


Library Visits

	December			Year to Date Totals			Footnotes
	2020	2019	% of	2020	2019	% of	
	Total Sessions	Total Sessions	Change	Total Sessions	Total Sessions	Change	
Library							
Alden (Ewell Free)	789	1,089	-27.5%	6,326	14,721	-57.0%	<p>As a result of the COVID-19 pandemic and gubernatorial workforce reduction orders, all B&ECPCL libraries temporarily closed beginning 3/17/2020, and all were open by July with limited hours and services. As of 11/20/2020, all libraries are in a NYS Micro-Cluster Zone. Thirty libraries, including all within the City of Buffalo and its immediate suburbs are located in an Orange Micro-Cluster Zone, while the Alden, Boston Free, Collins, Concord, Marilla, Newstead and North Collins libraries are located in a Yellow Micro-Cluster Zone. Many (but not all) libraries were again closed to the public but offering a variety of curbside, walk-up, and drive through services. East Clinton was temporarily closed (without additional services) from 11/20/2020-12/28/2020. Effective 12/28/2020 the Central Library and Buffalo Branches resumed in-library services under a revised micro-cluster plan developed with input and guidance from the Erie County Health Department.</p> <p>Boston, Collins, Dudley, Eden, Elma, Hamburg, Julia Boyer Reinstein, Marilla, Newstead, Reinstein Memorial, and West Seneca - Closed 12/26/2020 - Weather.</p> <p>Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park - No Fall Sundays (September through December 2020) due to COVID-19.</p>
<i>Amherst</i>							
Audubon	1,510	10,775	-86.0%	78,133	162,928	-52.0%	
Clearfield	1,749	10,312	-83.0%	69,921	151,709	-53.9%	
Egbertville-Snyder	1,022	5,115	-80.0%	35,757	83,260	-57.1%	
Williamsville	521	2,674	-80.5%	13,793	33,479	-58.8%	
Angola	1,658	4,511	-63.2%	26,699	58,790	-54.6%	
Aurora	1,223	5,887	-79.2%	35,766	88,320	-59.5%	
Boston	917	1,409	-34.9%	11,185	21,888	-48.9%	
<i>Cheektowaga</i>							
Julia Boyer Reinstein	2,657	9,125	-70.9%	63,821	136,227	-53.2%	
Reinstein Memorial	484	3,745	-87.1%	24,095	59,149	-59.3%	
Clarence	1,002	6,331	-84.2%	46,992	100,794	-53.4%	
Collins	731	1,653	-55.8%	10,192	27,057	-62.3%	
Concord	1,815	2,451	-25.9%	18,438	35,924	-48.7%	
Eden	1,148	1,557	-26.3%	12,220	24,058	-49.2%	
Elma	897	3,113	-71.2%	23,817	50,033	-52.4%	
Grand Island Memorial	730	3,615	-79.8%	28,287	59,173	-52.2%	
<i>Hamburg</i>							
Hamburg	1,728	7,704	-77.6%	49,332	106,869	-53.8%	
Lake Shore	482	3,226	-85.1%	19,127	43,869	-56.4%	
Lackawanna	219	3,710	-94.1%	19,099	48,538	-60.7%	
Lancaster	700	6,445	-89.1%	43,347	103,314	-58.0%	
Marilla	1,022	1,294	-21.0%	9,438	16,762	-43.7%	
Newstead	2,289	2,804	-18.4%	21,169	39,600	-46.5%	
North Collins	874	1,178	-25.8%	8,637	15,290	-43.5%	
Orchard Park	2,975	10,733	-72.3%	71,731	166,887	-57.0%	
City of Tonawanda	1,011	5,483	-81.6%	33,027	70,833	-53.4%	
<i>Town of Tonawanda</i>							
Kenilworth	478	3,419	-86.0%	23,400	47,732	-51.0%	
Kenmore	2,580	9,125	-71.7%	59,067	133,815	-55.9%	
West Seneca	1,099	10,858	-89.9%	61,942	151,250	-59.0%	
<i>Buffalo</i>							
Coles	594	4,469	-86.7%	27,248	63,097	-56.8%	
Crane	904	5,797	-84.4%	36,312	71,243	-49.0%	
Dudley	626	0	#DIV/0!	20,849	42,654	-51.1%	
East Clinton	26	1,629	-98.4%	9,533	21,803	-56.3%	
González-Soto	165	5,090	-96.8%	22,879	61,812	-63.0%	
Merriweather	547	6,239	-91.2%	37,523	99,818	-62.4%	
North Park	757	3,998	-81.1%	31,369	59,096	-46.9%	
Panty	373	2,604	-85.7%	18,824	41,040	-54.1%	
<i>Central</i>	1,697	21,409	-92.1%	106,401	251,406	-57.7%	
<i>Bookmobile Services</i>							
Library on Wheels	22	470	-95.3%	2,303	12,315	-81.3%	
<i>Institutions</i>							
Correctional Facility	613	1,169	-47.6%	10,038	16,593	-39.5%	
Holding Center	313	833	-62.4%	4,383	9,823	-55.4%	
System	40,947	193,048	-78.8%	1,252,420	2,802,969	-55.3%	
Member Libraries	34,310	139,341	-75.4%	924,758	2,052,269	-54.9%	
Buffalo Branches	3,992	29,826	-86.6%	204,537	460,563	-55.6%	
Central Library	1,697	21,409	-92.1%	106,401	251,406	-57.7%	
Bookmobile	22	470	-95.3%	2,303	12,315	-81.3%	
Institutions	926	2,002	-53.7%	14,421	26,416	-45.4%	

All 2020 Footnotes in Chronological Order

January:

DUD - Closed 11/18/2019-1/11/2020 - Construction. Re-opened 1/13/2020.

February:

Alden, Aurora, Collins, Hamburg, Lackawanna, Lake Shore, Marilla - Closed 2/27/2020 - Weather.

March:

As a result of the COVID-19 pandemic and Gubernatorial workforce reduction orders, all B&ECPL libraries temporarily closed beginning 3/17/2020. Libraries shall remain closed until such time as the guidance of the Governor of the State of New York supports reopening. Note: Amherst Public Library, Clarence Public Library, and Lackawanna Public Library closed effective 3/16/2020.

April:

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May:

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June:

As a result of the COVID-19 pandemic and Gubernatorial workforce reduction orders, all B&ECPL libraries temporarily closed beginning 3/17/2020. Beginning June 1st, as WNY moved into Phase 2 and then 3 of New York Forward, libraries have also moved into new stages of their reopening plans. This month, some libraries offered curbside, walk-up, and drive-through services, and many are now open to the public for limited hours and services.

Lake Shore - Closed - Construction. Expected reopening 7/27/2020.

July:

As a result of the COVID-19 pandemic and Gubernatorial workforce reduction orders, all B&ECPL libraries temporarily closed beginning 3/17/2020. As of this month, all libraries are open to the public with limited hours and services.

Audubon - Closed 7/9 - Water main break.

Elma - Closed 7/14-7/17 - Water main repair.

Gonzalez-Soto - Closed 7/7 - Air conditioning.

Lackawanna - Closed 7/20 - Air conditioning.

Lake Shore - Closed - Construction. Reopened 7/27/2020.

North Park - Closed 7/10 - Power outage.

August:

As a result of the COVID-19 pandemic and Gubernatorial workforce reduction orders, all B&ECPL libraries temporarily closed beginning 3/17/2020. Currently (beginning July), all libraries are open to the public with limited hours and services.

Kenmore - Closed 8/14 - Water main break.

Lackawanna - Closed 8/24.

September:

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Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park - No Fall Sundays (September through December) due to COVID-19.

Alden - Closed 9/21/2020-10/10/2020 - Renovations (installation of new carpet and circulation desk).

Angola - Curbside only 9/4/2020 - Carpet installation.

Lackawanna - Closed 9/30/2020 - Flooding.

Marilla - Closed 9/26/2020.

October:

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Alden - Closed 9/21/2020-10/10/2020 - Renovations (installation of new carpet and circulation desk).

Grand Island - Sidewalk and door construction 10/7/2020-10/26/2020 - Remained open.

Marilla - Closed 10/6/2020 and 10/10/2020.

November:

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Coles, Dudley, East Clinton, Grand Island, Kenmore, Merriweather, Panty, and City of Tonawanda - Polling place libraries 11/3/2020 - Presidential Election.

Lackawanna - Closed 11/3/2020 - Election Day.

December:

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