



**Hello! It's been a long time since we last saw you. Welcome Back!**

The information below is for curbside/walk-up or drive-through services at several Buffalo & Erie County Public Libraries. Not all libraries are offering these services.

**Please note, physical library buildings are currently closed. We look forward to opening soon. Please check our website at [www.BuffaloLib.org](http://www.BuffaloLib.org) for up to date information regarding library services and service hours.**  
Thank you for your patience.

### **WALK-UP and CURBSIDE SERVICE**

The following Buffalo & Erie County Public Libraries (B&ECPL) will begin Walk-Up and Curbside Services on Monday, June 1, 2020, unless otherwise noted. The days and hours of operation vary. **Please contact one of these participating libraries or visit [www.BuffaloLib.org](http://www.BuffaloLib.org) for site-specific information:**

**Angola Public Library** 34 N. Main St., Angola, 14006 716-549-1271

**Main Library at Audubon** 350 John J. Audubon Pkwy. Amherst, 14228 716-689-4922

**Central Library** 1 Lafayette Square, Buffalo, 14203 716-858-8900 – press option 1

**City of Tonawanda Public Library** 333 Main St., Tonawanda, 14150 716-693-5043 (begins June 8)

**Clarence Public Library** 3 Town Place Clarence, 14031 716-741-2650 (begins June 8)

**Clearfield Branch** 770 Hopkins Rd., Williamsville, 14221 716-688-4955

**Town of Collins Public Library** 2341 Main St., Collins, 14034 716-532-5129

**Crane Branch Library** 633 Elmwood Ave., Buffalo, 14222 716-883-6651

**Eden Library** 2901 E. Church St., Eden, 14057 716-992-4028

**Elma Public Library** 1860 Bowen Rd. Elma 14059, 716-652-2719 (begins June 2)

**Frank E. Merriweather, Jr. Branch Library** 1324 Jefferson Ave., Buffalo, 14208 716-883-4418

**Grand Island Memorial Library** 1715 Bedell Rd., Grand Island, 14072 716-773-7124

**Kenilworth Branch Library** 318 Montrose Ave., Tonawanda, 14223 716-834-7657

**Kenmore Branch Library** 160 Delaware Road, Tonawanda, 14217 716-873-2842

**Newstead Public Library** 33 Main St., Akron, 14001 716-542-2327

**North Collins Public Library** 2095 School St., North Collins, 14111 716-337-3211

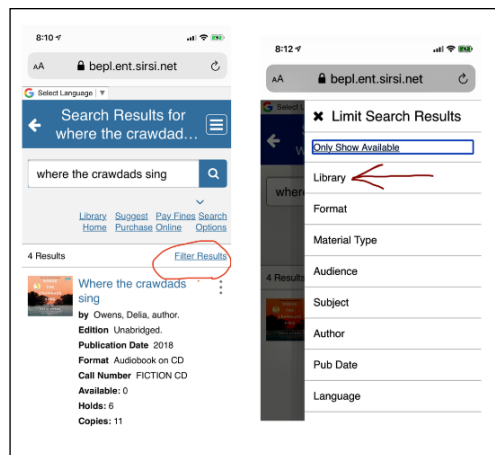
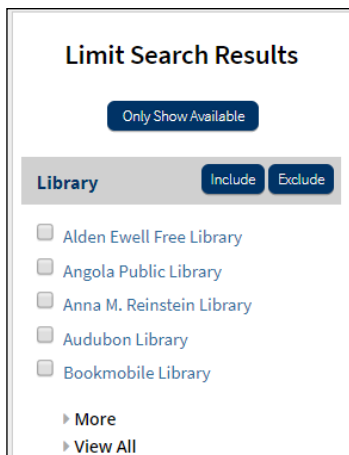
**Orchard Park Public Library** S-4570 South Buffalo St., Orchard Park, 14127 716-662-9851

## WHAT materials can I borrow and pickup from any participating library?

- Any circulating item currently available to check out (for example, status is *not*: Checked Out, On hold for someone, or Being transferred between libraries) in the online catalog for any participating library. **Note: Only items from a participating library may be requested;**
- Requested items for which you received an “available” or “ready for pickup” notice prior to libraries closing as a result of COVID-19; and
- Requested items identified as “ready for pickup” in your [My Account](#).

## HOW can I find materials to borrow and pickup from any participating library?

- 1 Search the library’s online catalog at <https://www.buffalolib.org/books-movies-music> for items you would like to pickup, or call the library for assistance. Remember, the item must be at the library you will be picking up from. Select any participating library to help limit your search results.



2. Call the participating library that lists the items you want, to have them set aside for you to pickup at that location. See the list of participating libraries to find the telephone number and address.
  - a. Each participating library reserves the right to limit the number of items requested per day/per library card.
  - b. **You will be contacted once your items are ready for pickup.**
3. If you currently have hold items “ready for pickup” and were notified previously, please call the participating library to schedule a pickup.
4. When scheduling a pickup, you will be asked for:
  - a. The make/color of your car (if applicable) and
  - b. Your library card number.

**PLEASE NOTE:**

- You must have your library card or a photo ID with you at the time of pickup;
- You must wear a mask or face covering when picking up your materials.
- Your account must be in good standing (i.e. Fines/Fees \$10 or less and 15 or fewer overdue library items).
- Currently, we are unable to accommodate the transporting of items from one B&ECPL library to another.

**PICKUP PROCEDURE**

**For Drive-ups, please:**

1. Arrive at the designated date and time.
2. Park in the designated space.
3. Call the library when you arrive.
4. Pop your trunk or have the passenger side window open.
5. Wear a mask or face covering.
6. Present your library card with numbers face up or your photo ID outside your car window. Staff, using social distancing and health and safety measures including but not limited to wearing masks and gloves, will view your identification and compare to the information attached to your bag of items.
  - a. Staff will place items in your trunk or car.

**For Walk-Ups, please:**

1. Come to the front entrance (or other specified entrance) of the library.
2. Place your library card with numbers face up or your photo ID on the table outside the library door, then step back 6 feet. Staff, using social distancing and health and safety measures including but not limited to wearing masks and gloves, will view your identification and compare it to the information attached to your bag of items.
  - a. Staff will place the items on the table (unless instructed otherwise) and step back into the library.
3. Step forward to retrieve your items.

**ADDITIONAL IMPORTANT INFORMATION:**

1. Items will remain on your account after you return them, for a minimum of 72 hours.
2. Returned library items will be quarantined for 72 hours to ensure the safety of our patrons and staff. Items returned on time will not accrue any fines and fees.
3. You may return items to a B&ECPL library drop box. The following libraries have open drop boxes as of 5/29/2020:

Alden Ewell Free Library

Amherst Public Library  
Main Library at Audubon  
Clearfield Branch  
Egbertsville-Snyder Branch  
Williamsville Branch

Angola Public Library

Boston Free Library

Central Library - Washington St. & Ellicott St. drop boxes

Cheektowaga Public Library  
Anna Reinstein Memorial Library  
Julia Boyer Reinstein Library

Clarence Public Library

Crane Branch Library

Town of Collins Public Library

Hulbert Library of the Town of Concord (Concord Public Library)

Eden Library

Elma Public Library

Frank E. Merriweather, Jr. Branch Library

Hamburg

Hamburg Public Library

Lake Shore Public Library

Lancaster Public Library

Marilla Free Library

Newstead Public Library

North Collins Public Library

City of Tonawanda Public Library

Town of Tonawanda

Kenilworth Branch Library

Kenmore Branch Library

5/29/2020 3:30 p.m.