2020 Statistics

Population Chartered to Serve - 30,673

- Registered resident borrowers -16,148
- ♦ Holdings- 89,222 items
- ♦ Circulation- 114,597 items
- Patron Visits 46,992
- ♦ Computer Sessions 4,245
- ♦ Web Site visits 15,856
- ♦ WiFi Logins 8,306
- Total Questions Answered by Staff
 4,839
- LED Light bulb conversion/energy efficiency project completed with immediate cost savings/rebates of \$2,589.93

Programs

- In-Person 446 programs (3,684 total attendance)
- Virtual 118 programs (13,135 total attendance)



Full Time Library Staff		
Christopher Greene	Town Board Liaison	
Stacey Jafarjian	Trustee	
Joan Schultz	Trustee	
Anita Ballow	Trustee	
Marlene Arno	Trustee	
Marjorie Ebersole	Treasurer	
Joseph Zinni	Secretary	
Judith Hilburger	President	

2020 Board of Trustees

Monica Mooney	Director
Sarah McLean-Plunkett	Librarian
Justin Carpenter	Senior Clerk
Michael Stafford	Caretaker

Friends of the Clarence LibraryBeverly Dams-O'ConnorPresidentJackie WargalaVice PresidentJoan SchultzSecretaryJudith HillburgerTreasurer



Clarence Public Library

2020 Annual Report to the Community



Our Mission

To provide opportunities for learning, recreation and personal growth for all the people of the Town of Clarence through the resources of the Clarence Public Library and the Buffalo and Erie County Public Library System of Western New York.

> 3 Town Place Clarence, NY 14031 716-741-2650

2020 Year in Review

The year 2020 was anything but typical. The Clarence Public Library, like every other organization, grappled with changes resulting from the COVID-19 pandemic. What began as a typical year changed rapidly on March 16, 2020, when the Library closed due to the pandemic. Using guidance from the NY Forward Safety Plan template, a COVID-19 Reopening Safety Plan for the Clarence Library was developed by the Clarence Library Director and the Clarence Library Board of Trustees. The Library began offering curbside service on June 8 and then reopened the building with modified hours (38 hours per week) on June 15. Social distancing and facial covering protocols were in place, along with CDC guidelines for cleaning and disinfecting. The community rooms and Friends Place Bookstore remained closed.

The Clarence Public Library operated at 38 service hours per week throughout the summer and increased service hours to 48 per week beginning September 12. In November, NYS implemented the Micro-cluster strategy. On November 20, Governor Cuomo designated parts of Erie County, including Clarence, an Orange Zone and, with this designation, the library building was again closed. The Clarence Library Director and Clarence Library Board Board of Trustees developed Micro-Cluster Plan for the Clarence Library based upon the Micro-cluster strategy. The Library pivoted to offering curbside service at 48 hours per week, leaving our pre-micro-cluster hours the same. This schedule and service model remained in effect through the remainder of 2020.

While 2020 was certainly a challenging year, library staff was able to adapt to new ways of offering programs and services and by the end of the

year, we were proficient at conducting virtual programs and events, as well as filling curbside orders for patrons who called or used our online form to request materials.



A Study in Sherlock

Programs of Note

In-Person Programs (held prior to March 16): JumpBunch; Dungeons & Dragons; Paws for Love; Kidding Around Yoga; Film Noir Series;



Preschool Storytime; Wee Explore; Knitting Club; Craft Club; Census Recruitment; Senior Activity Saturday; Chess Class; Winter Blues Magic Show; AARP Tax Preparation; Makerspace Monday; Bookmarks Book Discussion Group

Virtual Programs: Sensory Saturdays; YouTube Storytimes; Arts & Crafts Online; Reader Zone Online Summer Reading; At Home Lego Challenge: Bob Poczik—Thomas Edison presentation

Other programs included Make & Take Crafts, Pumpkin Decorating & Bookmark contests; Find LambChop in the Library; Find Eshelman the Elf on the Library Shelf; and Red Cross Blood Drives.