


# Registered Public Access Computer Sessions

## Session Counts Per Outlet

	December			Year to Date Totals			Footnotes
	2021	2020	% of	2021	2020	% of	
	Total Sessions	Total Sessions	Change	Total Sessions	Total Sessions	Change	
Alden (Ewell Free)	54	183	-70.5%	748	802	-6.7%	<p>Libraries are operating consistent with guidance from the Erie County Health Department and Centers for Disease Control, emphasizing safety for patrons and staff through strategies including masking.</p> <p>In December 2020, many libraries (but not all, based on NYS Micro-Cluster Zones) were closed to the public but continued offering curbside, walk-up, and drive through services. Effective 12/28/2020 the Central Library and Buffalo Branches resumed in-library services. East Clinton was temporarily closed (without additional services) from 11/20/2020-12/28/2020.</p> <p>Alden, Marilla, Newstead - Network down much of the day 12/21/21.</p> <p>Angola - Closed 11/29/21-12/4/21 - Carpet installation.</p> <p>Crane - 3/2021 and ongoing: construction impacting operations, including 2nd floor meeting space unavailable.</p> <p>Julia Boyer Reinstein - Closed 12/7/21 and 12/20/21 - NYSEG power work.</p> <p>Marilla - Closed 12/29/21-12/30/21.</p> <p>Newstead - Closed 12/13-12/15 - Carpet installation.</p>
<i>Amherst</i>							
Audubon	900	1	89900.0%	11,910	9,371	27.1%	
Clearfield	537	6	8850.0%	6,895	4,923	40.1%	
Eggertsville-Snyder	362	2	18000.0%	5,046	3,995	26.3%	
Williamsville	108	0	#DIV/0!	1,297	1,273	1.9%	
Angola	108	28	285.7%	1,552	1,382	12.3%	
Aurora	294	13	2161.5%	3,125	3,298	-5.2%	
Boston	54	93	-41.9%	806	587	37.3%	
<i>Cheektowaga</i>							
Julia Boyer Reinstein	1,079	28	3753.6%	12,662	11,065	14.4%	
Reinstein Memorial	562	0	#DIV/0!	5,898	6,109	-3.5%	
Clarence	414	1	41300.0%	5,142	4,245	21.1%	
Collins	101	137	-26.3%	1,266	1,518	-16.6%	
Concord	138	195	-29.2%	2,280	2,101	8.5%	
Eden	85	165	-48.5%	1,152	1,033	11.5%	
Elma	171	6	2750.0%	1,911	1,630	17.2%	
Grand Island Memorial	231	2	11450.0%	2,490	2,118	17.6%	
<i>Hamburg</i>							
Hamburg	628	3	20833.3%	8,429	8,147	3.5%	
Lake Shore	205	2	10150.0%	2,151	1,794	19.9%	
Lackawanna	369	21	1657.1%	4,147	3,949	5.0%	
Lancaster	567	4	14075.0%	7,196	6,238	15.4%	
Marilla	30	110	-72.7%	492	485	1.4%	
Newstead	100	236	-57.6%	1,782	1,951	-8.7%	
North Collins	87	184	-52.7%	1,396	1,190	17.3%	
Orchard Park	451	2	22450.0%	5,515	4,758	15.9%	
City of Tonawanda	504	5	9980.0%	5,454	5,249	3.9%	
<i>Town of Tonawanda</i>							
Kenilworth	329	7	4600.0%	4,029	3,266	23.4%	
Kenmore	1,252	0	#DIV/0!	12,311	10,582	16.3%	
West Seneca	869	3	28866.7%	11,256	8,003	40.6%	
<i>Buffalo</i>							
Coles	704	53	1228.3%	9,666	9,196	5.1%	
Crane	341	57	498.2%	3,393	5,921	-42.7%	
Dudley	482	62	677.4%	5,665	4,189	35.2%	
East Clinton	214	7	2957.1%	2,656	2,227	19.3%	
González-Soto	549	22	2395.5%	7,844	7,094	10.6%	
Merriweather	1,087	87	1149.4%	13,892	13,538	2.6%	
North Park	798	76	950.0%	10,191	7,153	42.5%	
Panty	389	40	872.5%	4,343	4,202	3.4%	
<i>Central</i>	4,379	456	860.3%	47,469	50,277	-5.6%	
<i>BookmobileServices</i>							
Library on Wheels	0	0	#DIV/0!	0	0	#DIV/0!	
<b>System</b>	<b>19,532</b>	<b>2,297</b>	<b>750.3%</b>	<b>233,457</b>	<b>214,859</b>	<b>8.7%</b>	
Member Libraries	10,589	1,437	636.9%	128,338	111,062	15.6%	
Buffalo Branches	4,564	404	1029.7%	57,650	53,520	7.7%	
Central Library	4,379	456	860.3%	47,469	50,277	-5.6%	
Bookmobile	0	0	#DIV/0!	0	0	#DIV/0!	

## All 2021 Footnotes in Chronological Order

### January:

Adapting to the continuing COVID-19 pandemic, libraries are operating under a plan, developed with input and guidance from the Erie County Health Department, emphasizing safety for patrons and staff through strategies including reduced occupancy, social distancing and masking.

Boston - Closed 1/2/2021 to adjust to updated COVID-19 metrics.

Boston - Closed 1/19/2021 - Weather.

Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park -

Currently closed Sundays due to COVID-19.

Marilla - Closed 1/14/2021-1/21/2021.

North Collins - Closed 1/24/2021 - Library Automation System Maintenance.

### February:

Adapting to the continuing COVID-19 pandemic, libraries are operating under a plan, developed with input and guidance from the Erie County Health Department, emphasizing safety for patrons and staff through strategies including reduced occupancy, social distancing and masking.

Boston - Closed 2/20/2021 - Weather

Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park -

Currently closed Sundays due to COVID-19.

Elma, Hamburg, and Marilla - Closed 2/6/2021 - Weather.

Reinstein Memorial - Closed 2/6/2021-2/9/2021.

### March:

Adapting to the continuing COVID-19 pandemic, libraries are operating under a plan, developed with input and guidance from the Erie County Health Department, emphasizing safety for patrons and staff through strategies including reduced occupancy, social distancing and masking.

Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park -

Currently closed Sundays due to COVID-19.

Central - Closed 4 hours early 3/12/2021 - Power disruption.

Crane - Closed 3/8/2021-3/12/2021 and 3/22/2021-4/1/2021 - Construction.

North Collins - Closed 3/22/2021.

### April:

Adapting to the continuing COVID-19 pandemic, libraries are operating under a plan, developed with input and guidance from the Erie County Health Department, emphasizing safety for patrons and staff through strategies including reduced occupancy, social distancing and masking.

All B&ECPL libraries temporarily closed last April (April 2020) due to the COVID pandemic and Gubernatorial workforce reduction orders. Therefore, percentage changes between this April and last cannot be calculated.

Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park -

Currently closed Sundays due to COVID-19.

Crane - Closed 3/22/2021-4/1/2021 - Construction.

Crane - 3/2021 and ongoing: construction impacting operations, including 2nd floor meeting space unavailable.

### May:

Adapting to the continuing COVID-19 pandemic, libraries are operating under a plan, developed with input and guidance from the Erie County Health Department, emphasizing safety for patrons and staff through strategies including reduced occupancy, social distancing and masking.

All B&ECPL libraries temporarily closed last May (May 2020) due to the COVID pandemic and Gubernatorial workforce reduction orders. Therefore, percentage changes between this May and last cannot be calculated.

Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park -

Currently closed Sundays due to COVID-19.

City of Tonawanda - Closed 5/21/2021 - Broken air conditioning.

Crane - Closed 5/13/21-5/15/21 - Construction.

Crane - 3/2021 and ongoing: construction impacting operations, including 2nd floor meeting space unavailable.

### June:

Adapting to the continuing COVID-19 pandemic, libraries are operating under a plan, developed with input and guidance from the Erie County Health Department, emphasizing safety for patrons and staff through strategies including reduced occupancy, social distancing and masking.

In June 2020, B&ECPL libraries in various stages of their reopening plans, many offering pickup services or open to the public with limited hours and services.

Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park -

Currently closed Sundays due to COVID-19.

Crane - Closed 6/14/21-6/15/21 - Construction.

Crane - 3/2021 and ongoing: construction impacting operations, including 2nd floor meeting space unavailable.

North Collins - Opened an additional day 6/5/21 - Yard sale program.

July:

Adapting to the continuing COVID-19 pandemic, libraries are operating under a plan, developed with input and guidance from the Erie County Health Department, emphasizing safety for patrons and staff through strategies including social distancing and masking.

In July 2020, libraries were open to the public with limited hours and services.

Crane - 3/2021 and ongoing: construction impacting operations, including 2nd floor meeting space unavailable.

North Park - No internet access 7/27 from approximately 12-8pm.

August:

Libraries are operating consistent with guidance from the Erie County Health Department and Centers for Disease Control, emphasizing safety for patrons and staff through strategies including masking.

In August 2020, libraries were open to the public with limited hours and services.

Crane - 3/2021 and ongoing: construction impacting operations, including 2nd floor meeting space unavailable.

Crane - Closed 8/9/2021-8/13/2021 - Construction, excessive heat, and no A/C.

Crane - Closed beginning 8/19/2021 - Construction.

González-Soto - Open the following Tuesdays due to Crane closure - 8/10/2021, 8/24/2021, 8/31/2021.

September:

Libraries are operating consistent with guidance from the Erie County Health Department and Centers for Disease Control, emphasizing safety for patrons and staff through strategies including masking.

In September 2020, libraries were open to the public with limited hours and services.

Crane - 3/2021 and ongoing: construction impacting operations, including 2nd floor meeting space unavailable.

Crane - Closed beginning 8/19/2021 - Construction.

González-Soto - Open the following Tuesdays due to Crane closure - 9/7/2021, 9/14/2021, 9/21/2021, 9/28/2021.

October:

Libraries are operating consistent with guidance from the Erie County Health Department and Centers for Disease Control, emphasizing safety for patrons and staff through strategies including masking.

In October 2020, libraries were open to the public with limited hours and services.

Crane - 3/2021 and ongoing: construction impacting operations, including 2nd floor meeting space unavailable.

Crane - Closed beginning 8/19/2021 - Construction.

González-Soto - Open the following Tuesdays due to Crane closure - 10/5/2021, 10/12/2021, 10/19/2021, 10/26/2021.

November:

Libraries are operating consistent with guidance from the Erie County Health Department and Centers for Disease Control, emphasizing safety for patrons and staff through strategies including masking.

In November 2020, libraries were open to the public with limited hours and services until 11/20/20, when many (but not all, based on NYS Micro-Cluster Zones) closed to the public but continued offering curbside, walk-up, and drive through services.

East Clinton was temporarily closed as of 11/20/20.

Angola - Closed 11/29/21-12/4/21 - Carpet installation.

Clarence - 11/1/21 - Internet down 10am-2:30pm.

Crane - 3/2021 and ongoing: construction impacting operations, including 2nd floor meeting space unavailable.

Crane - Reopened 11/1/2021 - Closed 8/19/2021 through end of Oct. 2021 - Construction.

East Clinton - Closed 11/8/21 due to a Buffalo Water valve repair.

Kenilworth - Closed 11/24/2021 - Water main break.

December:

Libraries are operating consistent with guidance from the Erie County Health Department and Centers for Disease Control, emphasizing safety for patrons and staff through strategies including masking.

In December 2020, many libraries (but not all, based on NYS Micro-Cluster Zones) were closed to the public but continued offering curbside, walk-up, and drive through services. Effective 12/28/2020 the Central Library and Buffalo Branches resumed in-library services. East Clinton was temporarily closed (without additional services) from 11/20/2020-12/28/2020.

Alden, Marilla, Newstead - Network down much of the day 12/21/21.

Angola - Closed 11/29/21-12/4/21 - Carpet installation.

Crane - 3/2021 and ongoing: construction impacting operations, including 2nd floor meeting space unavailable.

Julia Boyer Reinstein - Closed 12/7/21 and 12/20/21 - NYSEG power work.

Marilla - Closed 12/29/21-12/30/21.

Newstead - Closed 12/13-12/15 - Carpet installation.