



# 2013 Patron Door Counts

Library	December		%	Year	Year	%	Footnotes
	2013	2012	of Change	To Date	To Date	of	
Alden (Ewell Free)	1350	1,825	-26.0%	19835	24,395	-18.7%	<p><b>Weekly Open Hours of Service:</b> <a href="#">PDF/1 page</a></p> <p><b>System-wide</b> - Various closings/shortened hours for the holidays.</p> <p><b>Alden</b> - Closed 3 hours early 12/12 due to weather conditions.</p> <p><b>Boston</b> - Closed 8 hours early 12/12 due to weather conditions.</p> <p><b>Collins</b> - Closed 12/12 due to weather conditions.</p> <p><b>Concord</b> - Closed 12/12 and 12/13 due to weather conditions.</p> <p><b>East Aurora</b> - Closed 4 hours early 12/28 due to power outage.</p> <p><b>Eden</b> - Closed 12/11 due to weather conditions.</p> <p><b>Lancaster</b> - In 2012, missing counts from April were added to Dec. to balance annual totals, so Dec. numbers lower this year.</p> <p><b>Marilla</b> - Closed 2 hours early 12/12 due to weather conditions.</p> <p><b>North Collins</b> - Closed due to weather 12/11.</p> <p><b>Orchard Park</b> - Building open 2 additional hrs 12/6 for Friends book sale and 12/7 for "Holiday in the Park."</p> <p><b>Tonawanda</b> - Santa visit and two gingerbread house programs 12/5.</p>
<i>Amherst</i>							
Audubon	13121	13,764	-4.7%	213817	217,557	-1.7%	
Clearfield	10523	10,404	1.1%	162447	165,706	-2.0%	
Eggertsville-Snyder	6747	7,679	-12.1%	110724	105,527	4.9%	
Williamsville	2777	3,234	-14.1%	43566	47,599	-8.5%	
Angola	2678	2,870	-6.7%	38664	40,880	-5.4%	
Aurora	6862	7,409	-7.4%	104528	104,930	-0.4%	
Boston	1673	2,484	-32.6%	28405	32,407	-12.3%	
<i>Cheektowaga</i>							
Julia Boyer Reinstein	11661	11,736	-0.6%	181853	184,271	-1.3%	
Reinstein Memorial	5981	6,425	-6.9%	96532	100,217	-3.7%	
Clarence	9254	9,561	-3.2%	139869	144,729	-3.4%	
Collins	2,162	2,156	0.3%	33,509	35,217	-4.8%	
Concord	4384	4,019	9.1%	61684	60,779	1.5%	
Eden	2022	2,312	-12.5%	32238	36,792	-12.4%	
Elma	3896	4,058	-4.0%	59488	60,991	-2.5%	
Grand Island Memorial	4217	4,873	-13.5%	76291	77,554	-1.6%	
<i>Hamburg</i>							
Hamburg	10664	11,671	-8.6%	150508	162,069	-7.1%	
Lake Shore	4264	4,072	4.7%	55432	62,023	-10.6%	
Lackawanna	4613	4,215	9.4%	65592	63,131	3.9%	
Lancaster	6970	8,080	-13.7%	111022	107,089	3.7%	
Marilla	1538	2,006	-23.3%	25084	30,413	-17.5%	
Newstead	2,706	3,005	-10.0%	43,807	43,930	-0.3%	
North Collins	1662	1,606	3.5%	21654	21,454	0.9%	
Orchard Park	14684	15,413	-4.7%	201635	221,334	-8.9%	
City of Tonawanda	8,530	7,162	19.1%	113,877	95,829	18.8%	
<i>Town of Tonawanda</i>							
Kenilworth	2993	2,647	13.1%	36841	42,578	-13.5%	
Kenmore	12258	12,861	-4.7%	182678	176,597	3.4%	
West Seneca	8316	7,936	4.8%	125208	133,377	-6.1%	
<i>Buffalo</i>							
Crane	6981	6,471	7.9%	95567	93,155	2.6%	
Dudley	4,513	4,302	4.9%	65,651	66,133	-0.7%	
East Clinton	2996	2,873	4.3%	40020	36,247	10.4%	
East Delavan	6660	5,504	21.0%	87920	73,219	20.1%	
Merriweather	8615	8,957	-3.8%	127466	126,809	0.5%	
Niagara	5222	5,699	-8.4%	80,700	79,362	1.7%	
North Park	4050	4,935	-17.9%	57867	60,490	-4.3%	
Riverside	4139	4,172	-0.8%	57199	59,267	-3.5%	
<i>Central</i>	35889	34,299	4.6%	442336	463,756	-4.6%	
<b>System Total</b>	247,571	252,695	-2.0%	3,591,514	3,657,813	-1.8%	
Member Libraries	168,506	175,483	-4.0%	2,536,788	2,599,375	-2.4%	
Buffalo Branches	43,176	42,913	0.6%	612,390	594,682	3.0%	
Central Library	35,889	34,299	4.6%	442,336	463,756	-4.6%	

## All 2013 Footnotes in Chronological Order

January:

**Systemwide** - 42 additional weekly open hours being added this year.

**Kenmore and Kenilworth** - In 2012, KNM was closed 1/23/12-2/7/12 for remodeling and KNL was open additional hours during that time period, which accounts for this month's percentage changes.

**Marilla** - New counters installed 1/30.

**Orchard Park** - Closed 4 hrs early 1/28 due to power outage.

**Riverside** - Counter malfunction all month. Several counts estimated.

February:

**Alden** - New counter 2/22.

**Alden, Audubon, Eggertsville, Marilla, and Riverside** - Experienced counter malfunctions and include several estimates this month.

**Concord** - Closed 2/8 due to weather.

**Kenmore and Kenilworth** - In 2012, KNM was closed 1/23/12-2/7/12 for remodeling and KNL was open additional hours during that time period, which accounts for this month's percentage changes. Also due to this, nearby North Park had increased traffic last year, and is down this year.

March:

**System-wide** - Some decreases may be due to the fact that Good Friday/Easter holidays fell in April last year but March this year.

**Alden, Audubon, East Clinton, Marilla, Merriweather, Niagara, Reinstein, Riverside** - Experienced counter malfunctions and may include estimates this month.

**Alden** - Closed 3/7 to repair heating system.

**Audubon and Eggertsville** - 3 hour delay in opening 3/22 to allow staff to attend a training webinar.

**Lancaster** - In 2012, closed 3/19-4/1 for electrical updates and installation of new carpeting, which accounts for high numbers in 2013.

**Reinstein** - In 2012, closed 3/12-3/25 for installation of new windows, which accounts for high numbers in 2013.

April:

**Dudley** - Two weeks of counts estimated due to counter malfunctions.

**Lancaster** - Door counts under-reported by 914 in April 2012.

**West Seneca** - Closed 4/20 due to construction/electrical issues at Town Hall.

May:

**Concord** - Air conditioner broken second half of the month, and closed 3 hours early 5/31 for dairy festival.

**Dudley** - Polling place 5/7.

**Eggertsville** - Counter malfunctions first half of the month. Counts estimated.

**Elma** - 2012 door count numbers underreported by 115, so percentage change slightly higher than it should be.

**Marilla** - Open 10am-2pm 5/10 for class tours.

**West Seneca** - Sidewalk construction blocking main door 5/31. Count estimated.

June:

**Audubon, Reinstein, and Williamsville** - Experienced counter malfunctions and include several estimates this month.

**Collins** - Legislator Mills Hot Dog Roast, Mike Randall, book & bake sale 6/8.

**Kenmore** - Closed 12-9pm on 6/4 due to elevator fumes.

**Reinstein** - Closed 6/10-6/18 for window replacement.

**West Seneca** - Sidewalk construction blocking main door 5/31-6/10. Counts estimated on these days. Also, opened 4 hours late 6/24 due to water main break.

July:

**Lackawanna** - Community Days 7/12 and 7/13. Library opened for the Sat. date.

**Marilla** - Marilla Motor Festival was in town 7/27 and the roads were blocked off until about 1:30 pm.

**Reinstein** - Experienced counter malfunctions and includes several estimates this month.

**Tonawanda** - Closed 4 hours early 7/16 for Canal Fest parade staging logistics.

**West Seneca** - Closed 7/13 for Kiwanis arts and crafts show.

August:

**Audubon, East Delavan, Lake Shore, Reinstein, West Seneca, and Williamsville** -

Experienced counter malfunctions and include estimated counts.

**Alden** - Opened 4 hours late 8/6 for sewer repair.

**East Aurora** - Closed for roof construction 8/12.

**Grand Island** - New counter 8/1.

**Hamburg and Lake Shore** - Air conditioning broken.

**Julia Boyer Reinstein** - Closed 3:30-9 due to power outage 8/26.

**Kenmore** - Construction on Delaware Road and Delaware Avenue.

**Tonawanda** - Firemen's visit 8/8. End of summer picnic and concert 8/22.

September:

Experienced counter malfunctions and include estimated counts - **Audubon, Crane, East Delavan, Kenilworth, North Park, Riverside, and Williamsville.**

Received new counters this month - **Boston, Newstead, North Collins, and Lake Shore.**

Served as polling places 9/10- **Dudley, East Delavan, Grand Island, Kenmore, Merriweather, Riverside, and Tonawanda.**

**Alden** - Closed 9/24. Power shut off for repair work.

**Central Library** - Echo Art Fair 9/7-9/8.

**Clarence** - Opened 3 hours late for interior repair work 9/9-9/12.

**Orchard Park** - Library booksale after hours 9/6.

October:

Experienced counter malfunctions and include estimated counts - **Audubon, Clearfield, and Elma.**

**Audubon** - Counters sent for repair and re-installed 10/3.

**Boston** - Lost power 12-2pm 10/24. Gala Fundraiser 10/27.

**Clarence** - Hot dog roast fundraiser 10/12 and book sale 10/24.

**Concord** - Closed 2 hours early 10/31.

**East Delavan** - Opened 1 hr late 10/5 due to power outage.

**Elma** - No internet access 10/19. Power outage 8:30pm on 10/25.

**Orchard Park** - No internet access 10/19.

November:

Experienced counter malfunctions and include estimated counts - **Dudley and East Delavan.**

Served as polling places 11/5 - **Dudley, East Delavan** (first year), **Grand Island, Kenmore, Merriweather** (first year),  
Riverside, and Tonawanda. Last year, generally higher turnout for Presidential Election.

**East Aurora** - Library was closed Nov. 14-16, 2012 due to roof construction, which accounts for 2013 increase.

**Hamburg** - Closed 1 hour 11/16 due to gas leak.

**Newstead** - Opened 1 1/4 hours late 11/1 due to power outage.

**West Seneca** - Closed 4 1/2 hours early 11/30/13 due to power outage.

December:

**System-wide** - Various closings/shortened hours for the holidays.

**Alden** - Closed 3 hours early 12/12 due to weather conditions.

**Boston** - Closed 8 hours early 12/12 due to weather conditions.

**Collins** - Closed 12/12 due to weather conditions.

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