Circulation Total Circulations Year to Date Totals November Buffalo & Eric County Public LIBRARY 2021 2020 2020 % of 2021 % of Total Total Total Total Circulations Circulations Change Circulations Circulations Change **Footnotes** Library Alden (Ewell Free) 1.342 1.214 10.5% 15.726 10.263 53.2% Amherst Audubon 17,683 15.767 12.2% 211.724 181,723 16.5% Clearfield 14,828 12,896 15.0% 183,014 141.402 29.4% 36.9% Eggertsville-Snyder 7,184 6,438 11.6% 88,846 64,890 Libraries are operating consistent with 2,121 Williamsville 1,810 -14.7% 24,046 22,649 6.2% quidance from the Erie County Health -3.8% 19.0% Department and Centers for Disease 1,481 1,540 19,255 16,182 Angola Aurora 7,534 6,197 21.6% 77,488 68,958 12.4% Control, emphasizing safety for patrons Boston 1,693 2,480 -31.7% 22,260 21,431 3.9% and staff through strategies including Cheektowaga masking Julia Boyer Reinstein 12,715 12,031 5.7% 143,067 121,348 17.9% 16.3% 41,195 Reinstein Memorial 4,054 3,486 44,690 8.5% In November 2020, libraries were open 10,362 10,374 -0.1% 136,401 111,054 22.8% to the public with limited hours and Clarence Collins 1,983 2,398 -17.3% 23,372 21,796 7.2% services until 11/20/20, when many (but -8.1% 2,510 31,323 27,250 14.9% not all, based on NYS Micro-Cluster Concord 2,731 Eden 2,664 2,755 -3.3% 29,319 26,209 11.9% Zones) closed to the public but -1.9% 52,408 44<u>,4</u>71 17.8% Elma 4,248 4,330 continued offering curbside, walk-up, Grand Island Memorial 5.752 5,921 -2.9% 68.795 57.466 19.7% and drive through services. East Clinton Hamburg was temporarily closed as of 11/20/20. 18.0% 108.436 18.3% Hamburg 9.637 8,165 91.687 3,061 2,922 4.8% 35,210 24,254 45.2% Angola - Closed 11/29/21-12/4/21 -Lake Shore Lackawanna 1,779 1,757 1.3% 20,349 20,632 -1.4% Carpet installation. Lancaster 8,738 8,265 5.7% 101,193 85,826 17.9% -0.4% 26.9% Marilla 2,129 2,137 25,089 19,763 Correctional Facility and Holding Center Newstead 2.419 3.547 -31.8% 29.865 30,192 -1.1% Numbers not received. North Collins 1,008 -9.3% 10,919 10,213 6.9% 1,111 21.6% 24.4% Crane - 3/2021 and ongoing: Orchard Park 12,522 10,300 141,721 113,952 7.2% 4,662 55,092 50,628 8.8% City of Tonawanda 4,997 construction impacting operations, Town of Tonawanda including 2nd floor meeting space Kenilworth 2,966 2,372 25.0% 35,456 27,402 29.4% unavailable. 153,237 Kenmore 16.3% 33.1% 13,234 11,384 115,152 West Seneca 9,897 8,968 10.4% 121,712 92,016 32.3% Crane - Reopened 11/1/2021 - Closed Buffalo 8/19/2021 through end of Oct. 2021 -Coles 934 12.664 -12.8% 1.403 50.2% 14,530 Construction. -28.9% 3,123 4,390 45,215 -32.5% Crane 30,535 Dudley 2.407 2.243 7.3% 24.094 23.165 4.0% East Clinton - Closed 11/8/21 due to a East Clinton 1,361 712 91.2% 12,564 14,222 -11.7% Buffalo Water valve repair. González-Soto 2,649 1,418 86.8% 25,587 19,508 31.2% 7.7% -6.7% 1,910 25,790 Merriweather 1,774 24,055 Kenilworth - Closed 11/24/2021 - Water North Park 30.9% 48,379 39,788 4,124 3,150 21.6% main break. Panty 1,334 1,009 32.2% 13,779 14,504 -5.0% 152,590 14,393 10,993 30.9% 156,334 2.5% Central **BookmobileServices** Library on Wheels 1,397 235.8% 12,054 4,837 149.2% 416 Institutions #DIV/0! 0 16,510 -100.0% Correctional Facility 0 0 8,943 **Holding Center** 0 0 #DIV/0! 0 -100.0% System 854,599 70,135 Online Renewals 77,228 10.1% 681,773 25.3% Interlibrary Loans 1,008 14.0% 11,731 62.0% 884 7,242 Audio Books Downloaded 39.474 32.825 20.3% 428.203 362.067 18.3% Videos Downloaded/Streamed 86 33 160.6% 1,102 482 128.6% 70,070 -1.0% 839,518 801.233 eBook Checkouts/Downloads 70 783 4.8% Music/Music Videos Downloaded 22,869 27,747 -17.6% 263,914 305.702 -13.7% **B&ECPL Totals** 415,066 387,715 7.1% 4,769,125 4,198,105 13.6% Member Libraries 170,230 158,269 7.6% 2,010,013 1,660,004 21.1% **Buffalo Branches** 18,311 15,630 17.2% 191,657 196,722 -2.6% 2.5% 10,993 30.9% 156,334 152,590 Central Library 14,393 149.2% Bookmobile Services 1,397 416 235.8% 12,054 4,837 Institutions #DIV/0! 0 25,453 -100.0% 0 0 System 210,735 202,407 4.1% 2,399,067 2,158,499 11.1%