


# Registered Public Access Computer Sessions

## Session Counts Per Outlet

	December			Year to Date Totals			Footnotes
	2020	2019	% of	2020	2019	% of	
	Total Sessions	Total Sessions	Change	Total Sessions	Total Sessions	Change	
Alden (Ewell Free)	183	101	81.2%	802	1,734	-53.7%	<p>As a result of the COVID-19 pandemic and Gubernatorial workforce reduction orders, all B&amp;ECPL libraries temporarily closed beginning 3/17/2020, and all were open by July with limited hours and services. As of 11/20/2020, all libraries are in a NYS Micro-Cluster Zone. Thirty libraries, including all within the City of Buffalo and its immediate suburbs are located in an Orange Micro-Cluster Zone, while the Alden, Boston Free, Collins, Concord, Marilla, Newstead and North Collins libraries are located in a Yellow Micro-Cluster Zone. Many (but not all) libraries were again closed to the public but offering a variety of curbside, walk-up, and drive through services. East Clinton was temporarily closed (without additional services) from 11/20/2020-12/28/2020. Effective 12/28/2020 the Central Library and Buffalo Branches resumed in-library services under a revised micro-cluster plan developed with input and guidance from the Erie County Health Department.</p> <p>Boston, Collins, Dudley, Eden, Elma, Hamburg, Julia Boyer Reinstein, Marilla, Newstead, Reinstein Memorial, and West Seneca - Closed 12/26/2020 - Weather.</p> <p>Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park - No Fall Sundays (September through December 2020) due to COVID-19.</p>
<i>Amherst</i>							
Audubon	1	1,455	-99.9%	9,371	19,059	-50.8%	
Clearfield	6	813	-99.3%	4,923	11,921	-58.7%	
Egbertsville-Snyder	2	643	-99.7%	3,995	8,827	-54.7%	
Williamsville	0	235	-100.0%	1,273	3,378	-62.3%	
Angola	28	275	-89.8%	1,382	3,475	-60.2%	
Aurora	13	646	-98.0%	3,298	8,578	-61.6%	
Boston	93	82	13.4%	587	1,079	-45.6%	
<i>Cheektowaga</i>							
Julia Boyer Reinstein	28	1,873	-98.5%	11,065	27,348	-59.5%	
Reinstein Memorial	0	1,014	-100.0%	6,109	16,951	-64.0%	
Clarence	1	660	-99.8%	4,245	9,493	-55.3%	
Collins	137	243	-43.6%	1,518	4,182	-63.7%	
Concord	195	344	-43.3%	2,101	4,722	-55.5%	
Eden	165	103	60.2%	1,033	1,679	-38.5%	
Elma	6	274	-97.8%	1,630	3,997	-59.2%	
Grand Island Memorial	2	355	-99.4%	2,118	4,730	-55.2%	
<i>Hamburg</i>							
Hamburg	3	1,462	-99.8%	8,147	19,971	-59.2%	
Lake Shore	2	362	-99.4%	1,794	5,012	-64.2%	
Lackawanna	21	953	-97.8%	3,949	12,429	-68.2%	
Lancaster	4	1,073	-99.6%	6,238	15,949	-60.9%	
Marilla	110	58	89.7%	485	845	-42.6%	
Newstead	236	285	-17.2%	1,951	3,971	-50.9%	
North Collins	184	127	44.9%	1,190	1,652	-28.0%	
Orchard Park	2	862	-99.8%	4,758	13,008	-63.4%	
City of Tonawanda	5	917	-99.5%	5,249	11,412	-54.0%	
<i>Town of Tonawanda</i>							
Kenilworth	7	526	-98.7%	3,266	7,899	-58.7%	
Kenmore	0	2,239	-100.0%	10,582	30,652	-65.5%	
West Seneca	3	1,462	-99.8%	8,003	19,323	-58.6%	
<i>Buffalo</i>							
Coles	53	1,594	-96.7%	9,196	22,459	-59.1%	
Crane	57	1,030	-94.5%	5,921	14,273	-58.5%	
Dudley	62	0	#DIV/0!	4,189	11,020	-62.0%	
East Clinton	7	396	-98.2%	2,227	5,179	-57.0%	
González-Soto	22	1,338	-98.4%	7,094	19,521	-63.7%	
Merriweather	87	2,391	-96.4%	13,538	34,351	-60.6%	
North Park	76	996	-92.4%	7,153	15,132	-52.7%	
Panty	40	699	-94.3%	4,202	9,924	-57.7%	
<i>Central</i>	456	9,996	-95.4%	50,277	115,265	-56.4%	
<i>Bookmobile Services</i>							
Library on Wheels	0	4	-100.0%	0	13	-100.0%	
<b>System</b>	<b>2,297</b>	<b>37,886</b>	<b>-93.9%</b>	<b>214,859</b>	<b>520,413</b>	<b>-58.7%</b>	
Member Libraries	1,437	19,442	-92.6%	111,062	273,276	-59.4%	
Buffalo Branches	404	8,444	-95.2%	53,520	131,859	-59.4%	
Central Library	456	9,996	-95.4%	50,277	115,265	-56.4%	
Bookmobile	0	4	-100.0%	0	13	-100.0%	

## All 2020 Footnotes in Chronological Order

### January:

DUD - Closed 11/18/2019-1/11/2020 - Construction. Re-opened 1/13/2020.

### February:

Alden, Aurora, Collins, Hamburg, Lackawanna, Lake Shore, Marilla - Closed 2/27/2020 - Weather.

### March:

As a result of the COVID-19 pandemic and Gubernatorial workforce reduction orders, all B&ECPL libraries temporarily closed beginning 3/17/2020. Libraries shall remain closed until such time as the guidance of the Governor of the State of New York supports reopening. Note: Amherst Public Library, Clarence Public Library, and Lackawanna Public Library closed effective 3/16/2020.

### April:

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### May:

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### June:

As a result of the COVID-19 pandemic and Gubernatorial workforce reduction orders, all B&ECPL libraries temporarily closed beginning 3/17/2020. Beginning June 1st, as WNY moved into Phase 2 and then 3 of New York Forward, libraries have also moved into new stages of their reopening plans. This month, some libraries offered curbside, walk-up, and drive-through services, and many are now open to the public for limited hours and services.

Lake Shore - Closed - Construction. Expected reopening 7/27/2020.

### July:

As a result of the COVID-19 pandemic and Gubernatorial workforce reduction orders, all B&ECPL libraries temporarily closed beginning 3/17/2020. As of this month, all libraries are open to the public with limited hours and services.

Audubon - Closed 7/9 - Water main break.

Elma - Closed 7/14-7/17 - Water main repair.

Gonzalez-Soto - Closed 7/7 - Air conditioning.

Lackawanna - Closed 7/20 - Air conditioning.

Lake Shore - Closed - Construction. Reopened 7/27/2020.

North Park - Closed 7/10 - Power outage.

### August:

As a result of the COVID-19 pandemic and Gubernatorial workforce reduction orders, all B&ECPL libraries temporarily closed beginning 3/17/2020. Currently (beginning July), all libraries are open to the public with limited hours and services.

Kenmore - Closed 8/14 - Water main break.

Lackawanna - Closed 8/24.

### September:

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Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park - No Fall Sundays (September through December) due to COVID-19.

Alden - Closed 9/21/2020-10/10/2020 - Renovations (installation of new carpet and circulation desk).

Angola - Curbside only 9/4/2020 - Carpet installation.

Lackawanna - Closed 9/30/2020 - Flooding.

Marilla - Closed 9/26/2020.

### October:

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Alden - Closed 9/21/2020-10/10/2020 - Renovations (installation of new carpet and circulation desk).

Grand Island - Sidewalk and door construction 10/7/2020-10/26/2020 - Remained open.

Marilla - Closed 10/6/2020 and 10/10/2020.

November:

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Coles, Dudley, East Clinton, Grand Island, Kenmore, Merriweather, Panty, and City of Tonawanda - Polling place libraries 11/3/2020 - Presidential Election.

Lackawanna - Closed 11/3/2020 - Election Day.

December:

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