

"FAIRY TALES ARE MORE THAN TRUE: NOT BECAUSE THEY TELL US THAT DRAGONS EXIST, BUT BECAUSE THEY TELL US THAT DRAGONS CAN BE BEATEN."

— NEIL GAIMAN, CORALINE

The library has computers, books, DVDs, audiobooks, magazines, and more. Online, you can access virtual programs, e-books and mp3's, learn new languages, and do research on anything from your family tree to a college paper. Visit us and explore!

Gifts & Contributions

Special thanks to the Friends of the Collins Library for all of their support in 2020. Their contributions added books to our collection, and supplies for our children's programs. We hope to again hold fundraisers, which included basket raffles, bake sales, and a book sale. Consider this year to become a part of the Friends and support your Library.

Thanks Also To:

Senator Patrick Gallivan
Legislator John Mills
Gowanda Central School District
Gowanda Kiwanis Club
Collins 50+ Seniors
Collins Regional Historical Society
Quality Bindery Services Inc.
The Community Foundation for Greater Buffalo—Mary N. Riggs Library Fund, and Mr. Andy Card

And to the many individuals whose donations and memorial gifts make this library so special!



Library Staff

Abigail Barten-McGowan, Director

Ashley, Clerk

Betsy, Clerk

Jason, Clerk

Shyan, Clerk

Alice, Page

Katelynn, Page

Jim, Caretaker

Bethany, Cleaner



Library Board of Trustees 2020

Holly Martindale, President

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Barbara Ferro Robert Gaylord

Annette Gernatt Kimberly Nobles

David Williams

The Town of Collins Public Library is a member of the Buffalo & Erie County Public Library System.

Library Hours 2021

Will be based on New York State law and COVID-19 virus spread in the community.



Report to the Community

TOWN OF COLLINS PUBLIC LIBRARY 2020



2341 Main St, P.O. Box 470,
Collins, NY 14034
(716) 532-5129, Fax (716) 532-6210
col@buffalolib.org

2020 BY THE NUMBERS:

Items Loaned	23,575
Individual Visits	10,191
Reference Questions Answered	1,381
Individual Public Computer Sessions	1,518
Free Wi-Fi Logins	2,549
New Items in Our Collection (Including 871 Books)	1,766

Program Highlights

Preschool Age Programs	11
Kids Programs	9
Teen Programs	61
Adult Programs	52
Intergenerational Programs	36
Technology Training	12
Facebook videos	117
YouTube Videos	9
All Library Sponsored Programs	307
Attendance at all programs	1,643
Video Views	11,346

For more information about resources, programs, and services, call the Town of Collins Public Library at 716-532-5129

Be sure to “Like” Collins Public Library on Facebook and YouTube to be the first to know about all of our great programs and events!



Please consider making a tax deductible donation or memorial gift to the Town of Collins Public Library.

YEAR IN REVIEW... 2020

This was a year that no one could have anticipated.



The year started off strong, the community voted on items to add to the Library of Things, our programs were filled, and we were excited to make things better than 2019.

In March as concerns over COVID-19 increased, we intensified our cleaning protocols and eventually made the difficult decision to close our doors to the public, we still had no idea what would be in store.

When our building closed, we shifted gears, and increased our online presence. We stepped up our social media output, and moved programs online. Our weekly Toddler Time went to YouTube, we did craft programs



with fun activities for kids on Facebook, our Quarantine Cook shook up what we were eating, and our Teen programs went virtual. Our staff shared our favorite books, and

invited our community into our homes.

While not in the building, our staff took advantage of a number of online trainings, bringing us new ideas to better serve our community. Topics included customer service, planning, programming, and updates about the pandemic.

Upon reopening, our library began with a walkup service program, that allowed patrons to call or email for items to be brought outside for them. This program has proven a valuable addition, and continues. Call today to set up a pick up appointment!

While we had made plans for the safest programming we could conceive, rising rates at the end of the year postponed in-person programming. We hope to

be able to bring this back to our patrons soon!

The Board of Trustees has moved their meetings online, still open to the public via attendance and recording, and meets regularly to discuss how the library can increase health and safety protocols for our staff and community.



Over the summer, we moved our Wi-Fi router, so free, secure, high-speed Wi-fi is always available in and outside the library for your personal devices 24/7. From the library's website, eBooks, eAudio-books, music, & databases are available free with your library card.

The Library is soon to embark on a long range planning progress, looking at how we can best serve our community now, and going forward.

Over the course of 2020, we held 94 in-library programs, 67 virtual real time programs, and produced 126 recorded programs for Facebook and YouTube.

The entire staff would like to thank the community for its enduring support. We strive to make the environment as safe and healthy as possible, and continue to make changes to better serve the our patrons, and welcome your feedback. Stop by and visit us often!

Your Library is always open online!

www.buffalolib.org

- Search the Library's Catalog and Databases, or email a reference question using AskUs
- View your Library Account
- Find computer training, programs, and events
- Download eBooks, audiobooks, or mp3's on your personal devices for free.
- Interlibrary Loan can bring materials not owned by the System