CONNECTIONS: A GUIDE TO TRANSITIONAL SERVICES IN ERIE COUNTY

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CONNECTIONS: A GUIDE TO TRANSITIONAL SERVICES IN ERIE COUNTY

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If you have Internet access, the Erie County Connections Guide is downloadable from our web site [www.buffalolib.org](http://www.buffalolib.org). You can find it by clicking the Services link on the BECPL homepage, scrolling to Transitional Services and then scroll down to find B&ECPL Connections.
Addiction Treatment Services (ATS)
1021 Main Street
Buffalo, NY 14203-1016
(716) 887-2387
http://www.buffalo.edu/cria/treatment/ats.html

Addiction Treatment Services (ATS) is an outpatient clinic providing treatment for individuals with alcohol and substance use disorders. The treatment facility is located within CRIA, (Clinical and Research Institute on Addictions).

Adult Outpatient Behavioral Health Counseling Clinic - ECMC
Downtown Alcoholism Clinic
1285 Main Street
Buffalo, NY 14209
(716) 883-4517
http://www.ecmc.edu

The Outpatient Behavioral Health Center, located at 1285 Main Street on the 1st floor in downtown Buffalo, works to provide safe, comprehensive care that allows for integrated outpatient services for our clients and their families. In doing so, we hope to ensure that our patients can be part of our community in a safe, healthy manner.

Alba De Vida (P.R.O.M.E.S.A. Inc.)
254 Virginia St, Buffalo, NY 14201
(716) 768-4040
http://www.aiswny.org/

Alba de Vida works with adolescents, adults, and family members affected by substance abuse to achieve recovery and wellness. We pride ourselves in offering personalized care built on trust, respect, and dignity. Our bilingual staff is extremely dedicated to supporting each person to achieve a healthy, balanced lifestyle. We are on the front lines to treat the opioid epidemic through medication assisted treatment. (Methadone, buprenorphine, and Vivitrol). Our NYS OASAS licensed treatment center accepts Medicaid, Medicare, and most other insurance plans.

Al-Anon Family Groups
P.O. Box 37
Buffalo, New York 14225
(716) 856-2520
http://www.aiswny.org/

A fellowship of relatives & friends of alcoholics who share experiences, strength and hope. Closed groups for those affected by alcoholic behavior or individuals around them.

Alcoholics Anonymous
17 Gierlach St., Lower Sloan, NY 14212
(716) 853-0388
buffaloaa@hotmail.com
Hours: 9 AM – 12:30 PM 2 PM – 4:30 PM

Offers help to individuals who desire to stop drinking and achieve and maintain sobriety, one day at a time.

Alcoholism and Substance Abuse Services, New York State Office of Buffalo Field office
100 Seneca St. 4th Floor
Buffalo, NY 14203
716-847-3037
1-877-8-HOPENY
https://www.oasas.ny.gov

American Diabetes Association
4955 N. Bailey Avenue
Suite 217
Amherst, New York, 14226
(716) 835-0274
1-800-DIABETES (342-2383)
http://www.diabetes.org/

Provides information, support groups and education for patients and family members.

American Heart Association
5488 Sheridan Drive, Suite 300
Williamsville, NY 14221
(716) 243-4600
1-800-242-8721
http://www.heart.org/HEARTORG/

Offers free literature, films and video as a media resource provider. Also offers programs for heart disease prevention, support groups for stroke and heart patients, school and work-site programs, advocacy and volunteer and minority health programs.

Aspire of WNY
2495 Main St #304
Buffalo, NY 14214
Phone: (716) 838-0047
info@aspirewny.org
https://www.aspirewny.org/

Aspire’s mission is to support children and adults with developmental disabilities, helping them to live their lives to the fullest by providing individualized assistance based on personal choices.

Assigned Counsel Program, Erie County Bar Association
The Crosby Building
170 Franklin Street, Suite 400
Buffalo, New York 14202
(716) 856-8804
Hours: Monday-Friday 9am-12 noon & 1pm-4pm.
http://www.assigned.org/

*This program is intended to provide high-quality legal representation to financially-eligible persons in the County of Erie who are entitled by law to counsel, thereby protecting society’s interest in the fair administration of justice. The Program represents those who are unable to afford a lawyer in criminal, Family Court, parole-related, and appellate cases. Also known as the Aid to Indigent Prisoners Society, Inc.*

**Back to Basics Outreach Ministries, Inc.**
1370 William Street
Buffalo, New York 14206
(716) 854-1086
https://back2basicsministries.org

*Provides job & education referral, supportive living, housing assistance, substance abuse rehab, treatment referral & anger management programs. Food pantry on Fridays.*

**Bar Association of Erie County - Lawyer Referral**
438 Main Street, 6th floor
Buffalo, New York 14202
(716) 852-8687
http://www.eriebar.org/

*Provides call-in service for lawyer referral and information.*

**Beacon Center (Buffalo)**
295 Main Street, Suite 105
Buffalo, New York 14203
(716) 853-0243
http://www.beaconcenter.net/

*Offers treatment programs for individuals experiencing alcohol and drug problems. Programs include adolescent program focused on dealing with peer pressure and improving self-esteem. Early recovery programs, relapse prevention programs and continued recovery programs also offered.*

**Belmont Shelter Corp.**
2393 Main Street
Buffalo, New York 14214
(716) 884-7791

33 Spruce Street
North Tonawanda, New York 14120
(716) 213-2784
http://www.belmonthousingwny.org/

*Administers the Federal Section 8 – Rental Assistance for low-income families. Provides rental assistance to very low-income families. Provides housing counseling for renters.*
**Best Self Behavioral Health**
255 Delaware Avenue, Suite 300
Buffalo, New York 14202
(716) 884-0888 Referrals or Appointments
(716) 842-0440 -Administrative Office
http://bestselfwny.org

*Provides crisis intervention/assessment, individual and family counseling, drug and alcohol service, marital support, homeless services, services for pregnant drug abusers, intensive psychiatric rehabilitation, vocational services, asset development programs for youths and children. Also provides assertive community treatment for the homeless. Vocational services include job training, job search prep, placement and supported employment services for individuals with mental illnesses or substance abuse.*

**Best Self Recovery Community**
69 Linwood Avenue
Buffalo, NY
(716) 424-0021

*The BestSelf Recovery Community takes a holistic approach to recovery, offering a wide range of personalized services to promote healthy lifestyles—from support groups and life-skills training to nutrition seminars and exercise classes.*

**Bissonette House**
335 Grider Street
Buffalo, New York 14215
(716) 892-8224
(716) 856-6131 (office)
http://peaceprintswny.org/transitional-housing/

*Residency for men on parole, recently released from prison. Provides a supportive environment to enable change to take place in an individual’s life; prison ministry.*

**BryLin Hospitals, Inc.**
1263 Delaware Avenue
Buffalo, New York 14209
(716) 886-8200
1-800-7-BryLin (1-800-727-9546)
https://www.brylin.com/

*Short-term inpatient psychiatric hospitalization for children, adolescent, and adults suffering from mental illness that cannot be managed safely in a less restrictive environment. Stabilization of the presenting psychiatric crisis is followed by a collaborative discharge plan using supportive outpatient services.*

Outpatient Substance Abuse Care for Adolescents & Adults
531 Farber Lakes Drive Suite 201
Williamsville, NY 14221
(716) 633-1927
A private, fully-licensed hospital specializing in child, adolescent and adult psychiatry and addiction problems. Most insurance plans accepted.

**Buffalo and Erie County Public Library**

1 Lafayette Square  
Buffalo, New York 14203  
(716) 858-8900  

*Provides general employment and educational material, college entrance information, public access computers, educational videos and audio materials on job-hunting and self-improvement. Computer training lab also available.*

**Buffalo City Mission**

100 E. Tupper Street  
Buffalo, New York 14203  
(716) 854-8181  
[https://www.buffalocitymission.org/](https://www.buffalocitymission.org/)

*Buffalo City Mission’s vision is to restore hope to the homeless and hurting of Western New York. We provide emergency shelter and nourishing meals to thousands of homeless men, women and children. But we don’t believe that’s enough.*

*With the strengths of our Men’s Center and our new state-of-the-art shelter for women and children, Cornerstone Manor, Buffalo City Mission provides comprehensive recovery programs to help homeless men, women and children rebuild stable, healthy, productive lives.*

**Buffalo Employment and Training Center (BETC)**

77 Goodell Avenue  
Buffalo, New York 14203  
(716) 856-JOBS (5627)  
Hours: 8:30AM – 4:30PM  
[https://workforcebuffalo.org/](https://workforcebuffalo.org/)

*Provides universal access to job seekers looking for work, including career counseling and planning, job postings and job resources for persons ages 18 and over. Youth and ex-offender programs are also available.*

**Buffalo Federation of Neighborhood Centers**

97 Lemon Street  
Buffalo, New York 14204  
(716) 856-0363  
[www bfnc org](http://www.bfnc.org)

Neighborhood House Association of BFNC  
97 Lemon Street  
Buffalo, New York 14204  
(716) 856-0363
www.bfnc.org

Supportive services offered to the Buffalo and Erie County region including programming, counseling, and referrals to other programs, mental health case management, residential opportunities.

**Buffalo General Medical Center**
100 High Street
Buffalo, New York 14203-1154
(716)859-5600
https://www.kaleidahealth.org/bgmc/

*General hospital offering a broad range of inpatient and outpatient services.*

**Buffalo Municipal Housing Authority**
Housing Assistance Office
245 Elmwood Avenue
Buffalo, NY 14222
(716) 855-6774
http://www.bmhahousing.com/

*The Buffalo Municipal Housing Authority will provide services and opportunities associated with affordable, desirable, and secure housing to individuals and families. We will provide customer service, programs and amenities which are the best possible.*

**Buffalo Peacemakers**
1370 William Street
Buffalo, New York 14206
(716) 854-1086

*Buffalo Peacemakers Violence and Gang Intervention Program provides proactive intervention into the cycle of violence in the lives of gang-involved or at-risk youth. BUFFALO PEACEMAKERS is comprised of organizations that have taken the lead in working with youth and young adults.*

**Buffalo Urban League, Inc.**
15 Genesee Street
Buffalo, New York 14203
(716) 250-2400
http://buffalourbanleague.org/Newweb/

*Services include economic development, employment recruitment, civil rights, family development, housing and adoption. Other programs include youth development, workplace development, scholarship services and business/economic services.*

**Catholic Charities of Buffalo**
741 Delaware Avenue
Buffalo, New York 14209
(716) 218-1400
https://www.ccwny.org/
A human services organization serving the eight counties of Western New York without regard to age, race or religious affiliation. Offering a variety of programs including individual, child, family and marriage counseling, basic emergency assistance, outpatient psychiatric and substance abuse programs, domestic violence services, intensive family therapy, family mediation, school intervention services, visitation programs and kinship programs. Programs include the Monsignor Carr Clinic for psychiatric treatment, consultation and diagnosis; a chemical dependency treatment program, community outreach treatment team, children’s enhanced mental health program, senior social integration program, senior advocacy services and St. Joseph psychosocial club. Outside Erie County, mental health services include the Monsignor Carr Institute, Niagara Falls Children’s Clinic and the Salamanca Psychosocial Club in Cattaraugus County.

Cazenovia Recovery Systems, Inc.
2671 Main Street
Buffalo, New York 14214
(716) 852-4331
https://www.cazenoviarecovery.org/
Addiction and mental health disorders can affect anyone at any time. Cazenovia Recovery Systems, Inc. is committed to assisting individuals with these challenges. Our services help individuals restore their independence while we support them on the personal road to recovery.

Center for Employment Opportunities – (CEO Transitional Work Program)
170 Franklin Street
Buffalo, New York 14202
(716) 842-6320 ext. 502
https://ceoworks.org/
Assists parolees to find full-time, permanent employment. Participants work on crews throughout the city, are paid daily and are assisted in finding permanent employment; must attend a week-long life skills course to be admitted. Length of program is 75 days of work, working 4 days per week. Transportation provided during first week of program. Our office hours are Monday to Friday, from 9:00 AM to 5:00 PM.

Cephas Community Support Group
Hope House
660 Smith Street
Buffalo, NY 14210
(716) 856-6131
Hours: 9am – 5pm
http://peaceprintswny.org/community-based-programs/cephas-programs/
Offering Prison Ministry to support individuals in prison and initiate the process of transition. Transitional Homes to provide a home for reconciliation, rehabilitation and
restoration. Family Connections to maintain linkages and support during incarcerations while building productive home environment and Community Outreach to promote non-violence while providing an outlet for our participants to give back.

Child and Family Services
330 Delaware Avenue
Buffalo, New York 14202
(716) 842-2750; 24-hour hotline for victims of domestic violence (716) 884-6000
http://www.cfsbny.org/

Provides individual and family counseling, preventative services, addiction services, family advocacy, programs for troubled youth, 24-hour outreach, shelter and advocacy for women and children, victims of domestic violence and group counseling and a family mental health clinic. Cathedral Park Counseling offers support & advocacy for low-income, multi-problem individuals and support for families and children at or below the poverty level.

Erie County Family Court
Part 14- Mediation Office
Buffalo, New York 14202
(716) 845-2734

Children’s Services
844 Delaware Avenue
Buffalo, New York 14209
(716) 882-0555

Conners Children's Center
824 Delaware Avenue
Buffalo, New York 14209
(716) 884-3802

Provides residential treatment for emotionally disturbed children.

Center for Resolution and Justice
Tri-Main Center
2495 Main Street, Suite 357
Buffalo, NY 14214
(716) 362-2323
http://www.cfsbny.org/programs/mediation/

Clubhouse Buffalo *see Restoration Society*

Community Action Organization of Erie County, Inc. (CAO)
45 Jewett Ave.
Buffalo, New York 14209
(716) 881-5150
Buffalo, New York 14209
https://caowny.org/
Outreach Centers:
2777 Bailey Avenue
Buffalo, New York 14215
(716) 332-4381

422 Pratt Street
Buffalo, New York 14202
(716) 852-1264

1237 Main Street
Buffalo, New York 14209
(716) 884-9101 (methadone clinic)

251 North Main Street
Angola, New York 14006
(716) 549-6382

114 Hickory
Buffalo, New York 14209
(716) 332-4554

Services include advocacy and outreach; capacity-building; translation services and other initiatives that can strengthen citizen participation and connect vital groups in the community such as block club, parents, schools, seniors, businesses and organizations with each other. The aim is always to provide a place where people can come and get the support they need to impact their life in a positive way whether you are a child, an adult or a senior.

Community Health Center of Buffalo, Inc
34 Benwood Ave
Buffalo, NY 14214
(716) 986-9199
https://chcb.net/
All sorts of medical services provided. Sliding scale fees may be available.

Community Access Services of WNY
3297 Bailey Ave., Buffalo, NY 14215
Buffalo, NY 14201
(716) 852-5969
https://www.caswny.org/
Community Access Services is a not-for-profit community-based organization committed to addressing the epidemic of HIV/AIDS and other diseases that challenge the health and welfare of urban communities in Buffalo and Erie County, by assuring the availability of comprehensive care services including prevention education and treatment.

Compass House
Emergency Shelter
370 Linwood Avenue (between W. Utica and W. Ferry)
Buffalo, New York 14209
(716) 886-0935 (24-hour helpline)
https://www.compasshouse.org/
Services provided for runaway and homeless youth 12-17 years old. Services include crisis counseling (individual, group and family), emergency shelter, food and clothing, advocacy, referral services and aftercare. All services are voluntary, confidential & free.
Resource Center
1451 Main Street
Buffalo, New York 14209
(716) 884-3066
https://www.compasshouse.org/
Non-residential services provided for homeless youth or youth at risk of homelessness ages 16 to 20. Services include case management, crisis counseling (individual, group and family), food (primarily referrals), independent living skills instruction, advocacy and referral to other community resources. Voluntary, confidential & free.

Community Concern of WNY
722 Erie Road (Route 5)
Derby, NY 14047
(716) 947-5025
http://www.communityconcern.org/
Offers various adult outpatient mental health services for the areas of Blasdell, Hamburg, Eden and North Collins.

Cornerstone Manor
150 East North Street
Buffalo, New York 14203
(716) 852-0761
https://www.buffalocitymission.org/womens-ministries/
An emergency shelter for homeless women and their children; meets basic needs of food, clothing and shelter. A women and children’s ministry is also provided.

Crisis Services, Inc. of Erie County
Suicide Prevention
100 River Rock Drive – Suite 300
Buffalo, New York 14207
(716) 834-3131 (24-hour hotline); kids’ helpline (716) 834-1144
(716) 834-7007 addiction
http://crisservices.org/
24 hour hotline for help to anyone who is experiencing personal or emotional crises, an outreach program for emergency services and referral services for homeless. Services offered for children & adults, domestic violence counseling & trauma response.

Disabled- Erie County Office for the
95 Franklin Street, Rm. 625
Buffalo, New York 14202
(716) 858-6215 or N.Y. Relay 1-800-662-1220
http://www2.erie.gov/ecod/
The ECOD does NOT itself provide "services" in the sense of specific programs or funds which are available to those with disabilities. Rather, it provides assistance - which generally falls into three categories: 1) Referral-The ECOD serves as a clearinghouse for information on programs and services made available to citizens with disabilities by
Erie County - and through affiliated agencies. 2) Representation-The ECOD uses its status as liaison to both the County Executive's Office and the Erie County Legislature to advocate for inclusion and positive change on behalf of the disabled community. 3) ADA/ACCESS Oversight-the Executive Director of the ECOD serves as Erie County’s Compliance Officer for the Americans with Disabilities Act (ADA) and the Rehabilitation Act of 1973.

Domestic Violence Offender Program – Catholic Charities
525 Washington Street
Buffalo, New York 14203
(716) 896-6390
https://www.ccwny.org/services/domestic-violence-program-for-men

425 Main Street
Dunkirk New York 14048
(716) 366-3533
Offers court-mandated classes for adult male perpetrators of domestic violence. Programs include therapeutic supervised visitation program, parent/child access program, co-parenting classes and mediation with a monitored exchange.

Drug Abuse, Research and Treatment (CAO – DART)
1237 Main Street
Buffalo, New York 14209
(716) 884-9101
Offers a methadone maintenance substance abuse program, drug treatment procedures and services, substance abuse and detoxification services. Serviced are provided Monday through Friday, 8 am until 4 p.m. and Saturdays & Sundays, 8 am until noon.

Durham Baby Café
200 E. Eagle Street
Buffalo, New York 14204
(716) 427-0566
https://www.durhamsbabycafe.com/
Durham’s Baby Café provides support for pregnant and breastfeeding women of all ages at no cost. A Delicious meal is prepared for you while you socialize and learn and this is also at no cost. We bring in the experts to present on various topics. Birth planning, breastfeeding education and doulas.

Educational Opportunity Center (UBEOC)
555 Ellicott Street
Buffalo, NY 14203-1312
(716) 645-9555
http://www.buffalo.edu/eoc.html
The Educational Opportunity Center offers several programs to refresh and enhance your skills. Please take a moment to learn about the programs we offer to earn your high
school equivalency (formerly GED®), learn English as a Second Language or refresh your skills.

**Educational Opportunity Program**

Educational Opportunity Program University at Buffalo  
Norton Hall, Room 208A  
Buffalo, New York 14260-1800  
(716) 645-3072  
[https://admissions.buffalo.edu/apply/educationalopportunity.php](https://admissions.buffalo.edu/apply/educationalopportunity.php)

Buffalo State  
1300 Elmwood Ave  
Twin Rise South Wing 710  
Buffalo, NY 14222  
(716) 878-4225  
[http://eop.buffalostate.edu/](http://eop.buffalostate.edu/)

*An undergraduate college admissions and support program, EOP helps students reach their full academic and personal potential through workshops, tutoring, academic advisement, and mentoring.*

**Empire State College at Buffalo**

AppleTree Business Park  
2875 Union Rd. — Suite 34  
Cheektowaga, NY 14227  
Phone: (716) 686-7800  
[https://www.esc.edu/](https://www.esc.edu/)

*Fully accredited SUNY college for persons pursuing individualized academic programs.*

**Endeavor Health Services**

1526 Walden Avenue, Suite 400  
Cheektowaga, New York 14225  
(716) 895-6700  
(716) 895-6701  
[www.ehsny.org](http://www.ehsny.org)

*Provides child and adult behavioral health, counseling, psychiatric treatment, MICA and crisis and chemical dependency intervention programs.*

**Erie Community College**

City Campus: 121 Ellicott Street  
Buffalo, New York 14203  
[https://www.ecc.edu/](https://www.ecc.edu/)  
(716) 851-1322

North Campus: 6205 Main Street  
Williamsville, New York 14221
(716) 851-1322
South Campus: 4041 Southwestern Boulevard
Orchard Park, New York 14127
(716) 851-1322
A two-year, fully accredited college offering individualized academic programs.

**Erie Community College Workforce Development**
Training Location: 45 Oak Street
Buffalo, NY 14203
Mailing Location: 121 Ellicott Street
Buffalo, NY 14203
(716) 851-1800
https://www.ecc.edu/workforce-training/
Offers numerous non-credit courses and provides development training to individuals with a two-year or a four-year degree.

**Erie County Council for the Prevention of Alcohol & Substance Abuse**
Administrative offices
1625 Hertel Avenue
Buffalo, New York 14216
(716) 831-2298
http://www.eccpasa.org/
Provides school-based programming, student assistance programs, fetal alcohol prevention and education programs, as well as substance-related education information. Also offers lending resource libraries.

**Erie County Medical Center**
462 Grider Street
Buffalo, New York 14215
(716) 898-3000
http://www.ecmc.edu/
Provides a full range of medical services for residents of Erie County. Speech therapy and physical therapy offered for medical-related disabilities. Behavioral health center offers psychiatric and substance abuse services for adults, children and families as well as acute inpatient psychiatry beds servicing the adult population. Immunodeficiency center provides services in advocacy and counseling as well as health services to clients regardless of ability to pay. Referrals accepted. Appointment only. CPEP available.

Outpatient locations listed below:

ECMC Downtown Clinical Services
1285 Main Street
Buffalo, New York 14209
(716) 883-4517

Northern Erie Clinical Services
2282 Elmwood Avenue
Buffalo, New York 14217
(716) 874-5536
ECMC Depew Clinic  
5087 Broadway  
Depew, NY 14043  
(716) 898-4930

Evergreen Health Services of WNY  
206 S. Elmwood Avenue  
Buffalo, New York 14201  
(716) 847-2441  
http://evergreenhs.org/  

Our staff practices an intentionally thoughtful approach to delivering improved health outcomes, particularly for individuals and families affected by poverty, addiction, stigma and/or other significant life challenges. We specialize in serving those who are dealing with multiple chronic diseases such as HIV/AIDS, diabetes and heart disease, mental health challenges and substance abuse, and provide a number of services created to specifically assist sexual minorities - many of whom are inadequately treated by mainstream providers.

Every Person Influences Children (EPIC)  
1000 Main Street  
Buffalo, New York 14202  
(716) 332-4100  
https://www.epicforchildren.org/  

EPIC - Every Person Influences Children, Inc. is a national not-for-profit organization dedicated to helping families, schools, and communities raise children to become responsible and capable adults. EPIC supports the people who have the most influence on children by providing evidence-based programs for parents, a character education curriculum for families and schools, and training for schools and agencies.

Family Promise  
75 Hickory Street  
Buffalo, New York 14204  
(716) 771-3007  
https://fpwny.org/  

Family Promise of WNY is committed to keeping families together during their time of homelessness. Most emergency shelters separate men and women, which increases the stress of their situation. Family Promise is one of only three emergency shelter providers in Erie County that solely focuses on keeping families together during the crisis of homelessness.

Forensic Mental Health Services  
120 W. Eagle Street  
Buffalo, New York 14202  
(716) 858-8095  
http://www2.erie.gov/mentalhealth/
Adult Forensic Mental Health Services include psychiatric evaluation of individuals detained for trial or prior to sentencing, and the care and follow-up treatment of mentally ill individuals under the jurisdiction of the Courts, Probation Department, Correctional Facility and Holding Center.

Friends of the Night People
394 Hudson Street
Buffalo, New York 14201
(716) 884-5375
https://friendsofnightpeople.com/
All Services are provided free of charge and without question. FoNP is open 365 days per year. Services are provided to men, women, and children of all ages. Dinner is served daily from 5 to 7PM. Times vary on major holidays. Medical care is available on the 1st, 3rd & 4th Tuesday of every month from 5 to 7PM. Medical care is provided by Dr Igoe and UB Medical Students.

Gateway Longview
10 Symphony Circle
Buffalo, NY 14201
(716)783-3100
https://www.gateway-longview.org/
At Gateway Longview, we believe that a solution-focused, trauma-informed care approach has the ability to strengthen the knowledge, competencies, skill sets, and engagement as we work with individuals impacted by trauma.

Grace House Transitional Residence Program/ Saving Grace Ministries, Inc.
P.O. Box 1013
2025 Bailey Ave
Williamsville, New York 14231
Buffalo, NY 14214
(716) 893-1840
http://www.sgmworld.org/
Serves homeless adult males who are under the supervision of the New York State Department of Parole. Through a highly structured program, this provides a smooth transition to community life for men recently released from a correctional facility.

Gerard Place Transitional Housing
2515 Bailey Avenue
Buffalo, NY 14215
(716) 897-9948
https://gerardplace.org/
Gerard Place provides support and transitional housing for single-parent families that have experienced the pain of poverty, homelessness, and/or domestic/substance abuse.

GROUP Ministries
1333 Jefferson Avenue
Buffalo, New York 14208
(716) 883-4367
Provides an emergency food pantry for those living within the zip code 14208. For people living in other zip codes, referrals to food pantries & services are provided. CTI program provides outreach, confidential service, free HIV/AIDS testing, counseling and partner notification and counseling for drug users & sexual issues. Free condoms, educational services and a harm-reduction program are also offered.

**Hamburg Counseling Service, Inc.**

*See Community Concern of WNY*

**Health- Erie County Department of**
Edward A. Rath County Office Building
Office of Public Health, Education and Information
Room 950
95 Franklin Street
Buffalo, New York 14202
(716) 858-7690
http://www2.erie.gov/health/
Provides phone numbers for health services.

**Hispanics United of Buffalo / HISPANOS UNIDOS DE BUFFALO**
254 Virginia Street
Buffalo, New York 14201
(716) 856-7110
http://hubwny.org/
Hispanics United is a community based human service organization focused on the development of Latinos in Western New York

**Homeless Alliance of Western New York**
**Coordinated Entry HUB**
Harbor House Resource Center
241 Genesee Street
Buffalo, NY 14204
(716) 842-4184
https://wnyhomeless.org/continuum-of-care/coordinated-entry/
Coordinated Entry is a process to evaluate and connect those most in need in the community with the most appropriate available resources for their situation as swiftly as possible.

**Homespace**
1030 Ellicott Street
Buffalo, NY 14209
(716) 881-4600
http://www.homespacecorp.org/
A Foster Care supportive independent living program for young adults, ages 17 to 21, focused primarily on young women. Our program focuses on using the Trauma Informed
Care Model to embrace the needs of our youth and deliver services that are based on trust, safety, choice, empowerment, and collaboration

Horizon Health Services Corporate Office
3020 Bailey Avenue
Buffalo, New York 14215
(716) 831-2700
(716) 831-1800 admissions and information
http://www.horizon-health.org/

Provides comprehensive and fully-integrated mental health, substance abuse, medical and vocational treatment and recovery services for youth and adult residents of Erie, Niagara, Genesee and Orleans Counties at multiple outpatient facilities (city of Buffalo, Batavia, Tonawanda, Niagara Falls, East Amherst, Orchard Park) and at Horizon Village, an inpatient facility. Visit website or call above number for location details.

Housing Opportunities Made Equal, Inc. (HOME)
1542 Main Street (at Ferry)
Buffalo, New York 14209
(716) 854-1400
http://www.homeny.org/

Provides assistance to housing discrimination victims, Monday through Friday, 9 a.m. until 1 p.m. Also provides paralegal counseling to resolve landlord/tenant disputes, housing and human services information referral, fair housing information, mobility counseling and special services for Section 8 participants. Various educational publications are also available. Educational presentations upon request.

Jesse Nash Health Center
608 William Street
Buffalo, NY 14206
(716) 858-7687

Sexually Transmitted Diseases (STD) clinic, Immunizations, TB & Refugee Care

Jewish Family Service of Buffalo & Erie County
70 Barker Street
Buffalo NY 14209
(716)883-1914
https://www.jfsbuffalo.org/

We provide counseling and social services support to Western New York individuals and families in the interest of doing what is right and good. Our vision for social justice extends to all – regardless of religious belief, ethnicity, gender identity or economic status.

Labor, New York State Department of
284 Main Street
Buffalo, New York 14202
(716) 851-2600
https://www.labor.ny.gov/home/

Provides counseling, testing, referral, job development & placement services. Promotion, development & maintenance of state-registered apprentice training programs.

Lake Shore Behavioral Health, Inc.
*See Best Self Behavioral Health*

Legal Aid Bureau of Buffalo, Inc.
290 Main Street, Suite 400
Buffalo, New York 14202
(716) 853-9555
https://legalaidbuffalo.org/

Provides legal assistance for eligible low-income residents of Erie County in civil and criminal matters.

The Lighthouse Residential Substance Abuse Program
244 Hempstead Ave
Buffalo, NY 14215
(716) 831-7877
http://bestselfwny.org/lighthouse/

The Lighthouse is a 22-bed residential substance use disorder treatment facility for pregnant and parenting women. It provides a supportive recovery environment which allows women receiving treatment to reside with their children up to age 11. We use a strength-based approach to treatment providing empowerment to live independent and substance-free lifestyles.

Little Portion Friary
1305 Main Street
Buffalo, New York 14209
(716) 882-5705
http://www.littleportionfriary.com/

Provides emergency and short-term housing, food and clothing and offers community referrals for men and women 18 years of age and older.

Margaret A. Stutzman Addiction Treatment Center
360 Forest Avenue
Buffalo, New York 14213
(716) 882-4900
https://www.oasas.ny.gov/atc/stutzman/services.cfm

Addiction treatment programs focusing on the physical, mental and emotional aspects of the illness in a two-to-six week inpatient program.

Maryvale Community Education
1050 Maryvale Drive
Cheektowaga, New York 14225
(716) 635-4673
The Maryvale Community Education Program is part of the Maryvale School System, located in Cheektowaga, NY. We offer educational, recreational, enrichment and leisure activities to the community. Hundreds of courses are offered each year to all ages, from infants to older adults.

**Matt Urban Center**
1081 Broadway
Buffalo, New York 14212
(716) 893-7222
[http://urbanctr.org/](http://urbanctr.org/)

*The Matt Urban Center is a multi faceted agency providing:*
- Housing Services, Senior Services, Senior Apartments, Weatherization Program, Youth and Family Services
- Homeless Outreach Services, and Work Skills Training, Crime Victims Assistance, 3 Food Pantries & The Matt Urban Hope Center

**Mental Health PEER Connection**
3108 Main Street
Buffalo, NY 14214
Toll Free: 1-800-348-8399
Voice/TDD: (716) 836-0822
Fax: (716) 835-3967

*The Mental Health Peer Connection is a peer-driven advocacy organization dedicated to facilitating self-directed growth, wellness and choice through genuine peer mentoring.*

**Mental Health Advocates of WNY**
(Formerly) Mental Health Association of Erie County, Inc.
999 Delaware Avenue
Buffalo, New York 14209
(716) 886-1242

*At Mental Health Advocates, we take a holistic approach to supporting the mental health of individuals and families. Whether you need help getting through life’s challenges or finding treatment for a mental illness, you can count on us to listen, comfort, and guide you to the right program or healthcare resource.*

**Mercy Hospital of Buffalo**
565 Abbott Road
Buffalo, New York 14220
(716) 828-2373
[https://www.chsbuffalo.org/locations/mercy-hospital-buffalo](https://www.chsbuffalo.org/locations/mercy-hospital-buffalo)

*A full-service hospital specializing in medical/surgical, acute care, critical care, expanded ER services, inpatient select ambulatory, out-patient surgery, maternity and pediatric care, full OB-GYN, cardiac surgery and medical rehabilitation.*

**Mid-Erie Counseling and Treatment Services**
*See Endeavor Health Services*
MOCHA Center
1092 Main Street
Buffalo, New York 14209
(716) 852-1142
https://mochacenter.org/

*The MOCHA Center serves Rochester and Buffalo through our two locations. Our spaces host community events, offer supportive services to those in need, provide a link to PrEP (a life-saving HIV prevention medication), perform free HIV testing and sex education, and distribute free safer sex tools like condoms and lube to the community.*

Narcotics Anonymous
PO Box 736
Buffalo, NY 14207
(716) 878-2316
https://www.nawny.org/

*A fellowship of men and women for whom drugs have become a major problem. Participants meet and help each other to stay clean.*

National Association for the Advancement of Colored People
NAACP-Buffalo
395 E Ferry Street
Buffalo, NY 14208
(716) 884-7242
https://buffalonaacp.org/

National Headquarters:
4805 Mt. Hope Drive
Baltimore MD 21215
Local: (410) 580-5777
Toll Free: (877) NAACP-98
http://www.naaccp.org/

*Founded Feb. 12, 1909, the NAACP is the nation's oldest, largest and most widely recognized grassroots-based civil rights organization. Its more than half-million members and supporters throughout the United States and the world are the premier advocates for civil rights in their communities, campaigning for equal opportunity and conducting voter mobilization.*

Native-American Community Services of Erie & Niagara Counties, Inc.
1005 Grant Street
Buffalo, New York 14207
(716) 874-4460
http://www.nacswny.org/

*NACS continues to strengthen and/or expand programs toward addressing the vast needs of our target population. Our programs are now organized into four components, focused in the following key areas:*
Economic Self-Sufficiency including emergency/basic needs support, academic achievement, workforce development, financial literacy and long-term asset building.

Family Services including family preservation, foster care, parenting programs and family supports.

Health and Wellness including prevention of/risk reduction for alcohol/substance abuse and teen pregnancy, along with partnerships to improve general physical well-being.

Community and Cultural Services including Elders and cultural programs, such as a speaker series, Native American language preservation and a cultural resource library.

Neighborhood Legal Services, Inc.
237 Main Street 4th floor
Buffalo, New York 14203
(716) 847-0650
http://www.nls.org/

Provides legal advice and representation in civil matters to low-income clients.

New York Civil Liberties Union - Western Region
661 Main Street
Buffalo, New York 14203
(716) 852-4033
https://www.nyclu.org/en/chapters/western-region

The New York Civil Liberties Union (NYCLU) is one of the nation’s foremost defenders of civil liberties and civil rights.

NFTA-Metro Bus and Rail Information
181 Ellicott Street
Buffalo, New York 14203
(716) 855-7300 General information
(716) 855-7211 Customer Care line
http://www.nfta.com/

Offers information relating to ground transportation in Erie and Niagara counties

OLV Human Services
790 Ridge Road
Lackawanna, NY 14218
(716) 828-9500
www.olvhumanservices.org

Provides a wide range of specialized residential, outpatient and educational services to young people with special needs. This includes developmental disabilities, crisis pregnancies and youth with emotional, behavioral, psychiatric & familial problems. Dental clinic available.

Paradise House
Mailing address:
PO Box 84
Buffalo, NY 14212
(716) 892-2813

Street address:
Paradise House
144 Mills Street
Buffalo, NY 14212
A 90 day residential program for female parolees, ex-offenders, and offenders (with a court date). Family environment provides support to residents and allows them to work on building a more stable future. Also eligible are addicts coming from a 30 rehabilitation program, including addicts who are pregnant. Length of program is 90 days. Works with NYS Parole.

Pathways Program Buffalo Catholic Heath
158 Holden Street
Buffalo, New York 14214
(716) 862-1330, call for initial appointment
https://www.chsbuffalo.org/locations/pathways-buffalo
Offering medical care and rehabilitation, referral services for opiate addicts, methadone unit, vocational, educational, psychological and personal counseling, family counseling, spirituality and mental health groups.

People Inc
1219 North Forest Road
P.O. Box 9033
Williamsville, New York 14231
(716) 817-7400
Toll Free NY 1-888-7PEOPLE
http://www.people-inc.org/
People Inc. is Western New York's leading non-profit human services agency. Through a variety of services including residential, employment, community outreach, health care and recreation programs, we help seniors, families and people with disabilities live more healthy, independent and productive lives.

Prisoners Are People Too, Inc.
P.O. Box 273
Buffalo, New York 14212
(716) 834-8438
http://www.prp2.org/
"Prisoners Are People Too, Inc." is a monthly documentary film and speakers series that meets on the last Monday of the month at the Pratt-Willert Community Center, 422 Pratt Street, Buffalo, NY 14204. Originally created in 2005 to enhance the general public's awareness of prison issues, the program has grown to include networking, referrals, community building, action organizing, and camaraderie as well as community education. Through films, guest speakers and follow-up discussions, the program promotes the growth of the community's knowledge and understanding of the prison
industrial complex, the plight of prisoners and prison families, and the challenges of re-entry.

**Prisoners Legal Services**
14 Lafayette Square, Suite 510
Buffalo, NY 14203
(716) 854-1007


**Probation Department - Erie County**
1 Niagara Plaza
Buffalo, New York 14202
(716) 858-8200
[http://www2.erie.gov/probation/](http://www2.erie.gov/probation/)

*Provides social services for all courts in Erie County, plus intake for family court which includes support, custody, visitation, agency referral and court-ordered community services, pre-trial services, PINS diversion services and 999 files up to 16 years of age.*

**Probation and Pretrial Services - United States**
U.S. Probation and Pretrial Services
Robert H. Jackson U.S. Courthouse
2 Niagara Square
Buffalo, NY 14202
(716) 551-4241

*Prepares investigations for U.S. courts, pre-release investigations & evaluations for the Bureau of Prisons. Performs pre-trial services, interviews defendant after arrest, supervises bail & release. Provides referral to drug treatment services*

**Promise House**
920 Harlem Rd
West Seneca, NY 14224
(716) 332-3991

*Residential Long-Term substance abuse treatment*

**Public Defenders Office**
50 Delaware Avenue #4
Buffalo, New York 14202
(716) 855-1553

*Hours: 8:30 AM – 4:30 PM*

*Provides legal assistance for eligible low-income residents charged with crimes in the city of Buffalo.*

**The Renewal Center Hospital Diversion Service**
327 Elm Street
The Renewal Center is a safe, warm, non-clinical environment which has been designed to assist any adult who is experiencing a crisis with meeting your individual needs. The Service is funded through ECDMH and is a collaboration of three peer agencies in Erie County. (Housing Options Made Easy, Inc., Mental Health Peer Connection and Restoration Society, Inc.)

Research Institute on Addictions
1021 Main Street
Buffalo, NY 14203-1016
(716) 887-2566

RIA is a research center

Restoration Society, Inc
66 Englewood Avenue
Buffalo, NY 14214
(716) 832-2141

Restoration Society, Inc. (RSI) is a peer operated agency that offers recovery-based person centered psychiatric rehabilitation services serving Erie and Genesee Counties. The agency was founded in 1973 and incorporated in 1975. RSI customers are adults (18 years and above) diagnosed with serious, long-term psychiatric conditions and individuals with concurrent psychiatric and chemical dependency diagnoses. Agency programs are rehabilitation communities founded upon the recovery vision that all individuals with mental health conditions can lead active lives filled with hope and satisfaction and make valuable contributions to our community.

Clubhouse Buffalo (part of Restoration Society)
66 Englewood Ave
Buffalo, NY 14214
Phone (716) 832-2141
Fax (716) 832-0021

We offer a welcoming atmosphere focused on a peer-to-peer model for young adults (16 to 23) recovering from a substance use disorder or at risk for developing one. Our non-clinical approach encourages a supportive community and fosters leadership roles for individuals build a meaningful life in recovery. We provide a safe, inspiring and nurturing space to help to become successful in their life.

Roswell Park Cancer Institute
665 Elm Street
Buffalo, New York 14203
1-800-ROSHELL (1-800-767-9355)
1-877-ASK-RPCI (1-877-275-7724)
https://www.roswellpark.org/
Offers cancer information service, phone information and references. Also offers a comprehensive cancer center, research and treatment education.

St. Luke’s Mission of Mercy
325 Walden Avenue
Buffalo, New York 14211
(716) 894-4476
http://www.stlukesmissionofmercy.org
Lunch and dinner available to those in need. Used furniture & clothing. Housing available for the homeless.

St. Vincent Health Center
1500 Broadway Ave. Suite 200
Buffalo, NY 14212
(716) 893-8550
https://www.chsbuffalo.org/locations/st-vincent-health-center
Primary care and addiction management.

Salvation Army
960 Main Street
Buffalo, New York 14202
(716) 883-9800
https://buffalo.salvationarmy.org/BuffaloNY/
Our mission is to help others through a network of more than a dozen programs including: Emergency Family Shelter, Emergency Family Assistance, Supervised Visitation, Employment Services, Spouse Abuse Education, Emergency Disaster/Canteen Services, Buffalo Citadel Corps, Buffalo Temple Corps, Kensington Corps, Golden Age (Senior) Center and Summer Day Camp.

Adult Rehabilitation Center
1080 Military Road
Buffalo, New York 14217
(716) 875-2533
Housing, food and clothing provided during participation in an eight-month inpatient rehabilitation program for alcohol and drug-related cases for males ages 21 to 65.

Emergency Shelter
Location upon request
(716) 884-4798
An emergency shelter for homeless women and their families. Homeless men are accepted if they are part of a family unit, such as husband, father or son

The Service Collaborative of WNY
173 Elm Street
Buffalo, NY 14203
(716) 418-8500
The Service Collaborative of WNY (TSC) creates opportunities for all individuals to serve their communities, challenging them to turn their ideals into action and their passion into positive change.

Sisters of Charity Hospital
2157 Main Street
Buffalo, New York 14214
(716) 862-1000
https://www.chsbuffalo.org/
General hospital offering services in medicine and subspecialities, an outpatient clinic, women’s services and a certified cancer center.

Social Security – U.S. Administration of
186 Exchange Street
Suite 100
Buffalo, NY 14204
(855) 881-0213
(800) 772-1213
www.ssa.gov
Provides medical assistance through the Medicaid program, public assistance and food stamps (858-8347). Homeless hotline after 5 p.m. at 858-8000.

Social Services- Erie County Department of
Edward A. Rath County Office Building
95 Franklin Street
Buffalo, NY 14202
(716) 858-8000
http://www2.erie.gov/socialservices/

Society of St. Vincent de Paul
1298 Main Street
Buffalo, New York 14209
(716) 882-3360
http://www.svdpwny.org/
Dining room. A pharmaceutical program and thrift store (furniture & clothing) is also offered.

Spectrum Human Services Administration
227 Thorn Avenue
P.O. Box 631
Orchard Park, New York 14127
(716) 662-2040
http://shswny.org/
Assertive Community Treatment Program
1280 Main Street
Spectrum provides a wide range of services including treatment and rehabilitation of psychiatric disabilities, psychological problems, and substance-related disorders. Mental-health programs for adults, adolescents, children and families who are experiencing a significant disturbance in functioning, emotional state, or pattern of behavior are readily available in many different communities. In addition, chemical dependency programs for adults and adolescents whose chemical use is having a negative impact upon their health, relationships, or functioning and for individuals who
are concerned about a family member or friend’s use of alcohol or drugs are also available.

State University College at Buffalo
1300 Elmwood Avenue
Buffalo, New York 14222
(716) 878-4000
http://suny.buffalostate.edu/
A multi-purpose college offering academic programs within the state university system.

State University of New York at Buffalo
3435 Main Street
Buffalo, New York 14214
(716) 645-2000
http://www.buffalo.edu/
Undergraduate admissions:
12 Capen Hall
University at Buffalo
Buffalo, New York 14260-1660

STOP the Violence Foundation
575 Humboldt PKWY
Buffalo, NY 14215
(716) 882-7882
http://helpstoptheviolence.com/
Our mission is to organize and embrace the Western New York Community by empowering people to take action at the local, state and National level to ensure Comfort, justice, accountability and healing for people whose lives are affected by Violence.

Transitional Services, Inc
389 Elmwood Ave
Buffalo, NY 14222
(716) 874-8182
http://www.tsiwny.org/
A nonprofit organization, TSI offers recovery services and support in community-based residential settings.

Upskill.org
389 Virginia Street (at Elmwood)
Buffalo, New York 14201
(716) 888-7088 ext. 100/111
http://www.upskill.org/
Buffalo Public Schools’ adult and continuing education division. Servicing adults 17 and up. Offers courses designed to assist adults 17 years and older with math, reading, and writing skills in preparation for taking and passing the TASC™ exam.
basic skill development, English as a second language, day and evening school and computer training. Cosmetology Training Program.

Veterans’ Affairs, Department of
810 Vermont Avenue
NW Washington DC 20420
Benefits:
1-800-827-1000
Health Care:
1-877-222-VETS (8387)
VA Inspector General: 1-800-488-8244
Veterans Crisis Line: 1-800-273-8255 Press 1
https://www.va.gov/
Serves veterans and dependents in areas of compensation, pension and education.

Veterans’ Affairs, Department of (continued)
Buffalo Regional Benefit Office
130 South Elmwood Ave. #601
Buffalo, NY 14202
https://www.benefits.va.gov/buffalo/
Provides assistance to veterans in pension compensation, education, tax exemptions, burials of indigent veterans, burials of veterans’ next of kin, federal grave markers and burial flags, widows’ compensation, survivors’ benefits and job searching.

Veterans One-stop Center of Western New York
1280 Main Street, Suite 204
Buffalo, NY 14209
(716) 898-0110
https://www.vocwny.org/
Accredited benefits counseling services ensure that veterans and their families take full advantage of all of the available government-provided benefits. Counseling services range from filing applications for federal disability compensation, pensions, education benefits and insurance, to enrollment in VA Health Care.

Veterans’ Services- Erie County Office of
95 Franklin Street, Suite 800
Buffalo, New York 14202
(716) 858-6363
http://www2.erie.gov/veterans/

V.A. Western New York Health Care System
3495 Bailey Avenue
Buffalo, New York 14215
(716) 834-9200
800-532-8387
https://www.buffalo.va.gov/
 Provides general medical, surgical and psychiatric care to eligible male and female veterans, including both inpatient and outpatient services.

**Western New York Independent Living Project, Inc.**
3108 Main Street
Buffalo, New York 14214
(716) 836-0822
Toll Free: 1-800-348-8399
http://www.wnyil.org/

_A family of agencies acting as a catalyst for systems and individual change. Offers housing search assistance, independent living management & peer counseling_

**Workforce Buffalo - NYS Department of Labor**
Buffalo Career Center
284 Main Street
Buffalo, New York 14202
Phone: (716) 851-2600
https://workforcebuffalo.org/
https://www.labor.ny.gov/

NYS Department of Labor
Williamsville Career Center
4175 Transit Road
Transitown Plaza
Williamsville, New York 14221
Phone: (716) 634-9081

_To provide leadership in promoting the economic vitality of our region, by supporting job growth and ensuring that those that are unemployed, underemployed and dislocated have the education, skills and workforce preparation to meet employer’s needs._
www.reentry.net/ny/
Serving People from Arrest to Reintegration

www.wnynewstart.org
Locate re-entry services in Erie and Niagara counties.

www.211wny.org
Locate health & human services including job resources, for 8 counties in Western New York (Allegany, Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans, Wyoming).

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