| Registered Public Access Computer Sessions |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Session Counts Per Outlet |  |  |  |  |  |  |  |
|  | November |  |  | Year to Date Totals |  |  |  |
| R | 2021 | 2020 | \% of | 2021 | 2020 | \% of |  |
| Library | Total Sessions | $\begin{gathered} \hline \text { Total } \\ \text { Sessions } \end{gathered}$ | Change | Total Sessions | $\begin{gathered} \text { Total } \\ \text { Sessions } \end{gathered}$ | Change | Footnotes |
| Alden (Ewell Free) | 67 | 69 | -2.9\% | 694 | 619 | 12.1\% | Libraries are operating consistent with guidance from the Erie County Health Department and Centers for Disease Control, emphasizing safety for patrons and staff through strategies including masking. |
| Amherst |  |  |  |  |  |  |  |
| Audubon | 1,086 | 656 | 65.5\% | 11,010 | 9,370 | 17.5\% |  |
| Clearfield | 589 | 390 | 51.0\% | 6,358 | 4,917 | 29.3\% |  |
| Eggertsville-Snyder | 359 | 259 | 38.6\% | 4,684 | 3,993 | 17.3\% |  |
| Williamsville | 110 | 79 | 39.2\% | 1,189 | 1,273 | -6.6\% |  |
| Angola | 111 | 125 | -11.2\% | 1,444 | 1,354 | 6.6\% |  |
| Aurora | 328 | 169 | 94.1\% | 2,831 | 3,285 | -13.8\% |  |
| Boston | 57 | 57 | 0.0\% | 752 | 494 | 52.2\% |  |
| Cheektowaga |  |  |  |  |  |  |  |
| Julia Boyer Reinstein | 1,122 | 642 | 74.8\% | 11,583 | 11,037 | 4.9\% | In November 2020, libraries were open to the public with limited hours and services until $11 / 20 / 20$, when many (but not all, based on NYS Micro-Cluster Zones) closed to the public but continued offering curbside, walk-up, and drive through services. East Clinton was temporarily closed as of 11/20/20. |
| Reinstein Memorial | 523 | 409 | 27.9\% | 5,336 | 6,109 | -12.7\% |  |
| Clarence | 429 | 283 | 51.6\% | 4,728 | 4,244 | 11.4\% |  |
| Collins | 86 | 117 | -26.5\% | 1,165 | 1,381 | -15.6\% |  |
| Concord | 156 | 137 | 13.9\% | 2,142 | 1,906 | 12.4\% |  |
| Eden | 78 | 100 | -22.0\% | 1,067 | 868 | 22.9\% |  |
| Elma | 143 | 117 | 22.2\% | 1,740 | 1,624 | 7.1\% |  |
| Grand Island Memorial | 230 | 144 | 59.7\% | 2,259 | 2,116 | 6.8\% |  |
| Hamburg |  |  |  |  |  |  | Angola - Closed 11/29/21-12/4/21 Carpet installation. |
| Hamburg | 727 | 441 | 64.9\% | 7,801 | 8,144 | -4.2\% |  |
| Lake Shore | 210 | 126 | 66.7\% | 1,946 | 1,792 | 8.6\% |  |
| Lackawanna | 303 | 238 | 27.3\% | 3,778 | 3,928 | -3.8\% | Clarence - 11/1/21-Internet down 10am 2:30pm. |
| Lancaster | 598 | 434 | 37.8\% | 6,629 | 6,234 | 6.3\% |  |
| Marilla | 31 | 62 | -50.0\% | 462 | 375 | 23.2\% | Crane - 3/2021 and ongoing: construction impacting operations, including 2nd floor meeting space unavailable. |
| Newstead | 122 | 185 | -34.1\% | 1,682 | 1,715 | -1.9\% |  |
| North Collins | 116 | 126 | -7.9\% | 1,309 | 1,006 | 30.1\% |  |
| Orchard Park | 500 | 289 | 73.0\% | 5,064 | 4,756 | 6.5\% |  |
| City of Tonawanda | 499 | 345 | 44.6\% | 4,950 | 5,244 | -5.6\% |  |
| Town of Tonawanda |  |  |  |  |  |  | Crane - Reopened 11/1/2021 - Closed 8/19/2021 through end of Oct. 2021 Construction. |
| Kenilworth | 336 | 214 | 57.0\% | 3,700 | 3,259 | 13.5\% |  |
| Kenmore | 1,232 | 575 | 114.3\% | 11,059 | 10,582 | 4.5\% |  |
| West Seneca | 906 | 608 | 49.0\% | 10,387 | 8,000 | 29.8\% | East Clinton - Closed 11/8/21 due to a Buffalo Water valve repair. |
| Buffalo |  |  |  |  |  |  |  |
| Coles | 837 | 613 | 36.5\% | 8,962 | 9,143 | -2.0\% |  |
| Crane | 352 | 423 | -16.8\% | 3,052 | 5,864 | -48.0\% | Kenilworth - Closed 11/24/2021 - Water main break. |
| Dudley | 456 | 297 | 53.5\% | 5,183 | 4,127 | 25.6\% |  |
| East Clinton | 325 | 133 | 144.4\% | 2,442 | 2,220 | 10.0\% |  |
| González-Soto | 512 | 412 | 24.3\% | 7,295 | 7,072 | 3.2\% |  |
| Merriweather | 1,359 | 775 | 75.4\% | 12,805 | 13,451 | -4.8\% |  |
| North Park | 869 | 554 | 56.9\% | 9,393 | 7,077 | 32.7\% |  |
| Panty | 353 | 247 | 42.9\% | 3,954 | 4,162 | -5.0\% |  |
| Central | 4,448 | 2,926 | 52.0\% | 43,090 | 49,821 | -13.5\% |  |
| BookmobileServices |  |  |  |  |  |  |  |
| Library on Wheels | 0 | 0 | \#DIV/0! | 0 | 0 | \#DIV/0! |  |
| System | 20,565 | 13,776 | 49.3\% | 213,925 | 212,562 | 0.6\% |  |
| Member Libraries | 11,054 | 7,396 | 49.5\% | 117,749 | 109,625 | 7.4\% |  |
| Buffalo Branches | 5,063 | 3,454 | 46.6\% | 53,086 | 53,116 | -0.1\% |  |
| Central Library | 4,448 | 2,926 | 52.0\% | 43,090 | 49,821 | -13.5\% |  |
| Bookmobile Services | 0 | 0 | \#DIV/0! | 0 | 0 | \#DIV/0! |  |

