

## Library Visits

	December			Year to Date Totals			Footnotes
	2021	2020	% of	2021	2020	% of	
	Total Sessions	Total Sessions	Change	Total Sessions	Total Sessions	Change	
Alden (Ewell Free)	711	789	-9.9%	9,780	6,326	54.6%	<p>Libraries are operating consistent with guidance from the Erie County Health Department and Centers for Disease Control, emphasizing safety for patrons and staff through strategies including masking.</p> <p>In December 2020, many libraries (but not all, based on NYS Micro-Cluster Zones) were closed to the public but continued offering curbside, walk-up, and drive through services. Effective 12/28/2020 the Central Library and Buffalo Branches resumed in-library services. East Clinton was temporarily closed (without additional services) from 11/20/2020-12/28/2020.</p> <p>Alden, Marilla, Newstead - Network down much of the day 12/21/21.</p> <p>Angola - Closed 11/29/21-12/4/21 - Carpet installation.</p> <p>Crane - 3/2021 and ongoing: construction impacting operations, including 2nd floor meeting space unavailable.</p> <p>Julia Boyer Reinstein - Closed 12/7/21 and 12/20/21 - NYSEG power work.</p> <p>Marilla - Closed 12/29/21-12/30/21.</p> <p>Newstead - Closed 12/13-12/15 - Carpet installation.</p>
<i>Amherst</i>							
Audubon	7,823	1,510	418.1%	100,436	78,133	28.5%	
Clearfield	6,699	1,749	283.0%	97,860	69,921	40.0%	
Egbertville-Snyder	3,431	1,022	235.7%	47,419	35,757	32.6%	
Williamsville	1,188	521	128.0%	16,372	13,793	18.7%	
Angola	3,176	1,658	91.6%	36,400	26,699	36.3%	
Aurora	3,960	1,223	223.8%	45,048	35,766	26.0%	
Boston	840	917	-8.4%	13,459	11,185	20.3%	
<i>Cheektowaga</i>							
Julia Boyer Reinstein	6,346	2,657	138.8%	78,134	63,821	22.4%	
Reinstein Memorial	2,460	484	408.3%	27,387	24,095	13.7%	
Clarence	4,678	1,002	366.9%	63,831	46,992	35.8%	
Collins	951	731	30.1%	11,862	10,192	16.4%	
Concord	1,740	1,815	-4.1%	24,473	18,438	32.7%	
Eden	1,032	1,148	-10.1%	14,704	12,220	20.3%	
Elma	2,467	897	175.0%	30,322	23,817	27.3%	
Grand Island Memorial	2,642	730	261.9%	37,415	28,287	32.3%	
<i>Hamburg</i>							
Hamburg	4,670	1,728	170.3%	60,253	49,332	22.1%	
Lake Shore	2,254	482	367.6%	26,691	19,127	39.5%	
Lackawanna	1,871	219	754.3%	24,068	19,099	26.0%	
Lancaster	4,633	700	561.9%	52,465	43,347	21.0%	
Marilla	913	1,022	-10.7%	11,702	9,438	24.0%	
Newstead	1,521	2,289	-33.6%	24,825	21,169	17.3%	
North Collins	781	874	-10.6%	10,515	8,637	21.7%	
Orchard Park	7,752	2,975	160.6%	92,384	71,731	28.8%	
City of Tonawanda	3,119	1,011	208.5%	39,844	33,027	20.6%	
<i>Town of Tonawanda</i>							
Kenilworth	2,120	478	343.5%	31,875	23,400	36.2%	
Kenmore	6,132	2,580	137.7%	76,702	59,067	29.9%	
West Seneca	5,903	1,099	437.1%	75,625	61,942	22.1%	
<i>Buffalo</i>							
Coles	2,161	594	263.8%	30,777	27,248	13.0%	
Crane	2,301	904	154.5%	25,751	36,312	-29.1%	
Dudley	2,148	626	243.1%	27,634	20,849	32.5%	
East Clinton	900	26	3361.5%	10,912	9,533	14.5%	
González-Soto	2,144	165	1199.4%	29,861	22,879	30.5%	
Merriweather	3,852	547	604.2%	47,820	37,523	27.4%	
North Park	3,591	757	374.4%	46,266	31,369	47.5%	
Panty	1,749	373	368.9%	23,299	18,824	23.8%	
<i>Central</i>	12,422	1,697	632.0%	123,448	106,401	16.0%	
<i>Bookmobile Services</i>							
Library on Wheels	742	22	3272.7%	8,530	2,303	270.4%	
<i>Institutions</i>							
Correctional Facility	549	613	-10.4%	9,379	10,038	-6.6%	
Holding Center	300	313	-4.2%	3,453	4,383	-21.2%	
<b>System</b>	<b>124,672</b>	<b>40,947</b>	<b>204.5%</b>	<b>1,568,981</b>	<b>1,252,420</b>	<b>25.3%</b>	
Member Libraries	91,813	34,310	167.6%	1,181,851	924,758	27.8%	
Buffalo Branches	18,846	3,992	372.1%	242,320	204,537	18.5%	
Central Library	12,422	1,697	632.0%	123,448	106,401	16.0%	
Bookmobile	742	22	3272.7%	8,530	2,303	270.4%	
Institutions	849	926	-8.3%	12,832	14,421	-11.0%	

## All 2021 Footnotes in Chronological Order

### January:

Adapting to the continuing COVID-19 pandemic, libraries are operating under a plan, developed with input and guidance from the Erie County Health Department, emphasizing safety for patrons and staff through strategies including reduced occupancy, social distancing and masking.

Boston - Closed 1/2/2021 to adjust to updated COVID-19 metrics.

Boston - Closed 1/19/2021 - Weather.

Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park -  
Currently closed Sundays due to COVID-19.

Marilla - Closed 1/14/2021-1/21/2021.

North Collins - Closed 1/24/2021 - Library Automation System Maintenance.

### February:

Adapting to the continuing COVID-19 pandemic, libraries are operating under a plan, developed with input and guidance from the Erie County Health Department, emphasizing safety for patrons and staff through strategies including reduced occupancy, social distancing and masking.

Boston - Closed 2/20/2021 - Weather

Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park -  
Currently closed Sundays due to COVID-19.

Elma, Hamburg, and Marilla - Closed 2/6/2021 - Weather.

Reinstein Memorial - Closed 2/6/2021-2/9/2021.

### March:

Adapting to the continuing COVID-19 pandemic, libraries are operating under a plan, developed with input and guidance from the Erie County Health Department, emphasizing safety for patrons and staff through strategies including reduced occupancy, social distancing and masking.

Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park -  
Currently closed Sundays due to COVID-19.

Central - Closed 4 hours early 3/12/2021 - Power disruption.

Crane - Closed 3/8/2021-3/12/2021 and 3/22/2021-4/1/2021 - Construction.

North Collins - Closed 3/22/2021.

### April:

Adapting to the continuing COVID-19 pandemic, libraries are operating under a plan, developed with input and guidance from the Erie County Health Department, emphasizing safety for patrons and staff through strategies including reduced occupancy, social distancing and masking.

All B&ECPL libraries temporarily closed last April (April 2020) due to the COVID pandemic and Gubernatorial workforce reduction orders. Therefore, percentage changes between this April and last cannot be calculated.

Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park -  
Currently closed Sundays due to COVID-19.

Crane - Closed 3/22/2021-4/1/2021 - Construction.

Crane - 3/2021 and ongoing: construction impacting operations, including 2nd floor meeting space unavailable.

### May:

Adapting to the continuing COVID-19 pandemic, libraries are operating under a plan, developed with input and guidance from the Erie County Health Department, emphasizing safety for patrons and staff through strategies including reduced occupancy, social distancing and masking.

All B&ECPL libraries temporarily closed last May (May 2020) due to the COVID pandemic and Gubernatorial workforce reduction orders. Therefore, percentage changes between this May and last cannot be calculated.

Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park -  
Currently closed Sundays due to COVID-19.

City of Tonawanda - Closed 5/21/2021 - Broken air conditioning.

Crane - Closed 5/13/21-5/15/21 - Construction.

Crane - 3/2021 and ongoing: construction impacting operations, including 2nd floor meeting space unavailable.

### June:

Adapting to the continuing COVID-19 pandemic, libraries are operating under a plan, developed with input and guidance from the Erie County Health Department, emphasizing safety for patrons and staff through strategies including reduced occupancy, social distancing and masking.

In June 2020, B&ECPL libraries in various stages of their reopening plans, many offering pickup services or open to the public with limited hours and services.

Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park -  
Currently closed Sundays due to COVID-19.

Crane - Closed 6/14/21-6/15/21 - Construction.

Crane - 3/2021 and ongoing: construction impacting operations, including 2nd floor meeting space unavailable.

North Collins - Opened an additional day 6/5/21 - Yard sale program.

July:

Adapting to the continuing COVID-19 pandemic, libraries are operating under a plan, developed with input and guidance from the Erie County Health Department, emphasizing safety for patrons and staff through strategies including social distancing and masking.

In July 2020, libraries were open to the public with limited hours and services.

Crane - 3/2021 and ongoing: construction impacting operations, including 2nd floor meeting space unavailable.

August:

Libraries are operating consistent with guidance from the Erie County Health Department and Centers for Disease Control, emphasizing safety for patrons and staff through strategies including masking.

In August 2020, libraries were open to the public with limited hours and services.

Crane - 3/2021 and ongoing: construction impacting operations, including 2nd floor meeting space unavailable.

Crane - Closed 8/9/2021-8/13/2021 - Construction, excessive heat, and no A/C.

Crane - Closed beginning 8/19/2021 - Construction.

González-Soto - Open the following Tuesdays due to Crane closure - 8/10/2021, 8/24/2021, 8/31/2021.

September:

Libraries are operating consistent with guidance from the Erie County Health Department and Centers for Disease Control, emphasizing safety for patrons and staff through strategies including masking.

In September 2020, libraries were open to the public with limited hours and services.

Crane - 3/2021 and ongoing: construction impacting operations, including 2nd floor meeting space unavailable.

Crane - Closed beginning 8/19/2021 - Construction.

González-Soto - Open the following Tuesdays due to Crane closure - 9/7/2021, 9/14/2021, 9/21/2021, 9/28/2021.

October:

Libraries are operating consistent with guidance from the Erie County Health Department and Centers for Disease Control, emphasizing safety for patrons and staff through strategies including masking.

In October 2020, libraries were open to the public with limited hours and services.

Crane - 3/2021 and ongoing: construction impacting operations, including 2nd floor meeting space unavailable.

Crane - Closed beginning 8/19/2021 - Construction.

González-Soto - Open the following Tuesdays due to Crane closure - 10/5/2021, 10/12/2021, 10/19/2021, 10/26/2021.

November:

Libraries are operating consistent with guidance from the Erie County Health Department and Centers for Disease Control, emphasizing safety for patrons and staff through strategies including masking.

In November 2020, libraries were open to the public with limited hours and services until 11/20/20, when many (but not all, based on NYS Micro-Cluster Zones) closed to the public but continued offering curbside, walk-up, and drive through services.

East Clinton was temporarily closed as of 11/20/20.

Angola - Closed 11/29/21-12/4/21 - Carpet installation.

Crane - 3/2021 and ongoing: construction impacting operations, including 2nd floor meeting space unavailable.

Crane - Reopened 11/1/2021 - Closed 8/19/2021 through end of Oct. 2021 - Construction.

East Clinton - Closed 11/8/21 due to a Buffalo Water valve repair.

Kenilworth - Closed 11/24/2021 - Water main break.

December:

Libraries are operating consistent with guidance from the Erie County Health Department and Centers for Disease Control, emphasizing safety for patrons and staff through strategies including masking.

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Alden, Marilla, Newstead - Network down much of the day 12/21/21.

Angola - Closed 11/29/21-12/4/21 - Carpet installation.

Crane - 3/2021 and ongoing: construction impacting operations, including 2nd floor meeting space unavailable.

Julia Boyer Reinstein - Closed 12/7/21 and 12/20/21 - NYSEG power work.

Marilla - Closed 12/29/21-12/30/21.

Newstead - Closed 12/13-12/15 - Carpet installation.