


# Circulation

## Total Circulations

 <b>Library</b>	December			Year to Date Totals			Footnotes
	2021 Total	2020 Total	% of	2021 Total	2020 Total	% of	
	Circulations	Circulations	Change	Circulations	Circulations	Change	
Alden (Ewell Free)	1,129	1,452	-22.2%	16,855	11,715	43.9%	<p>Libraries are operating consistent with guidance from the Erie County Health Department and Centers for Disease Control, emphasizing safety for patrons and staff through strategies including masking.</p> <p>In December 2020, many libraries (but not all, based on NYS Micro-Cluster Zones) were closed to the public but continued offering curbside, walk-up, and drive through services. Effective 12/28/2020 the Central Library and Buffalo Branches resumed in-library services. East Clinton was temporarily closed (without additional services) from 11/20/2020-12/28/2020.</p> <p>Alden, Marilla, Newstead - Network down much of the day 12/21/21.</p> <p>Angola - Closed 11/29/21-12/4/21 - Carpet installation.</p> <p>Correctional Facility and Holding Center - Numbers not received.</p> <p>Crane - 3/2021 and ongoing: construction impacting operations, including 2nd floor meeting space unavailable.</p> <p>Julia Boyer Reinstein - Closed 12/7/21 and 12/20/21 - NYSEG power work.</p> <p>Marilla - Closed 12/29/21-12/30/21.</p> <p>Newstead - Closed 12/13-12/15 - Carpet installation.</p>
<i>Amherst</i>							
Audubon	16,640	4,630	259.4%	228,364	186,353	22.5%	
Clearfield	12,674	4,786	164.8%	195,688	146,188	33.9%	
Eggertsville-Snyder	6,683	2,836	135.6%	95,529	67,726	41.1%	
Williamsville	2,054	828	148.1%	26,100	23,477	11.2%	
Angola	1,398	795	75.8%	20,653	16,977	21.7%	
Aurora	6,461	2,395	169.8%	83,949	71,353	17.7%	
Boston	1,437	1,614	-11.0%	23,697	23,045	2.8%	
<i>Cheektowaga</i>							
Julia Boyer Reinstein	11,376	3,565	219.1%	154,443	124,913	23.6%	
Reinstein Memorial	4,066	1,033	293.6%	48,756	42,228	15.5%	
Clarence	9,925	3,543	180.1%	146,326	114,597	27.7%	
Collins	2,000	1,772	12.9%	25,372	23,568	7.7%	
Concord	2,696	2,636	2.3%	34,019	29,886	13.8%	
Eden	2,392	2,476	-3.4%	31,711	28,685	10.5%	
Elma	4,383	1,875	133.8%	56,791	46,346	22.5%	
Grand Island Memorial	4,916	2,372	107.3%	73,711	59,838	23.2%	
<i>Hamburg</i>							
Hamburg	7,866	3,743	110.2%	116,302	95,430	21.9%	
Lake Shore	3,019	1,122	169.1%	38,229	25,376	50.7%	
Lackawanna	1,906	809	135.6%	22,255	21,441	3.8%	
Lancaster	8,279	2,884	187.1%	109,472	88,710	23.4%	
Marilla	1,913	2,481	-22.9%	27,002	22,244	21.4%	
Newstead	2,178	3,203	-32.0%	32,043	33,395	-4.0%	
North Collins	618	867	-28.7%	11,537	11,080	4.1%	
Orchard Park	11,038	3,402	224.5%	152,759	117,354	30.2%	
City of Tonawanda	5,019	1,694	196.3%	60,111	52,322	14.9%	
<i>Town of Tonawanda</i>							
Kenilworth	3,153	1,274	147.5%	38,609	28,676	34.6%	
Kenmore	12,477	4,647	168.5%	165,714	119,799	38.3%	
West Seneca	8,448	2,721	210.5%	130,160	94,737	37.4%	
<i>Buffalo</i>							
Coles	906	297	205.1%	13,570	14,827	-8.5%	
Crane	3,256	2,326	40.0%	33,791	47,541	-28.9%	
Dudley	2,101	1,149	82.9%	26,195	24,314	7.7%	
East Clinton	1,305	46	2737.0%	13,869	14,268	-2.8%	
González-Soto	2,026	468	332.9%	27,613	19,976	38.2%	
Merriweather	1,654	643	157.2%	25,709	26,433	-2.7%	
North Park	3,582	1,606	123.0%	51,961	41,394	25.5%	
Panty	1,247	442	182.1%	15,026	14,946	0.5%	
Central	12,819	5,255	143.9%	169,153	157,845	7.2%	
<i>Bookmobile Services</i>				0			
Library on Wheels	1,075	295	264.4%	13,129	5,132	155.8%	
<i>Institutions</i>							
Correctional Facility	0	0	#DIV/0!	0	16,510	-100.0%	
Holding Center	0	0	#DIV/0!	0	8,943	-100.0%	
<i>System</i>							
Online Renewals	74,987	6,913	984.7%	929,586	688,686	35.0%	
Interlibrary Loans	818	814	0.5%	12,549	8,056	55.8%	
Audio Books Downloaded	40,628	35,303	15.1%	468,831	397,370	18.0%	
Videos Downloaded/Streamed	74	127	-41.7%	1,176	609	93.1%	
eBook Checkouts/Downloads	74,350	79,191	-6.1%	913,868	880,424	3.8%	
Music/Music Videos Downloaded	27,458	31,440	-12.7%	291,372	337,142	-13.6%	
<b>B&amp;ECPL Totals</b>	<b>404,430</b>	<b>233,770</b>	<b>73.0%</b>	<b>5,173,555</b>	<b>4,431,875</b>	<b>16.7%</b>	
Member Libraries	156,144	67,455	131.5%	2,166,157	1,727,459	25.4%	
Buffalo Branches	16,077	6,977	130.4%	207,734	203,699	2.0%	
Central Library	12,819	5,255	143.9%	169,153	157,845	7.2%	
Bookmobile Services	1,075	295	264.4%	13,129	5,132	155.8%	
Institutions	0	0	#DIV/0!	0	25,453	-100.0%	
System	218,315	153,788	42.0%	2,617,382	2,312,287	13.2%	

## All 2021 Footnotes in Chronological Order

### January:

Adapting to the continuing COVID-19 pandemic, libraries are operating under a plan, developed with input and guidance from the Erie County Health Department, emphasizing safety for patrons and staff through strategies including reduced occupancy, social distancing and masking.

Boston - Closed 1/2/2021 to adjust to updated COVID-19 metrics.

Boston - Closed 1/19/2021 - Weather.

Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park -

Currently closed Sundays due to COVID-19.

Correctional Facility and Holding Center - Numbers not received.

Marilla - Closed 1/14/2021-1/21/2021.

North Collins - Closed 1/24/2021 - Library Automation System Maintenance.

### February:

Adapting to the continuing COVID-19 pandemic, libraries are operating under a plan, developed with input and guidance from the Erie County Health Department, emphasizing safety for patrons and staff through strategies including reduced occupancy, social distancing and masking.

Boston - Closed 2/20/2021 - Weather

Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park -

Currently closed Sundays due to COVID-19.

Correctional Facility and Holding Center - Numbers not received.

Elma, Hamburg, and Marilla - Closed 2/6/2021 - Weather.

Reinstein Memorial - Closed 2/6/2021-2/9/2021.

### March:

Adapting to the continuing COVID-19 pandemic, libraries are operating under a plan, developed with input and guidance from the Erie County Health Department, emphasizing safety for patrons and staff through strategies including reduced occupancy, social distancing and masking.

Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park -

Currently closed Sundays due to COVID-19.

Central - Closed 4 hours early 3/12/2021 - Power disruption.

Correctional Facility and Holding Center - Numbers not received.

Crane - Closed 3/8/2021-3/12/2021 and 3/22/2021-4/1/2021 - Construction.

North Collins - Closed 3/22/2021.

### April:

Adapting to the continuing COVID-19 pandemic, libraries are operating under a plan, developed with input and guidance from the Erie County Health Department, emphasizing safety for patrons and staff through strategies including reduced occupancy, social distancing and masking.

All B&ECPL libraries temporarily closed last April (April 2020) due to the COVID pandemic and Gubernatorial workforce reduction orders. Therefore, some percentage changes between this April and last cannot be calculated.

Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park -

Currently closed Sundays due to COVID-19.

Correctional Facility and Holding Center - Numbers not received.

Crane - Closed 3/22/2021-4/1/2021 - Construction.

Crane - 3/2021 and ongoing: construction impacting operations, including 2nd floor meeting space unavailable.

### May:

Adapting to the continuing COVID-19 pandemic, libraries are operating under a plan, developed with input and guidance from the Erie County Health Department, emphasizing safety for patrons and staff through strategies including reduced occupancy, social distancing and masking.

All B&ECPL libraries temporarily closed last May (May 2020) due to the COVID pandemic and Gubernatorial workforce reduction orders. Therefore, some percentage changes between this May and last cannot be calculated.

Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park -

Currently closed Sundays due to COVID-19.

City of Tonawanda - Closed 5/21/2021 - Broken air conditioning.

Correctional Facility and Holding Center - Numbers not received.

Crane - Closed 5/13/21-5/15/21 - Construction.

Crane - 3/2021 and ongoing: construction impacting operations, including 2nd floor meeting space unavailable.

### June:

Adapting to the continuing COVID-19 pandemic, libraries are operating under a plan, developed with input and guidance from the Erie County Health Department, emphasizing safety for patrons and staff through strategies including reduced occupancy, social distancing and masking.

In June 2020, B&ECPL libraries in various stages of their reopening plans, many offering pickup services or open to the public with limited hours and services.

Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park -

Currently closed Sundays due to COVID-19.

Correctional Facility and Holding Center - Numbers not received.

Crane - Closed 6/14/21-6/15/21 - Construction.

Crane - 3/2021 and ongoing: construction impacting operations, including 2nd floor meeting space unavailable.

North Collins - Opened an additional day 6/5/21 - Yard sale program.

July:

Adapting to the continuing COVID-19 pandemic, libraries are operating under a plan, developed with input and guidance from the Erie County Health Department, emphasizing safety for patrons and staff through strategies including social distancing and masking.

In July 2020, libraries were open to the public with limited hours and services.

Correctional Facility and Holding Center - Numbers not received.

Crane - 3/2021 and ongoing: construction impacting operations, including 2nd floor meeting space unavailable.

August:

Libraries are operating consistent with guidance from the Erie County Health Department and Centers for Disease Control, emphasizing safety for patrons and staff through strategies including masking.

In August 2020, libraries were open to the public with limited hours and services.

Correctional Facility and Holding Center - Numbers not received.

Crane - 3/2021 and ongoing: construction impacting operations, including 2nd floor meeting space unavailable.

Crane - Closed 8/9/2021-8/13/2021 - Construction, excessive heat, and no A/C.

Crane - Closed beginning 8/19/2021 - Construction.

González-Soto - Open the following Tuesdays due to Crane closure - 8/10/2021, 8/24/2021, 8/31/2021.

September:

Libraries are operating consistent with guidance from the Erie County Health Department and Centers for Disease Control, emphasizing safety for patrons and staff through strategies including masking.

In September 2020, libraries were open to the public with limited hours and services.

Correctional Facility and Holding Center - Numbers not received.

Crane - 3/2021 and ongoing: construction impacting operations, including 2nd floor meeting space unavailable.

Crane - Closed beginning 8/19/2021 - Construction.

González-Soto - Open the following Tuesdays due to Crane closure - 9/7/2021, 9/14/2021, 9/21/2021, 9/28/2021.

October:

Libraries are operating consistent with guidance from the Erie County Health Department and Centers for Disease Control, emphasizing safety for patrons and staff through strategies including masking.

In October 2020, libraries were open to the public with limited hours and services.

Correctional Facility and Holding Center - Numbers not received.

Crane - 3/2021 and ongoing: construction impacting operations, including 2nd floor meeting space unavailable.

Crane - Closed beginning 8/19/2021 - Construction.

González-Soto - Open the following Tuesdays due to Crane closure - 10/5/2021, 10/12/2021, 10/19/2021, 10/26/2021.

November:

Libraries are operating consistent with guidance from the Erie County Health Department and Centers for Disease Control, emphasizing safety for patrons and staff through strategies including masking.

In November 2020, libraries were open to the public with limited hours and services until 11/20/20, when many (but not all, based on NYS Micro-Cluster Zones) closed to the public but continued offering curbside, walk-up, and drive through services.

East Clinton was temporarily closed as of 11/20/20.

Angola - Closed 11/29/21-12/4/21 - Carpet installation.

Correctional Facility and Holding Center - Numbers not received.

Crane - 3/2021 and ongoing: construction impacting operations, including 2nd floor meeting space unavailable.

Crane - Reopened 11/1/2021 - Closed 8/19/2021 through end of Oct. 2021 - Construction.

East Clinton - Closed 11/8/21 due to a Buffalo Water valve repair.

Kenilworth - Closed 11/24/2021 - Water main break.

December:

Libraries are operating consistent with guidance from the Erie County Health Department and Centers for Disease Control, emphasizing safety for patrons and staff through strategies including masking.

In December 2020, many libraries (but not all, based on NYS Micro-Cluster Zones) were closed to the public but continued offering curbside, walk-up, and drive through services. Effective 12/28/2020 the Central Library and Buffalo Branches resumed in-library services. East Clinton was temporarily closed (without additional services) from 11/20/2020-12/28/2020.

Alden, Marilla, Newstead - Network down much of the day 12/21/21.

Angola - Closed 11/29/21-12/4/21 - Carpet installation.

Correctional Facility and Holding Center - Numbers not received.

Crane - 3/2021 and ongoing: construction impacting operations, including 2nd floor meeting space unavailable.

Julia Boyer Reinstein - Closed 12/7/21 and 12/20/21 - NYSEG power work.

Marilla - Closed 12/29/21-12/30/21.

Newstead - Closed 12/13-12/15 - Carpet installation.