SERVICES

- If an item is not available locally it can be requested from another library in our system for a small fee of \$.25 per book and \$1 per movie. The Interlibrary Loan service can be used to request items not available in our system.
- Deliveries of materials are received five times per week, Monday through Friday, weather permitting.
- Copies cost \$.15 for 8.5x11 and \$.30 for 8.5x14.
- Two digital scanners are available for patron use.
- Memorials and monetary donations are gratefully accepted.
- Windows 10 and Microsoft Office 2016 are provided on all 11 PCs and 6 laptops available for public use during regular hours. *No fee is charged to use the computers and they are open to both residents and non-residents of Erie County.* Printing is \$.10 per page for black and white, \$.25 for color.
- Our secure Wi-Fi is available 24/7 and the password is *"librarywifi"*.
- 2 Self check-out stations are available.
- Public Fax services are available during regular hours through FaxScan24.. \$1.75 for the first page and \$1 for each additional page.
- Downloadable ebooks, audiobooks, and music available through the library systems website https://buffalo.overdrive.com/
- Through the library system's partnership with Literacy New York, appointments can be made with literacy tutors. Please call 876-8991 for more information.

LIBRARY HOURS

Monday 12-7 pm Tuesday 10-6 pm Wednesday 12-7 pm Thursday 10-6 pm Friday Closed Saturday 10-3 pm Sunday Closed https://www.buffalolib.org/locations-hours/concord-public-library



2019 Annual Report

Hulbert Library of the Town of Concord



18 Chapel Street Springville, NY 14141 (716) 592-7742

Jennifer Morris, Library Director

Kathy Rogers, Senior Library Clerk Judy Wozniak, Clerk Larry Schultz, Senior Page Noah Bochenek, Senior Page Erica Glass-Terhune, Page Karyn Longhouse-Hanrahan, Page – Program Assistant Phil Taylor, Caretaker Nancy Szudzik, Cleaner

Board of Trustees

Dr. Susan Fischbeck, President Stephanie Bacon, Vice President Robert Adler, Secretary Susan Putney, Treasurer Mary O'Reilly Diane Bookhagen Geoffrey G. Gorsuch

2019 ANNUAL REPORT

Conducted:

- 275 Library Programs
- Total Attendance 2,516
- 538 Reference Questions.

Welcomed:

• 35,924 Patron Visits

Library Collection:

- 14,494 Adult Books, including Large Print
- 10,212 Children's Books
- 63 Magazines subscriptions
- 9,744 A/V Materials (CDs, Audio books, DVDs, Blu-Ray)

Highlights

- The number of registered borrowers for this location was 4,444
- Total visits to the individual library's website were 5,649
- Circulation was 87,001
- The Summer Reading Program consisted of 38 programs with 614 participants.

Special Programs in 2019

- The Joy of Trains presents...Dinosaur Park
- Siberian Husky Club of the Niagara Frontier visit
- Sprouting 101
- Wheatgrass & Microgreens
- Make Your Own Apple Cider Vinegar
- Getting Ready for Your Garden
- Indulge: Delectable Botanical Luxuries presented by the Buffalo and Erie County Botanical Gardens
- Spring Bike Tune-Up with Green Springville
- Up Your Gardening Game with Rain Barrels and Composting
- Paint Class: Cactus Rock Painting
- Crochet Animals

- Gourd Birdfeeder Paint Party
- Llamas at the Library
- Hummingbirds at Home presented by the Buffalo Audubon Society
- Free Family Concert with Nan Hoffman and Joe Tumino
- Waldorf Style Beeswax Storytelling
- Simplify Your Life Series with Tina Ames
- Introduction to Reiki
- Nature Acrylic Painting Series
- Songs and Stories of the Erie Canal with Dave Ruch
- Census 2020 Job Recruitment
- Erie County Dept. of Social Services Assistance
- And many more!

Computer Classes offered in 2019

- Microsoft Office (Excel, Word, PowerPoint)
- eBooks & eReaders
- Family History Research with Ancestry Library
- Editing Digital Photos
- Music and Video Streaming

Many thanks to our community for book & monetary donations that support our collections and programs.

Thank You to the following for their ongoing support: Town of Concord The Village of Springville Assemblyman David DePietro Legislator John Mills Senator Patrick Gallivan

We look forward to serving our patrons and meeting the needs of our community in 2020 and beyond.