



## CIRCULATION STATISTICS

November 2016

### **EXECUTIVE SUMMARY**

	<u>Nov. 2016</u>	<u>Nov. 2015</u>		<u>Jan-Nov. 2016</u>	<u>Jan-Nov. 2015</u>	
<b>CENTRAL LIBRARY</b>	35,370	38,744	-8.7%	425,709	451,496	-5.7%
<b>CITY BRANCHES</b>	46,005	46,722	-1.5%	509,905	536,885	-5.0%
<b>CONTRACTING LIBRARIES</b>	291,057	310,018	-6.1%	3,473,316	3,663,530	-5.2%
<b>INSTITUTIONS</b>	10,699	9,809	9.1%	121,565	121,822	-0.2%
<b>e-BRANCH</b>	159,075	156,154	1.9%	1,791,602	1,765,701	1.5%
<b>BOOKMOBILE SERVICES</b>	364	-	See note.	2,803	-	See note.
<b>TOTAL CIRCULATION</b>	<b>542,570</b>	<b>561,447</b>	<b>-3.4%</b>	<b>6,324,900</b>	<b>6,539,434</b>	<b>-3.3%</b>

BUFFALO AND ERIE COUNTY PUBLIC LIBRARY: CIRCULATION STATISTICS

**CENTRAL LIBRARY, CITY BRANCHES, INSTITUTIONS, e-BRANCH & BOOKMOBILE SERVICES**

NOVEMBER 2016	NOV 2016	NOV 2015	CHANGE	JAN-NOV 2016	JAN-NOV 2015	CHANGE
<u>CENTRAL LIBRARY</u>						
TOTAL CENTRAL	35,370	38,744	-8.7%	425,709	451,496	-5.7%
<u>CITY BRANCHES</u>						
Crane	9,605	8,998	6.7%	101,334	106,851	-5.2%
Dudley	6,447	6,506	-0.9%	68,758	77,186	-10.9%
East Clinton	4,888	4,628	5.6%	51,913	35,654	See note.
East Delavan	4,194	4,207	-0.3%	46,880	47,976	-2.3%
Niagara	5,086	6,120	-16.9%	66,101	76,418	-13.5%
Merriweather	5,058	5,488	-7.8%	55,836	62,022	-10.0%
North Park	5,918	6,456	-8.3%	65,352	72,071	-9.3%
Riverside	4,809	4,319	11.3%	53,731	58,707	-8.5%
TOTAL BRANCHES	46,005	46,722	-1.5%	509,905	536,885	-5.0%
<u>INSTITUTIONS</u>						
Correctional Facility	6,963	6,970	-0.1%	87,617	87,360	0.3%
Holding Center	3,736	2,839	31.6%	33,948	34,462	-1.5%
TOTAL INSTITUTIONS	10,699	9,809	9.1%	121,565	121,822	-0.2%
<u>e-BRANCH</u>						
Books, magazines & media	105,155	107,063	-1.8%	1,188,071	1,209,267	-1.8%
Interlibrary Loans	544	-	See note.	5,822	-	See note.
Downloadable audio books	11,906	9,600	24.0%	128,172	105,708	21.3%
Downloadable/Streaming videos	262	212	23.6%	2,639	3,437	-23.2%
eBooks	32,712	30,622	6.8%	377,463	359,718	4.9%
Downloadable music/music videos	8,496	8,657	-1.9%	89,435	87,571	2.1%
TOTAL e-BRANCH	159,075	156,154	1.9%	1,791,602	1,765,701	1.5%
<u>BOOKMOBILE SERVICES</u>						
Library on Wheels	364	-	See note.	2,803	-	See note.
TOTAL BOOKMOBILE SERVICES	364	-	See note.	2,803	-	See note.

BUFFALO AND ERIE COUNTY PUBLIC LIBRARY: CIRCULATION STATISTICS

**CONTRACTING LIBRARIES**

NOVEMBER 2016	NOV 2016	NOV 2015	CHANGE	JAN-NOV 2016	JAN-NOV 2015	CHANGE
Alden (Ewell Free)	2,218	2,160	2.7%	24,258	25,440	-4.6%
Amherst Public						
Audubon	31,360	33,052	-5.1%	378,665	382,281	-0.9%
Clearfield	22,193	23,073	-3.8%	269,127	278,420	-3.3%
Egbertsville-Snyder	10,191	12,220	-16.6%	133,880	154,546	-13.4%
Williamsville	4,270	4,134	3.3%	51,763	54,145	-4.4%
Angola Public	2,992	3,301	-9.4%	33,576	39,205	-14.4%
Aurora Town Public/E. Aurora	14,211	14,436	-1.6%	163,829	175,374	-6.6%
Boston Free	3,592	3,892	-7.7%	46,126	48,390	-4.7%
Cheektowaga Public						
Julia B. Reinstein	25,649	29,651	-13.5%	307,907	335,577	-8.2%
Reinstein Memorial	10,904	11,597	-6.0%	120,919	141,495	-14.5%
Clarence Public	16,373	17,468	-6.3%	210,705	222,373	-5.2%
Collins Public	3,708	4,432	-16.3%	41,209	46,307	-11.0%
Concord Public	5,314	5,616	-5.4%	60,749	62,100	-2.2%
Eden	4,584	4,798	-4.5%	52,111	59,503	-12.4%
Elma Public	6,664	8,632	-22.8%	90,869	98,695	-7.9%
Grand Island Memorial	9,409	10,223	-8.0%	114,650	118,174	-3.0%
Hamburg Public						
Hamburg	15,268	15,863	-3.8%	167,945	122,389	See note.
Lake Shore	5,426	6,003	-9.6%	70,950	95,025	See note.
Lackawanna Public	5,041	5,725	-11.9%	60,758	71,242	-14.7%
Lancaster Public	12,945	13,607	-4.9%	162,098	162,992	-0.5%
Marilla Free	3,476	3,729	-6.8%	40,411	43,454	-7.0%
Newstead Public	4,404	4,701	-6.3%	51,945	53,868	-3.6%
North Collins Public	2,128	2,389	-10.9%	22,411	23,058	-2.8%
Orchard Park Public	20,050	20,683	-3.1%	237,079	260,872	-9.1%
Tonawanda Public	8,326	8,446	-1.4%	92,811	99,128	-6.4%
Town of Tonawanda Public						
Kenilworth	5,671	4,893	15.9%	59,854	62,668	-4.5%
Kenmore	21,117	21,699	-2.7%	247,654	258,503	-4.2%
West Seneca Public	13,573	13,595	-0.2%	159,057	168,306	-5.5%
<b>TOTAL CONTRACT LIBS:</b>	<b>291,057</b>	<b>310,018</b>	<b>-6.1%</b>	<b>3,473,316</b>	<b>3,663,530</b>	<b>-5.2%</b>

**SUNDAY CIRCULATION - 2016**

	Central	Merrillweather	Audubon	Clearfield	Elma	Hamburg	J.B.R.	Kenmore	Lancaster	North Collins	Orchard Park	City Tonawanda	SUNDAY 2016	SUNDAY 2015	CHANGE
01/03/16	523	130	882	377	120	363	703	538	270	115	279	N/A	4,300	0	N/A
01/10/16	647	131	1,096	444	169	410	865	536	306	68	446	N/A	5,118	4,590	11.5%
01/17/16	509	61	580	389	154	302	738	468	265	113	349	N/A	3,928	5,310	-26.0%
01/24/16	577	102	809	412	175	415	596	487	359	95	439	N/A	4,466	5,552	-19.6%
01/31/16	1,093	118	902	684	263	452	636	564	323	131	489	N/A	5,655	5,128	10.3%
02/07/16	725	99	770	472	148	405	921	473	292	126	411	N/A	4,842	4,602	5.2%
02/14/16	630	161	756	692	206	354	584	400	359	97	407	N/A	4,646	4,347	6.9%
02/21/16	764	65	1,110	733	199	444	728	436	384	101	497	N/A	5,461	2,950	85.1%
02/28/16	711	81	912	656	265	489	554	508	334	50	429	N/A	4,989	4,605	8.3%
03/06/16	667	87	899	596	164	354	603	587	337	112	471	N/A	4,877	4,638	5.2%
03/13/16	674	93	990	539	159	288	632	510	292	113	444	N/A	4,734	4,244	11.5%
03/20/16	601	132	685	654	162	278	548	539	252	162	427	N/A	4,440	5,324	-16.6%
03/27/16	-	-	-	-	-	-	-	-	-	-	-	N/A	0	5,379	Easter '16
04/03/16	660	99	1,175	-	184	346	852	527	239	51	542	N/A	4,675	5,095	-8.2%
04/10/16	872	121	1,391	-	207	386	756	602	333	125	614	N/A	5,407	0	Easter '15
04/17/16	754	120	728	-	172	203	577	251	196	48	326	N/A	3,375	3,564	-5.3%
04/24/16	718	138	1,072	-	149	279	632	493	207	44	396	N/A	4,128	3,899	5.9%
05/01/16	814	85	1,022	-	277	355	641	439	332	-	552	N/A	4,517	4,397	2.7%
05/08/16	629	67	578	-	105	231	398	314	220	-	231	N/A	2,773	3,532	-21.5%
05/15/16	819	117	1,136	-	117	300	757	594	381	-	516	N/A	4,737	2,563	84.8%
05/22/16	704	122	782	-	94	252	428	398	202	-	292	N/A	3,274	3,270	0.1%
05/29/16	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	N/A	0	0	N/A
09/04/16	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	N/A	0	0	N/A
09/11/16	483	67	666	-	68	154	351	321	231	-	244	85	2,670	2,876	-7.2%
09/18/16	883	109	687	-	147	139	670	390	198	-	423	155	3,801	3,041	25.0%
09/25/16	451	136	757	-	102	173	431	269	241	-	213	117	2,890	3,267	-11.5%
10/02/16	752	133	805	273	105	161	461	400	284	15	296	107	3,792	3,442	10.2%
10/09/16	875	188	809	324	138	231	516	445	206	35	315	89	4,171	3,456	20.7%
10/16/16	635	118	464	214	140	224	483	484	228	23	352	117	3,482	4,017	-13.3%
10/23/16	783	157	579	293	113	322	461	354	253	61	248	126	3,750	4,420	-15.2%
10/30/16	764	127	728	348	106	266	539	433	218	29	278	107	3,943	4,522	-12.8%
11/06/16	905	168	764	343	124	313	540	502	269	43	564	149	4,684	3,844	21.9%
11/13/16	803	101	950	442	137	296	481	462	345	82	354	242	4,695	4,836	-2.9%
11/20/16	505	164	702	314	105	180	284	340	290	50	288	171	3,393	5,235	-35.2%
11/27/16	669	114	692	424	68	337	537	374	200	68	242	194	3,919	4,187	-6.4%
YTD TOTALS	22,599	3,711	26,878	9,623	4,842	9,702	18,903	14,438	8,846	1,957	12,374	1,659	135,532	130,132	4.1%

**FOOTNOTES:**

**2016**

System-wide: Weekly Open Hours of Service: [PDF/1 page](#)  
2016 - ILL statistics added effective 1/1/16.

Bookmobile Services: 5/19/16 - New bookmobile service (Library on Wheels) began.

Niagara Branch: 11/21/16 - Closed early - low water pressure.

Lackawanna Public: 11/10/16 - Closed early - Bethlehem Steel Plant fire.

Lake Shore Public: 11/8/16 & 11/10/16 - Closed - carpet replacement.

**2015**

System-wide: Weekly Open Hours of Service: [PDF/1 page](#)

Dudley Branch: 2/25 - 6/8/15 - Extended hours due to E. Clinton Branch closure.

E. Clinton Branch: 2/24 - 6/15/15 - Closed - electrical fire.

Hamburg Public: January - 4/26/15 - Closed - construction - Sunday figures reported are from Lake Shore.

Lake Shore Public: January - April - Open extended hours due to Hamburg Public Library construction/closure.