580	Closed	284	916	492	304	47	632	5,599	4,871	14.9%
01/29/12	1,281	67	1,054	532	Closed	356	880	216	299	43	637	5,365	6,629	-19.1%
02/05/12	1,161	157	948	702	Closed	327	725	156	429	42	476	5,123	5,509	-7.0%
02/12/12	1,070	251	744	703	Closed	315	662	482	286	41	475	5,029	5,239	-4.0%
02/19/12	1,362	161	1,248	770	Closed	369	769	562	509	-	631	6,381	7,037	-9.3%
02/26/12	1,403	135	915	816	Closed	309	806	684	391	147	709	6,315	6,383	-1.1%
03/04/12	982	283	1,114	823	Closed	471	991	645	484	168	676	6,637	5,835	13.7%
03/11/12	1,035	152	985	944	Closed	327	771	602	419	70	528	5,833	5,918	-1.4%
03/18/12	758	157	811	560	Closed	271	748	497	328	107	407	4,644	5,651	-17.8%
03/25/12	1,345	125	984	638	Closed	298	838	708	-	112	662	5,710	6,392	-10.7%
04/01/12	1,089	136	907	639	Closed	371	826	697	-	87	623	5,375	6,146	-12.5%
04/08/12	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	0	5,670	Easter '12
04/15/12	1,008	234	1,074	741	Closed	299	637	510	461	107	659	5,730	5,863	-2.3%
04/22/12	1,013	184	1,031	742	Closed	478	903	632	267	133	702	6,085	0	Easter '11
04/29/12	1,065	151	809	522	Closed	305	697	534	306	90	442	4,921	405	1115.1%
05/06/12	792	144	751	Closed	Closed	319	473	426	Closed	Closed	361	3,266	312	946.8%
05/13/12	829	117	600	Closed	Closed	181	374	325	Closed	Closed	341	2,767	698	296.4%
05/20/12	807	112	737	Closed	Closed	248	455	258	Closed	Closed	262	2,879	593	385.5%
05/27/12	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	0	0	N/A
09/02/12	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	0	0	N/A
09/09/12	509	102	916	Closed	87	164	595	427	378	Closed	427	3,605	410	779.3%
09/16/12	750	133	856	Closed	130	167	578	345	186	Closed	204	3,349	301	1012.6%
09/23/12	886	108	915	Closed	125	199	590	501	303	Closed	534	4,161	346	1102.6%
09/30/12	884	113	849	Closed	109	200	667	574	206	Closed	362	3,964	3,367	17.7%
10/07/12	1,230	195	747	Closed	108	229	632	549	264	Closed	552	4,506	3,300	36.5%
10/14/12	1,069	110	855	435	101	235	542	493	347	78	369	4,634	4,664	-0.6%
10/21/12	793	113	915	373	123	255	706	473	398	153	303	4,605	4,342	6.1%
10/28/12	930	92	997	461	178	256	721	512	404	98	499	5,148	4,326	19.0%
11/04/12	929	241	989	645	171	324	620	655	423	143	485	5,625	4,356	29.1%
11/11/12	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	0	5,537	-100.0%
11/18/12	1,116	155	856	367	87	320	697	375	386	82	444	4,885	5,218	-6.4%
11/25/12	789	148	904	474	93	238	442	566	212	33	296	4,195	4,723	-11.2%
12/02/12	871	159	727	414	146	299	602	495	211	116	512	4,552	5,159	-11.8%
12/09/12	1,002	195	707	391	101	322	522	528	268	93	317	4,446	4,308	3.2%
12/16/12	692	179	846	377	153	241	606	537	287	66	383	4,367	4,243	2.9%
12/23/12	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	392	82	453	927	0	N/A
12/30/12	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	93	480	573	0	N/A

YTD TOTALS 33,137 5,169 29,765 15,059 1,712 9,561 22,480 16,585 10,072 2,303 16,870 162,713 151,282 7.6%

The 2011 & 2012 B&ECPL operating budget funds Sunday hours at the Central, Merriweather, Audubon, Hamburg, Julia B. Reinstein, Kenmore, North Collins and Orchard Park Libraries; 2012 Elma Sunday hours.

*Clearfield (Amherst) Library's Sunday hours are provided as a result of fundraising efforts.

**Lancaster Library's Sunday hours are paid by private funds

Beginning 9/9/12 to 12/16/12, Elma is adding Sunday hours 12 p.m. - 5 p.m.

FOOTNOTES**2012**

System-wide: Weekly Open Hours: [PDF/1 page](#)
Server upgrade and data migration 8/21/12. All SIRSI Workflows and affiliated products down until 3:30 p.m.
No Sunday hours on 11/11/12 due to SIRSI upgrade.
December - Various closings/shortened hours for the holidays.

Correctional Facility: February - Closed 2 days staff vacation.
March - Decrease in circulation due to lockdowns and some limited visitation by units per Correctional Facility decision.
May - Several lockdowns this month.

Holding Center: December - Facility lockdowns and staff vacation.

E. Delavan Branch: Closed 6/20/12 due to weather/heat; no air conditioning.

Amherst Public:
Williamsville Branch: Closed 7/10/12 for the Village's Old Home Days Event
Aurora Town Public: Closed for electrical work 5/9 and 5/10/12.
Closed 11/14 - 11/16/12 for roof construction.

Cheektowaga Public:
Anna Reinstein Memorial: Closed 3/12/12 through 3/25/12 for installation of new windows.
Concord Public: Closed 10/30/12 due to weather.
Lackawanna Public: Delayed opening 3 hours due to weather 12/27/12.
Lancaster Public: Library will be closed 3/19/12 through 4/1/12 for electrical updates and new carpet installation.
North Collins: Closed 2 hours early 5/16/12 and closed 5/18/12 for carpet installation.
Road in front of library closed due to water line installation 8/21-8/22/12.
Road closed 10/2/12 to local traffic only for part of day.

Orchard Park Public: West Highland Avenue closed for paving 1-5 p.m. on 8/1/12.
Parking lot closed 6/14/12 - 6/23/12 due to construction.
Library closed 12/24/12.

Tonawanda City: Closed 4 hours early 7/17/12 because parking lot is used for Canal Fest parade.

Town of Tonawanda:
Kenilworth Branch: Extended library hours during Kenmore Library's temporary closure 1/23/12 through 2/7/12.
Kenmore Branch: Closed temporarily from 1/23/12 through 2/7/12 to complete remodeling projects in public areas.
Closed Sunday, 1/29/12 & 2/5/12 - reported Sunday hours under Kenmore were actually at Kenilworth Branch.

West Seneca Public: August - Union Road under construction.

2011

System-wide: Weekly Open Hours: [PDF/1 page](#)

Correctional Facility: January - Closed 2 days staff sick.
February - Closed 2 days staff absence.
April - Closed Good Friday, 4/22/11, and 3 days for staff absence.
May - Closed 2 days for staff absence.
July - Decline in circulation due to lock downs and security drills limiting inmate access.
August - Decrease due to several lockdowns this month.
September - Decline in circulation due to lack of staffing to open public library; 11 days no staff available. Law library open as usual.
October - Decline in circulation due to lack of staffing to open public library; 13 days no staff available. Law library open as usual.
November - Decline in circulation due to lack of staffing to open public library; 11 days no staff available. Law library open as usual.
December - Closed 2 days staff vacation. Law Library open without interruption to service.

Holding Center: January - Closed 2 days staff vacation.
February - Closed 1 day staff absence.
April - Closed Good Friday, 4/22/11, and 2 days for staff absence. Decrease in circulation due to unit lock downs & limited access to library for security reasons.
May - Closed 1 day for staff absence.
September - Decline in circulation due to lack of staffing to open public library; 8 days no staff available. Law library open as usual.
October - Decline in circulation due to lack of staffing to open public library; 9 days no staff available. Law library open as usual.
November - Decline in circulation due to lack of staffing to open public library; 5 days no staff available. Law library open as usual.
December - Closed 3 days staff vacation. Law Library open without interruption to service.

Central Library: 2/02/2011 - Delayed opening 2 1/2 hours due to weather.

Dudley Branch: Delayed opening to 1 p.m. for Staff Forum on 6/11/11.
E. Clinton Branch: Delayed opening to 1 p.m. for Staff Forum on 6/11/11.
E. Delavan Branch: Delayed opening to 1 p.m. for Staff Forum on 6/11/11.
Closed 1 1/2 hours early 8/29/11.

Merriweather Branch: Temporarily closed 7/11/11 through 8/7/11 due to damage to building from vehicle accident.
Niagara Branch: Closed 1/24/2011 due to frozen pipes.
Delayed opening to 1 p.m. for Staff Forum on 6/11/11.

Amherst Public:
Audubon Branch: No programming first half of February 2011.
Williamsville Branch: Closed 7/12/11 for the Village's Old Home Day's event.
Cheektowaga Public:
Julia Boyer Reinstein: Closed 4 hours early 8/30/11 due to power outage.
Clarence Public: Closed 1 hour 7/11/11 due to power outage.
Elma Public: January: Due to uncertainty of the 2011 budget, children's programs got off to a slow start. PR could not be done at appropriate time because of uncertainty of ample staffing to run them.
9/12/11 Parking lot closed all day for paving. 9/10-9/30/11 Children's Nonfiction Room closed for renovation.

Grand Island Memorial: 2/02/2011 - Closed due to weather.
Lackawanna Public: 2/02/2011 - Closed due to weather.
Closed 9/21-9/22/11 due to plumbing problems.
Closed approximately 1 hr. early 4/06/11 due to power outage.

Lancaster Public: 2/02/2011 - Closed 3 hours early due to weather.

North Collins Public: June - NYS Construction Grant renovation project disrupted browsing of collection and access to library.
Orchard Park Public: August - Decrease in visitors due to a NYS Construction Grant renovation project with the demolition and installation of new air conditioning units.
October decrease in circulation was due to a NYS Construction Grant renovation project involving the parking lot demolition and construction.
Closed 4 hours early 7/19/11 due to staging on adjacent streets for Canal Fest parade.

Tonawanda City:
Town of Tonawanda:
Kenilworth Branch: Beginning 5/20/11, parking lot closed during construction.
Kenmore Branch: 2/02/2011 - Closed 4 hours early due to weather.
Closed most of day 8/16/11 due to power outage.