

# BUFFALO & ERIE COUNTY PUBLIC LIBRARY

## WEEKLY OPEN HOURS OF SERVICE

### COVID-19 RELATED CLOSURES AND PHASED REOPENING

Cumulative Number of Open Hours All Locations as of:

| Library System                     | Fall 2019    | Jan-20       | Feb-20       | Mar-20<br>1 to 15 | Mar-20<br>17 to 31 | Apr-20     | May-20     | Jun-20<br>6/15 | Jul-20<br>7/13 | Aug-20<br>8/17 | Sep-20<br>9/14 | Oct-20<br>10/12 | Nov-20<br>11/16 | Location Notes                       |
|------------------------------------|--------------|--------------|--------------|-------------------|--------------------|------------|------------|----------------|----------------|----------------|----------------|-----------------|-----------------|--------------------------------------|
| <b>COUNTY-WIDE / BUFFALO</b>       |              |              |              |                   |                    |            |            |                |                |                |                |                 |                 |                                      |
| <b>B&amp;ECPL Central Library</b>  | <b>64.0</b>  | <b>64.0</b>  | <b>64.0</b>  | <b>64.0</b>       | <b>0.0</b>         | <b>0.0</b> | <b>0.0</b> | <b>46.0</b>    | <b>46.0</b>    | <b>46.0</b>    | <b>60.0</b>    | <b>60.0</b>     | <b>56.0</b>     |                                      |
| Coles                              | 40.0         | 40.0         | 40.0         | 40.0              | 0.0                | 0.0        | 0.0        | 30.0           | 32.0           | 27.0           | 38.0           | 38.0            | 36.0            | Closed 8/18 for electrical work      |
| Crane Branch                       | 40.0         | 40.0         | 40.0         | 40.0              | 0.0                | 0.0        | 0.0        | 30.0           | 32.0           | 32.0           | 38.0           | 38.0            | 36.0            |                                      |
| Dudley Branch                      | 40.0         | 40.0         | 40.0         | 40.0              | 0.0                | 0.0        | 0.0        | 30.0           | 32.0           | 32.0           | 38.0           | 38.0            | 37.0            |                                      |
| East Clinton Branch                | 32.0         | 32.0         | 32.0         | 32.0              | 0.0                | 0.0        | 0.0        | 24.0           | 24.0           | 24.0           | 24.0           | 24.0            | 16.0            |                                      |
| González-Soto                      | 48.0         | 48.0         | 48.0         | 48.0              | 0.0                | 0.0        | 0.0        | 32.0           | 40.0           | 40.0           | 40.0           | 40.0            | 38.0            |                                      |
| Merriweather                       | 53.0         | 53.0         | 53.0         | 53.0              | 0.0                | 0.0        | 0.0        | 32.0           | 40.0           | 40.0           | 48.0           | 48.0            | 46.0            |                                      |
| North Park Branch                  | 40.0         | 40.0         | 40.0         | 40.0              | 0.0                | 0.0        | 0.0        | 28.0           | 32.0           | 32.0           | 46.0           | 46.0            | 44.0            |                                      |
| Panty (formerly Riverside)         | 40.0         | 40.0         | 40.0         | 40.0              | 0.0                | 0.0        | 0.0        | 30.0           | 32.0           | 32.0           | 38.0           | 38.0            | 39.0            |                                      |
| <b>B&amp;ECPL Buffalo Branches</b> | <b>333.0</b> | <b>333.0</b> | <b>333.0</b> | <b>333.0</b>      | <b>0.0</b>         | <b>0.0</b> | <b>0.0</b> | <b>236.0</b>   | <b>264.0</b>   | <b>259.0</b>   | <b>310.0</b>   | <b>310.0</b>    | <b>292.0</b>    |                                      |
| <b>Bookmobile Services</b>         | <b>22.8</b>  | <b>22.8</b>  | <b>22.8</b>  | <b>22.8</b>       | <b>0.0</b>         | <b>0.0</b> | <b>0.0</b> | <b>0.0</b>     | <b>1.5</b>     | <b>4.5</b>     | <b>7.5</b>     | <b>2.5</b>      | <b>5.0</b>      |                                      |
| <b>CONTRACTING LIBRARIES</b>       |              |              |              |                   |                    |            |            |                |                |                |                |                 |                 |                                      |
| Ewell Free Library (Alden)         | 35.0         | 35.0         | 35.0         | 35.0              | 0.0                | 0.0        | 0.0        | 20.0           | 20.0           | 20.0           | 20.0           | 28.0            | 28.0            |                                      |
| Audubon                            | 65.0         | 65.0         | 65.0         | 65.0              | 0.0                | 0.0        | 0.0        | 45.0           | 52.0           | 52.0           | 56.0           | 56.0            | 56.0            |                                      |
| Clearfield                         | 51.0         | 51.0         | 51.0         | 51.0              | 0.0                | 0.0        | 0.0        | 40.0           | 45.0           | 45.0           | 48.0           | 48.0            | 48.0            |                                      |
| Eggertsville/Snyder                | 42.0         | 44.0         | 44.0         | 44.0              | 0.0                | 0.0        | 0.0        | 33.0           | 38.0           | 38.0           | 38.0           | 38.0            | 42.0            |                                      |
| Williamsville                      | 26.0         | 26.0         | 26.0         | 26.0              | 0.0                | 0.0        | 0.0        | 22.0           | 22.0           | 22.0           | 22.0           | 22.0            | 22.0            |                                      |
| <b>Town of Amherst</b>             | <b>184.0</b> | <b>186.0</b> | <b>186.0</b> | <b>186.0</b>      | <b>0.0</b>         | <b>0.0</b> | <b>0.0</b> | <b>140.0</b>   | <b>157.0</b>   | <b>157.0</b>   | <b>164.0</b>   | <b>164.0</b>    | <b>168.0</b>    |                                      |
| Angola Public                      | 38.0         | 38.0         | 38.0         | 38.0              | 0.0                | 0.0        | 0.0        | 25.0           | 25.0           | 29.0           | 35.0           | 38.0            | 38.0            |                                      |
| Town of Aurora                     | 51.0         | 51.0         | 51.0         | 51.0              | 0.0                | 0.0        | 0.0        | 35.0           | 35.0           | 35.0           | 38.0           | 38.0            | 38.0            |                                      |
| Boston Free                        | 35.0         | 35.0         | 35.0         | 35.0              | 0.0                | 0.0        | 0.0        | 13.0           | 26.0           | 26.0           | 26.0           | 26.0            | 26.0            |                                      |
| Julia B. Reinstein                 | 65.0         | 65.0         | 65.0         | 65.0              | 0.0                | 0.0        | 0.0        | 12.0           | 46.0           | 46.0           | 46.0           | 46.0            | 46.0            |                                      |
| Reinstein Memorial                 | 44.0         | 44.0         | 44.0         | 44.0              | 0.0                | 0.0        | 0.0        | 12.0           | 30.0           | 30.0           | 30.0           | 30.0            | 30.0            |                                      |
| <b>Town of Cheektowaga</b>         | <b>109.0</b> | <b>109.0</b> | <b>109.0</b> | <b>109.0</b>      | <b>0.0</b>         | <b>0.0</b> | <b>0.0</b> | <b>24.0</b>    | <b>76.0</b>    | <b>76.0</b>    | <b>76.0</b>    | <b>76.0</b>     | <b>76.0</b>     |                                      |
| Town of Clarence                   | 55.0         | 55.0         | 55.0         | 55.0              | 0.0                | 0.0        | 0.0        | 38.0           | 38.0           | 45.0           | 48.0           | 48.0            | 48.0            |                                      |
| Town of Collins                    | 48.0         | 48.0         | 48.0         | 48.0              | 0.0                | 0.0        | 0.0        | 22.0           | 22.0           | 22.0           | 29.0           | 29.0            | 29.0            |                                      |
| Town of Concord                    | 35.0         | 35.0         | 35.0         | 35.0              | 0.0                | 0.0        | 0.0        | 32.0           | 20.0           | 20.0           | 29.0           | 29.0            | 35.0            |                                      |
| Town of Eden                       | 35.0         | 35.0         | 35.0         | 35.0              | 0.0                | 0.0        | 0.0        | 32.0           | 32.0           | 32.0           | 32.0           | 32.0            | 32.0            |                                      |
| Town of Elma                       | 46.0         | 46.0         | 46.0         | 46.0              | 0.0                | 0.0        | 0.0        | 20.0           | 0.0            | 32.0           | 46.0           | 46.0            | 46.0            | Closed 7/14-7/17 - water main repair |
| Town of Grand Island               | 53.0         | 53.0         | 53.0         | 53.0              | 0.0                | 0.0        | 0.0        | 30.0           | 30.0           | 35.0           | 40.0           | 40.0            | 40.0            |                                      |
| Hamburg Library                    | 60.0         | 60.0         | 60.0         | 60.0              | 0.0                | 0.0        | 0.0        | 25.0           | 40.0           | 40.0           | 48.0           | 48.0            | 48.0            |                                      |
| Lake Shore Branch                  | 40.0         | 40.0         | 40.0         | 40.0              | 0.0                | 0.0        | 0.0        | 0.0            | 0.0            | 32.0           | 32.0           | 32.0            | 32.0            | June-7/27 closed for construction    |
| <b>Town of Hamburg</b>             | <b>100.0</b> | <b>100.0</b> | <b>100.0</b> | <b>100.0</b>      | <b>0.0</b>         | <b>0.0</b> | <b>0.0</b> | <b>25.0</b>    | <b>40.0</b>    | <b>72.0</b>    | <b>80.0</b>    | <b>80.0</b>     | <b>80.0</b>     |                                      |

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## WEEKLY OPEN HOURS OF SERVICE

| COVID-19 RELATED CLOSURES AND PHASED REOPENING       |           |         |         |                   |                    |        |        |                |                |                |                |                 |                 |                |
|--|-----------|---------|---------|-------------------|--------------------|--------|--------|----------------|----------------|----------------|----------------|-----------------|-----------------|----------------|
| Cumulative Number of Open Hours All Locations as of: |           |         |         |                   |                    |        |        |                |                |                |                |                 |                 |                |
| Library System                                       | Fall 2019 | Jan-20  | Feb-20  | Mar-20<br>1 to 15 | Mar-20<br>17 to 31 | Apr-20 | May-20 | Jun-20<br>6/15 | Jul-20<br>7/13 | Aug-20<br>8/17 | Sep-20<br>9/14 | Oct-20<br>10/12 | Nov-20<br>11/16 | Location Notes |
| City of Lackawanna                                   | 42.0      | 42.0    | 42.0    | 42.0              | 0.0                | 0.0    | 0.0    | 20.0           | 20.0           | 24.0           | 24.0           | 40.0            | 40.0            |                |
| Town of Lancaster                                    | 60.5      | 60.5    | 60.5    | 60.5              | 0.0                | 0.0    | 0.0    | 20.0           | 30.0           | 32.5           | 55.0           | 55.0            | 55.0            |                |
| Marilla Free Library                                 | 35.0      | 35.0    | 35.0    | 35.0              | 0.0                | 0.0    | 0.0    | 25.0           | 25.0           | 25.0           | 29.0           | 25.0            | 29.0            |                |
| Town of Newstead                                     | 35.0      | 35.0    | 35.0    | 35.0              | 0.0                | 0.0    | 0.0    | 28.0           | 28.0           | 28.0           | 33.0           | 33.0            | 33.0            |                |
| Town of North Collins                                | 32.0      | 32.0    | 32.0    | 32.0              | 0.0                | 0.0    | 0.0    | 16.0           | 26.0           | 26.0           | 32.0           | 32.0            | 32.0            |                |
| Town of Orchard Park                                 | 60.0      | 60.0    | 60.0    | 60.0              | 0.0                | 0.0    | 0.0    | 42.0           | 37.0           | 37.0           | 40.0           | 45.0            | 45.0            |                |
| City of Tonawanda                                    | 48.5      | 49.0    | 49.0    | 49.0              | 0.0                | 0.0    | 0.0    | 16.0           | 32.0           | 32.0           | 32.0           | 40.0            | 40.0            |                |
| Kenilworth   | 40.0      | 40.0    | 40.0    | 40.0              | 0.0                | 0.0    | 0.0    | 20.0           | 20.0           | 20.0           | 24.0           | 24.0            | 24.0            |                |
| Kenmore  | 60.0      | 60.0    | 60.0    | 60.0              | 0.0                | 0.0    | 0.0    | 23.0           | 30.0           | 30.0           | 32.0           | 32.0            | 41.0            |                |
| Town of Tonawanda                                    | 100.0     | 100.0   | 100.0   | 100.0             | 0.0                | 0.0    | 0.0    | 43.0           | 50.0           | 50.0           | 56.0           | 56.0            | 65.0            |                |
| Town of West Seneca                                  | 58.0      | 58.0    | 58.0    | 58.0              | 0.0                | 0.0    | 0.0    | 23.0           | 39.0           | 41.0           | 41.0           | 55.0            | 55.0            |                |
| Subtotal Contract Libraries                          | 1,295.0   | 1,297.5 | 1,297.5 | 1,297.5           | 0.0                | 0.0    | 0.0    | 689.0          | 808.0          | 896.5          | 1,005.0        | 1,055.0         | 1,078.0         |                |
| SYSTEM TOTALS  | 1,714.8   | 1,717.3 | 1,717.3 | 1,717.3           | 0.0                | 0.0    | 0.0    | 971.0          | 1,119.5        | 1,206.0        | 1,382.5        | 1,427.5         | 1,431.0         |                |

**Notes:** As a result of the COVID-19 pandemic and Gubernatorial workforce reduction orders, all B&ECPL libraries temporarily closed beginning 3/17/2020 (the Amherst, Clarence, and Lackawanna Public Libraries closed effective 3/16/2020). Libraries remain closed until such time as the guidance of the Governor of the State of New York supported reopening. In June, a phased reopening began with some libraries initially offering curbside, walk-up, and drive-through-through services and many opening to the public for limited hours and services. As of July, all libraries opened to the public with limited hours and services. As the region's reopening continues and patrons return to the library, open hours have increased. As open hour schedules may change during a month while the phased process continues, this report uses the open hours for a mid-month week period (June, for example, shows the open hours for the 7 day period beginning Monday June 15th).