Registered Public Access Computer Sessions Session Counts Per Outlet December Year to Date Totals **ELIBRARY** 2017 % of 2017 2016 % of 2016 Total Total Total Total Sessions Sessions Change Sessions Sessions Change **Footnotes** Library Alden (Ewell Free) 115 127 -9.4% 1,772 3.2% 1,828 **Amherst** Audubon 1,644 1,625 1.2% 24,084 24,950 -3.5% Clearfield 905 2.7% 12,553 -9.5% 881 11,361 Eggertsville-Snyder 768 748 2.7% 10,984 10,656 3.1% Concord - Closed 12/26/2017 - Weather. Williamsville 241 296 -18.6% 4,248 4,682 -9.3% West Seneca - July-December 2017 - In Angola 292 348 -16.1% 4,509 5,138 -12.2% temporary location due to construction. 529 775 -31.7% Aurora 9,211 10,347 -11.0% Boston 93 93 0.0% 1,421 1,511 -6.0% Cheektowaga -2.1% 34,290 0.9% Julia Boyer Reinstein 2,323 2,372 34.599 -1.4% Reinstein Memorial 1,292 1,311 21,704 22,590 -3.9% -13.2% 12,989 -5.9% Clarence 882 1,016 13,799 -26.6% 5,446 -17.9% Collins 254 346 4,471 314 495 -12.8% Concord -36.6% 5,968 6,845 Eden 171 208 -17.8% 2.596 3,334 -22.1% -11.1% -7.3% Elma 320 360 4,906 5,293 Grand Island Memorial 417 501 -16.8% 5,863 7,332 -20.0% Hamburg 1,383 1,436 -3.7% 19,745 21,034 -6.1% Hamburg 3.3% 4,090 3,928 4.1% Lake Shore 281 272 736 913 -19.4% 13,567 15,542 -12.7% Lackawanna 1,295 1,580 -18.0% 19,228 21,683 -11.3% Lancaster Marilla 72 94 -23.4% 1,192 1,528 -22.0% 391 380 2.9% 5,714 6,531 -12.5% Newstead North Collins 164 188 -12.8% 2,425 3,454 -29.8% Orchard Park 1,185 1,495 -20.7% 19,914 20,268 -1.7% City of Tonawanda 887 997 -11.0% 13,199 13,817 -4.5% Town of Tonawanda Kenilworth 622 722 -13.9% 9,879 -5.2% 9,368 2,476 2,966 Kenmore -16.5% 36,154 41,036 -11.9% West Seneca 161 1,292 -87.5% 7,469 19,785 -62.2% Buffalo -30.1% 1,221 1,746 19,311 23,271 -17.0% Crane -18.2% Dudley 1,178 1,277 -7.8% 16,593 20,286 7,540 -4.3% **East Clinton** 481 569 -15.5% 7,881 1,579 -16.6% East Delavan 2,279 -30.7% 28,205 33,807 Merriweather 2,692 3,242 -17.0% 41,339 47,926 -13.7% Niagara 1,423 1,899 -25.1% 25,338 26,946 -6.0% North Park 1,268 1,257 0.9% 14,978 16,514 -9.3% 1,012 -22.9% 12,429 15,091 -17.6% Riverside 780 11,759 12,944 -9.2% 155,349 164,430 -5.5% Central **BookmobileServices** -100.0% Library on Wheels 0 2 43 186.7% -14.9% System 42,594 50,064 633,932 705,190 -10.1% Member Libraries 20,213 23,837 -15.2% 312,807 349,023 -10.4% **Buffalo Branches** 10,622 13,281 -20.0% 165,733 191,722 -13.6% Central Library 11,759 12,944 -9.2% 155,349 164,430 -5.5% Bookmobile 0 2 -100.0% 43 15 186.7%

All 2017 Footnotes in Chronological Order

January:

Bookmobile Services - Added to report as of 6/2016.

Clearfield - Closed 1/15 - Plumbing issue.

Concord - Closed 1/5 - Weather.

February:

Bookmobile Services - Added to report as of 6/2016.

Clearfield - Closed 2/18-3/5 - Carpet project.

Lackawanna - Closed 2/16 - Window repair.

March:

Bookmobile Services - Added to report as of 6/2016.

Central - Public Access Computers offline 3/21-3/23/2017.

Clearfield - Closed 2/18-3/5/17 - Carpet project.

Clearfield - Beginning 3/10/17, Fridays open 3 additional hours.

Grand Island - Closed 6 hours early 3/15/17 - Weather.

April:

Bookmobile Services - Added to report as of 6/2016.

Kenilworth - Closed 4/24-4/28/2017 - Carpet tile installation.

West Seneca - Open while under construction.

Mav:

Bookmobile Services - Added to report as of 6/2016.

Eden - Internet down 5/27.

West Seneca - Open while under construction.

June:

Lake Shore - Closed 6/17/17-6/20/17 - Power outage due to transformer fire on utility pole.

North Park - Children's PCs unavailable throughout June 2017 due to expansion project.

West Seneca - Closed 6/27/17-7/3/17 - Moving to temporary location due to construction.

July:

REI - Closed 7/19/2017-7/20/2017 - Sidewalk/side street construction.

West Seneca - Closed 6/27/17-7/3/17 and 7/15/2017 - Moved to temporary location due to construction.

WiFi restored 7/10. 4 Public Access Laptops available beginning 7/19.

August:

Clearfield - Closed 8/12/2017 - Plumbing issue.

Merriweather - Beginning 8/4/2017 - Open 3 additional hours every Friday.

North Park - Children's PCs unavailable June 2017-August 2017 due to expansion project construction.

West Seneca - In temporary location due to construction.

September:

Aurora - Network connection down 9/5/2017 11am-4pm - Cut fiber.

Kenmore - Closed 9/15/2017 - National Grid work caused power outage.

West Seneca - July-September 2017 - In temporary location due to construction.

West Seneca - Closed 9/9/2017 - No water.

October:

East Delavan - Closed 10/16 - 11/4 - Construction.

West Seneca - July-October 2017 - In temporary location due to construction.

November:

Concord - Closed 11/20 - Heating repair.

East Delavan - Closed 10/16/2017 - 11/4/2017 - Construction.

West Seneca - July-November 2017 - In temporary location due to construction.

December:

Concord - Closed 12/26/2017 - Weather.

West Seneca - July-December 2017 - In temporary location due to construction.