



Elma Public Library

1860 Bowen Rd.

(716) 652-2719

WALK-UP and CURBSIDE SERVICE

WHAT materials can I borrow and pick up from the library?

- Any circulating item currently available to check out (for example, status is **not**: Checked Out, On hold for someone, or Being transferred between libraries) in the online catalog;
- Requested items for which you received an “available” or “ready for pickup” notice; and
- Requested items identified as “ready for pickup” in your My Account.

HOW can I find materials to borrow and pick up from the library?

- Search the library’s online catalog at <https://www.buffalolib.org/books-movies-music> for items you would like to pick up. Select Elma to help limit your search results.
- Call 652-2719 and a staff member can search for titles over the phone.

HOW do I order and pick up materials from the library?

- Call 652-2719 and give a staff member your library card number, or provide name and verification info.
- Let us know approximately what time you will arrive to pick up your material and a description of your vehicle or bike/walk-up. If unknown, call upon arrival.
- If you currently have hold items “ready for pickup” and were notified previously, please call the library to schedule a pickup.
- Tell us what you would like to order. Please limit order to about 5-10 items.

Once in the parking lot:

- You may call 652-2719 to let us know that you're here, but we'll also keep an eye out for you.
- Present your library card with numbers face up or your photo ID when a staff member arrives at your vehicle; or wait in line outside of front door, 6 feet apart from other patrons, and show ID when asked.
- Staff member will place a paper bag with your items in your trunk/back seat or hand you the paper bag.
- You must wear a mask or face covering when picking up your materials.

Returning Material

- Please return items to the Book Drop slot in the back of the building.
- Items will remain on your account after you return them, for a minimum of 96 hours, and backdated to the day they were returned. Items returned on time will not accrue any fines and fees.
- Returned library items will be quarantined for 96 hours to ensure the safety of our patrons and staff.