


# Registered Public Access Computer Sessions

## Session Counts Per Outlet

	December			Year to Date Totals			Footnotes
	2018	2017	% of	2018	2017	% of	
	Total Sessions	Total Sessions	Change	Total Sessions	Total Sessions	Change	
Alden (Ewell Free)	119	115	3.5%	1,781	1,828	-2.6%	<p>Coles (formerly East Delavan) - October 2017-December 2018 - Basement meeting/library space unavailable due to construction.</p> <p>West Seneca - As of 6/25/2018, the Library re-opened in renovated, permanent location.</p>
<i>Amherst</i>							
Audubon	1,364	1,644	-17.0%	21,133	24,084	-12.3%	
Clearfield	805	905	-11.0%	12,314	11,361	8.4%	
Eggertsville-Snyder	707	768	-7.9%	10,364	10,984	-5.6%	
Williamsville	177	241	-26.6%	3,393	4,248	-20.1%	
Angola	231	292	-20.9%	4,318	4,509	-4.2%	
Aurora	621	529	17.4%	8,842	9,211	-4.0%	
Boston	84	93	-9.7%	1,244	1,421	-12.5%	
<i>Cheektowaga</i>							
Julia Boyer Reinstein	2,177	2,323	-6.3%	31,277	34,599	-9.6%	
Reinstein Memorial	1,076	1,292	-16.7%	17,913	21,704	-17.5%	
Clarence	698	882	-20.9%	11,430	12,989	-12.0%	
Collins	329	254	29.5%	4,164	4,471	-6.9%	
Concord	348	314	10.8%	5,306	5,968	-11.1%	
Eden	135	171	-21.1%	2,079	2,596	-19.9%	
Elma	306	320	-4.4%	4,700	4,906	-4.2%	
Grand Island Memorial	365	417	-12.5%	5,198	5,863	-11.3%	
<i>Hamburg</i>							
Hamburg	1,395	1,383	0.9%	18,967	19,745	-3.9%	
Lake Shore	376	281	33.8%	4,724	4,090	15.5%	
Lackawanna	967	736	31.4%	13,365	13,567	-1.5%	
Lancaster	1,209	1,295	-6.6%	17,312	19,228	-10.0%	
Marilla	77	72	6.9%	1,107	1,192	-7.1%	
Newstead	286	391	-26.9%	4,792	5,714	-16.1%	
North Collins	108	164	-34.1%	1,946	2,425	-19.8%	
Orchard Park	999	1,185	-15.7%	16,380	19,914	-17.7%	
City of Tonawanda	777	887	-12.4%	11,313	13,199	-14.3%	
<i>Town of Tonawanda</i>							
Kenilworth	640	622	2.9%	9,286	9,368	-0.9%	
Kenmore	2,484	2,476	0.3%	32,746	36,154	-9.4%	
West Seneca	1,193	161	641.0%	9,938	7,469	33.1%	
<i>Buffalo</i>							
Crane	1,236	1,221	1.2%	17,056	19,311	-11.7%	
Dudley	1,024	1,178	-13.1%	14,037	16,593	-15.4%	
East Clinton	494	481	2.7%	6,916	7,540	-8.3%	
Coles (formerly East Delavan)	1,947	1,579	23.3%	24,007	28,205	-14.9%	
Merriweather	2,947	2,692	9.5%	37,840	41,339	-8.5%	
González-Soto (formerly Niagara)	1,409	1,423	-1.0%	21,346	25,338	-15.8%	
North Park	1,326	1,268	4.6%	16,799	14,978	12.2%	
Riverside	652	780	-16.4%	10,254	12,429	-17.5%	
<i>Central</i>	10,274	11,759	-12.6%	134,941	155,349	-13.1%	
<i>Bookmobile Services</i>							
Library on Wheels	1	0	#DIV/0!	31	43	-27.9%	
<b>System</b>	<b>41,363</b>	<b>42,594</b>	<b>-2.9%</b>	<b>570,559</b>	<b>633,932</b>	<b>-10.0%</b>	
Member Libraries	20,053	20,213	-0.8%	287,332	312,807	-8.1%	
Buffalo Branches	11,035	10,622	3.9%	148,255	165,733	-10.5%	
Central Library	10,274	11,759	-12.6%	134,941	155,349	-13.1%	
Bookmobile	1	0	#DIV/0!	31	43	-27.9%	

## All 2018 Footnotes in Chronological Order

### January:

Dudley - 1/20 - Several computers offline.

East Delavan - Basement meeting/library programs space unavailable due to construction - Estimates.

Reinstein - Closed 1/23/2018 - Town maintenance.

West Seneca - July 2017-January 2018 - In temporary location due to construction.

### February:

Clearfield - Closed 2/18-3/5/2018 - Carpet project, causing an increase at Clearfield, but a decrease at other Amherst libraries.

East Delavan - October 2017-February 2018 - Basement meeting/library space unavailable due to construction.

Tonawanda - Closed from 1:30pm 2/20/2018 to noon 2/23/2018 - No power.

West Seneca - July 2017-February 2018 - In temporary location due to construction.

### March:

3/2 - System-wide - Several libraries had delayed openings due to weather. Full day closures at COL and LNC.

East Delavan - October 2017-March 2018 - Basement meeting/library space unavailable due to construction.

West Seneca - July 2017-March 2018 - In temporary location due to construction.

### April:

Dudley - Open 4 additional hours 4/24/2018 - Polling place special election.

East Delavan - October 2017-April 2018 - Basement meeting/library space unavailable due to construction.

Kenilworth - 2017 closure 4/24-4/28 for carpet installation - resulting in a 2018 increase.

West Seneca - July 2017-April 2018 - In temporary location due to construction.

### May:

System-wide - Many libraries closed/shortened hours 5/9 - Staff Development Day.

East Aurora - Closed 5/23 - Service desk countertop installation and fireplace refurbished.

East Delavan - October 2017-May 2018 - Basement meeting/library space unavailable due to construction.

West Seneca - July 2017-May 2018 - In temporary location due to construction.

### June:

6/30/18 - Grand Island, Newstead, and North Collins opened special hours to help the public "Beat the Heat" (Heat Advisory / excessive heat watch June 30th).

East Delavan - October 2017-June 2018 - Basement meeting/library space unavailable due to construction.

West Seneca - Closed 6/16/18-6/23/18 - Construction. Re-opened 6/25/18 at newly renovated, permanent location.

### July:

7/1/2018 – Anna Reinstein, Audubon, Central, Frank E. Merriweather, Grand Island, Julia B. Reinstein, Kenmore, Newstead, North Collins, Orchard Park and Town of Collins Libraries opened special Sunday hours to help the public "Beat the Heat" (Heat Advisory / Excessive Heat Warning, July 1st).

East Delavan - October 2017-July 2018 - Basement meeting/library space unavailable due to construction.

Reinstein Memorial - Road construction beginning mid-July 2018.

West Seneca - Closed 6/27/17-7/3/2017 and 7/15/17 - Moved to temporary location due to construction. 4 Public Access Laptops available beginning 7/19/17. As of 6/25/2018, the Library re-opened in renovated, permanent location.

### August:

East Delavan - October 2017-August 2018 - Basement meeting/library space unavailable due to construction.

Marilla - Closed 8/11 - Staffing.

Reinstein - Road construction July-August 2018.

West Seneca - As of 6/25/2018, the Library re-opened in renovated, permanent location.

Williamsville -Main Street Road construction July-October 2018.

### September:

East Delavan - October 2017-September 2018 - Basement meeting/library space unavailable due to construction.

Niagara - Closed 9/10 - Basement flooding.

West Seneca - As of 6/25/2018, the Library re-opened in renovated, permanent location.

Williamsville -Main Street Road construction July-October 2018.

### October:

East Delavan - October 2017-October 2018 - Basement meeting/library space unavailable due to construction.

Eggertsville - Closed 10/23/18-10/26/18 - Heating issue.

West Seneca - As of 6/25/2018, the Library re-opened in renovated, permanent location.

Williamsville -Main Street Road construction July-October 2018.

November:

Coles (formerly East Delavan) - October 2017-November 2018 - Basement meeting/library space unavailable due to construction.

Collins - Closed 11/10/2018 and 11/28/2018 - Weather.

Lancaster - Closed 11/18/2018 - Power outage.

North Collins - Closed 11/28/2018 - Weather.

West Seneca - As of 6/25/2018, the Library re-opened in renovated, permanent location.

December:

Coles (formerly East Delavan) - October 2017-December 2018 - Basement meeting/library space unavailable due to construction.

West Seneca - As of 6/25/2018, the Library re-opened in renovated, permanent location.