

# Circulation

## Total Circulations

 <b>Library</b>	December			Year to Date Totals			Footnotes
	2020 Total	2019 Total	% of	2020 Total	2019 Total	% of	
	Circulations	Circulations	Change	Circulations	Circulations	Change	
Alden (Ewell Free)	1,452	1,769	-17.9%	11,715	24,160	-51.5%	<p>As a result of the COVID-19 pandemic and gubernatorial workforce reduction orders, all B&amp;ECPL libraries temporarily closed beginning 3/17/2020, and all were open by July with limited hours and services. As of 11/20/2020, all libraries are in a NYS Micro-Cluster Zone. Thirty libraries, including all within the City of Buffalo and its immediate suburbs are located in an Orange Micro-Cluster Zone, while the Alden, Boston Free, Collins, Concord, Marilla, Newstead and North Collins libraries are located in a Yellow Micro-Cluster Zone. Many (but not all) libraries were again closed to the public but offering a variety of curbside, walk-up, and drive through services. East Clinton was temporarily closed (without additional services) from 11/20/2020-12/28/2020. Effective 12/28/2020 the Central Library and Buffalo Branches resumed in-library services under a revised micro-cluster plan developed with input and guidance from the Erie County Health Department.</p> <p>Boston, Collins, Dudley, Eden, Elma, Hamburg, Julia Boyer Reinstein, Marilla, Newstead, Reinstein Memorial, and West Seneca - Closed 12/26/2020 - Weather.</p> <p>Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park - No Fall Sundays (September through December 2020) due to COVID-19.</p> <p>Correctional Facility and Holding Center - March-December numbers not received.</p>
<i>Amherst</i>							
Audubon	4,630	22,554	-79.5%	186,353	322,242	-42.2%	
Clearfield	4,786	17,670	-72.9%	146,188	264,715	-44.8%	
Eggertsville-Snyder	2,836	8,988	-68.4%	67,726	125,882	-46.2%	
Williamsville	828	3,296	-74.9%	23,477	44,989	-47.8%	
Angola	795	2,428	-67.3%	16,977	32,564	-47.9%	
Aurora	2,395	9,512	-74.8%	71,353	141,463	-49.6%	
Boston	1,614	2,650	-39.1%	23,045	38,259	-39.8%	
<i>Cheektowaga</i>							
Julia Boyer Reinstein	3,565	16,631	-78.6%	124,913	251,755	-50.4%	
Reinstein Memorial	1,033	6,012	-82.8%	42,228	93,400	-54.8%	
Clarence	3,543	12,507	-71.7%	114,597	190,682	-39.9%	
Collins	1,772	3,062	-42.1%	23,568	44,396	-46.9%	
Concord	2,636	3,646	-27.7%	29,886	47,494	-37.1%	
Eden	2,476	3,200	-22.6%	28,685	44,970	-36.2%	
Elma	1,875	5,546	-66.2%	46,346	80,526	-42.4%	
Grand Island Memorial	2,372	6,463	-63.3%	59,838	92,854	-35.6%	
<i>Hamburg</i>							
Hamburg	3,743	11,937	-68.6%	95,430	165,698	-42.4%	
Lake Shore	1,122	3,447	-67.4%	25,376	55,073	-53.9%	
Lackawanna	809	3,938	-79.5%	21,441	47,188	-54.6%	
Lancaster	2,884	11,260	-74.4%	88,710	161,900	-45.2%	
Marilla	2,481	2,644	-6.2%	22,244	37,670	-41.0%	
Newstead	3,203	3,355	-4.5%	33,395	47,192	-29.2%	
North Collins	867	1,467	-40.9%	11,080	19,357	-42.8%	
Orchard Park	3,402	14,179	-76.0%	117,354	214,937	-45.4%	
City of Tonawanda	1,694	6,866	-75.3%	52,322	90,255	-42.0%	
<i>Town of Tonawanda</i>							
Kenilworth	1,274	4,237	-69.9%	28,676	60,127	-52.3%	
Kenmore	4,647	16,194	-71.3%	119,799	232,263	-48.4%	
West Seneca	2,721	11,928	-77.2%	94,737	176,245	-46.2%	
<i>Buffalo</i>							
Coles	297	2,870	-89.7%	14,827	37,408	-60.4%	
Crane	2,326	6,075	-61.7%	47,541	87,506	-45.7%	
Dudley	1,149	0	#DIV/0!	24,314	46,460	-47.7%	
East Clinton	46	2,766	-98.3%	14,268	36,453	-60.9%	
González-Soto	468	3,576	-86.9%	19,976	48,144	-58.5%	
Merriweather	643	4,419	-85.4%	26,433	56,732	-53.4%	
North Park	1,606	5,734	-72.0%	41,394	77,831	-46.8%	
Panty	442	2,786	-84.1%	14,946	39,321	-62.0%	
Central	5,255	23,407	-77.5%	157,845	309,066	-48.9%	
<i>Bookmobile Services</i>							
Library on Wheels	295	876	-66.3%	5,132	12,619	-59.3%	
<i>Institutions</i>							
Correctional Facility	0	9,890	-100.0%	16,510	109,389	-84.9%	
Holding Center	0	4,475	-100.0%	8,943	52,125	-82.8%	
<i>System</i>							
Online Renewals	6,913	103,145	-93.3%	688,686	1,259,480	-45.3%	
Interlibrary Loans	814	1,089	-25.3%	8,056	12,167	-33.8%	
Audio Books Downloaded	35,303	29,621	19.2%	397,370	320,269	24.1%	
Videos Downloaded/Streamed	127	20	535.0%	609	317	92.1%	
eBook Checkouts/Downloads	79,191	56,754	39.5%	880,424	648,337	35.8%	
Music/Music Videos Downloaded	31,440	30,393	3.4%	337,142	333,761	1.0%	
<b>B&amp;ECPL Totals</b>	<b>233,770</b>	<b>505,282</b>	<b>-53.7%</b>	<b>4,431,875</b>	<b>6,635,641</b>	<b>-33.2%</b>	
Member Libraries	67,455	217,386	-69.0%	1,727,459	3,148,256	-45.1%	
Buffalo Branches	6,977	28,226	-75.3%	203,699	429,855	-52.6%	
Central Library	5,255	23,407	-77.5%	157,845	309,066	-48.9%	
Bookmobile Services	295	876	-66.3%	5,132	12,619	-59.3%	
Institutions	0	14,365	-100.0%	25,453	161,514	-84.2%	
System	153,788	221,022	-30.4%	2,312,287	2,574,331	-10.2%	

## All 2020 Footnotes in Chronological Order

### January:

DUD - Closed 11/18/2019-1/11/2020 - Construction. Re-opened 1/13/2020.

### February:

Alden, Aurora, Collins, Hamburg, Lackawanna, Lake Shore, Marilla - Closed 2/27/2020 - Weather.

### March:

As a result of the COVID-19 pandemic and Gubernatorial workforce reduction orders, all B&ECPL libraries temporarily closed beginning 3/17/2020. Libraries shall remain closed until such time as the guidance of the Governor of the State of New York supports reopening. Note: Amherst Public Library, Clarence Public Library, and Lackawanna Public Library closed effective 3/16/2020. Correctional Facility and Holding Center - March Circulation figures will be included once received.

### April:

As a result of the COVID-19 pandemic and Gubernatorial workforce reduction orders, all B&ECPL libraries temporarily closed beginning 3/17/2020. Libraries shall remain closed until such time as the guidance of the Governor of the State of New York supports reopening. Note: Amherst Public Library, Clarence Public Library, and Lackawanna Public Library closed effective 3/16/2020. Correctional Facility and Holding Center - March & April Circulation figures will be included once received.

### May:

As a result of the COVID-19 pandemic and Gubernatorial workforce reduction orders, all B&ECPL libraries temporarily closed beginning 3/17/2020. Libraries shall remain closed until such time as the guidance of the Governor of the State of New York supports reopening. Note: Amherst Public Library, Clarence Public Library, and Lackawanna Public Library closed effective 3/16/2020. Correctional Facility and Holding Center - March - May Circulation figures will be included once received.

### June:

As a result of the COVID-19 pandemic and Gubernatorial workforce reduction orders, all B&ECPL libraries temporarily closed beginning 3/17/2020. Beginning June 1st, as WNY moved into Phase 2 and then 3 of New York Forward, libraries have also moved into new stages of their reopening plans. This month, some libraries offered curbside, walk-up, and drive-through services, and many are now open to the public for limited hours and services.

Correctional Facility and Holding Center - March-June numbers not yet received.

Lake Shore - Closed - Construction. Expected reopening 7/27/2020.

### July:

As a result of the COVID-19 pandemic and Gubernatorial workforce reduction orders, all B&ECPL libraries temporarily closed beginning 3/17/2020. As of this month, all libraries are open to the public with limited hours and services.

Audubon - Closed 7/9 - Water main break.

Correctional Facility and Holding Center - March-July numbers not yet received.

Elma - Closed 7/14-7/17 - Water main repair.

Gonzalez-Soto - Closed 7/7 - Air conditioning.

Lackawanna - Closed 7/20 - Air conditioning.

Lake Shore - Closed - Construction. Reopened 7/27/2020.

North Park - Closed 7/10 - Power outage.

### August:

As a result of the COVID-19 pandemic and Gubernatorial workforce reduction orders, all B&ECPL libraries temporarily closed beginning 3/17/2020. Currently (beginning July), all libraries are open to the public with limited hours and services.

Kenmore - Closed 8/14 - Water main break.

Lackawanna - Closed 8/24.

### September:

As a result of the COVID-19 pandemic and Gubernatorial workforce reduction orders, all B&ECPL libraries temporarily closed beginning 3/17/2020. Currently (beginning July), all libraries are open to the public with limited hours and services.

Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park - No Fall Sundays (September through December) due to COVID-19.

Alden - Closed 9/21/2020-10/10/2020 - Renovations (installation of new carpet and circulation desk).

Angola - Curbside only 9/4/2020 - Carpet installation.

Correctional Facility and Holding Center - March-September numbers not yet received.

Lackawanna - Closed 9/30/2020 - Flooding.

Marilla - Closed 9/26/2020.

### October:

As a result of the COVID-19 pandemic and Gubernatorial workforce reduction orders, all B&ECPL libraries temporarily closed beginning 3/17/2020. Currently (beginning July), all libraries are open to the public with limited hours and services.

Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park - No Fall Sundays (September through December) due to COVID-19.

Alden - Closed 9/21/2020-10/10/2020 - Renovations (installation of new carpet and circulation desk).

Correctional Facility and Holding Center - March-October numbers not yet received.

Grand Island - Sidewalk and door construction 10/7/2020-10/26/2020 - Remained open.

Marilla - Closed 10/6/2020 and 10/10/2020.

#### November:

As a result of the COVID-19 pandemic and gubernatorial workforce reduction orders, all B&ECPL libraries temporarily closed beginning 3/17/2020, and all were open by July with limited hours and services. Currently, as of 11/20/2020, all libraries are in a NYS Micro-Cluster Zone. Many (but not all) libraries are again closed to the public but offering a variety of curbside, walk-up, and drive through services. East Clinton is temporarily closed (without additional services) as of 11/20/2020.

Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park - No Fall Sundays (September through December 2020) due to COVID-19.

Coles, Dudley, East Clinton, Grand Island, Kenmore, Merriweather, Panty, and City of Tonawanda - Polling place libraries 11/3/2020 - Presidential Election.

Correctional Facility and Holding Center - March-November numbers not yet received.

Lackawanna - Closed 11/3/2020 - Election Day.

#### December:

As a result of the COVID-19 pandemic and gubernatorial workforce reduction orders, all B&ECPL libraries temporarily closed beginning 3/17/2020, and all were open by July with limited hours and services. As of 11/20/2020, all libraries are in a NYS Micro-Cluster Zone.

Thirty libraries, including all within the City of Buffalo and its immediate suburbs are located in an Orange Micro-Cluster Zone, while the Alden, Boston Free, Collins, Concord, Marilla, Newstead and North Collins libraries are located in a Yellow Micro-Cluster Zone.

Many (but not all) libraries were again closed to the public but offering a variety of curbside, walk-up, and drive through services.

East Clinton was temporarily closed (without additional services) from 11/20/2020-12/28/2020.

Effective 12/28/2020 the Central Library and Buffalo Branches resumed in-library services under a revised micro-cluster plan developed with input and guidance from the Erie County Health Department.

Boston, Collins, Dudley, Eden, Elma, Hamburg, Julia Boyer Reinstein, Marilla, Newstead, Reinstein Memorial, and West Seneca - Closed 12/26/2020 - Weather.

Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park - No Fall Sundays (September through December 2020) due to COVID-19.

Correctional Facility and Holding Center - March-December numbers not yet received.