


Registered Public Access Computer Sessions

Session Counts Per Outlet

 Library	December			Year to Date Totals			Footnotes
	2012	2011	% of	2012	2011	% of	
	Total Sessions	Total Sessions	Change	Total Sessions	Total Sessions	Change	
Alden (Ewell Free)	195	201	-3.0%	2,277	2,478	-8.1%	Weekly Open Hours of Service: PDF/1 Page System-wide - Various closings/shortened hours for the holidays. Eden - Power outage 12/11. Lackawanna - Delayed opening 3 hours due to weather 12/27.
<i>Amherst</i>							
Audubon	2,136	2,203	-3.0%	31,264	29,968	4.3%	
Clearfield	1,334	1,295	3.0%	17,815	16,893	5.5%	
Eggertsville-Snyder	890	847	5.1%	11,769	11,785	-0.1%	
Williamsville	496	536	-7.5%	6,957	6,988	-0.4%	
Angola	614	854	-28.1%	8,468	9,562	-11.4%	
Aurora	913	863	5.8%	12,594	12,464	1.0%	
Boston	148	201	-26.4%	2,299	3,132	-26.6%	
<i>Cheektowaga</i>							
Julia Boyer Reinstein	3,068	3,000	2.3%	41,694	36,926	12.9%	
Reinstein Memorial	1,944	2,083	-6.7%	27,090	26,699	1.5%	
Clarence	1,020	1,251	-18.5%	16,728	15,592	7.3%	
Collins	581	620	-6.3%	8,416	8,217	2.4%	
Concord	533	821	-35.1%	9,407	9,649	-2.5%	
Eden	315	342	-7.9%	4,545	4,213	7.9%	
Elma	437	371	17.8%	5,704	5,471	4.3%	
Grand Island Memorial	645	613	5.2%	8,106	8,681	-6.6%	
<i>Hamburg</i>							
Hamburg	1,574	1,686	-6.6%	21,048	21,598	-2.5%	
Lake Shore	363	461	-21.3%	5,442	5,536	-1.7%	
Lackawanna	1,203	1,748	-31.2%	18,429	20,314	-9.3%	
Lancaster	1,631	1,886	-13.5%	20,818	24,234	-14.1%	
Marilla	137	161	-14.9%	2,180	2,467	-11.6%	
Newstead	447	401	11.5%	7,024	6,783	3.6%	
North Collins	347	408	-15.0%	4,454	5,055	-11.9%	
Orchard Park	1,784	1,849	-3.5%	23,610	23,077	2.3%	
City of Tonawanda	1,089	1,210	-10.0%	15,649	15,050	4.0%	
<i>Town of Tonawanda</i>				0			
Kenilworth	694	820	-15.4%	10,363	10,902	-4.9%	
Kenmore	3,025	3,479	-13.0%	40,223	43,573	-7.7%	
West Seneca	1,463	1,987	-26.4%	24,102	24,608	-2.1%	
<i>Buffalo</i>							
Crane	1,989	2,122	-6.3%	26,894	29,032	-7.4%	
Dudley	1,347	1,782	-24.4%	19,351	20,501	-5.6%	
East Clinton	897	960	-6.6%	11,430	12,358	-7.5%	
East Delavan	2,818	2,336	20.6%	33,205	30,951	7.3%	
Merriweather	4,276	4,748	-9.9%	57,096	47,715	19.7%	
Niagara	2,204	2,421	-9.0%	31,177	31,316	-0.4%	
North Park	2,164	1,893	14.3%	25,169	22,686	10.9%	
Riverside	1,446	1,611	-10.2%	19,138	19,863	-3.7%	
<i>Central</i>	17,759	18,806	-5.6%	225,893	216,432	4.4%	
System	63,926	68,876	-7.2%	857,828	842,769	1.8%	
Member Libraries	29,026	32,197	-9.8%	408,475	411,915	-0.8%	
Buffalo Branches	17,141	17,873	-4.1%	223,460	214,422	4.2%	
Central Library	17,759	18,806	-5.6%	225,893	216,432	4.4%	
Wi-Fi Usage	Dec.	10,142	Year to Date Total	137,940			

All 2012 Footnotes in Chronological Order

Boston - Impacted by the snowstorm on 1/13/12 and 1/14/12.

Kenmore - Closed for remodeling 1/23/12-2/7/12.

Kenilworth - Extended library hours during Kenmore Library's temporary closure 1/23/12 through 2/7/12.

Leap Year - Extra Day

Clearfield - Fri. 2/24/12 closed at 8:15 pm due to power failure from high winds.

Kenmore - Closed for remodeling 1/23/12-2/7/12.

Kenilworth - Extended library hours during Kenmore Library's temporary closure 1/23/12 through 2/7/12.

North Park - Increased traffic due to Kenmore remodeling.

Eden - Power outage at 4:45pm 3/13.

Lancaster - Closed 3/19-4/1 for electrical updates and installation of new carpeting.

Marilla - Power outage at 4:30pm 3/8.

Newstead - Power was on and off the morning of 3/3,

Reinstein - Closed 3/12-3/25 for installation of new windows.

Easter Holiday Sunday 4/8, and Good Friday Holiday for most libraries 4/6.

Crane - One laptop moved to another branch. Another laptop was out for repair for the second week in April.

Eden - Two laptops were out for repair for two weeks beginning 4/12 and 4/19.

Lancaster - Closed 3/19-4/1 for electrical updates and installation of new carpeting.

East Aurora - Closed for electrical work 5/9-5/10.

North Collins - Closed 2 hours early 5/16 and closed 5/18 for carpet installation.

Several libraries experienced profile load issues 6/20-6/25 causing computers to log on and off very slowly.

East Delevan - Closed 6/20 due to high heat/humidity and no air conditioning.

Eden - Brief power outage 6/12. Count estimated.

Lake Shore - Server issues this month and last. Counts estimated.

Orchard Park - Parking lot closed for construction 6/14-6/23.

Eden - Two power outages the afternoon of 7/31.

Kenilworth - One public workstation was broken for most of July. Also had 2 instances where a mouse needed to be replaced, and so had two other workstations unusable for short periods.

Merrweather - In 2011, automobile hit building 7/10 and Library closed for repairs 7/11-7/30.

Tonawanda - Closed at 4pm 7/17 because parking lot is used for Canal Fest parade.

Williamsville - Closed for Old Home Days parade 7/10.

System-wide - Server upgrade and data migration 8/21. All SIRSI Workflows and affiliated products down until 3:30pm.

Merrweather - In 2011, automobile hit building 7/10 and Library closed for repairs 7/11-8/7.

North Collins - Road in front of the library closed due to water line installation 8/21-8/22.

Orchard Park - West Highland Ave. closed for paving 1-5pm on 8/1.

West Seneca - Union Road under construction this month. Lost power for a little over an hour on 8/2.

System-wide log-in issues on public PCs Saturday 9/22 from opening until 10:25am due to an update run the previous night.

Elma - Open Sundays this year, and therefore higher computer usage than last year.

Kenilworth - Two laptops broken for a few days this month.

Lackawanna - Several public PCs had downtime this month.

Marilla - Several issues with laptops this month.

Tonawanda - Beginning this Fall, TON open a half hour earlier every day, 2.5 additional hours per week.

System-wide - No Sunday hours on 11/11 due to SIRSI upgrade

East Aurora - Closed 11/14-11/16 for roof construction.

Grand Island - Open an additional 4 hours on 11/6 from 5-9pm.

System-wide - Various closings/shortened hours for the holidays.

Eden - Power outage 12/11.

Lackawanna - Delayed opening 3 hours due to weather 12/27.