

CONNECTIONS: A GUIDE TO TRANSITIONAL SERVICES IN ERIE COUNTRY

2022-2023

FIND AN
APARTMENT



LOCATE CRISIS
SERVICES &
COUNSELING



FIND
EMPLOYMENT



NAVIGATE
LEGAL AID



FIND
MEDICAL AID



TRANSPORTATION



Navigating Life After Incarceration in Erie County, New York

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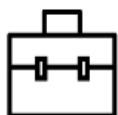
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If you have internet access, the Erie County Connections Guide is downloadable from our website www.buffalolib.org. You can find it by clicking the **Services** link on the BECPL homepage, scrolling to **Transitional Services** and then scroll down to find the **B&ECPL Connections**.

Crisis Services & Counseling



Back to Basics Outreach Ministries, Inc.

1370 William Street

Buffalo, New York 14206

(716) 854-1086

Email: jgiles274@gmail.com

Hours: Monday-Friday 8:30am-5pm

<https://back2basicsministries.org>

Provides job & education referral, supportive living, housing assistance, substance abuse rehab, treatment referral & anger management programs. Food pantry on Fridays.

Beacon Center (Buffalo)

295 Main Street, Suite 105

Buffalo, New York 14203

(716) 853-0243

(716) 831-1937

Email: help@beaconcenter.net

<http://www.beaconcenter.net/>

Offers treatment programs for individuals experiencing alcohol and drug problems. Programs include adolescent program focused on dealing with peer pressure and improving self-esteem. Early recovery programs, relapse prevention programs and continued recovery programs also offered.

Best Self Behavioral Health

255 Delaware Avenue, Suite 300

Buffalo, New York 14202

(716) 884-0888 Referrals or Appointments

(716) 842-0440 -Administrative Office

<http://bestselfwny.org>

Provides crisis intervention/assessment, individual and family counseling, drug and alcohol service, marital support, homeless services, services for pregnant drug abusers, intensive psychiatric rehabilitation, vocational services, asset development programs for youths and children. Also provides assertive community treatment for the homeless. Vocational services include job training, job search prep, placement and supported employment services for individuals with mental illnesses or substance abuse.

BryLin Hospitals, Inc.

1263 Delaware Avenue

Buffalo, New York 14209

Hours: **Alcoholics Anonymous** – Monday-Friday from 12pm-1pm, **Narcotics Anonymous** – Wednesday from 12pm-1pm, and **SOS** – Tuesday from 12pm-1pm.

(716) 886-8200

1-800-7-BryLin (1-800-727-9546)

<https://www.brylin.com/>

Short-term inpatient psychiatric hospitalization for children, adolescent, and

adults suffering from mental illness that cannot be managed safely in a less restrictive environment. Stabilization of the presenting psychiatric crisis is followed by a collaborative discharge plan using supportive outpatient services.

Outpatient Substance Abuse Care for Adolescents & Adults

531 Farber Lakes Drive Suite 201

Williamsville, NY 14221

(716) 633-1927

A private, fully-licensed hospital specializing in child, adolescent and adult psychiatry and addiction problems. Most insurance plans accepted.

Buffalo Peacemakers

1370 William Street

Buffalo, New York 14206

(716) 854-1086

Buffalo Peacemakers Violence and Gang Intervention Program provides proactive intervention into the cycle of violence in the lives of gang-involved or at-risk youth. BUFFALO PEACEMAKERS is comprised of organizations that have taken the lead in working with youth and young adults

Catholic Charities of Buffalo

741 Delaware Avenue
Buffalo, New York 14209
(716) 218-1400
Helpline: (716) 218-1419
<https://www.ccwny.org/>

Service Information and Referral

525 Washington St.
Buffalo, NY 14203
716-856-4494

A human services organization serving the eight counties of Western New York without regard to age, race or religious affiliation. Offering a variety of programs including individual, child, family and marriage counseling, basic emergency assistance, outpatient psychiatric and substance abuse programs, domestic violence services, intensive family therapy, family mediation, school intervention services, visitation programs and kinship programs. Programs include the Monsignor Carr Clinic for psychiatric treatment, consultation and diagnosis; a chemical dependency treatment program, community outreach treatment team, children's enhanced mental health program, senior social integration program, senior advocacy services and St. Joseph psychosocial club. Outside Erie County, mental health services include the Monsignor Carr Institute, Niagara Falls

*Children's Clinic and the Salamanca
Psychosocial Club in Cattaraugus County.*

Cazenovia Recovery Systems, Inc.

2671 Main Street

Buffalo, New York 14214

Hours: Monday-Friday 8am-4pm

(716) 852-4331

<https://www.cazenoviarecovery.org/>

Addiction and mental health disorders can affect anyone at any time. Cazenovia Recovery Systems, Inc. is committed to assisting individuals with these challenges. Our services help individuals restore their independence while we support them on the personal road to recovery.

Cephas Community Support Group

Hope House

660 Smith Street

Buffalo, NY 14210

(716) 856-6131

Hours: 9am – 5pm

<http://peaceprintswny.org/community-based-programs/cephas-programs/>

Offering Prison Ministry to support individuals in prison and initiate the process of transition. Transitional Homes to provide a home for reconciliation, rehabilitation and restoration. Family Connections to maintain linkages and support during incarcerations while building productive home environment and Community Outreach to promote non-

violence while providing an outlet for our participants to give back.

Child and Family Services

330 Delaware Avenue

Buffalo, New York 14202

(716) 842-2750; 24-hour hotline for victims of domestic violence (716) 884-6000

<http://www.cfsbny.org/>

Provides individual and family counseling, preventative services, addiction services, family advocacy, programs for troubled youth, 24-hour outreach, shelter and advocacy for women and children, victims of domestic violence and group counseling and a family mental health clinic. Cathedral Park Counseling offers support & advocacy for low-income, multi-problem individuals and support for families and children at or below the poverty level.

Erie County Family Court

Part 14- Mediation Office

Buffalo, New York 14202

(716) 845-2734

Children's Services

844 Delaware Avenue

Buffalo, New York 14209

(716) 882-0555

Conners Children's Center
824 Delaware Avenue
Buffalo, New York 14209
(716) 884-3802
Email: residentialreferrals@cfsbny.org
*Provides residential treatment for
emotionally disturbed children.*

Center for Resolution and Justice
Tri-Main Center
2495 Main Street, Suite 357
Buffalo, NY 14214
(716) 362-2323
<http://www.cfsbny.org/programs/mediation/>

**Community Action Organization of Erie County,
Inc. (CAO)**

45 Jewett Ave.
Buffalo, New York 14209
(716) 881-5150
Buffalo, New York 14209
<https://caowny.org/>

Outreach Centers:
2777 Bailey Avenue
Buffalo, New York 14215
Hours: Monday-Friday 9am-9pm
(716) 332-4381
422 Pratt Street
Buffalo, New York 14202
Hours: Monday-Friday 8am-5:30pm
(716) 852-1671

251 North Main Street
Angola, New York 14006
Hours: Monday-Friday 2:30pm-7:30pm
(716) 549-4180

1237 Main Street
Buffalo, New York 14209
Hours: Monday-Friday 7:15am-4:15pm
(716) 884-9101 (methadone clinic)

114 Hickory
Buffalo, New York 14209
Hours: Monday-Friday 8am-6pm
(716) 332-4554

Services include advocacy and outreach; capacity-building; translation services and other initiatives that can strengthen citizen participation and connect vital groups in the community such as block club, parents, schools, seniors, businesses and organizations with each other. The aim is always to provide a place where people can come and get the support they need to impact their life in a positive way whether you are a child, an adult or a senior.

Compass House
Emergency Shelter
370 Linwood Avenue (between W. Utica and W.
Ferry)

Buffalo, New York 14209
(716) 886-0935 (24-hour helpline) & (716) 886-1351

<https://www.compasshouse.org/>

Services provided for runaway and homeless youth 12-17 years old. Services include crisis counseling (individual, group and family), emergency shelter, food and clothing, advocacy, referral services and aftercare. All services are voluntary, confidential & free.

Resource Center
1451 Main Street
Buffalo, New York 14209
(716) 884-3066

<https://www.compasshouse.org/>

Non-residential services provided for homeless youth or youth at risk of homelessness ages 16 to 20. Services include case management, crisis counseling (individual, group and family), food (primarily referrals), independent living skills instruction, advocacy and referral to other community resources. Voluntary, confidential & free.

**Crisis Services, Inc. of Erie County
Suicide Prevention**

100 River Rock Drive – Suite 300
Buffalo, New York 14207
(716) 834-3131 (24-hour hotline); kids' helpline
(716) 834-1144

(716) 834-7007 addiction

<http://crisisservices.org/>

24 hour hotline for help to anyone who is experiencing personal or emotional crises, an outreach program for emergency services and referral services for homeless. Services offered for children & adults, domestic violence counseling & trauma response.

Disabled- Erie County Office for the

95 Franklin Street, Rm. 651

Monday-Friday: 8:30am-4:30pm

Buffalo, New York 14202

(716) 858-6215 or N.Y. Relay 1-800-662-1220

<http://www2.erie.gov/ecod/>

The ECOD does NOT itself provide "services" in the sense of specific programs or funds which are available to those with disabilities. Rather, it provides assistance - which generally falls into three categories: 1) Referral-The ECOD serves as a clearinghouse for information on programs and services made available to citizens with disabilities by Erie County - and through affiliated agencies. 2) Representation-The ECOD uses its status as liaison to both the County Executive's Office and the Erie County Legislature to advocate for inclusion and positive change on behalf of the disabled community. 3) ADA/ACCESS Oversight-the Executive Director of the

ECOD serves as Erie County's Compliance Officer for the Americans with Disabilities Act (ADA) and the Rehabilitation

Domestic Violence Offender Program – Catholic Charities

525 Washington Street
Buffalo, New York 14203
(716) 856-4494

<https://www.ccwny.org/services/domestic-violence-program-for-men>

425 Main Street
Dunkirk New York 14048
(716) 366-3533

Offers court-mandated classes for adult male perpetrators of domestic violence. Programs include therapeutic supervised visitation program, parent/child access program, co-parenting classes and mediation with a monitored exchange.

Endeavor Health Services

1526 Walden Avenue, Suite 400
Cheektowaga, New York 14225
(716) 895-6700
(716) 895-6701

www.ehsny.org

Provides child and adult behavioral health, counseling, psychiatric treatment, MICA and crisis and chemical dependency intervention programs.

Every Person Influences Children (EPIC)

1021 Broadway St.
Buffalo, New York 14212
(716) 332-4100

<https://www.epicforchildren.org/>

EPIC - Every Person Influences Children, Inc. is a national not-for-profit organization dedicated to helping families, schools, and communities raise children to become responsible and capable adults. EPIC supports the people who have the most influence on children by providing evidence-based programs for parents, a character education curriculum for families and schools, and training for schools and agencies.

Forensic Mental Health Services

120 W. Eagle Street
Buffalo, New York 14202
(716) 858-8095

Contact/Email: Ronald Schoelerman, LCSW

Ronald.schoelerman@erie.gov

<http://www2.erie.gov/mentalhealth/>

Adult Forensic Mental Health Services include psychiatric evaluation of individuals detained for trial or prior to sentencing, and the care and follow-up treatment of mentally ill individuals under the jurisdiction of the Courts, Probation Department, Correctional Facility and Holding Center.

Gateway Longview

10 Symphony Circle (Downtown Behavioral Clinic)

Buffalo, NY 14201

(716)783-3100

Email: community@gateway-longview.org

<https://www.gateway-longview.org/>

296 Monroe St. (Center for Youth Development)

Buffalo, NY 14212

6330 + 6350 Main St. (Northtowns Behavioral Clinic)

Williamsville, NY 14221

At Gateway Longview, we believe that a solution-focused, trauma-informed care approach has the ability to strengthen the knowledge, competencies, skill sets, and engagement as we work with individuals impacted by trauma.

Harmonia Collaborative Care

6722 Erie Road (Route 5)

Derby, NY 14047

(716) 947-5025

<http://www.harmonia-care.org>

97 S. Buffalo St.

Hamburg, NY 14075

(716) 648-0650

Offers various adult outpatient mental health services for the areas of Blasdell, Hamburg, Eden and North Collins.

Health- Erie County Department of

Edward A. Rath County Office Building
Office of Public Health, Education and Information
Room 950
95 Franklin Street
Buffalo, New York 14202
(716) 858-7690

<http://www2.erie.gov/health/>

Provides phone numbers for health services.

**Hispanics United of Buffalo / HISPANOS
UNIDOS DE BUFFALO**

254 Virginia Street
Buffalo, New York 14201
(716) 856-7110
Contact/Email: Eugenio Russi
erussi@hubwny.org

<http://hubwny.org/>

*Hispanics United is a community based
human service organization focused on the
development of Latinos in Western New
York*

Horizon Health Services Corporate Office

55 Dodge Rd.
Getzville, NY 14068
(716) 831-2700
(716) 831-1800 admissions and information

<http://www.horizon-health.org/>

*Provides comprehensive and fully-
integrated mental health, substance abuse,
medical and vocational treatment and*

recovery services for youth and adult residents of Erie, Niagara, Genesee and Orleans Counties at multiple outpatient facilities (city of Buffalo, Batavia, Tonawanda, Niagara Falls, East Amherst, Orchard Park) and at Horizon Village, an inpatient facility. Visit website or call above number for location details.

Jewish Family Service of Buffalo & Erie County

70 Barker Street

Buffalo NY 14209

(716)883-1914

Email: generalinfo@jfsbuffalo.org

<https://www.jfsbuffalo.org/>

We provide counseling and social services support to Western New York individuals and families in the interest of doing what is right and good. Our vision for social justice extends to all – regardless of religious belief, ethnicity, gender identity or economic status.

Mental Health PEER Connection

3108 Main Street

Buffalo, NY 14214

Toll Free: 1-800-348-8399

Voice:/TDD: (716) 836-0822

Email: Kevin Smith – ksmith@wnyil.org

Fax: (716) 835-3967

Intake: 716-836-0822 ext. 126

The Mental Health Peer Connection is a peer-driven advocacy organization

dedicated to facilitating self-directed growth, wellness and choice through genuine peer mentoring.

**Mental Health Advocates of WNY
(Formerly) Mental Health Association of Erie
County, Inc.**

1021 Broadway St. 5th Floor
Buffalo, New York 14212
(716) 886-1242

Email: info@mhawny.org

<http://www.mhawny.org/>

At Mental Health Advocates, we take a holistic approach to supporting the mental health of individuals and families. Whether you need help getting through life's challenges or finding treatment for a mental illness, you can count on us to listen, comfort, and guide you to the right program or healthcare resource.

**MOCHA Center (Men of Color Health
Awareness Project) (Now a part of Evergreen
Health)**

200 S. Elmwood Ave.
Buffalo, New York 14201
(716) 852-1142

<https://mochacenter.org/>

The MOCHA Center serves Rochester and Buffalo through our two locations. Our spaces host community events, offer supportive services to those in need, provide a link to PrEP (a life-saving HIV prevention

medication), perform free HIV testing and sex education, and distribute free safer sex tools like condoms and lube to the community.

Native-American Community Services of Erie & Niagara Counties, Inc.

1005 Grant Street
Buffalo, New York 14207
(716) 874-4460

<http://www.nacswny.org/>

DUE TO COVID-19, THERE ARE NO WALK-INS. PLEASE CALL TO SPEAK WITH STAFF. (Appointment Only)

NACS continues to strengthen and/or expand programs toward addressing the vast needs of our target population. Our programs are now organized into four components, focused in the following key areas:

Economic Self-Sufficiency including emergency/basic needs support, academic achievement, workforce development, financial literacy and long-term asset building.

Family Services including family preservation, foster care, parenting programs and family supports.

Health and Wellness including prevention of/risk reduction for alcohol/substance abuse and teen pregnancy, along with partnerships to improve general physical well-being.

Community and Cultural Services including Elders and cultural programs, such as a speaker series, Native American language preservation and a cultural resource library.

OLV Human Services

790 Ridge Road
Lackawanna, NY 14218
(716) 828-9500

www.olvhumanservices.org

Provides a wide range of specialized residential, outpatient and educational services to young people with special needs. This includes developmental disabilities, crisis pregnancies and youth with emotional, behavioral, psychiatric & familial problems. Dental clinic available.

People Inc.

1219 North Forest Road
P.O. Box 9033
Williamsville, New York 14231
(716) 817-7400
Toll Free NY 1-888-7PEOPLE

<http://www.people-inc.org/>

People Inc. is Western New York's leading non-profit human services agency. Through a variety of services including residential, employment, community outreach, health care and recreation programs, we help seniors, families and people with disabilities live more healthy, independent and productive lives.

Prisoners are People Too, Inc.

P. O. Box 273

Buffalo, NY 14212

Contact: Karima Amin

(716) 834-8438

Email: karima@prp2.org

Prisoners Are People Too provides networking opportunities, referrals to service providers, and community building by redirecting civil, social, and legal barriers, and educating the community at large. Monthly documentary film screenings and guest speakers focus on issues surrounding these goals.

**The Renewal Center WNYIL Peer Connections
& Recovery Options Made Easy**

327 Elm Street (2nd floor off elevator next to
reception desk)

Buffalo NY 14203

Hours: 3-11pm

(716) 245-4200

<http://www.wnyil.org>

The Renewal Center is a safe, warm, non-clinical environment which has been designed to assist any adult who is experiencing a crisis with meeting your individual needs. The Service is funded through ECDMH and is a collaboration of three peer agencies in Erie County. (Housing Options Made Easy, Inc., Mental Health Peer Connection and Restoration Society, Inc.)

Restoration Society, Inc.

66 Englewood Avenue

Buffalo, NY 14214

(716) 832-2141

<http://rsiwny.org/>

Restoration Society, Inc. (RSI) is a peer operated agency that offers recovery-based person centered psychiatric rehabilitation services serving Erie and Genesee Counties. The agency was founded in 1973 and incorporated in 1975. RSI customers are adults (18 years and above) diagnosed with serious, long-term psychiatric conditions and individuals with concurrent psychiatric and chemical dependency diagnoses. Agency programs are rehabilitation communities founded upon the recovery vision that all individuals with mental health conditions can lead active lives filled with hope and satisfaction and make valuable contributions to our community.

Society of St. Vincent de Paul

1298 Main Street

Buffalo, New York 14209

(716) 882-3360

Email: info@svdpwny.org

<http://www.svdpwny.org/>

Dining room. A pharmaceutical program and thrift store (furniture & clothing) is also offered.

Spectrum Human Services Administration

227 Thorn Avenue

P.O. Box 631

Orchard Park, New York 14127

(716) 662-2040

<http://shswny.org/>

Assertive Community Treatment Program

1280 Main Street

Buffalo, New York 14209-0256

(716) 842-6713

Fax: 884-4938

Hours: Monday-Friday 8:30am-4:00pm

Crisis and Re-Stabilization Emergency
Services (C.A.R.E.S.)

1280 Main Street, PO Box 256

Buffalo, New York 14209-0256

Phone: 882-HELP (4357)

Fax: 882-0293

Hours: 24 hours a day Seven days a week

Housing

2550 Main Street

Buffalo, New York, 14214

Phone: 716-710-4095

Hours: Monday-Friday 8:30am-4:00pm

South Buffalo Counseling Center

2412 Seneca Street

Buffalo, New York 14210-2399

(Mental Health Clinic for Adults and
Children/Adolescents and Chemical
Dependency Clinic for Adults/Adolescents)
Phone: 716-566-6507
Hours: Monday, Tuesday and Thursday
9:00am-8:00pm Wednesday 9:00am-5:00pm
Friday 9:00am-4:00pm

Southtowns Counseling Center
326 Orchard Park Rd
West Seneca, New York 14224-0631
(Mental Health Clinic for Adults and
Children/Adolescents and Chemical
Dependency Clinic for Adults/Adolescents)
Phone: 716-828-0560
Hours: Monday, Tuesday, Wednesday
9:00am-7:00pm Thursday 9:00am-5:00pm
Friday 10:00am-3:00pm

Spectrum provides a wide range of services including treatment and rehabilitation of psychiatric disabilities, psychological problems, and substance-related disorders. Mental-health programs for adults, adolescents, children and families who are experiencing a significant disturbance in functioning, emotional state, or pattern of behavior are readily available in many different communities. In addition, chemical dependency programs for adults and adolescents whose chemical use is having a negative impact upon their health, relationships, or functioning and for individuals who are concerned about a

family member or friend's use of alcohol or drugs are also available.

Transitional Services, Inc

389 Elmwood Ave
Buffalo, NY 14222
(716) 874-8182

<http://www.tsiwny.org/>

A nonprofit organization, TSI offers recovery services and support in community-based residential settings.

Community Residence Programs

Contact: Carrie Baer-McBride

Email: cbaermcbride@tsiwny.org

Health Home Care Management

Contact: Holli Gruttadauria

Email: hgruttadauria@tsiwny.org

Western New York Independent Living Project, Inc.

3108 Main Street
Buffalo, New York 14214
(716) 836-0822
Toll Free: 1-800-348-8399
<http://www.wnyil.org/>

A family of agencies acting as a catalyst for systems and individual change. Offers housing search assistance, independent living management & peer counseling.

Employment & Education



Back to Basics Outreach Ministries, Inc.

1370 William Street #3

Buffalo, New York 14206

(716) 854-1086

Contact/Email: Pastor James Giles

jgiles274@gmail.com

Hours: Monday-Friday 8:30am-5pm

<https://back2basicsministries.org>

Provides job & education referral, supportive living, housing assistance, substance abuse rehab, treatment referral & anger management programs. Food pantry on Fridays.

Beacon Center (Buffalo)

295 Main Street, Suite 105

Buffalo, New York 14203

(716) 853-0243

(716) 831-1937

Email: help@beaconcenter.net

<http://www.beaconcenter.net/>

Offers treatment programs for individuals experiencing alcohol and drug problems. Programs include adolescent program

focused on dealing with peer pressure and improving self-esteem. Early recovery programs, relapse prevention programs and continued recovery programs also offered.

Best Self Behavioral Health

255 Delaware Avenue, Suite 300

Buffalo, New York 14202

(716) 884-0888 Referrals or Appointments

(716) 842-0440 -Administrative Office

<http://bestselfwny.org>

Provides crisis intervention/assessment, individual and family counseling, drug and alcohol service, marital support, homeless services, services for pregnant drug abusers, intensive psychiatric rehabilitation, vocational services, asset development programs for youths and children. Also provides assertive community treatment for the homeless. Vocational services include job training, job search prep, placement and supported employment services for individuals with mental illnesses or substance abuse.

Buffalo and Erie County Public Library

1 Lafayette Square

Buffalo, New York 14203

(716) 858-8900

<http://www.buffalolib.org/>

Provides general employment and educational material, college entrance information, public access computers,

educational videos and audio materials on job-hunting and self-improvement. Computer training lab also available.

**Buffalo Employment and Training Center
(BETC)**

77 Goodell Avenue

Buffalo, New York 14203

(716) 856-JOBS (5627)

Email: betc@wdcinc.org

Hours: Monday-Thursday 8:30am-6:00pm & Friday
8:30am-4:30am

<https://workforcebuffalo.org/>

Provides universal access to job seekers looking for work, including career counseling and planning, job postings and job resources for persons ages 18 and over. Youth and ex-offender programs are also available.

Buffalo Federation of Neighborhood Centers

97 Lemon Street

Buffalo, New York 14204

(716) 856-0363

www.bfnc.org

Neighborhood House Association of BFNC

97 Lemon Street

Buffalo, New York 14204

(716) 856-0363

www.bfnc.org

Supportive services offered to the Buffalo and Erie County region including programming, counseling, and referrals to other programs, mental health case management, and residential opportunities.

Buffalo Urban League, Inc.

15 Genesee Street
Buffalo, New York 14203
(716) 250-2400

Email: info@buffalourbanleague.org

<http://buffalourbanleague.org/Newweb/>

Services include economic development, employment recruitment, civil rights, family development, housing and adoption. Other programs include youth development, workplace development, scholarship services and business/economic services.

Center for Employment Opportunities – (CEO Transitional Work Program)

170 Franklin Street, Suite 300
Buffalo, New York 14202
(716) 842-6320 ext. 502

Email: Dixie Farr – dfarr@ceoworks.org

<https://ceoworks.org/>

Assists parolees to find full-time, permanent employment. Participants work on crews throughout the city, are paid daily and are assisted in finding permanent employment; must attend a week-long life skills course to

be admitted. Length of program is 75 days of work, working 4 days per week. Transportation provided during first week of program. Our office hours are Monday to Friday, from 9:00 AM to 5:00 PM.

Child and Family Services

330 Delaware Avenue

Buffalo, New York 14202

(716) 842-2750; 24-hour hotline for victims of domestic violence (716) 884-6000

<http://www.cfsbny.org/>

Provides individual and family counseling, preventative services, addiction services, family advocacy, programs for troubled youth, 24-hour outreach, shelter and advocacy for women and children, victims of domestic violence and group counseling and a family mental health clinic. Cathedral Park Counseling offers support & advocacy for low-income, multi-problem individuals and support for families and children at or below the poverty level.

Erie County Family Court

Part 14- Mediation Office

Buffalo, New York 14202

(716) 845-2734

Children's Services

844 Delaware Avenue

Buffalo, New York 14209

(716) 882-0555

Conners Children's Center
824 Delaware Avenue
Buffalo, New York 14209
(716) 884-3802
Email: residentialreferrals@cfsbny.org
*Provides residential treatment for
emotionally disturbed children.*

Center for Resolution and Justice
Tri-Main Center
2495 Main Street, Suite 357
Buffalo, NY 14214
(716) 362-2323
<http://www.cfsbny.org/programs/mediation/>

**Community Action Organization of Erie County,
Inc. (CAO)**

45 Jewett Ave.
Buffalo, New York 14209
(716) 881-5150
Buffalo, New York 14209
<https://caowny.org/>

Outreach Centers:
2777 Bailey Avenue
Buffalo, New York 14215
Hours: Monday-Friday 9am-9pm

(716) 332-4381

422 Pratt Street
Buffalo, New York 14202
Hours: Monday-Friday 8am-5:30pm
(716) 852-1671

251 North Main Street
Angola, New York 14006
Hours: Monday-Friday 2:30pm-7:30pm
(716) 549-4180

1237 Main Street
Buffalo, New York 14209
Hours: Monday-Friday 7:15am-4:15pm
(716) 884-9101 (methadone clinic)

114 Hickory
Buffalo, New York 14209
Hours: Monday-Friday 8am-6pm
(716) 332-4554

Services include advocacy and outreach; capacity-building; translation services and other initiatives that can strengthen citizen participation and connect vital groups in the community such as block club, parents, schools, seniors, businesses and organizations with each other. The aim is always to provide a place where people can come and get the support they need to impact their life in a positive way whether you are a child, an adult or a senior.

Educational Opportunity Center (UBEOC)
555 Ellicott Street

Buffalo, NY 14203-1312
(716) 645-9555
Admissions: 716-645-1900
<http://www.buffalo.edu/eoc.html>

The Educational Opportunity Center offers several programs to refresh and enhance your skills. Please take a moment to learn about the programs we offer to earn your high school equivalency (formerly GED®), learn English as a Second Language or refresh your skills.

Educational Opportunity Program

Educational Opportunity Program University at
Buffalo
211 Norton Hall, North Campus
Buffalo, New York 14260-1800
(716) 645-3072
<https://admissions.buffalo.edu/apply/educationaloppportunity.php>

Buffalo State
1300 Elmwood Ave
Twin Rise South Wing 710
Buffalo, NY 14222
(716) 878-4225
<http://eop.buffalostate.edu/>

An undergraduate college admissions and support program, EOP helps students reach their full academic and personal potential through workshops, tutoring, academic advisement, and mentoring.

Empire State College at Buffalo

AppleTree Business Park
2875 Union Rd. — Suite 34
Cheektowaga, NY 14227
Phone: (716) 686-7800
<https://www.esc.edu/>

*Fully accredited SUNY college for persons
pursuing individualized academic programs.*

Erie Community College

City Campus: 121 Ellicott Street
Buffalo, New York 14203
<https://www.ecc.edu/>
(716) 851-1322
Contact/Email:

Admissions Recruiter: Larry Donalson
Email: donalsonl@ecc.edu

North Contact: Karen Krzesinski
Email: krzesinskik@ecc.edu

South Contact: Kelly Andolino Perry
Email: andolino@ecc.edu

North Campus: 6205 Main Street
Williamsville, New York 14221
(716) 851-1322

South Campus: 4041 Southwestern
Boulevard
Orchard Park, New York 14127
(716) 851-1322

A two-year, fully accredited college offering individualized academic programs.

Erie Community College Workforce Development

Training Location: 45 Oak Street
Buffalo, NY 14203

Mailing Location: 121 Ellicott Street
Buffalo, NY 14203

(716) 851-1800

Email: wfd@ecc.edu

<https://www.ecc.edu/workforce-training/>

Offers numerous non-credit courses and provides development training to individuals with a two-year or a four-year degree.

Hispanics United of Buffalo / HISPANOS UNIDOS DE BUFFALO

254 Virginia Street

Buffalo, New York 14201

(716) 856-7110

<http://hubwny.org/>

Hispanics United is a community based human service organization focused on the development of Latinos in Western New York

Labor, New York State Department of/Regional Economic Development Council

284 Main Street
Buffalo, New York 14202
(716) 851-2600
Email: Carolyn.bright@labor.state.ny.us
<https://www.labor.ny.gov/home/>

*Provides counseling, testing, referral, job
development & placement services.
Promotion, development & maintenance of
state-registered apprentice training
programs.*

Maryvale Community Education

1050 Maryvale Drive
Cheektowaga, New York 14225
(716) 635-4673
<https://www.maryvaleufsd.org/Page/173>

The Robert A. Binner Education Center
(door #45, room 168)
(716) 635-4666

*The Maryvale Community Education
Program is part of the Maryvale School
System, located in Cheektowaga, NY. We
offer educational, recreational, enrichment
and leisure activities to the community.
Hundreds of courses are offered each year
to all ages, from infants to older adults.*

**National Association for the Advancement of
Colored People
NAACP-Buffalo**

395 E Ferry Street
Buffalo, NY 14208

(716) 884-7242

<https://buffalonaacp.org/>

National Headquarters:

4805 Mt. Hope Drive

Baltimore MD 21215

Local: (410) 580-5777

Toll Free: (877) NAACP-98

<http://www.naacp.org/>

Founded Feb. 12, 1909, the NAACP is the nation's oldest, largest and most widely recognized grassroots-based civil rights organization. Its more than half-million members and supporters throughout the United States and the world are the premier advocates for civil rights in their communities, campaigning for equal opportunity and conducting voter mobilization.

Prisoners are People Too, Inc.

P. O. Box 273

Buffalo, NY 14212

Contact: Karima Amin

(716) 834-8438

Email: karima@prp2.org

Prisoners Are People Too provides networking opportunities, referrals to service providers, and community building by redirecting civil, social, and legal barriers, and educating the community at large. Monthly documentary film screenings

and guest speakers focus on issues surrounding these goals.

The Service Collaborative of WNY

173 Elm Street
Buffalo, NY 14203
(716) 418-8500
Fax 822-3060

<https://www.tscwny.org/>

The Service Collaborative of WNY (TSC) creates opportunities for all individuals to serve their communities, challenging them to turn their ideals into action and their passion into positive change.

State University College at Buffalo

1300 Elmwood Avenue
Buffalo, New York 14222
(716) 878-4000

<http://suny.buffalostate.edu/>

A multi-purpose college offering academic programs within the state university system.

State University of New York at Buffalo

3435 Main Street
Buffalo, New York 14214
(716) 645-2000

<http://www.buffalo.edu/>

Undergraduate admissions:
12 Capen Hall
University at Buffalo
Buffalo, New York 14260-1660

It Takes a Village

867 Jefferson Ave.

Buffalo, NY 14204

Phone: 716-541-7413

Email: itavbuffalo2010@gmail.com

Hours: Monday-Friday 10am-6pm

<http://itavao.mlqdevelopments.com/>

Upskill.org

389 Virginia Street (at Elmwood)

Buffalo, New York 14201

(716) 888-7088 ext. 100/111

Email: info@upskill.org

<http://www.upskill.org/>

Buffalo Public Schools' adult and continuing education division. Servicing adults 17 and up. Offers courses designed to assist adults 17 years and older with math, reading, and writing skills in preparation for taking and passing the TASC™ exam. basic skill development, English as a second language, day and evening school and computer training. Cosmetology Training Program.

Workforce Buffalo - NYS Department of Labor

Buffalo Career Center

284 Main Street

Buffalo, New York 14202

Phone: (716) 851-2600

<https://workforcebuffalo.org/>

<https://www.labor.ny.gov/>

NYS Department of Labor
Williamsville Career Center
4175 Transit Road
Transitown Plaza
Williamsville, New York 14221
Phone: (716) 634-9081

*To provide leadership in promoting
the economic vitality of our region,
by supporting job growth and
ensuring that those that are
unemployed, under-employed and
dislocated have the education, skills
and workforce preparation to meet
employer's needs.*



Back to Basics Outreach Ministries, Inc.

1370 William Street

Buffalo, New York 14206

(716) 854-1086

Contact/Email: Pastor James Giles

jgiles274@gmail.com

Hours: Monday-Friday 8:30am-5pm

<https://back2basicsministries.org>

Provides job & education referral, supportive living, housing assistance, substance abuse rehab, treatment referral & anger management programs. Food pantry on Fridays.

Belmont Shelter Corp.

2393 Main Street

Buffalo, New York 14214

(716) 884-7791

Helps families and individuals find and maintain affordable housing.

33 Spruce Street

North Tonawanda, New York 14120

(716) 213-2784

<http://www.belmonthousingwny.org/>

Administers the Federal Section 8 – Rental Assistance for low-income families. Provides rental assistance to very low-income

families. Provides housing counseling for renters.

Best Self Behavioral Health

255 Delaware Avenue, Suite 300

Buffalo, New York 14202

(716) 884-0888 Referrals or Appointments

(716) 842-0440 -Administrative Office

<http://bestselfwny.org>

Provides crisis intervention/assessment, individual and family counseling, drug and alcohol service, marital support, homeless services, services for pregnant drug abusers, intensive psychiatric rehabilitation, vocational services, asset development programs for youths and children. Also provides assertive community treatment for the homeless. Vocational services include job training, job search prep, placement and supported employment services for individuals with mental illnesses or substance abuse.

Bissonette House

335 Grider Street

Buffalo, New York 14215

(716) 892-8224

(716) 856-6131 (office)

Email: info@peaceprintswny.org

<http://peaceprintswny.org/transitional-housing/>

Residency for men on parole, recently released from prison. Provides a supportive

environment to enable change to take place in an individual's life; prison ministry.

Buffalo City Mission

100 E. Tupper Street
Buffalo, New York 14203
(716) 854-8181

<https://www.buffalocitymission.org/>

Buffalo City Mission's vision is to restore hope to the homeless and hurting of Western New York. We provide emergency shelter and nourishing meals to thousands of homeless men, women and children. But we don't believe that's enough.

With the strengths of our Men's Center and our new state-of-the-art shelter for women and children, Cornerstone Manor, Buffalo City Mission provides comprehensive recovery programs to help homeless men, women and children rebuild stable, healthy, productive lives.

Buffalo Municipal Housing Authority

Housing Assistance Office
245 Elmwood Avenue
Buffalo, NY 14222
Hours: Monday-Friday 8:45am-4pm
(716) 855-6774

<http://www.bmhahousing.com/>

The Buffalo Municipal Housing Authority will provide services and opportunities associated with affordable, desirable, and

*secure housing to individuals and families.
We will provide customer service, programs
and amenities which are the best possible.*

**Community Action Organization of Erie County,
Inc. (CAO)**

45 Jewett Ave.

Buffalo, New York 14209

(716) 881-5150

Buffalo, New York 14209

<https://caowny.org/>

Outreach Centers:

2777 Bailey Avenue

Buffalo, New York 14215

Hours: Monday-Friday 9am-9pm

(716) 332-4381

422 Pratt Street

Buffalo, New York 14202

Hours: Monday-Friday 8am-5:30pm

(716) 852-1671

251 North Main Street

Angola, New York 14006

Hours: Monday-Friday 2:30pm-7:30pm

(716) 549-4180

1237 Main Street

Buffalo, New York 14209

Hours: Monday-Friday 7:15am-4:15pm

(716) 884-9101 (methadone clinic)

114 Hickory
Buffalo, New York 14209
Hours: Monday-Friday 8am-6pm
(716) 332-4554

Services include advocacy and outreach; capacity-building; translation services and other initiatives that can strengthen citizen participation and connect vital groups in the community such as block club, parents, schools, seniors, businesses and organizations with each other. The aim is always to provide a place where people can come and get the support they need to impact their life in a positive way whether you are a child, an adult or a senior.

Compass House

Emergency Shelter

370 Linwood Avenue (between W. Utica and W. Ferry)

Buffalo, New York 14209

(716) 886-0935 (24-hour helpline) & (716) 886-1351

<https://www.compasshouse.org/>

Services provided for runaway and homeless youth 12-17 years old. Services include crisis counseling (individual, group and family), emergency shelter, food and clothing, advocacy, referral services

and aftercare. All services are voluntary, confidential & free.

Resource Center
1451 Main Street
Buffalo, New York 14209
(716) 884-3066

<https://www.compasshouse.org/>

Non-residential services provided for homeless youth or youth at risk of homelessness ages 16 to 20. Services include case management, crisis counseling (individual, group and family), food (primarily referrals), independent living skills instruction, advocacy and referral to other community resources. Voluntary, confidential & free.

Cornerstone Manor
150 East North Street
Buffalo, New York 14203
(716) 852-0761

<https://www.buffalocitymission.org/cornerstone-manor>

An emergency shelter for homeless women and their children; meets basic needs of food, clothing and shelter. A women and children's ministry is also provided.

Family Promise

75 Hickory Street
Buffalo, New York 14204
(716) 771-3007
<https://fpwny.org/>

Family Promise of WNY is committed to keeping families together during their time of homelessness. Most emergency shelters separate men and women, which increases the stress of their situation. Family Promise is one of only three emergency shelter providers in Erie County that solely focuses on keeping families together during the crisis of homelessness.

Friends of the Night People

394 Hudson Street
Buffalo, New York 14201
(716) 884-5375
<https://friendsofnightpeople.com/>

All Services are provided free of charge and without question. FoNP is open 365 days per year. Services are provided to men, women, and children of all ages. Dinner is served daily from 5 to 7PM. Times vary on major holidays. Medical care is available on the 1st, 3rd & 4th Tuesday of every month from 5 to 7PM. Medical care is provided by Dr Igoe and UB Medical Students.

Gerard Place Transitional Housing

2515 Bailey Avenue

Buffalo, NY 14215

(716) 897-9948

<https://gerardplace.org/>

Gerard Place provides support and transitional housing for single-parent families that have experienced the pain of poverty, homelessness, and/or domestic/substance abuse. Focusing on a variety of programs from the spirituality program to aftercare program.

**Grace House Transitional Residence
Program/Saving Grace Ministries, Inc.**

P.O. Box 1013

2025 Bailey Ave

Williamsville, New York 14231

Buffalo, NY 14214

(716) 893-1840

<http://www.sgmworld.org/>

Email: info@sgmworld.org

Serves homeless adult males who are under the supervision of the New York State Department of Parole. Through a highly structured program, this provides a smooth transition to community life for men recently released from a correctional facility.

GROUP Ministries

1333 Jefferson Avenue
Buffalo, New York 14208
(716) 883-4367

Provides an emergency food pantry for those living within the zip code 14208. For people living in other zip codes, referrals to food pantries & services are provided. CTI program provides outreach, confidential service, free HIV/AIDS testing, counseling and partner notification and counseling for drug users & sexual issues. Free condoms, educational services and a harm-reduction program are also offered.

**Hispanics United of Buffalo / HISPANOS
UNIDOS DE BUFFALO**

254 Virginia Street
Buffalo, New York 14201
(716) 856-7110

<http://hubwny.org/>

Hispanics United is a community based human service organization focused on the development of Latinos in Western New York

**Homeless Alliance of Western New York
Coordinated Entry HUB**

Harbor House Resource Center
241 Genesee Street
Buffalo, NY 14204

(716) 842-4184

<https://wnyhomeless.org/continuum-of-care/coordinated-entry/>

Coordinated Entry is a process to evaluate and connect those most in need in the community with the most appropriate available resources for their situation as swiftly as possible.

Homespace

1030 Ellicott Street

Buffalo, NY 14209

(716) 881-4600

<http://www.homespacecorp.org/>

A Foster Care supportive independent living program for young adults, ages 17 to 21, focused primarily on young women. Our program focuses on using the Trauma Informed Care Model to embrace the needs of our youth and deliver services that are based on trust, safety, choice, empowerment, and collaboration

**Housing Opportunities Made Equal, Inc.
(HOME)**

1542 Main Street (at Ferry)

Buffalo, New York 14209

(716) 854-1400

Email: info@homeny.org

<http://www.homeny.org/>

Provides assistance to housing discrimination victims, Monday through

Friday, 9 a.m. until 1 p.m. Also provides paralegal counseling to resolve landlord/tenant disputes, housing and human services information referral, fair housing information, mobility counseling and special services for Section 8 participants. Various educational publications are also available. Educational presentations upon request.

The Lighthouse Residential Substance Abuse Program

244 Hempstead Ave
Buffalo, NY 14215
(716) 831-7877 ext. 315
Contact/Email: Sherika Willis
swillis@bestselfwny.org
<http://bestselfwny.org/lighthouse/>

The Lighthouse is a 22-bed residential substance use disorder treatment facility for pregnant and parenting women. It provides a supportive recovery environment which allows women receiving treatment to reside with their children up to age 11 We use a strength-based approach to treatment providing empowerment to live independent and substance free lifestyles.

Little Portion Friary

1305 Main Street
Buffalo, New York 14209
(716) 882-5705
Email: littleportionfriary@outlook.com

<http://www.littleportionfriary.com/>

Provides emergency and short-term housing, food and clothing and offers community referrals for men and women 18 years of age and older.

Matt Urban Center

1081 Broadway
Buffalo, New York 14212
(716) 893-7222
Email: info@urbanctr.org

<http://urbanctr.org/>

*The Matt Urban Center is a multi faceted agency providing:
Housing Services, Senior Services, Senior Apartments, Weatherization Program, Youth and Family Services, Homeless Outreach Services, and Work Skills Training, Crime Victims Assistance, 3 Food Pantries & The Matt Urban Hope Center*

MOCHA Center (Men of Color Health Awareness Project) (Now a part of Evergreen Health)

200 S. Elmwood Ave.
Buffalo, New York 14201
(716) 852-1142

<https://mochacenter.org/>

The MOCHA Center serves Rochester and Buffalo through our two locations. Our spaces host community events, offer supportive services to those in need, provide

a link to PrEP (a life-saving HIV prevention medication), perform free HIV testing and sex education, and distribute free safer sex tools like condoms and lube to the community.

OLV Human Services

790 Ridge Road
Lackawanna, NY 14218
(716) 828-9500

www.olvhumanservices.org

Provides a wide range of specialized residential, outpatient and educational services to young people with special needs. This includes developmental disabilities, crisis pregnancies and youth with emotional, behavioral, psychiatric & familial problems. Dental clinic available.

Promise House

920 Harlem Rd
West Seneca, NY 14224
(716) 332-3991

Residential Long-Term substance abuse treatment

St. Luke's Mission of Mercy

325 Walden Avenue
Buffalo, New York 14211
(716) 894-4476

Email:

customerservice@stlukesmissionofmercy.org

<http://www.stlukesmissionofmercy.org>

Salvation Army

960 Main Street

Buffalo, New York 14202

(716) 883-9800

<https://buffalo.salvationarmy.org/BuffaloNY/>

Our mission is to help others through a network of more than a dozen programs including: Emergency Family Shelter, Emergency Family Assistance, Supervised Visitation, Employment Services, Spouse Abuse Education, Emergency Disaster/Canteen Services, Buffalo Citadel Corps, Buffalo Temple Corps, Kensington Corps, Golden Age (Senior) Center and Summer Day Camp.

Adult Rehabilitation Center

1080 Military Road

Buffalo, New York 14217

(716) 875-2533

Housing, food and clothing provided during participation in an eight-month inpatient rehabilitation program for alcohol and drug-related cases for males ages 21 to 65.

Emergency Shelter

Location upon request

(716) 884-4798

Email: andre.riley@use.salvationarmy.org

An emergency shelter for homeless women and their families. Homeless men are

*accepted if they are part of a family unit,
such as husband, father or son*

Social Services- Erie County Department of

Edward A. Rath County Office Building

95 Franklin Street

Buffalo, NY 14202

(716) 858-8000

<http://www2.erie.gov/socialservices/>

*Provides medical assistance through the
Medicaid program, public assistance and
food stamps (858-8347). Homeless hotline
after 5 p.m. at 858-8000.*

Legal



Assigned Counsel Program, Erie County Bar Association

403 Main St. Suite 215

Buffalo, New York 14203

Email: info@assigned.org

(716) 856-8804

Hours: Monday-Friday 9am-12 noon & 1pm-4pm.

<http://www.assigned.org/>

This program is intended to provide high-quality legal representation to financially-eligible persons in the County of Erie who are entitled by law to counsel, thereby protecting society's interest in the fair administration of justice. The Program represents those who are unable to afford a lawyer in criminal, Family Court, parole-related, and appellate cases. Also known as the Aid to Indigent Prisoners Society, Inc.

Bar Association of Erie County - Lawyer Referral

438 Main Street, 6th floor #600

Buffalo, New York 14202

(716) 852-8687

Email: baec@eriebar.org

<http://www.eriebar.org/>

Provides call-in service for lawyer referral and information.

Legal Aid Bureau of Buffalo, Inc.

290 Main Street, Suite 400

Buffalo, New York 14202

(716) 853-9555

Email: info@legalaidthbuffalo.org

<https://legalaidthbuffalo.org/>

Provides legal assistance for eligible low-income residents of Erie County in civil and criminal matters.

**National Association for the Advancement of
Colored People**

NAACP-Buffalo

395 E Ferry Street

Buffalo, NY 14208

(716) 884-7242

<https://buffalonaacp.org/>

National Headquarters:

4805 Mt. Hope Drive

Baltimore MD 21215

Local: (410) 580-5777

Toll Free: (877) NAACP-98

<http://www.naacp.org/>

Founded Feb. 12, 1909, the NAACP is the nation's oldest, largest and most widely recognized grassroots-based civil rights organization. Its more than half-million members and

supporters throughout the United States and the world are the premier advocates for civil rights in their communities, campaigning for equal opportunity and conducting voter mobilization.

Neighborhood Legal Services, Inc.

237 Main Street 4th floor #400
Buffalo, New York 14203
(716) 847-0650

<http://www.nls.org/>

Provides legal advice and representation in civil matters to low-income clients.

New York Civil Liberties Union- Western Region

661 Main Street
Buffalo, New York 14203
(716) 852-4033

Email: westernregion@nyclu.org

<https://www.nyclu.org/en/chapters/western-region>

The New York Civil Liberties Union (NYCLU) is one of the nation's foremost defenders of civil liberties and civil rights.

Prisoners Legal Services

14 Lafayette Square, Suite 510
Buffalo, NY 14203
(716) 854-1007

Email: mlewis@plsny.org

Prisons served: Albion, Attica, Collins, Groveland, Lakeview, Livingston,

*Orleans, Rochester, Wende, Wyoming.
Publishes a bi-monthly newsletter, Pro Se.*

Public Defenders Office

50 Delaware Avenue #4
Buffalo, New York 14202
(716) 855-1553

Hours: 8:30 AM – 4:30 PM

Provides legal assistance for eligible low-income residents charged with crimes in the city of Buffalo.

Salvation Army

960 Main Street
Buffalo, New York 14202
(716) 883-9800

<https://buffalo.salvationarmy.org/BuffaloNY/>

Our mission is to help others through a network of more than a dozen programs including: Emergency Family Shelter, Emergency Family Assistance, Supervised Visitation, Employment Services, Spouse Abuse Education, Emergency Disaster/Canteen Services, Buffalo Citadel Corps, Buffalo Temple Corps, Kensington Corps, Golden Age (Senior) Center and Summer Day Camp.

Adult Rehabilitation Center

1080 Military Road
Buffalo, New York 14217
(716) 875-2533

Housing, food and clothing provided during participation in an eight-month inpatient rehabilitation program for alcohol and drug-related cases for males ages 21 to 65.

Emergency Shelter

Location upon request

(716) 884-4798

Email: andre.riley@use.salvationarmy.org

An emergency shelter for homeless women and their families. Homeless men are accepted if they are part of a family unit, such as husband, father or son

Medical



Alba De Vida (P.R.O.M.E.S.A. Inc.)

254 Virginia St, Buffalo, NY 14201

Buffalo, NY 14201

(716) 768-4040

Contact/Email: Elizabeth Smith

esmith@hubwny.org

Eugenio Russi

erussi@hubwny.org

Alba de Vida works with adolescents, adults, and family members affected by substance abuse to achieve recovery and wellness. We pride ourselves in offering personalized care built on trust, respect, and dignity. Our bilingual staff is extremely dedicated to supporting each person to achieve a healthy, balanced lifestyle. We are on the front lines to treat the opioid epidemic through medication assisted treatment. (Methadone, buprenorphine, and Vivitrol). Our NYS OASAS licensed treatment center accepts Medicaid, Medicare, and most other insurance plans.

Beacon Center (Buffalo)

295 Main Street, Suite 105

Buffalo, New York 14203

(716) 853-0243

Email: help@beaconcenter.net

Hours: 9am-8pm

<http://www.beaconcenter.net/>

Amherst Location –

3354 Sheridan Dr.

Amherst, New York 14226

Phone: (716) 831-1937

Lockport Location –

36 East Ave

Suite A

Lockport, New York 14094

Phone: (716) 439-6815

Niagara Falls Location –

417 Third Street

Niagara Falls, New York 14301

Phone: (716) 282-4480

Offers treatment programs for individuals experiencing alcohol and drug problems. Programs include adolescent program focused on dealing with peer pressure and improving self-esteem. Early recovery programs, relapse prevention programs and continued recovery programs also offered.

Buffalo General Medical Center

100 High Street

Buffalo, New York 14203-1154

(716)859-5600

<https://www.kaleidahealth.org/bgmc/>

General hospital offering a broad range of inpatient and outpatient services.

Access Center

(716) 859-2273

Press “0”

Hours: Monday-Friday 8am-5pm

Community Health Center of Buffalo, Inc.

34 Benwood Ave

Buffalo, NY 14214

(716) 986-9199

<https://chcb.net/>

*All sorts of medical services provided.
Sliding scale fees may be available.*

Community Access Services of WNY

3297 Bailey Ave., Buffalo, NY 14215

Buffalo, NY 14201

(716) 852-5969

<https://www.caswny.org/>

Community Access Services is a not-for-profit community-based organization committed to addressing the epidemic of HIV/AIDS and other diseases that challenge the health and welfare of urban communities in Buffalo and Erie County, by assuring the

availability of comprehensive care services including prevention education and treatment.

Durham Baby Café

200 E. Eagle Street

Buffalo, New York 14204

Hours: Wednesday and Thursday 5:30-7:30pm
(716) 427-0566

Email: 1stbabycaferadio@gmail.com

<https://www.durhamsbabycafe.com/>

Durham's Baby Cafe provides support for pregnant and breastfeeding women of all ages at no cost. A Delicious meal is prepared for you while you socialize and learn and this is also at no cost. We bring in the experts to present on various topics. Birth planning, breastfeeding education and doulas.

Erie County Medical Center

462 Grider Street

Buffalo, New York 14215

(716) 898-3000

<http://www.ecmc.edu/>

Provides a full range of medical services for residents of Erie County. Speech therapy and physical therapy offered for medical-related disabilities. Behavioral health center offers psychiatric and substance abuse services for adults, children and families as well as acute inpatient psychiatry beds

*servicing the adult population.
Immunodeficiency center provides services
in advocacy and counseling as well as
health services to clients regardless of
ability to pay. Referrals accepted.
Appointment only. CPEP available.*

Outpatient locations listed below:

ECMC Downtown Clinical Services
Northern Erie Clinical Services
1285 Main Street
2005 Sheridan Dr.
Buffalo, New York 14209
Tonawanda, NY 14223
(716) 883-4517
(716) 874-5536

ECMC Depew Clinic
5087 Broadway, Suite 400
Depew, NY 14043
(716) 898-4930

Evergreen Health Services of WNY
206 S. Elmwood Avenue
Buffalo, New York 14201
(716) 847-2441
<http://evergreenhs.org/>

*Our staff practices an intentionally
thoughtful approach to delivering improved
health outcomes, particularly for individuals
and families affected by poverty, addiction,
stigma and/or other significant life*

challenges. We specialize in serving those who are dealing with multiple chronic diseases such as HIV/AIDS, diabetes and heart disease, mental health challenges and substance abuse, and provide a number of services created to specifically assist sexual minorities - many of whom are inadequately treated by mainstream providers.

GROUP Ministries

1333 Jefferson Avenue
Buffalo, New York 14208
(716) 883-4367

Provides an emergency food pantry for those living within the zip code 14208. For people living in other zip codes, referrals to food pantries & services are provided. CTI program provides outreach, confidential service, free HIV/AIDS testing, counseling and partner notification and counseling for drug users & sexual issues. Free condoms, educational services and a harm-reduction program are also offered.

Jesse Nash Health Center

608 William Street
Buffalo, NY 14206
Hours: Monday-Friday 8:30-11:30am & 1:00pm-3:30pm
(716) 858-7687

*Sexually Transmitted Diseases (STD) clinic,
Immunizations, TB & Refugee Care*

**Mental Health Advocates of WNY
(Formerly) Mental Health Association of Erie
County, Inc.**

1021 Broadway St. 5th Floor
Buffalo, New York 14212
(716) 886-1242

<http://www.mhawny.org/>

At Mental Health Advocates, we take a holistic approach to supporting the mental health of individuals and families. Whether you need help getting through life's challenges or finding treatment for a mental illness, you can count on us to listen, comfort, and guide you to the right program or healthcare resource.

Mercy Hospital of Buffalo

565 Abbott Road
Buffalo, New York 14220
(716) 826-7000

<https://www.chsbuffalo.org/locations/mercy-hospital-buffalo>

A full-service hospital specializing in medical/surgical, acute care, critical care, expanded ER services, inpatient select ambulatory, out-patient surgery, maternity and pediatric care, full OB-GYN, cardiac surgery and medical rehabilitation. Appointments can also be made online.

**MOCHA Center (Men of Color Health
Awareness Project) (Now a part of Evergreen
Health)**

200 S. Elmwood Ave.
Buffalo, New York 14201
(716) 852-1142

<https://mochacenter.org/>

The MOCHA Center serves Rochester and Buffalo through our two locations. Our spaces host community events, offer supportive services to those in need, provide a link to PrEP (a life-saving HIV prevention medication), perform free HIV testing and sex education, and distribute free safer sex tools like condoms and lube to the community.

Roswell Park Cancer Institute

665 Elm Street
Buffalo, New York 14203
1-800-ROSWELL (1-800-767-9355)
1-877-ASK-RPCI (1-877-275-7724)

<https://www.roswellpark.org/>

Offers cancer information service, phone information and references. Also offers a comprehensive cancer center, research and treatment education.

St. Vincent Health Center

1500 Broadway Ave. Suite 200
Buffalo, NY 14212
(716) 893-8550

<https://www.chsbuffalo.org/locations/st-vincent-health-center>

Primary care and addiction management.

Sisters of Charity Hospital

2157 Main Street

Buffalo, New York 14214

(716) 862-1000

<https://www.chsbuffalo.org/>

General hospital offering services in medicine and subspecialties, an outpatient clinic, womens' services and a certified cancer center.

Social Services- Erie County Department of

Edward A. Rath County Office Building

95 Franklin Street

Buffalo, NY 14202

(716) 858-8000

<http://www2.erie.gov/socialservices/>

Provides medical assistance through the Medicaid program, public assistance and food stamps (858-8347). Homeless hotline after 5 p.m. at 858-8000.

V.A. Western New York Health Care System

3495 Bailey Avenue

Buffalo, New York 14215

(716) 834-9200

800-532-8387

<https://www.buffalo.va.gov/>

Provides general medical, surgical and psychiatric care to eligible male and female veterans, including both inpatient and outpatient services.

Substance Abuse



Addiction Treatment Services (ATS)

1021 Main Street
Buffalo, NY 14203-1016
(716) 887-2387

<http://www.buffalo.edu/cria/treatment/ats.html>

Addiction Treatment Services (ATS) is an outpatient clinic providing treatment for individuals with alcohol and substance use disorders. The treatment facility is located within CRIA, (Clinical and Research Institute on Addictions).

Al-Anon Family Groups

P.O. Box 37
Buffalo, New York 14225
(716) 856-2520

<http://www.aiswny.org/>

A fellowship of relatives & friends of alcoholics who share experiences, strength and hope. Closed groups for those affected by alcoholic behavior or individuals around them.

Alcoholics Anonymous

17 Gierlach St., Lower

Sloan, NY 14212

(716) 853-0388

buffaloaa@hotmail.com

www.buffaloaany.org (for meeting schedule)

Hours: 9 AM – 12:30 PM 2 PM – 4:30 PM

Offers help to individuals who desire to stop drinking and achieve and maintain sobriety, one day at a time.

Alcoholism and Substance Abuse Services, New York State Office of Buffalo Field office

100 Seneca St. 4th Floor

Buffalo, NY 14203

716-847-3037

1-877-8-HOPENY

<https://www.oasas.ny.gov>

Back to Basics Outreach Ministries, Inc.

1370 William Street #3

Buffalo, New York 14206

(716) 854-1086

Email: jgiles274@gmail.com

Hours: Monday-Friday 8:30am-5pm

<https://back2basicsministries.org>

Provides job & education referral, supportive living, housing assistance, substance abuse rehab, treatment referral & anger management programs. Food pantry on Fridays.

Best Self Behavioral Health

255 Delaware Avenue, Suite 300

Buffalo, New York 14202

(716) 884-0888 Referrals or Appointments

(716) 842-0440 -Administrative Office

<http://bestselfwny.org>

Provides crisis intervention/assessment, individual and family counseling, drug and alcohol service, marital support, homeless services, services for pregnant drug abusers, intensive psychiatric rehabilitation, vocational services, asset development programs for youths and children. Also provides assertive community treatment for the homeless. Vocational services include job training, job search prep, placement and supported employment services for individuals with mental illnesses or substance abuse.

Best Self Recovery Community

69 Linwood Avenue

Buffalo, NY

Hours: Tuesday-Thursday 10am-5pm Wednesday-

Friday 10am-8pm & Saturday 9-12pm

(716) 424-0021

The BestSelf Recovery Community takes a holistic approach to recovery, offering a wide range of personalized services to promote healthy lifestyles—from support groups and life-skills training to nutrition

seminars and exercise classes. “No fees. No co-pays. No referrals. No insurance necessary.”

BryLin Hospitals, Inc.

1263 Delaware Avenue
Buffalo, New York 14209

Hours: **Alcoholics Anonymous** – Monday-Friday from 12pm-1pm, **Narcotics Anonymous** – Wednesday from 12pm-1pm, and **SOS** – Tuesday from 12pm-1pm.

(716) 886-8200

1-800-7-BryLin (1-800-727-9546)

<https://www.brylin.com/>

Short-term inpatient psychiatric hospitalization for children, adolescent, and adults suffering from mental illness that cannot be managed safely in a less restrictive environment. Stabilization of the presenting psychiatric crisis is followed by a collaborative discharge plan using supportive outpatient services.

Outpatient Substance Abuse Care for Adolescents & Adults

531 Farber Lakes Drive Suite 201
Williamsville, NY 14221

(716) 633-1927

A private, fully-licensed hospital specializing in child, adolescent and adult psychiatry and addiction problems. Most insurance plans accepted.

Catholic Charities of Buffalo

741 Delaware Avenue
Buffalo, New York 14209
(716) 218-1400
Helpline: (716) 218-1419
<https://www.ccwny.org/>

Service Information and Referral

525 Washington St.
Buffalo, NY 14203
716-856-4494

A human services organization serving the eight counties of Western New York without regard to age, race or religious affiliation. Offering a variety of programs including individual, child, family and marriage counseling, basic emergency assistance, outpatient psychiatric and substance abuse programs, domestic violence services, intensive family therapy, family mediation, school intervention services, visitation programs and kinship programs. Programs include the Monsignor Carr Clinic for psychiatric treatment, consultation and diagnosis; a chemical dependency treatment program, community outreach treatment team, children's enhanced mental health program, senior social integration program, senior advocacy services and St. Joseph psychosocial club. Outside Erie County, mental health services include the Monsignor Carr Institute, Niagara Falls

*Children's Clinic and the Salamanca
Psychosocial Club in Cattaraugus County.*

Cazenovia Recovery Systems, Inc.

2495 Main Street

Buffalo, New York 14214

Hours: Monday-Friday 8am-4pm

(716) 852-4331

<https://www.cazenoviarecovery.org/>

Niagara County Location –

1522 Main Street

Niagara Falls, New York 14305

Addiction and mental health disorders can affect anyone at any time. Cazenovia Recovery Systems, Inc. is committed to assisting individuals with these challenges. Our services help individuals restore their independence while we support them on the personal road to recovery.

Drug Abuse, Research and Treatment (CAO – DART)

1237 Main Street

Buffalo, New York 14209

(716) 884-9101

Contact/Email: Kenneth Bossert

kbossert@caowny.org

<https://www.caoec.org/html/dart.html>

Offers a methadone maintenance substance abuse program, drug treatment procedures

and services, substance abuse and detoxification services. Services are provided Monday through Friday, 7:15 a.m. until 4:15 p.m. and Saturdays & Sundays, 8 a.m. until noon.

Endeavor Health Services

1526 Walden Avenue, Suite 400
Cheektowaga, New York 14225
(716) 895-6700
(716) 895-6701

www.ehsny.org

Provides child and adult behavioral health, counseling, psychiatric treatment, MICA and crisis and chemical dependency intervention programs.

Erie County Council for the Prevention of Alcohol & Substance Abuse

Administrative offices
1625 Hertel Avenue
Buffalo, New York 14216
(716) 831-2298

Email: thecouncil@thepreventioncouncilec.com

<http://www.eccpasa.org/>

Provides school-based programming, student assistance programs, fetal alcohol prevention and education programs, as well as substance-related education information. Also offers lending resource libraries.

Erie County Medical Center

462 Grider Street

Buffalo, New York 14215

(716) 898-3000

<http://www.ecmc.edu/>

Provides a full range of medical services for residents of Erie County. Speech therapy and physical therapy offered for medical-related disabilities. Behavioral health center offers psychiatric and substance abuse services for adults, children and families as well as acute inpatient psychiatry beds servicing the adult population.

Immunodeficiency center provides services in advocacy and counseling as well as health services to clients regardless of ability to pay. Referrals accepted. Appointment only. CPEP available.

Outpatient locations listed below:

ECMC Downtown Clinical Services

Northern Erie Clinical Services

1285 Main Street

2005 Sheridan Dr.

Buffalo, New York 14209

Tonawanda, NY 14223

(716) 883-4517

(716) 874-5536

ECMC Depew Clinic

5087 Broadway, Suite 400

Depew, NY 14043

(716) 898-4930

Friends of the Night People

394 Hudson Street

Buffalo, New York 14201

(716) 884-5375

<https://friendsofnightpeople.com/>

All Services are provided free of charge and without question. FoNP is open 365 days per year. Services are provided to men, women, and children of all ages. Dinner is served daily from 5 to 7PM. Times vary on major holidays. Medical care is available on the 1st, 3rd & 4th Tuesday of every month from 5 to 7PM. Medical care is provided by Dr Igoe and UB Medical Students.

GROUP Ministries

1333 Jefferson Avenue

Buffalo, New York 14208

(716) 883-4367

Provides an emergency food pantry for those living within the zip code 14208. For people living in other zip codes, referrals to food pantries & services are provided. CTI program provides outreach, confidential service, free HIV/AIDS testing, counseling and partner notification and counseling for drug users & sexual issues. Free condoms, educational services and a harm-reduction program are also offered.

Margaret A. Stutzman Addiction Treatment Center

360 Forest Avenue
Buffalo, New York 14213
(716) 882-4900

<https://www.oasas.ny.gov/atc/stutzman/services.cfm>

Addiction treatment programs focusing on the physical, mental and emotional aspects of the illness in a two-to-six week inpatient program.

Narcotics Anonymous, Western New York

PO Box 736
Buffalo, NY 14207
(716) 878-2316
Email: nawny@nawny.org

<https://www.nawny.org/>

A fellowship of men and women for whom drugs have become a major problem. Participants meet and help each other to stay clean.

Pathways Program Buffalo

Catholic Heath

158 Holden Street
Buffalo, New York 14214
(716) 862-1330, call for initial appointment

<https://www.chsbuffalo.org/locations/pathways-buffalo>

Offering medical care and rehabilitation, referral services for opiate addicts, methadone unit, vocational, educational, psychological and personal counseling,

family counseling, spirituality and mental health groups.

Sisters of Charity Hospital

2157 Main Street
Buffalo, New York 14214
(716) 862-1000

<https://www.chsbuffalo.org/>

General hospital offering services in medicine and subspecialties, an outpatient clinic, womens' services and a certified cancer center.

Transitional Services, Inc.

389 Elmwood Ave
Buffalo, NY 14222
(716) 874-8182

<http://www.tsiwny.org/>

A nonprofit organization, TSI offers recovery services and support in community-based residential settings.

Community Residence Programs

Contact: Carrie Baer-McBride

Email: cbaermcbride@tsiwny.org

Health Home Care Management

Contact: Holli Gruttadauria

Email: hgruttadauria@tsiwny.org

Transportation



NFTA-Metro Bus and Rail Information

181 Ellicott Street

Buffalo, New York 14203

(716) 855-7300 General information

(716) 855-7211 Customer Care line

Email: info@nfta.com

<http://www.nfta.com/>

*Offers information relating to ground
transportation in Erie and Niagara counties*

Veterans' Information



Veterans' Affairs, Department of

810 Vermont Avenue

NW Washington DC 20420

Benefits:

1-800-827-1000

Health Care:

1-877-222-VETS (8387)

VA Inspector General: 1-800-488-8244

Veterans Crisis Line: 1-800-273-8255 Press 1

<https://www.va.gov/>

Serves veterans and dependents in areas of compensation, pension and education.

Veterans' Affairs, Department of (continued)

Buffalo Regional Benefit Office

130 South Elmwood Ave. #601

Buffalo, NY 14202

<https://www.benefits.va.gov/buffalo/>

Provides assistance to veterans in pension compensation, education, tax exemptions, burials of indigent veterans, burials of veterans' next of kin, federal grave markers and burial flags, widows' compensation, survivors' benefits and job searching.

Veterans One-stop Center of Western New York

1280 Main Street, Suite 204

Buffalo, NY 14209

(716) 898-0110

<https://www.vocwny.org/>

Accredited benefits counseling services ensure that veterans and their families take full advantage of all of the available government-provided benefits. Counseling services range from filing applications for federal disability compensation, pensions, education benefits and insurance, to enrollment in VA Health Care

Veterans' Services- Erie County Office of

95 Franklin Street, Suite 800

Buffalo, New York 14202

(716) 858-6363

<http://www2.erie.gov/veterans/>

V.A. Western New York Health Care System

3495 Bailey Avenue

Buffalo, New York 14215

(716) 834-9200

800-532-8387

<https://www.buffalo.va.gov/>

Provides general medical, surgical and psychiatric care to eligible male and female veterans, including both inpatient and outpatient services.

Internet Resources

www.reentry.net/ny/

Serving People from Arrest to Reintegration

www.wnynewstart.org

Locate re-entry services in Erie and Niagara counties.

www.211wny.org

Locate health & human services including job resources, for 8 counties in Western New York (Allegany, Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans, Wyoming).

<https://nationalreentryresourcecenter.org/reentry-services-directory>

Another re-entry guide that helps ex-offenders find employment, housing, etc.

<https://regionalhelpwanted.com/buffalo-jobs/>

Local jobs in the Western New York region.

*Compliments of
the Buffalo & Erie
County Public
Library*

**For more information,
suggestions, or to be included
in the next edition please
e-mail: INS@buffalolib.org**