SERVICES

- **New for 2021!** We’re excited to announce that fees for placing holds/requests have been eliminated! You can now request items from any of our 37 libraries to pick up at your library at no charge. Please note, fees for unclaimed hold/request items will remain in place.

- The Interlibrary Loan service can be used to request items not available in our system.

- Deliveries of materials are received five times per week, Monday through Friday, weather permitting.

- Downloadable ebooks, audiobooks, and music available through the library’s website [https://buffalo.overdrive.com/](https://buffalo.overdrive.com/)

- Two digital scanners are available for patron use.

- Thanks to a grant secured by Senator Patrick Gallivan, you can now check out our “Library of Things” a telescope and karaoke machine!

- Windows 10 and Microsoft Office 2016 are provided on all 11 PCs and 6 laptops available for public use. **No fee is charged to use the computers and they are open to both residents and non-residents of Erie County.** Printing is $.10 per page for black and white, $.25 for color.

- Our secure Wi-Fi is available 24/7 and the password is “librarywifi”.

- 2 Self check-out stations are available.

- Copies cost $.15 for 8.5x11 and $.30 for 8.5x14.

- Public Fax services are available through FaxScan24.. $1.75 for the first page and $1 for each additional page.

- Through the library system’s partnership with Literacy New York, appointments can be made with literacy tutors. Please call 876-8991 for more information.

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**Connecting our diverse community with library resources that enrich, enlighten and entertain.**

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WELCOME!

Hulbert Library of the Town of Concord
18 Chapel Street
Springville, NY 14141
(716) 592-7742

LIBRARY HOURS
- Monday Closed
- Tuesday 10-6 pm
- Wednesday 12-7 pm
- Thursday 10-6 pm
- Friday 12-7 pm
- Saturday 10-3 pm
- Sunday Closed

Jennifer Morris, Library Director

**Board of Trustees**
Dr. Susan Fischbeck, President
Stephanie Bacon, Vice President
Robert Adler, Secretary
Susan Putney, Treasurer
Mary O’Reilly
Geoffrey G. Gorsuch

www.BuffaloLib.org
2020 ANNUAL REPORT

Despite the extraordinarily challenging year, we are happy to share our achievements with you in this annual report.

Conducted:
- 71 Library Programs
- Total Attendance 1,444
- 649 Reference Questions.

Welcomed:
- 18,438 Patron Visits

Library Collection:
- 14,779 Adult Books, including Large Print
- 10,319 Children’s Books
- 53 Magazines subscriptions
- 9,809 A/V Materials (CDs, Audio books, DVDs, Blu-Ray)

Highlights
- The number of registered borrowers for this location was 4,563
- Total visits to the individual library’s website were 5,055
- Circulation was 29,886

Programs in 2020
- Weekly Story time
- Monthly Saturday Afternoon Family Movie
- Erie County Dept. of Social Services Assistance
- SPCA Paws for Love (Read to a Dog Program)
- LEGO Book Club for Kids
- Teen Game Lab
- Monthly Book Club
- Dad & Me Story time
- Drop-in Genealogy
- Local author visit
- Virtual Family Yoga
- Virtual Gardening classes

Computer Classes offered in 2020
- Microsoft Office (Excel, Word, PowerPoint)
- eBooks & eReaders
- Family History Research with Ancestry Library

Many thanks to our community for supporting YOUR Library. We are thankful for the opportunity to serve you. We also want to thank those for book & monetary donations that support our collections and programs.

Thank You to the following for their ongoing support:
- Town of Concord
- The Village of Springville
- Assemblyman David DePietro
- Legislator John Mills
- Senator Patrick Gallivan

We look forward to serving our patrons and meeting the needs of our community in 2021 and beyond.