#### WiFi **Total Logins** December Year to Date Totals Buffalo & Eric County Public LIBRARY 2020 2019 % of 2020 2019 % of Total Total Total Total Sessions Sessions Change Sessions Sessions Change **Footnotes** Library Alden (Ewell Free) 180 182 -1.1% 1,494 2,762 -45.9% Amherst 2,304 -77.8% 32,740 -52.7% Audubon 512 15,472 Clearfield 589 1,696 -65.3% 11,587 24,017 -51.8% Eggertsville-Snyder 368 808 -54.5% 5,718 10,642 -46.3% As a result of the COVID-19 pandemic and Gubernatorial workforce reduction Williamsville 309 323 -4.3% 3.188 4.899 -34.9% orders, all B&ECPL libraries temporarily Angola 121 303 -60.1% 2,480 4,565 -45.7% closed beginning 3/17/2020, and all were 771 1,432 -46.2% 10,055 19,219 -47.7% Aurora open by July with limited hours and 113 86 31.4% 980 1,386 -29.3% **Boston** services. As of 11/20/2020, all libraries Cheektowaga are in a NYS Micro-Cluster Zone. Thirty Julia Boyer Reinstein 274 1,126 -75.7% 6,965 15,910 -56.2% libraries, including all within the City of Reinstein Memorial 186 590 -68.5% 4.440 8,032 -44.7% Buffalo and its immediate suburbs are 324 1,170 -72.3% 8,306 15,175 -45.3% located in an Orange Micro-Cluster Clarence Zone, while the Alden, Boston Free, 169 391 -56.8% 2,549 5,574 -54.3% Collins Collins, Concord, Marilla, Newstead and 399 618 -35.4% 5,642 7,782 -27.5% Concord North Collins libraries are located in a Eden 123 237 -48.1% 1,355 3,092 -56.2% Yellow Micro-Cluster Zone. Many (but -47.1% -41.5% Elma 146 276 2,254 3,852 not all) libraries were again closed to the Grand Island Memorial 194 518 -62.5% 3,718 6,665 -44.2% public but offering a variety of curbside, Hamburg walk-up, and drive through services. 541 1,508 -64.1% 10,252 19,783 -48.2% Hamburg East Clinton was temporarily closed 265 -42.5% 6,663 -47.7% (without additional services) from Lake Shore 461 3,483 11/20/2020-12/28/2020. Effective 256 671 -61.8% 3,478 7,581 -54.1% Lackawanna 12/28/2020 the Central Library and 1.564 -67.6% 10,652 19,399 -45.1% Lancaster 506 Buffalo Branches resumed in-library 117 129 -9.3% 922 1,688 -45.4% Marilla services under a revised micro-cluster Newstead 550 421 30.6% 4,537 6,739 -32.7% plan developed with input and guidance North Collins 175 351 -50.1% 2,358 -32.2% 3,478 from the Erie County Health Department. Orchard Park 252 1,324 -81.0% 8,338 19,977 -58.3% City of Tonawanda 172 603 -71.5% 3,435 7,158 -52.0% Boston, Collins, Dudley, Eden, Elma, Town of Tonawanda Hamburg, Julia Boyer Reinstein, Marilla, Kenilworth 201 478 -57.9% 3,306 6,699 -50.6% Newstead, Reinstein Memorial, and West Seneca - Closed 12/26/2020 -1,705 -60.9% Kenmore 666 12,779 24,623 -48.1% Weather 538 1,524 -64.7% 10,588 23,747 -55.4% West Seneca Buffalo Central, Audubon, Hamburg, Julia Boyer 366 1,177 -68.9% 7,732 -48.9% Coles 15,137 Reinstein, Kenmore, Lancaster, 240 725 -66.9% 5,273 10,066 -47.6% Crane Merriweather. Orchard Park - No Fall 312 70.2% 12,335 -50.8% Dudley 531 6,071 Sundays (September through December 259 -56.3% 8,297 -46.6% **East Clinton** 592 4,428 2020) due to COVID-19. González-Soto 443 1,336 -66.8% 7,930 18,349 -56.8% Merriweather 353 1,340 -73.7% 8,085 17,592 -54.0% North Park 339 648 -47.7% 5,487 9,951 -44.9% 425 805 -47.2% 6,288 -46.6% Panty 11,786 13,701 86,591 179,677 -51.8% 5,201 -62.0% Central **BookmobileServices** Library on Wheels 10 98 -89.8% 320 1,247 -74.3% System 17,184 43,533 -60.5% 298,536 598,284 -50.1% Member Libraries 9.017 22.799 -60.5% 160,331 313.847 -48.9% **Buffalo Branches** 2,956 6,935 -57.4% 51,294 103,513 -50.4%

Central Library

Bookmobile

5,201

10

13,701

98

-62.0%

-89.8%

86,591

320

179,677

1,247

-51.8%

-74.3%

# All 2020 Footnotes in Chronological Order

### January:

DUD - Closed 11/18/2019-1/11/2020 - Construction. Re-opened 1/13/2020.

# February:

Alden, Aurora, Collins, Hamburg, Lackawanna, Lake Shore, Marilla - Closed 2/27/2020 - Weather.

### March:

As a result of the COVID-19 pandemic and Gubernatorial workforce reduction orders, all B&ECPL libraries temporarily closed beginning 3/17/2020. Libraries shall remain closed until such time as the guidance of the Governor of the State of New York supports reopening. Note: Amherst Public Library, Clarence Public Library, and Lackawanna Public Library closed effective 3/16/2020.

# April:

As a result of the COVID-19 pandemic and Gubernatorial workforce reduction orders, all B&ECPL libraries temporarily closed beginning 3/17/2020. Libraries shall remain closed until such time as the guidance of the Governor of the State of New York supports reopening. Note: Amherst Public Library, Clarence Public Library, and Lackawanna Public Library closed effective 3/16/2020.

# May:

As a result of the COVID-19 pandemic and Gubernatorial workforce reduction orders, all B&ECPL libraries temporarily closed beginning 3/17/2020. Libraries shall remain closed until such time as the guidance of the Governor of the State of New York supports reopening. Note: Amherst Public Library, Clarence Public Library, and Lackawanna Public Library closed effective 3/16/2020.

#### June:

As a result of the COVID-19 pandemic and Gubernatorial workforce reduction orders, all B&ECPL libraries temporarily closed beginning 3/17/2020. Beginning June 1st, as WNY moved into Phase 2 and then 3 of New York Forward, libraries have also moved into new stages of their reopening plans. This month, some libraries offered curbside, walk-up, and drive-through services, and many are now open to the public for limited hours and services.

Lake Shore - Closed - Construction. Expected reopening 7/27/2020.

#### July

As a result of the COVID-19 pandemic and Gubernatorial workforce reduction orders, all B&ECPL libraries temporarily closed beginning 3/17/2020. As of this month, all libraries are open to the public with limited hours and services.

Audubon - Closed 7/9 - Water main break.

Elma - Closed 7/14-7/17 - Water main repair.

Gonzalez-Soto - Closed 7/7 - Air conditioning.

Lackawanna -Closed 7/20 - Air conditioning.

Lake Shore - Closed - Construction. Reopened 7/27/2020.

North Park - Closed 7/10 - Power outage.

# August:

As a result of the COVID-19 pandemic and Gubernatorial workforce reduction orders, all B&ECPL libraries temporarily closed beginning 3/17/2020. Currently (beginning July), all libraries are open to the public with limited hours and services.

Kenmore - Closed 8/14 - Water main break.

Lackawanna - Closed 8/24.

# September:

As a result of the COVID-19 pandemic and Gubernatorial workforce reduction orders, all B&ECPL libraries temporarily closed beginning 3/17/2020. Currently (beginning July), all libraries are open to the public with limited hours and services.

Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park - No Fall Sundays (September through December) due to COVID-19.

Alden - Closed 9/21/2020-10/10/2020 - Renovations (installation of new carpet and circulation desk).

Angola - Curbside only 9/4/2020 - Carpet installation.

Lackawanna - Closed 9/30/2020 - Flooding.

Marilla - Closed 9/26/2020.

# October:

As a result of the COVID-19 pandemic and Gubernatorial workforce reduction orders, all B&ECPL libraries temporarily closed beginning 3/17/2020. Currently (beginning July), all libraries are open to the public with limited hours and services.

Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park - No Fall Sundays (September through December) due to COVID-19.

Alden - Closed 9/21/2020-10/10/2020 - Renovations (installation of new carpet and circulation desk).

Grand Island - Sidewalk and door constuction 10/7/2020-10/26/2020 - Remained open.

Marilla - Closed 10/6/2020 and 10/10/2020.

# November:

As a result of the COVID-19 pandemic and Gubernatorial workforce reduction orders, all B&ECPL libraries temporarily closed beginning 3/17/2020, and all were open by July with limited hours and services. Currently, as of 11/20/2020, all libraries are in a NYS

Micro-Cluster Zone. Many (but not all) libraries are again closed to the public but offering a variety of curbside, walk-up, and drive through services. East Clinton is temporarily closed (without additional services) as of 11/20/2020.

Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park - No Fall Sundays (September through December 2020) due to COVID-19.

Coles, Dudley, East Clinton, Grand Island, Kenmore, Merriweather, Panty, and City of Tonawanda - Polling place libraries 11/3/2020 - Presidential Election.

Lackawanna - Closed 11/3/2020 - Election Day.

# December:

As a result of the COVID-19 pandemic and Gubernatorial workforce reduction orders, all B&ECPL libraries temporarily closed beginning 3/17/2020, and all were open by July with limited hours and services. As of 11/20/2020, all libraries are in a NYS Micro-Cluster Zone. Thirty libraries, including all within the City of Buffalo and its immediate suburbs are located in an Orange Micro-Cluster Zone, while the Alden, Boston Free, Collins, Concord, Marilla, Newstead and North Collins libraries are located in a Yellow Micro-Cluster Zone. Many (but not all) libraries were again closed to the public but offering a variety of curbside, walk-up, and drive through services. East Clinton was temporarily closed (without additional services) from 11/20/2020-12/28/2020.

Effective 12/28/2020 the Central Library and Buffalo Branches resumed in-library services under a revised micro-cluster plan developed with input and guidance from the Erie County Health Department.

Boston, Collins, Dudley, Eden, Elma, Hamburg, Julia Boyer Reinstein, Marilla, Newstead, Reinstein Memorial, and West Seneca - Closed 12/26/2020 - Weather.

Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park - No Fall Sundays (September through December 2020) due to COVID-19.