



# 2014 Patron Door Counts

Library	December		%	Year	Year	%	Footnotes
	2014	2013	of	To Date	To Date	of	
Library	2014	2013	Change	2014	2013	Change	
Alden (Ewell Free)	1482	1,350	9.8%	17832	19,835	-10.1%	<b>Weekly Open Hours of Service:</b> <a href="#">PDF/1 page</a>  <b>Audubon, Boston, Clarence, Clearfield, Collins, Concord, East Clinton, East Delavan, Elma, Grand Island, Lake Shore, Lancaster, Niagara, and Williamsville.</b> Experienced counter malfunctions and include estimates this month.  <b>Hamburg</b> - Closed for construction 12/15-12/31. All other counts estimated this month.  <b>Lake Shore</b> - Open extended hours 12/15-12/31 due to Hamburg construction.
<i>Amherst</i>							
Audubon	13471	13,121	2.7%	196300	213,817	-8.2%	
Clearfield	10874	10,523	3.3%	154361	162,447	-5.0%	
Eggertsville-Snyder	7541	6,747	11.8%	108066	110,724	-2.4%	
Williamsville	3428	2,777	23.4%	39769	43,566	-8.7%	
Angola	2831	2,678	5.7%	35463	38,664	-8.3%	
Aurora	7388	6,862	7.7%	98047	104,528	-6.2%	
Boston	1813	1,673	8.4%	23131	28,405	-18.6%	
<i>Cheektowaga</i>							
Julia Boyer Reinstein	12070	11,661	3.5%	172931	181,853	-4.9%	
Reinstein Memorial	5225	5,981	-12.6%	86807	96,532	-10.1%	
Clarence	8430	9,254	-8.9%	126049	139,869	-9.9%	
Collins	2,203	2,162	1.9%	32,660	33,509	-2.5%	
Concord	3460	4,384	-21.1%	57726	61,684	-6.4%	
Eden	2504	2,022	23.8%	33,537	32,238	4.0%	
Elma	3928	3,896	0.8%	55538	59,488	-6.6%	
Grand Island Memorial	4965	4,217	17.7%	67965	76,291	-10.9%	
<i>Hamburg</i>							
Hamburg	3466	10,664	-67.5%	82307	150,508	-45.3%	
Lake Shore	4967	4,264	16.5%	60322	55,432	8.8%	
Lackawanna	5029	4,613	9.0%	62495	65,592	-4.7%	
Lancaster	7023	6,970	0.8%	106074	111,022	-4.5%	
Marilla	1612	1,538	4.8%	20099	25,084	-19.9%	
Newstead	3,078	2,706	13.7%	41,935	43,807	-4.3%	
North Collins	1631	1,662	-1.9%	20821	21,654	-3.8%	
Orchard Park	15588	14,684	6.2%	197118	201,635	-2.2%	
City of Tonawanda	6,238	8,530	-26.9%	94,860	113,877	-16.7%	
<i>Town of Tonawanda</i>							
Kenilworth	4084	2,993	36.5%	53061	36,841	44.0%	
Kenmore	12234	12,258	-0.2%	176183	182,678	-3.6%	
West Seneca	8297	8,316	-0.2%	119072	125,208	-4.9%	
<i>Buffalo</i>							
Crane	7123	6,981	2.0%	88215	95,567	-7.7%	
Dudley	4,789	4,513	6.1%	68,879	65,651	4.9%	
East Clinton	2970	2,996	-0.9%	37763	40,020	-5.6%	
East Delavan	6626	6,660	-0.5%	89620	87,920	1.9%	
Merriweather	9689	8,615	12.5%	120244	127,466	-5.7%	
Niagara	5999	5,222	14.9%	73,236	80,700	-9.2%	
North Park	3908	4,050	-3.5%	53152	57,867	-8.1%	
Riverside	4250	4,139	2.7%	57819	57,199	1.1%	
<i>Central</i>	32962	35,889	-8.2%	416447	442,336	-5.9%	
<b>System Total</b>	243,176	247,571	-1.8%	3,345,904	3,591,514	-6.8%	
Member Libraries	164,860	168,506	-2.2%	2,340,529	2,536,788	-7.7%	
Buffalo Branches	45,354	43,176	5.0%	588,928	612,390	-3.8%	
Central Library	32,962	35,889	-8.2%	416,447	442,336	-5.9%	

# All 2014 Footnotes in Chronological Order

January:

**System-wide** - All libraries closed 1/7 due to weather, and various closings/shortened hours 1/6 and 1/8.

This month marked by extreme cold and snow.

**Concord** - Closed 1/3 and 1/28 due to weather.

**Grand Island** - Closed 1/3 due to boiler and power issues.

**Lake Shore** - Counter malfunction. All Jan. counts estimated.

**Merriweather** - Counter malfunction. All Jan. counts estimated.

**Niagara** - Counter malfunction. Counts estimated 1/22-1/31.

**Newstead** - Counter malfunction. Counts estimated 1/27-1/31.

**Riverside** - Counter malfunction. Counts estimated 1/11-1/31.

**West Seneca** - Closed 1/8 due to Internet and plumbing issues.

February:

**System** - Record low temperatures this month.

**Clearfield, East Delavan, Kenilworth, Lake Shore, Merriweather, Newstead, Niagara, Reinstein, Riverside, and Williamsville** - Experienced counter malfunctions and include several estimates this month.

**Hamburg** - Construction for expansion project began this month.

**West Seneca** - Opening delayed 1/2 hr 2/13 due to water main break.

March:

**System-wide** - The majority of libraries closed 3/12 due to weather.

**Audubon, Crane, East Delavan, Grand Island, Kenilworth, and Lake Shore** -

Experienced counter malfunctions and include estimates this month.

**Hamburg** - Construction for expansion project continues.

**Lake Shore** - Increased traffic due to Hamburg construction.

**Williamsville** - Beginning this month, open 3 additional hours on Thursdays.

April:

**System-wide** - Some decreases may be due to the fact that Good Friday/Easter holidays fell in March last year but April this year.

**Audubon, Grand Island, Kenilworth, and Reinstein** - Experienced counter malfunctions and include estimates this month.

**Angola** - Closed 1-3pm 4/29 due to power failure.

**Hamburg** - Construction for expansion project continues.

May:

Served as polling places for Buffalo School Board 5/6 - **Dudley, East Delavan, Merriweather, and Riverside.**

**East Clinton, Kenilworth, Lake Shore, Newstead, Niagara, and Reinstein** experienced counter malfunctions and include estimates this month.

**Hamburg** - Construction for expansion project continues.

**Kenilworth** - Parking lot entrance door counters were moved last month to minimize low readings caused by glare/sun.

**Lake Shore** - Increased traffic due to Hamburg construction.

June:

**System-wide** - Hug Your Library Campaign took place June 2013, which may account for some decreases this year.

**Dudley, East Clinton, Eggertsville, Grand Island, Hamburg, Lake Shore, Newstead, Orchard Park, and Reinstein** experienced counter malfunctions and include estimates this month.

**Audubon** - Lower counts Saturday the 28th due to Ride for Roswell.

**Clearfield** - Closed 1 hr early 6/16 due to power outage.

**Concord** - Closed 2 hrs early 6/6 due to Dairy Festival.

**Hamburg** - Closed 6/16-6/28 for construction.

**Lake Shore** - Opened extended hours 6/16-6/28 due to Hamburg construction.

**Reinstein** - In 2013, closed 6/10-6/18 for window replacement, so numbers higher in 2014.

July:

**Central, East Clinton, Grand Island, Lake Shore, Lancaster,** and **Newstead** experienced counter malfunctions and include estimates this month.

**Clearfield** - Branch closed 1.5 hours early 7/5 due to power outage.

**Elma** - Two power outages (totaling 2 hours 20 minutes) 7/3.

**Grand Island** - Two power outages 7/30 due to weather.

**Hamburg** - Construction for expansion project continues. Counter without electricity. All counts estimated this month.

**Lackawanna** - Community Fun Days 7/25 and 7/26. Library opened for the Saturday date and closed Monday 7/28.

**North Park** - Italian Festival closed parts of Hertel Avenue 7/17-7/20.

**Tonawanda** - Closed 4 hours early 7/15 for Canal Fest parade staging logistics.

**West Seneca** - Closed 7/12 for Kiwanis arts and crafts show.

**Williamsville** - Old Home Days 7/8-7/11, parade lowering counts 7/8.

August:

**Central, East Clinton, Eggertsville, Kenmore, Lake Shore,** and **Newstead** experienced counter malfunctions and include estimates this month.

**Audubon** - Limited parking 8/2 due to health fair at Amherst Senior Center next door, resulting in lower counts for the day. **Higher counts 8/13 due to end-of-summer-reading picnic.**

**Hamburg** - Construction for expansion project continues. Counter without electricity. All counts estimated this month.

**Tonawanda** - Counter re-installed 8/14. Estimate on the 28th.

September:

**Alden** and **Marilla** lost Internet service for over an hour 9/25.

**Angola** - Railroad crossing in village closed 9/22 - 9/25/14 impeding traffic to library.

**Audubon** - 2013 counts were estimated the entire month, which may account for significant decrease this year.

**Central** - Echo Art Fair 9/5-9/7.

**Collins, Concord,** and **Eden** - New counters installed this month.

**Collins, Concord, Eggertsville,** and **Lake Shore** - Experienced counter malfunctions and include estimates this month.

**Dudley, East Delavan, Grand Island, Merriweather, Kenmore, Riverside** and **Tonawanda** served as polling places for Primary Day Elections 9/9.

**East Delavan** - Public computers down 9/25.

**Hamburg** - Construction for expansion project continues. Counter without electricity. All counts estimated this month.

**Newstead** - 1 1/2 hour power failure on 9/23.

October:

**System-Wide** - Several libraries opened for the Columbus Day holiday for the first time this year.

**System-Wide** - Time Warner and SIRSI WorkFlows connection/slowness issues 10/6 and 10/7.

**Central, Concord, Crane, Lake Shore, North Park,** and **Newstead** - Experienced counter malfunctions and include estimates this month.

**Concord** - Closed 2 hours early 10/31.

**Eden** - Fall used book sale took place this month.

**Hamburg** - Construction for expansion project continues. Counter without electricity. All counts estimated this month.

**Orchard Park** - Emergency closing 2 1/2 hrs early 10/3 due to power failure.

November:

**System-wide** - Winter Storm Knife (aka Snowvember Storm) 11/18-11/24.

**Audubon, Boston, Clearfield, Collins, Merriweather, Newstead,** and **Williamsville** - Experienced counter malfunctions and include estimates this month.

**Dudley, East Delavan, Grand Island, Merriweather, Kenmore, Riverside,** and **Tonawanda** served as polling places 11/4.

**Hamburg** - Construction for expansion project continues. Counter without electricity. All counts estimated this month.

December:

**Audubon, Boston, Clarence, Clearfield, Collins, Concord, East Clinton, East Delavan, Elma, Grand Island, Lake Shore, Lancaster, Niagara,** and **Williamsville.** Experienced counter malfunctions and include estimates this month.

**Hamburg** - Closed for construction 12/15-12/31. All other counts estimated this month.

**Lake Shore** - Open extended hours 12/15-12/31 due to Hamburg construction.