

2025 - 2026

Connections: A Guide to Transitional Services in Erie County

Navigating Life After Incarceration
in Erie County, NY



Find an
Apartment



Locate Crisis
Services &
Counseling



Find
Employment



Navigate
Legal Aid



Find
Medical Aid



Transportation



Buffalo & Erie County Public
LIBRARY

(716) 858-8900
www.BuffaloLib.org

Department of City Branches & Community Connections

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If you have Internet access, the Erie County Connections Guide is downloadable from our website at buffalolib.org. You can find it by clicking the Services link on the B&ECPL homepage, scrolling to Transitional Services and then scroll down to find the B&ECPL Connections.



Crisis Services & Counseling

Back to Basics Outreach Ministries, Inc.

1370 William Street, Suite 3

Buffalo, New York 14206

(716) 854-1086

info@backtobasicsministries.org

<https://backtobasicsministries.org>

Provides job & education referral, supportive living, housing assistance, substance abuse rehab, treatment referral & anger management programs. Food pantry on Fridays.

Beacon Center (Buffalo)

295 Main Street, Suite 105

Buffalo, New York 14203

(716) 853-0243

(716) 831-1937

help@beaconcenter.net

<http://www.beaconcenter.net/>

Offers treatment programs for individuals experiencing alcohol and drug problems. Programs include adolescent program focused on dealing with peer pressure and improving self-esteem. Early recovery programs, relapse prevention programs and continued recovery programs also offered.

Best Self Behavioral Health

255 Delaware Avenue, Suite 300

Buffalo, New York 14202

(716) 884-0888 Referrals or Appointments

info@bestselfwny.org

<http://bestselfwny.org>

Provides crisis intervention/assessment, individual and family counseling, drug and alcohol service, marital support, homeless

services, services for pregnant drug abusers, intensive psychiatric rehabilitation, vocational services, asset development programs for youths and children. Also provides assertive community treatment for the homeless. Vocational services include job training, job search prep, placement and supported employment services for individuals with mental illnesses or substance abuse.

BryLin Hospitals, Inc.

1263 Delaware Avenue
Buffalo, New York 14209
(716) 886-8200
1-800-727-9546

info@brylin.com
<https://www.brylin.com/>

Short-term inpatient psychiatric hospitalization for children, adolescent, and adults suffering from mental illness that cannot be managed safely in a less restrictive environment. Stabilization of the presenting psychiatric crisis is followed by a collaborative discharge plan using supportive outpatient services.

Buffalo Peacemakers

1370 William Street
Buffalo, New York 14206
(716) 854-1086

Buffalo Peacemakers Violence and Gang Intervention Program provides proactive intervention into the cycle of violence in the lives of gang-involved or at-risk youth. BUFFALO PEACEMAKERS is comprised of organizations that have taken the lead in working with youth and young adults

Catholic Charities of Buffalo

741 Delaware Avenue
Buffalo, New York 14209
(716) 218-1400
(716) 218-1419 – Helpline

<https://www.ccwny.org/>

A human services organization serving the eight counties of Western New York without regard to age, race or religious affiliation. Offering a

variety of programs including individual, child, family and marriage counseling, basic emergency assistance, outpatient psychiatric and substance abuse programs, domestic violence services, intensive family therapy, family mediation, school intervention services, visitation programs and kinship programs.

Cazenovia Recovery Systems, Inc.

2495 Main Street Suite 417

Buffalo, New York 14214

(716) 852-4331

<https://www.cazenoviarecovery.org/>

Addiction and mental health disorders can affect anyone at any time. Cazenovia Recovery Systems, Inc. is committed to assisting individuals with these challenges. Our services help individuals restore their independence while we support them on the personal road to recovery.

Cephas Community Support Group Hope House

660 Smith Street

Buffalo, NY 14210

(716) 856-6131

Offering Prison Ministry to support individuals in prison and initiate the process of transition. Transitional Homes to provide a home for reconciliation, rehabilitation and restoration. Family Connections to maintain linkages and support during incarcerations while building productive home environment and Community Outreach to promote non-violence while providing an outlet for our participants to give back.

Child and Family Services

330 Delaware Avenue

Buffalo, New York 14202

(716) 842-2750

24-hour hotline for victims of domestic violence (716) 884-6000

<http://www.cfsbny.org/>

Provides individual and family counseling, preventative services, addiction services, family advocacy, programs for troubled youth, 24-hour outreach, shelter and advocacy for women and children, victims of domestic violence and group counseling and a family mental health clinic. Cathedral Park Counseling offers support & advocacy for low-

income, multi-problem individuals and support for families and children at or below the poverty level.

Erie County Family Court
Part 14- Mediation Office
Buffalo, New York 14202
(716) 845-2734

Children's Services
844 Delaware Avenue
Buffalo, New York 14209
(716) 882-0555

Conners Children's Center
824 Delaware Avenue
Buffalo, New York 14209
(716) 884-3802
residentialreferrals@cfsbny.org

Center for Resolution and Justice
Tri-Main Center
2495 Main Street, Suite 357
Buffalo, NY 14214
(716) 362-2323

Community Action Organization of Erie County, Inc. (CAO)
45 Jewett Ave. Suite 150
Buffalo, New York 14214
(716) 881-5150
<https://caowny.org/>

Services include advocacy and outreach; capacity-building; translation services and other initiatives that can strengthen citizen participation and connect vital groups in the community such as block club, parents, schools, seniors, businesses and organizations with each other. The aim is always to provide a place where people can come and get the support they need to impact their life in a positive way whether you are a child, an adult or a senior.

Compass House

Emergency Shelter

370 Linwood Avenue

Buffalo, New York 14209

(716) 886-1351

(716) 886-0935 (24-hour helpline)

<https://www.compasshouse.org/>

Services provided for runaway and homeless youth 12-17 years old. Services include crisis counseling (individual, group and family), emergency shelter, food and clothing, advocacy, referral services and aftercare. All services are voluntary, confidential & free.

Compass House Resource Center

1451 Main Street

Buffalo, New York 14209

(716) 884-3066

<https://www.compasshouse.org/>

Non-residential services provided for homeless youth or youth at risk of homelessness ages 16 to 20. Services include case management, crisis counseling (individual, group and family), food (primarily referrals), independent living skills instruction, advocacy and referral to other community resources. Voluntary, confidential & free.

Crisis Services, Inc. of Erie County**Suicide Prevention**

100 River Rock Drive – Suite 300

Buffalo, New York 14207

(716) 834-3131 (24-hour hotline); (716) 834-1144 (Kids Helpline);

(716) 834-7007 (Addiction)

<http://crisisservices.org/>

24 hour hotline for help to anyone who is experiencing personal or emotional crises, an outreach program for emergency services and referral services for homeless. Services offered for children & adults, domestic violence counseling & trauma response.

Disabled - Erie County Office for the

95 Franklin Street, Rm. 651

Buffalo, New York 14202

(716) 858-6215 or N.Y. Relay 1-800-662-1220

<http://www3.erie.gov/ecopd/>

The ECOD does NOT itself provide "services" in the sense of specific programs or funds, which are available to those with disabilities.

Domestic Violence Offender Program for Men – Catholic Charities

525 Washington Street
Buffalo, New York 14203
(716) 856-4494

<https://ccwny.org/family-safety-stabilization>

Offers court-mandated classes for adult male perpetrators of domestic violence. Programs include therapeutic supervised visitation program, parent/child access program, co-parenting classes and mediation with a monitored exchange.

Endeavor Health Services

1526 Walden Avenue, Suite 400
Cheektowaga, New York 14225
(716) 895-6700
(716) 895-6701

www.ehsny.org

Provides child and adult behavioral health, counseling, psychiatric treatment, MICA and crisis and chemical dependency intervention programs.

Erie County Department of Health

Room 950
95 Franklin Street
Buffalo, New York 14202
(716) 858-7690

<http://www3.erie.gov/health/>

Provides phone numbers for health services.

Every Person Influences Children (EPIC)

1021 Broadway St.
Buffalo, New York 14212

(716) 332-4100
1-888-819-EPIC

hero@epicforchildren.org
<https://www.epicforchildren.org/>

EPIC - Every Person Influences Children, Inc. is a national not-for-profit organization dedicated to helping families, schools, and communities raise children to become responsible and capable adults. EPIC supports the people who have the most influence on children by providing evidence-based programs for parents, a character education curriculum for families and schools, and training for schools and agencies.

Forensic Mental Health Services

120 W. Eagle Street
Buffalo, New York 14202
(716) 858-8095

<http://www3.erie.gov/mentalhealth/>

Adult Forensic Mental Health Services include psychiatric evaluation of individuals detained for trial or prior to sentencing, and the care and follow-up treatment of mentally ill individuals under the jurisdiction of the Courts, Probation Department, Correctional Facility and Holding Center.

Gateway Longview

10 Symphony Circle (Downtown Behavioral Clinic)
Buffalo, NY 14201
(716) 783-3100

community@gateway-longview.org
<https://www.gateway-longview.org/>

At Gateway Longview, we believe that a solution-focused, trauma-informed care approach has the ability to strengthen the knowledge, competencies, skill sets, and engagement as we work with individuals impacted by trauma.

Harmonia Collaborative Care

6722 Erie Road (Route 5)
Derby, NY 14047
(716) 947-5025 / (716) 648-0650

<http://www.harmonia-care.org>

Offers various adult outpatient mental health services for the areas of Blasdell, Hamburg, Eden and North Collins.

Hispanics United of Buffalo / HISPANOS UNIDOS DE BUFFALO

254 Virginia Street

Buffalo, New York 14201

(716) 856-7110

<http://hubwny.org/>

Hispanics United is a community based human service organization focused on the development of Latinos in Western New York

Horizon Health Services Corporate Office

55 Dodge Rd.

Getzville, NY 14068

(716) 831-1800

<http://www.horizon-health.org/>

Provides comprehensive and fully-integrated mental health, substance abuse, medical and vocational treatment and recovery services for youth and adults.

Jewish Family Service of WNY

70 Barker Street

Buffalo NY 14209

(716) 883-1914

generalinfo@jfsbuffalo.org

<https://jfswny.org>

We provide counseling and social services support to Western New York individuals and families in the interest of doing what is right and good. Our vision for social justice extends to all – regardless of religious belief, ethnicity, gender identity or economic status.

Mental Health PEER Connection

3108 Main Street

Buffalo, NY 14214

(716) 836-0822

1-800-348-8399

<https://wnyil.org/MHPCLP/>

The Mental Health Peer Connection is a peer-driven advocacy organization dedicated to facilitating self-directed growth, wellness and choice through genuine peer mentoring.

Mental Health Advocates of WNY

(Formerly) Mental Health Association of Erie County, Inc.

1021 Broadway St. 5th Floor

Buffalo, New York 14212

(716) 886-1242

info@mhawny.org

<http://www.mhawny.org/>

At Mental Health Advocates, we take a holistic approach to supporting the mental health of individuals and families. Whether you need help getting through life's challenges or finding treatment for a mental illness, you can count on us to listen, comfort, and guide you to the right program or healthcare resource.

MOCHA Buffalo (Men of Color Health Awareness Project) (Now a part of Evergreen Health)

200 S. Elmwood Ave.

Buffalo, New York 14201

(716) 541-0674

<https://www.evergreenhs.org/mochabuffalo>

The MOCHA Center serves Rochester and Buffalo through our two locations. Our spaces host community events, offer supportive services to those in need, provide a link to PrEP (a life-saving HIV prevention medication), perform free HIV testing and sex education, and distribute free safer sex tools like condoms and lube to the community.

Native-American Community Services of Erie & Niagara Counties, Inc.

1005 Grant Street, Suite A

Buffalo, New York 14207

(716) 874-4460

nacswny@gmail.com

<http://www.nacswny.org/>

NACS continues to strengthen and/or expand programs toward addressing the vast needs of our target population. Our programs are

now organized into four components, focused in the following key areas:

Economic Self-Sufficiency including emergency/basic needs support, academic achievement, workforce development, financial literacy and long-term asset building.

Family Services including family preservation, foster care, parenting programs and family supports.

OLV Human Services

790 Ridge Road
Lackawanna, NY 14218
(716) 828-9500

<https://www.olvhs.org>

Provides a wide range of specialized residential, outpatient and educational services to young people with special needs. This includes developmental disabilities, crisis pregnancies and youth with emotional, behavioral, psychiatric & familial problems. Dental clinic available.

People Inc.

1219 North Forest Road
P.O. Box 9033
Williamsville, New York 14231
(716) 817-7400

<http://www.people-inc.org/>

People Inc. is Western New York's leading non-profit human services agency. Through a variety of services including residential, employment, community outreach, health care and recreation programs, we help seniors, families and people with disabilities live more healthy, independent and productive lives.

Prisoners are People Too, Inc.

P. O. Box 273
Buffalo, NY 14212
(716) 834-8438

karima@prp2.org

Prisoners Are People Too provides networking opportunities, referrals to service providers, and community building by redirecting civil, social, and legal barriers, and educating the community at large.

Monthly documentary film screenings and guest speakers focus on issues surrounding these goals.

The Renewal Center WNYIL Peer Connections & Recovery Options Made Easy

327 Elm Street (2nd floor off elevator next to reception desk)
Buffalo NY 14203
(716) 245-4200

<http://www.wnyil.org>

The Renewal Center is a safe, warm, non-clinical environment, which has been designed to assist any adult who is experiencing a crisis with meeting your individual needs. The Service is funded through ECDMH and is a collaboration of three peer agencies in Erie County. (Housing Options Made Easy, Inc., Mental Health Peer Connection and Restoration Society, Inc.)

Restoration Society, Inc.

66 Englewood Avenue
Buffalo, NY 14214
(716) 832-2141

cdrumsta@rsiwny.org

<http://rsiwny.org/>

Restoration Society, Inc. (RSI) is a peer operated agency that offers recovery-based person centered psychiatric rehabilitation services serving Erie and Genesee Counties. Agency programs are rehabilitation communities founded upon the recovery vision that all individuals with mental health conditions can lead active lives filled with hope and satisfaction and make valuable contributions to our community.

Society of St. Vincent de Paul

1298 Main Street
Buffalo, New York 14209
(716) 882-3360

info@svdpwny.org

<http://www.svdpwny.org/>

Dining room. A pharmaceutical program and thrift store (furniture & clothing) is also offered.

Spectrum Health & Human Services Administration

227 Thorn Avenue
Orchard Park, New York 14127
(716) 662-2040
24/7 Help: (716) 710-5172

spectrum@shswny.org

<http://shswny.org/>

Offers behavioral healthcare services to help individuals and families through some of the toughest challenges associated with mental wellness and substance abuse disorder issues.

Transitional Services, Inc.

389 Elmwood Ave
Buffalo, NY 14222
(716) 874-8190

<http://www.tsiwny.org/>

A nonprofit organization, TSI offers recovery services and support in community-based residential settings.

Community Residence Programs

(716) 874-8190

Health Home Care Management

(716) 874-8182

Western New York Independent Living Project, Inc.

3108 Main Street
Buffalo, New York 14214
(716) 836-0822
1-800-348-8399

<http://www.wnyil.org/>

A family of agencies acting as a catalyst for systems and individual change. Offers housing search assistance, independent living management & peer counseling.



Education & Employment

Back to Basics Outreach Ministries, Inc.

1370 William Street #3
Buffalo, New York 14206
(716) 854-1086

Info@BackToBasicsMinistries.org
<https://backtobasicsministries.org>

Provides job & education referral, supportive living, housing assistance, substance abuse rehab, treatment referral & anger management programs. Food pantry on Fridays.

Beacon Center (Buffalo)

295 Main Street, Suite 105
Buffalo, New York 14203
(716) 853-0243

help@beaconcenter.net
<http://www.beaconcenter.net/>

Offers treatment programs for individuals experiencing alcohol and drug problems. Programs include adolescent program focused on dealing with peer pressure and improving self-esteem. Early recovery programs, relapse prevention programs and continued recovery programs also offered.

Best Self Behavioral Health

255 Delaware Avenue, Suite 300
Buffalo, New York 14202
(716) 884-0888

info@brylin.com
<http://bestselfwny.org>

Provides crisis intervention/assessment, individual and family counseling, drug and alcohol service, marital support, homeless services, services for pregnant drug abusers, intensive psychiatric rehabilitation, vocational services, asset development programs for youths and children. Also provides assertive community treatment for the homeless. Vocational services include job training, job search prep, placement and supported employment services for individuals with mental illnesses or substance abuse.

Buffalo & Erie County Public Library

1 Lafayette Square
Buffalo, New York 14203
(716) 858-8900

<http://www.buffalolib.org/>

Provides general employment and educational material, college entrance information, public access computers, educational videos and audio materials on job-hunting and self-improvement. Computer training lab also available.

Buffalo Employment and Training Center (BETC)

77 Goodell Avenue
Buffalo, New York 14203
(716) 856-JOBS (5627)

betc@wdcinc.org

<https://workforcebuffalo.org/>

Provides universal access to job seekers looking for work, including career counseling and planning, job postings and job resources for persons ages 18 and over. Youth and ex-offender programs are also available.

Buffalo Federation of Neighborhood Centers

97 Lemon Street
Buffalo, New York 14204
(716) 856-0363

www.bfnc.org

Supportive services offered to the Buffalo and Erie County region including programming, counseling, and referrals to other programs, mental health case management, and residential opportunities.

Buffalo Public Schools - Adult Education

389 Virginia Street (at Elmwood)

Buffalo, New York 14201

(716) 888-7088 ext. 1100

<https://www.buffaloschools.org/o/dept-adult-ed/page/bpsadulded>

Buffalo Public Schools' adult and continuing education division.

Servicing adults 17 and up. Offers courses designed to assist adults 17 years and older with math, reading, and writing skills in preparation for taking and passing the GED exam, basic skill development, English as a foreign language, day and evening school, and computer training.

Buffalo Urban League, Inc.

15 Genesee Street

Buffalo, New York 14203

(716) 250-2400

info@bulny.org

<http://buffalourbanleague.org>

Services include economic development, employment recruitment, civil rights, family development, housing and adoption. Other programs include youth development, workplace development, scholarship services and business/economic services.

Center for Employment Opportunities – (CEO Transitional Work Program)

170 Franklin Street, Suite 300

Buffalo, New York 14202

(716) 842-6320 ext. 502

<https://ceoworks.org/>

Assists parolees to find full-time, permanent employment. Participants work on crews throughout the city, are paid daily and are assisted in finding permanent employment; must attend a week-long life skills course to be admitted. Length of program is 75 days of work, working 4 days per week. Transportation provided during first week of program.

Child and Family Services

330 Delaware Avenue

Buffalo, New York 14202

(716) 842-2750

24-hour hotline for victims of domestic violence (716) 884-6000

<http://www.cfsbny.org/>

Provides individual and family counseling, preventative services, addiction services, family advocacy, programs for troubled youth, 24-hour outreach, shelter and advocacy for women and children, victims of domestic violence and group counseling and a family mental health clinic. Cathedral Park Counseling offers support & advocacy for low-income, multi-problem individuals and support for families and children at or below the poverty level.

Erie County Family Court

Part 14- Mediation Office

Buffalo, New York 14202

(716) 362-2323

Children's Services

844 Delaware Avenue

Buffalo, New York 14209

(716) 882-0555

Conners Children's Center

824 Delaware Avenue

Buffalo, New York 14209

(716) 884-3802

residentialreferrals@cfsbny.org

Center for Resolution and Justice

Tri-Main Center

2495 Main Street, Suite 357

Buffalo, NY 14214

(716) 362-2323

mediate@cfsbny.org

<https://cfsbny.org/our-services/conflict-resolution>

Community Action Organization of Erie County, Inc. (CAO)

45 Jewett Ave.

Buffalo, New York 14214

(716) 881-5150

<https://caowny.org/>

Services include advocacy and outreach; capacity-building; translation services and other initiatives that can strengthen citizen participation and connect vital groups in the community such as block club, parents, schools, seniors, businesses and organizations with each other.

Educational Opportunity Center (UBEOC)

555 Ellicott Street
Buffalo, NY 14203-1312
(716) 645-9555
(716) 645-1900

<http://www.buffalo.edu/eoc.html>

The Educational Opportunity Center offers several programs to refresh and enhance your skills. Please take a moment to learn about the programs we offer to earn your high school equivalency (formerly GED®), learn English as a Second Language or refresh your skills.

Educational Opportunity Program

Educational Opportunity Program University at Buffalo
211 Norton Hall, North Campus
Buffalo, New York 14260-1800
(716) 645-3072

<https://admissions.buffalo.edu/apply/educationalopportunity.php>

An undergraduate college admissions and support program, EOP helps students reach their full academic and personal potential through workshops, tutoring, academic advisement, and mentoring.

Empire State University

2 Union Avenue
Saratoga Springs, NY 12866
1-800-847-3000

<https://sunyempire.edu>

Fully accredited SUNY School for persons pursuing individualized academic programs.

Erie Community College

City Campus: 121 Ellicott Street
Buffalo, New York 14203

(716) 851-1322

info@ecc.edu

<https://www.ecc.edu/>

North Campus: 6205 Main Street

Williamsville, New York 14221

(716) 851-1322

South Campus: 4041 Southwestern Boulevard

Orchard Park, New York 14127

(716) 851-1322

Erie Community College Workforce Development

45 Oak Street

Buffalo, NY 14203

(716) 851-1800

wfd@ecc.edu

<https://www.ecc.edu/workforce-training/>

Offers numerous non-credit courses and provides development training to individuals with a two-year or a four-year degree.

Hispanics United of Buffalo / HISPANOS UNIDOS DE BUFFALO

254 Virginia Street

Buffalo, New York 14201

(716) 856-7110

<http://hubwny.org/>

Hispanics United is a community based human service organization focused on the development of Latinos in Western New York

Labor, New York State Department of/Regional Economic Development Council

284 Main Street

Buffalo, New York 14202

(716) 851-2600

<https://www.labor.ny.gov/home/>

Provides counseling, testing, referral, job development & placement services. Promotion, development & maintenance of state-registered apprentice training programs.

Maryvale Community Education

1050 Maryvale Drive

Cheektowaga, New York 14225

(716) 631-0300

<https://www.ed2go.com/maryvale/>**National Association for the Advancement of Colored People****NAACP-Buffalo**

395 E Ferry Street

Buffalo, NY 14208

(716) 884-7242

naacp@buffalonaacp.org<https://buffalonaacp.org/>

The NAACP is the nation's oldest, largest and most widely recognized grassroots-based civil rights organization. It's more than half-million members and supporters throughout the United States and the world are the premier advocates for civil rights in their communities, campaigning for equal opportunity and conducting voter mobilization.

Prisoners are People Too, Inc.

P. O. Box 273

Buffalo, NY 14212

(716) 834-8438

karima@prp2.org

Prisoners Are People Too provides networking opportunities, referrals to service providers, and community building by redirecting civil, social, and legal barriers, and educating the community at large. Monthly documentary film screenings and guest speakers focus on issues surrounding these goals.

The Service Collaborative of WNY

173 Elm Street

Buffalo, NY 14203

(716) 418-8500

info@tscwny.org<https://www.tscwny.org/>

The Service Collaborative of WNY (TSC) creates opportunities for all individuals to serve their communities, challenging them to turn their ideals into action and their passion into positive change.

State University College at Buffalo

1300 Elmwood Avenue
Buffalo, New York 14222
(716) 878-4000

<http://suny.buffalostate.edu/>

State University of New York at Buffalo

3435 Main Street
Buffalo, New York 14214
(716) 645-2000

<http://www.buffalo.edu/>

It Takes a Village

867 Jefferson Ave.
Buffalo, NY 14204
(716) 541-7413

beverlynewkirk58@yahoo.com

<http://itavao.org>

A multi-session program designed to equip underserved and at-risk participants for careers by developing soft skills and, personal strengths; this program instills life-changing attitude and respect to take students from hurting to healing to wholeness.

Buffalo Public Schools - Adult Education

389 Virginia Street (at Elmwood)
Buffalo, New York 14201
(716) 888-7088 ext. 1100

<https://www.buffaloschools.org/o/dept-adult-ed/page/bpsadulthood>

Buffalo Public Schools' adult and continuing education division. Servicing adults 17 and up. Offers courses designed to assist adults 17 years and older with math, reading, and writing skills in preparation for taking and passing the GED exam, basic skill development, English as a foreign language, day and evening school, and computer training.

Workforce Buffalo - NYS Department of Labor

Buffalo Career Center

284 Main Street

Buffalo, New York 14202

(716) 851-2600

<https://workforcebuffalo.org/>

<https://dol.ny.gov>

NYS Department of Labor

Williamsville Career Center

Transitown Plaza

4175 Transit Road

Williamsville, New York 14221

(716) 634-9081

<https://dol.ny.gov/location/williamsville-career-center>

To provide leadership in promoting the economic vitality of our region, by supporting job growth and ensuring that those that are unemployed, under-employed and dislocated have the education, skills and workforce preparation to meet employer's needs.



Resume Assistance

Buffalo Employment and Training Center (BETC)

77 Goodell St.

Buffalo, New York 14203

(716) 856-5627

betc@wdcinc.org

<https://www.workforcebuffalo.org/career-centers/betc>

The Buffalo Employment and Training Center (BETC) brings together a variety of workforce development organizations, training agencies and employers in a convenient one-stop environment. The Center is open to anyone seeking employment and all services are FREE.

Supportive Services

245 Elmwood Ave.

Buffalo, New York 14222

(716) 881-6350

<https://supportiveservices.org/>

Supportive Services Corporation's offers free employment services to job seekers 55 years of age and over, as well as, employers seeking qualified job candidates through all of Erie County. Our agency has been operating in Erie County for over 40 years. We are a partner agency with the Buffalo and Erie County Workforce Development Consortium, the New York State Department of Labor, the Buffalo Employment and Training Center, and SUNY Erie One Stop Career Center.

SUNY Erie (One Stop) Career Center

6205 Main St.

Williamsville, New York 14221

(716) 270-4444

onestop@ecc.edu

<https://www.ecc.edu/academics/one-stop-career-center.html>

The SUNY Erie Career Center is pleased to welcome constituents back to our North Campus Career Center in Gleasner Hall (former Administration Building) in Suite G166 on Youngs Road in Williamsville. In-person hours at the North Campus Career Center are Monday to Friday, 8 a.m. to 4 p.m. Due to SUNY COVID-19 testing guidelines, visitors are permitted on campus for up to one hour. Virtual options also available.

University at Buffalo – Buffalo Educational Opportunity Center

555 Ellicott St.

Buffalo, New York 14203-1312

(716) 645-9555

<https://www.buffalo.edu/eoc.html>

The BEOC is committed to providing academic, vocational, and career services to Western New York residents. Students enrolling at UBEOC can select from over 20 programs and services offered days, evenings and some weekends. In addition to academic and vocational programs, UBEOC also offers specialized learning community programs like ATTAIN, to make the learning experience small and personalized. The BEOC eliminates the barriers to education and provide skills that lead to better jobs.



Housing & Food

Back to Basics Outreach Ministries, Inc.

1370 William Street
Buffalo, New York 14206
(716) 854-1086

<https://backtobasicsministries.org>

Provides job & education referral, supportive living, housing assistance, substance abuse rehab, treatment referral & anger management programs. Food pantry on Fridays.

Belmont Housing Resources for WNY

2393 Main Street
Buffalo, New York 14214
(716) 884-7791

<http://www.belmonthousingwny.org/>

Administers the Federal Section 8 – Rental Assistance for low-income families. Provides rental assistance to very low-income families. Provides housing counseling for renters.

Best Self Behavioral Health

255 Delaware Avenue, Suite 300
Buffalo, New York 14202
(716) 884-0888

<http://bestselfwny.org>

Provides crisis intervention/assessment, individual and family counseling, drug and alcohol service, marital support, homeless services, services for pregnant drug abusers, intensive psychiatric rehabilitation, vocational services, asset development programs for youths and children. Also provides assertive community treatment for the homeless. Vocational services include job training, job search prep,

placement and supported employment services for individuals with mental illnesses or substance abuse.

Bissonette House

335 Grider Street
Buffalo, New York 14215
(716) 892-8224

info@peaceprintswny.org

<http://peaceprintswny.org/housing-programs>

Residency for men on parole, recently released from prison. Provides a supportive environment to enable change to take place in an individual's life; prison ministry.

Buffalo City Mission

100 E. Tupper Street
Buffalo, New York 14203
(716) 854-8181

<https://www.buffalocitymission.org/>

Buffalo City Mission's vision is to restore hope to the homeless and hurting of Western New York. We provide emergency shelter and nourishing meals to thousands of homeless men, women and children. But we don't believe that's enough.

With the strengths of our Men's Center and our new state-of-the-art shelter for women and children, Cornerstone Manor, Buffalo City Mission provides comprehensive recovery programs to help homeless men, women and children rebuild stable, healthy, productive lives.

Buffalo Municipal Housing Authority

Housing Assistance Office:
300 Perry St., Buffalo, NY. 1204
(716) 855-6711

<http://www.bmhahousing.com/>

The Buffalo Municipal Housing Authority will provide services and opportunities associated with affordable, desirable, and secure housing to individuals and families. We will provide customer service, programs and amenities which are the best possible.

Community Action Organization of Erie County, Inc. (CAO)

45 Jewett Ave.

Buffalo, New York 14214

(716) 881-5150

<https://caowny.org/>

Services include advocacy and outreach; capacity-building; translation services and other initiatives that can strengthen citizen participation and connect vital groups in the community such as block club, parents, schools, seniors, businesses and organizations with each other. The aim is always to provide a place where people can come and get the support they need to impact their life in a positive way whether you are a child, an adult or a senior.

Compass House - Emergency Shelter

370 Linwood Avenue

Buffalo, New York 14209

(716) 886-0935

<https://www.compasshouse.org/>

Services provided for runaway and homeless youth 12-17 years old. Services include crisis counseling (individual, group and family), emergency shelter, food and clothing, advocacy, referral services and aftercare. All services are voluntary, confidential & free.

Cornerstone Manor

150 E. North Street

Buffalo, New York 14203

(716) 852-0761

<https://www.buffalocitymission.org/>

An emergency shelter for homeless women and their children; meets basic needs of food, clothing and shelter. A women and children's ministry is also provided.

Family Promise

75 Hickory Street

Buffalo, New York 14204

(716) 771-3007

<https://fpwny.org/>

Family Promise of WNY is committed to keeping families together during their time of homelessness. Most emergency shelters separate

men and women, which increases the stress of their situation. Family Promise is one of only three emergency shelter providers in Erie County that solely focuses on keeping families together during the crisis of homelessness.

Friends of the Night People

394 Hudson Street

Buffalo, New York 14201

(716) 884-5375

<https://friendsofnightpeople.com/>

All Services are provided free of charge and without question, open 365 days per year. Services are provided to men, women, and children of all ages. Dinner is served daily from 5 to 7PM. Times vary on major holidays. Medical care is available on the 1st, 3rd & 4th Tuesday of every month from 5 to 7PM. Medical care is provided by UB Medical Students.

Gerard Place Transitional Housing

2515 Bailey Avenue

Buffalo, NY 14215

(716) 897-9948

<https://gerardplace.org/>

Gerard Place provides support and transitional housing for single-parent families that have experienced the pain of poverty, homelessness, and/or domestic/substance abuse. Focusing on a variety of programs from the spirituality program to aftercare program.

Grace House Transitional Residence Program / Saving Grace Ministries, Inc.

P.O. Box 1013

Williamsville, New York 14231

(716) 893-1840

info@sgmworld.org

<http://www.sgmworld.org/>

Serves homeless adult males who are under the supervision of the New York State Department of Parole. Through a highly structured program, this provides a smooth transition to community life for men recently released from a correctional facility.

GROUP Ministries

1333 Jefferson Avenue
Buffalo, New York 14208
(716) 883-4367

Provides an emergency food pantry for those living within the zip code 14208. For people living in other zip codes, referrals to food pantries & services are provided. CTI program provides outreach, confidential service, free HIV/AIDS testing, counseling and partner notification and counseling for drug users & sexual issues. Free condoms, educational services and a harm-reduction program are also offered.

Hispanics United of Buffalo / HISPANOS UNIDOS DE BUFFALO

254 Virginia Street
Buffalo, New York 14201
(716) 856-7110

<http://hubwny.org/>

Hispanics United is a community based human service organization focused on the development of Latinos in Western New York.

Homeless Alliance of Western New York

Coordinated Entry HUB

Harbor House Resource Center
241 Genesee Street
Buffalo, NY 14204
(716) 842-4184

<https://wnyhomeless.org/continuum-of-care/coordinated-entry/>

Coordinated Entry is a process to evaluate and connect those most in need in the community with the most appropriate available resources for their situation as swiftly as possible.

Homespace

1030 Ellicott Street
Buffalo, NY 14209
(716) 881-4600

<http://www.homespacecorp.org/>

A foster care supportive independent living program for young adults, ages 17 to 21, focused primarily on young women. Our program focuses on using the Trauma Informed Care Model to embrace the needs of our

youth and deliver services that are based on trust, safety, choice, empowerment, and collaboration

Housing Opportunities Made Equal, Inc. (HOME)

1542 Main Street (at Ferry)

Buffalo, New York 14209

(716) 854-1400

info@homeny.org

<http://www.homeny.org/>

Provides assistance to housing discrimination victims, Monday through Friday, 9 a.m. until 1 p.m. Also provides paralegal counseling to resolve landlord/tenant disputes, housing and human services information referral, fair housing information, mobility counseling and special services for Section 8 participants. Various educational publications are also available. Educational presentations upon request.

The Lighthouse Recovery Program

244 Hempstead Ave

Buffalo, NY 14215

(716) 831-7877 ext. 315

<https://www.bestselfwny.org/programs-and-services/the-lighthouse/>

The Lighthouse is a 22-bed residential substance use disorder treatment facility for pregnant and parenting women. It provides a supportive recovery environment which allows women receiving treatment to reside with their children up to age 11.

Little Portion Friary

1305 Main Street

Buffalo, New York 14209

(716) 882-5705

littleportionfriary@outlook.com

<http://www.littleportionfriary.com/>

Provides emergency and short-term housing, food and clothing and offers community referrals for men and women 18 years of age and older.

Matt Urban Center

1081 Broadway
 Buffalo, New York 14212
 (716) 893-7222

info@urbanctr.org

<http://urbanctr.org/>

The Matt Urban Center is a multi-faceted agency providing: Housing Services, Senior Services, Senior Apartments, Weatherization Program, Youth and Family Services, Homeless Outreach Services, and Work Skills Training, Crime Victims Assistance, 3 Food Pantries & The Matt Urban Hope Center

MOCHA Buffalo (Men of Color Health Awareness Project) (Now a part of Evergreen Health)

200 S. Elmwood Ave.
 Buffalo, New York 14201
 (716) 852-1142

<https://www.evergreenhs.org/mochabuffalo>

The MOCHA Center serves Rochester and Buffalo through our two locations. Our spaces host community events, offer supportive services to those in need, provide a link to PrEP (a life-saving HIV prevention medication), perform free HIV testing and sex education, and distribute free safer sex tools like condoms and lube to the community.

OLV Human Services

790 Ridge Road
 Lackawanna, NY 14218
 (716) 828-9500

www.olvhumanservices.org

Provides a wide range of specialized residential, outpatient and educational services to young people with special needs. This includes developmental disabilities, crisis pregnancies and youth with emotional, behavioral, psychiatric & familial problems. Dental clinic available.

Promise House

920 Harlem Rd

West Seneca, NY 14224

(716) 332-3991

Residential Long-Term substance abuse treatment

St. Luke's Mission of Mercy

325 Walden Avenue

Buffalo, New York 14211

(716) 894-4476

Email: customerservice@stlukesmissionofmercy.org

<http://www.stlukesmissionofmercy.org>

An independent Mission in the Catholic tradition doing the works of mercy for the needy in Western New York.

Salvation Army

960 Main Street

Buffalo, New York 14202

(716) 883-9800

<https://easternusa.salvationarmy.org/empire/buffalo>

Our mission is to help others through a network of more than a dozen programs including: Emergency Family Shelter, Emergency Family Assistance, Supervised Visitation, Employment Services, Spouse Abuse Education, Emergency Disaster/Canteen Services, Buffalo Citadel Corps, Buffalo Temple Corps, Kensington Corps, Golden Age (Senior) Center and Summer Day Camp.

Social Services - Erie County Department of

Edward A. Rath County Office Building

95 Franklin Street

Buffalo, NY 14202

(716) 858-8000

<http://www3.erie.gov/socialservices/>

Provides medical assistance through the Medicaid program, public assistance and food stamps. Homeless hotline after 5 p.m. at 1-888-696-9211.



Legal

Assigned Counsel Program, Erie County Bar Association

403 Main St. Suite 215

Buffalo, New York 14203

(716) 856-8804

info@assigned.org / clients@assigned.org

<http://www.assigned.org/>

This program is intended to provide high-quality legal representation to financially-eligible persons in the County of Erie who are entitled by law to counsel, thereby protecting society's interest in the fair administration of justice. The Program represents those who are unable to afford a lawyer in criminal, Family Court, parole-related, and appellate cases. Also known as the Aid to Indigent Prisoners Society, Inc.

Bar Association of Erie County - Lawyer Referral

438 Main Street, 6th floor #600

Buffalo, New York 14202

(716) 852-8687

baec@eriebar.org

<http://www.eriebar.org/>

Provides call-in service for lawyer referral and information.

Legal Aid Bureau of Buffalo, Inc.

290 Main Street, Suite 400

Buffalo, New York 14202

(716) 853-9555

info@labbuffalo.org

<https://legalaidthbuffalo.org/>

Provides legal assistance for eligible low-income residents of Erie County in civil and criminal matters.

National Association for the Advancement of Colored People

NAACP-Buffalo

395 E Ferry Street
Buffalo, NY 14208
(716) 884-7242

naacp@buffalonaacp.org

<https://buffalonaacp.org/>

Founded Feb. 12, 1909, the NAACP is the nation's oldest, largest and most widely recognized grassroots-based civil rights organization. Its more than half-million members and supporters throughout the United States and the world are the premier advocates for civil rights in their communities, campaigning for equal opportunity and conducting voter mobilization.

Neighborhood Legal Services, Inc.

47 Court St.
Buffalo, NY 14202
(716) 847-0650
TDD: (716) 847-1322

<http://www.nls.org/>

Provides legal advice and representation in civil matters to low-income clients.

New York Civil Liberties Union (NYCLU) - Western Region

661 Main Street
Buffalo, New York 14203
(716) 852-4033

westernregion@nyclu.org

<https://www.nyclu.org/about/regional-offices/western-region>

The New York Civil Liberties Union is one of the nation's foremost defenders of civil liberties and civil rights.

Prisoners Legal Services

14 Lafayette Square, Suite 510
Buffalo, NY 14203
(716) 854-1007

mlewis@plsny.org

<https://plsny.org/offices/buffalo-office>

Prisons served: Albion, Attica, Collins, Groveland, Lakeview, Orleans, Rochester, Wende, Wyoming. Publishes a bi-monthly newsletter, Pro Se.

Public Defenders Office

50 Delaware Avenue #4
Buffalo, New York 14202
(716) 855-1553

Provides legal assistance for eligible low-income residents charged with crimes in the city of Buffalo.

Salvation Army

960 Main Street
Buffalo, New York 14202
(716) 883-9800

<https://easternusa.salvationarmy.org/empire/buffalo>

Our mission is to help others through a network of more than a dozen programs including: Emergency Family Shelter, Emergency Family Assistance, Supervised Visitation, Employment Services, Spouse Abuse Education, Emergency Disaster/Canteen Services, Buffalo Citadel Corps, Buffalo Temple Corps, Kensington Corps, Golden Age (Senior) Center and Summer Day Camp.

**Alba Vida CDOP (Acacia Network)**

254 Virginia St.

Buffalo, NY 14201

(716) 856-7110

www.acacianetwork.org/

Alba de Vida works with adolescents, adults, and family members affected by substance abuse to achieve recovery and wellness. We pride ourselves in offering personalized care built on trust, respect, and dignity. Our bilingual staff is extremely dedicated to supporting each person to achieve a healthy, balanced lifestyle.

Beacon Center (Buffalo)

295 Main Street, Suite 105

Buffalo, New York 14203

(716) 853-0243

help@beaconcenter.net

<http://www.beaconcenter.net/>

Offers treatment programs for individuals experiencing alcohol and drug problems. Programs include adolescent program focused on dealing with peer pressure and improving self-esteem. Early recovery programs, relapse prevention programs and continued recovery programs also offered.

Buffalo General Medical Center

100 High Street

Buffalo, New York 14203-1154

(716) 859-5600

<https://www.buffalogeneral.org>

General hospital offering a broad range of inpatient and outpatient services.

Community Health Center of Buffalo, Inc.

34 Benwood Ave
Buffalo, NY 14214
(716) 986-9199

<https://chcb.net/>

All sorts of medical services provided. Sliding scale fees may be available.

Community Access Services of WNY

3297 Bailey Ae.,
Buffalo, NY 14215
(716) 852-5969

<https://www.caswny.org/>

Community Access Services is a not-for-profit community-based organization committed to addressing the epidemic of HIV/AIDS and other diseases that challenge the health and welfare of urban communities in Buffalo and Erie County, by assuring the availability of comprehensive care services including prevention education and treatment.

Durham's Maternal Stress-Free Zone

200 E. Eagle Street
Buffalo, New York 14204
Hours: Wednesday and Thursday 5:30-7:30pm
(716) 906-9388

<https://www.durhammaternalstressfreezone.com>

Durham's Baby Cafe provides support for pregnant and breastfeeding women of all ages at no cost. A Delicious meal is prepared for you while you socialize and learn and this is also at no cost. We bring in the experts to present on various topics. Birth planning, breastfeeding education and doulas.

Erie County Medical Center

462 Grider Street
Buffalo, New York 14215
(716) 898-3000

<http://www.ecmc.edu/>

Provides a full range of medical services for residents of Erie County. Speech therapy and physical therapy offered for medical-related disabilities. Behavioral health center offers psychiatric and substance abuse services for adults, children and families as well as acute inpatient psychiatry beds servicing the adult population. Immunodeficiency center provides services in advocacy and counseling as well as health services to clients regardless of ability to pay. Referrals accepted. Appointment only. CPEP available.

Evergreen Health Services of WNY

206 S. Elmwood Avenue
Buffalo, New York 14201
(716) 847-2441

hello@evergreenhs.org
<http://evergreenhs.org/>

Our staff practices an intentionally thoughtful approach to delivering improved health outcomes, particularly for individuals and families affected by poverty, addiction, stigma and/or other significant life challenges. We specialize in serving those who are dealing with multiple chronic diseases such as HIV/AIDS, diabetes and heart disease, mental health challenges and substance abuse, and provide a number of services created to specifically assist sexual minorities - many of whom are inadequately treated by mainstream providers.

GROUP Ministries

1333 Jefferson Avenue
Buffalo, New York 14208
(716) 883-4367

Provides an emergency food pantry for those living within the zip code 14208. For people living in other zip codes, referrals to food pantries & services are provided. CTI program provides outreach, confidential service, free HIV/AIDS testing, counseling and partner notification and counseling for drug users & sexual issues. Free condoms, educational services and a harm-reduction program are also offered.

Jesse Nash Health Center

608 William Street
Buffalo, NY 14206
(716) 858-7687

<https://www3.erie.gov/health/sexual-health-center>

Sexually Transmitted Diseases (STD) clinic, Immunizations, TB & Refugee Care

Mental Health Advocates of WNY

1021 Broadway St. 5th Floor

Buffalo, New York 14212

(716) 886-1242

<http://www.mhawny.org/>

At Mental Health Advocates, we take a holistic approach to supporting the mental health of individuals and families. Whether you need help getting through life's challenges or finding treatment for a mental illness, you can count on us to listen, comfort, and guide you to the right program or healthcare resource.

Mercy Hospital of Buffalo

565 Abbott Road

Buffalo, New York 14220

(716) 826-7000

<https://www.chsbuffalo.org/mercy-hospital-of-buffalo>

A full-service hospital specializing in medical/surgical, acute care, critical care, expanded ER services, inpatient select ambulatory, outpatient surgery, maternity and pediatric care, full OB-GYN, cardiac surgery and medical rehabilitation. Appointments can also be made online.

MOCHA Buffalo (Men of Color Health Awareness Project)

200 S. Elmwood Ave.

Buffalo, New York 14201

(716) 852-1142

<https://www.evergreenhs.org/mochabuffalo>

The MOCHA Center serves Rochester and Buffalo through our two locations. Our spaces host community events, offer supportive services to those in need, provide a link to PrEP (a life-saving HIV prevention medication), perform free HIV testing and sex education, and distribute free safer sex tools like condoms and lube to the community.

Roswell Park Cancer Institute

Elm & Carlton St.
Buffalo, New York 14263
1-800-ROSWELL (1-800-767-9355)
1-877-ASK-RPCI (1-877-275-7724)
askroswell@roswellpark.org
<https://www.roswellpark.org/>

*Offers cancer information service, phone information and references.
Also offers a comprehensive cancer center, research and treatment
education.*

St. Vincent Health Center

1500 Broadway Ave. Suite 200
Buffalo, NY 14212
(716) 893-8550
<https://www.chsbuffalo.org/locations/st-vincent-health-center>

Primary care and addiction management.

Sisters of Charity Hospital

2157 Main Street
Buffalo, New York 14214
(716) 862-1000
<https://www.chsbuffalo.org/>

*A general hospital providing a wide range of medical services,
including subspecialties, an outpatient clinic, women's health services,
and a certified cancer center.*

Social Services- Erie County Department of

Edward A. Rath County Office Building
95 Franklin Street
Buffalo, NY 14202
(716) 858-8000
<http://www3.erie.gov/socialservices/>

*Provides medical assistance through the Medicaid program, public
assistance and food stamps.*

Homeless hotline after 5 p.m. at 1-888-696-9211.

V.A. Western New York Health Care System

3495 Bailey Avenue

Buffalo, New York 14215

(716) 834-9200

800-532-8387

<https://www.va.gov/western-new-york-health-care>

Provides general medical, surgical and psychiatric care to eligible male and female veterans, including both inpatient and outpatient services.



Substance Abuse

Al-Anon Family Groups

P.O. Box 37

Buffalo, New York 14225

(716) 856-2520

westernnyais@gmail.com

<http://www.aiswny.org/>

A fellowship of relatives & friends of alcoholics who share experiences, strength and hope. Closed groups for those affected by alcoholic behavior or individuals around them.

Alcoholics Anonymous

Buffalo Area A.A. Central Office

111 Crocker St

Sloan, NY 14212

(716) 853-0388

buffaloaa@hotmail.com

www.buffaloaany.org

Offers help to individuals who desire to stop drinking and achieve and maintain sobriety, one day at a time.

Alcoholism and Substance Abuse Services - Buffalo Field Office

100 Seneca St. 4th Floor

Buffalo, NY 14203

716-847-3037

1-877-8-HOPENY

<https://www.oasas.ny.gov>

Back to Basics Outreach Ministries, Inc.

1370 William Street #3
Buffalo, New York 14206
(716) 854-1086

jgiles274@gmail.com

<https://backtobasicsministries.org>

Provides job & education referral, supportive living, housing assistance, substance abuse rehab, treatment referral & anger management programs. Food pantry on Fridays.

Best Self Behavioral Health

255 Delaware Avenue, Suite 300
Buffalo, New York 14202
(716) 884-0888

info@bestselfwny.org

<http://bestselfwny.org>

Provides crisis intervention/assessment, individual and family counseling, drug and alcohol service, marital support, homeless services, services for pregnant drug abusers, intensive psychiatric rehabilitation, vocational services, asset development programs for youths and children. Also provides assertive community treatment for the homeless. Vocational services include job training, job search prep, placement and supported employment services for individuals with mental illnesses or substance abuse.

Best Self Recovery Community

69 Linwood Avenue
Buffalo, NY 14209
(716) 539-5260

<https://www.bestselfwny.org/recovery-community-news/>

The BestSelf Recovery Community takes a holistic approach to recovery, offering a wide range of personalized services to promote healthy lifestyles—from support groups and life-skills training to nutrition seminars and exercise classes. “No fees. No co-pays. No referrals. No insurance necessary.”

BryLin Hospitals, Inc.

1263 Delaware Avenue
Buffalo, New York 14209
(716) 886-8200

info@brylin.com

<https://www.brylin.com/>

Short-term inpatient psychiatric hospitalization for children, adolescent, and adults suffering from mental illness that cannot be managed safely in a less restrictive environment. Stabilization of the presenting psychiatric crisis is followed by a collaborative discharge plan using supportive outpatient services.

Catholic Charities of Buffalo

741 Delaware Avenue
Buffalo, New York 14209
(716) 218-1400

<https://www.ccwny.org/>

A human services organization serving the eight counties of Western New York without regard to age, race or religious affiliation. Offering a variety of programs including individual, child, family and marriage counseling, basic emergency assistance, outpatient psychiatric and substance abuse programs, domestic violence services, intensive family therapy, family mediation, school intervention services, visitation programs and kinship programs.

Cazenovia Recovery Systems, Inc.

2495 Main Street
Buffalo, New York 14214
(716) 852-4331

<https://www.cazenoviarecovery.org/>

Addiction and mental health disorders can affect anyone at any time. Cazenovia Recovery Systems, Inc. is committed to assisting individuals with these challenges. Our services help individuals restore their independence while we support them on the personal road to recovery.

Drug Abuse, Research and Treatment (CAO – DART)

1237 Main Street
Buffalo, New York 14209
(716) 884-9101

<http://www.caowny.org/dart>

Offers a methadone maintenance substance abuse program, drug treatment procedures and services, substance abuse and detoxification services. Services are provided Monday through Friday, 7:15 a.m. until 4:15 p.m. and Saturdays & Sundays, 8 a.m. until noon.

Endeavor Health Services

1526 Walden Avenue, Suite 400

Cheektowaga, New York 14225

(716) 895-6700

(716) 895-6701

www.ehsny.org

Provides child and adult behavioral health, counseling, psychiatric treatment, MICA and crisis and chemical dependency intervention programs.

Erie County Council for the Prevention of Alcohol & Substance Abuse

Administrative offices

1625 Hertel Avenue

Buffalo, New York 14216

(716) 831-2298

thecouncil@thepreventioncouncil.ec.org

<http://thepreventioncouncil.ec.org/>

Provides school-based programming, student assistance programs, fetal alcohol prevention and education programs, as well as substance-related education information. Also offers lending resource libraries.

Erie County Medical Center

462 Grider Street

Buffalo, New York 14215

(716) 898-3000

<http://www.ecmc.edu/>

Provides a full range of medical services for residents of Erie County. Speech therapy and physical therapy offered for medical-related disabilities. Behavioral health center offers psychiatric and substance abuse services for adults, children and families as well as acute inpatient psychiatry beds servicing the adult population.

Immunodeficiency center provides services in advocacy and counseling

as well as health services to clients regardless of ability to pay. Referrals accepted. Appointment only. CPEP available.

Friends of the Night People

394 Hudson Street
Buffalo, New York 14201
(716) 884-5375

<https://friendsofnightpeople.com/>

All Services are provided free of charge and without question. Open 365 days per year. Services are provided to men, women, and children of all ages. Dinner is served daily from 5 to 7PM. Times vary on major holidays. Medical care is available on the 1st, 3rd & 4th Tuesday of every month from 5 to 7PM. Medical care is provided by UB Medical Students.

GROUP Ministries

1333 Jefferson Avenue
Buffalo, New York 14208
(716) 883-4367

Provides an emergency food pantry for those living within the zip code 14208. For people living in other zip codes, referrals to food pantries & services are provided. CTI program provides outreach, confidential service, free HIV/AIDS testing, counseling and partner notification and counseling for drug users & sexual issues. Free condoms, educational services and a harm-reduction program are also offered.

Margaret A. Stutzman Addiction Treatment Center

360 Forest Avenue
Buffalo, New York 14213
(716) 882-4900

<https://www.oasas.ny.gov/location/margaret-stutzman-addiction-treatment-center>

Addiction treatment programs focusing on the physical, mental and emotional aspects of the illness in a two-to-six week inpatient program.

Narcotics Anonymous, Western New York

PO Box 736
Buffalo, NY 14207
(716) 878-2316

nawny@nawny.org

<https://www.nawny.org/>

A fellowship of men and women for whom drugs have become a major problem. Participants meet and help each other to stay clean.

Pathways Program Buffalo

Catholic Heath

158 Holden Street

Buffalo, New York 14214

(716) 862-1330

<https://www.chsbuffalo.org/locations/pathways-buffalo>

Offering medical care and rehabilitation, referral services for opiate addicts, methadone unit, vocational, educational, psychological and personal counseling, family counseling, spirituality and mental health groups.

Sisters of Charity Hospital

2157 Main Street

Buffalo, New York 14214

(716) 862-1000

<https://www.chsbuffalo.org/>

A general hospital providing a wide range of medical services, including subspecialties, an outpatient clinic, women's health services, and a certified cancer center.

Transitional Services, Inc.

389 Elmwood Ave

Buffalo, NY 14222

(716) 874-8182

<http://www.tsiwny.org/>

A nonprofit organization, TSI offers recovery services and support in community-based residential settings.



Transportation

NFTA-Metro Bus and Rail Information

181 Ellicott Street

Buffalo, New York 14203

(716) 855-7300

TTY: 800-662-1220

info@nfta.com

<http://www.nfta.com/>

*Offers information relating to ground transportation in
Niagara counties*

Erie and

NFTA Reduced Fare Program

181 N. Ellicott St

Buffalo 14203

(716) 855-6611

<https://metro.nfta.com/special-services/reduced-fares>

Metro bus/rail passes, issued to those on SSI or SSD, entitle the rider to pay half fare on Metro bus and rail trips. Call to request an application or go to the website. No one needs to know the reason you have the pass. \$2 fee for processing.



Veterans' Information

Veterans' Affairs, Department of

810 Vermont Avenue
NW Washington DC 20420

Benefits:

1-800-827-1000

Health Care:

1-877-222-VETS (8387)

<https://www.va.gov/>

Serves veterans and dependents in areas of compensation, pension and education.

Veterans' Affairs, Regional Benefit Office

130 South Elmwood Ave. #601

Buffalo, NY 14202

(716) 857-3327

<https://www.benefits.va.gov/buffalo>

Provides assistance to veterans in pension compensation, education, tax exemptions, burials of indigent veterans, burials of veterans' next of kin, federal grave markers and burial flags, widows' compensation, survivors' benefits and job searching.

Veterans One-stop Center of Western New York

1255 Niagara Street, Suite 230

Buffalo, NY 14213

(716) 898-0110

<https://www.vocwny.org/>

Accredited benefits counseling services ensure that veterans and their families take full advantage of all of the available government-provided benefits. Counseling services range from filing applications for federal disability compensation, pensions, education benefits and insurance, to enrollment in VA Health Care

Veterans' Services- Erie County Office of

95 Franklin Street, Suite 800

Buffalo, New York 14202

(716) 858-6363

<http://www3.erie.gov/veterans/>

Erie County Veteran Service Officers will help you navigate the Department of Veterans Affairs' bureaucracy, and our services are free. We will help with gathering the information necessary to support a claim, filing the claim, and tracking the claim through the VA system. We can also assist with filing appeals for denied claims.

V.A. Western New York Health Care System

3495 Bailey Avenue

Buffalo, New York 14215

(716) 834-9200

800-532-8387

<https://va.gov/western-new-york-health-care>

Provides general medical, surgical and psychiatric care to eligible male and female veterans, including both inpatient and outpatient services.



Internet Resources

www.reentry.net/ny/

Serving People from Arrest to Reintegration

www.211wny.org

Locate health & human services including job resources, for 8 counties in Western New York.

<https://nationalreentryresourcecenter.org>

Another re-entry guide that helps ex-offenders find employment, housing, etc.

<https://regionalhelpwanted.com/buffalo-jobs/>

Local jobs in the Western New York region.

Notes

Notes

For more information, suggestions, or to be included in the next edition, please email **INS@buffalolib.org**

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