## Circulation Total Circulations Year to Date Totals November Buffalo & Eric County Public LIBRARY 2020 2019 2020 2019 % of % of Total Total Total Total Circulations Circulations Change Circulations Circulations Change **Footnotes** Library Alden (Ewell Free) 1.214 1.835 -33.8% 10.263 22.391 -54.2% Amherst Audubon 15,767 24.079 -34.5% 181.723 299.688 -39.4% Clearfield 12,896 18,958 -32.0% 141.402 247.045 -42.8% -44.5% Eggertsville-Snyder 6,438 9,940 -35.2% 64,890 116,894 As a result of the COVID-19 pandemic -37.1% 22,649 Williamsville 2,121 3,373 41,693 -45.7% and Gubernatorial workforce reduction -30.0% -46.3% 1,540 2,201 16,182 30,136 orders, all B&ECPL libraries temporarily Angola Aurora 6,197 10,423 -40.5% 68,958 131,951 -47.7% closed beginning 3/17/2020, and all were Boston 2,480 2,911 -14.8% 21,431 35,609 -39.8% open by July with limited hours and services. Currently, as of 11/20/2020, all Cheektowaga Julia Boyer Reinstein 12,031 19,162 -37.2% 121,348 235,124 -48.4% libraries are in a NYS Micro-Cluster -48.6% 41,195 87,388 -52.9% Reinstein Memorial 3,486 6,783 Zone. Many (but not all) libraries are 10,374 14,570 -28.8% 111,054 178,175 -37.7% again closed to the public but offering a Clarence Collins 2,398 3,333 -28.1% 21,796 41,334 -47.3% variety of curbside, walk-up, and drive -27.1% 2,731 27,250 43,848 -37.9% through services. East Clinton is Concord 3,747 Eden 2,755 3,666 -24.8% 26,209 41,770 -37.3% temporarily closed (without additional 5,948 44,471 -40.7% Elma 4,330 -27.2% 74,980 services) as of 11/20/2020. Grand Island Memorial 5,921 5.663 4.6% 57.466 86.391 -33.5% Hamburg Central, Audubon, Hamburg, Julia Boyer 13.515 -39.6% 153.761 -40.4% 8.165 91.687 Hamburg Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park - No Fall 2,922 4,227 -30.9% 24,254 51,626 -53.0% Lake Shore Lackawanna 1,757 3,830 -54.1% 20,632 43,250 -52.3% Sundays (September through December Lancaster 8,265 12,662 -34.7% 85,826 150,640 -43.0% 2020) due to COVID-19. -20.4% Marilla 2,137 2,685 19,763 35,026 -43.6% Newstead 3.547 4.043 -12.3% 30.192 43.837 -31.1% Coles, Dudley, East Clinton, Grand North Collins 1,598 -30.5% 10,213 17,890 -42.9% Island, Kenmore, Merriweather, Panty, 1,111 Orchard Park 10,300 16,181 -36.3% 113,952 200,758 -43.2% and City of Tonawanda - Polling place City of Tonawanda 4,662 83,389 -39.3% 7,272 -35.9% 50,628 libraries 11/3/2020 - Presidential Town of Tonawanda Election. Kenilworth 2,372 4,354 -45.5% 27,402 55,890 -51.0% 18,384 -38.1% 115,152 216,069 -46.7% Correctional Facility and Holding Center -Kenmore 11,384 West Seneca 8,968 13,753 -34.8% 92,016 164,317 -44.0% March-November numbers not yet Buffalo received. Coles -57.9% 934 3,229 -71.1% 14.530 34.538 7,185 4,390 -38.9% 45,215 81,431 -44.5% Lackawanna - Closed 11/3/2020 -Crane Dudley 2,243 2.045 9.7% 23,165 46.460 -50.1% Election Day. East Clinton 712 2,935 -75.7% 14,222 33,687 -57.8% González-Soto -67.2% 1,418 4,324 19,508 44,568 -56.2% 1,774 4,607 25,790 52,313 Merriweather -61.5% -50.7% -55.3% North Park 3,150 7,048 39,788 72,097 -44.8% Panty 1,009 2,308 -56.3% 14,504 36,535 -60.3% 10,993 24,126 -54.4% 152,590 Central 285,659 -46.6% **BookmobileServices** Library on Wheels 416 -58.3% 11,743 -58.8% 4,837 Institutions 10,037 -100.0% 99,499 -83.4% Correctional Facility 0 16,510 8,943 **Holding Center** 0 4,175 -100.0% 47,650 -81.2% System 103,190 -32.0% 1,156,335 -41.0% Online Renewals 70,135 681,773 Interlibrary Loans -10.2% 7,242 -34.6% 884 984 11,078 Audio Books Downloaded 32.825 28.087 16.9% 362.067 290.648 24.6% Videos Downloaded/Streamed 33 18 83.3% 482 297 62.3% 35.4% 70.783 52.657 34.4% 801.233 591.583 eBook Checkouts/Downloads Music/Music Videos Downloaded 27,747 28.096 -1.2% 305,702 303,368 0.8% **B&ECPL Totals** 387,715 525,145 -26.2% 4,198,105 6,130,359 -31.5% Member Libraries 158,269 239,096 -33.8% 1,660,004 2,930,870 -43.4% **Buffalo Branches** 15,630 33,681 -53.6% 196,722 401,629 -51.0% 24,126 -54.4% 152,590 285,659 -46.6% Central Library 10,993 Bookmobile Services 416 998 -58.3% 4,837 11,743 -58.8% 14,212 -100.0% 25,453 147,149 -82.7% Institutions 0

System

202,407

213,032

-5.0%

2,158,499

2,353,309

-8.3%