



## Hamburg Public Library

### CURBSIDE SERVICE PLAN

The Hamburg and Lake Shore Libraries provides Walkup/Curbside Service during current hours of operation. Current hours are as follows:

#### Hamburg Library

Monday - 9AM - 8PM  
Tuesday - 12PM - 8PM  
Wednesday - 9AM - 8PM  
Thursday - 12PM - 8PM  
Friday - 9AM - 5PM  
Saturday - 9AM - 5PM

#### Lake Shore Library

Monday - 12PM - 8PM  
Tuesday - 9AM - 5PM  
Wednesday - 12PM - 8PM  
Thursday - 9AM - 5PM  
Friday - CLOSED  
Saturday - CLOSED

**Hamburg Library** 102 Buffalo St., Hamburg 14075    **649-4415**

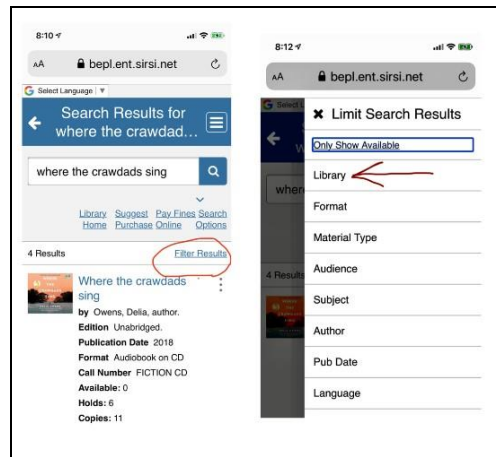
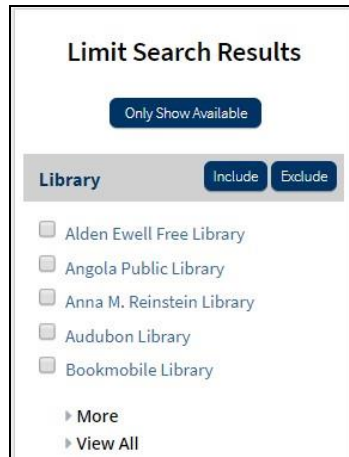
**Lake Shore Branch Library** 4857 Lake Shore Rd., Hamburg 14075    **627-3017**

#### WHAT materials can I borrow and pickup?

- Any circulating item currently available to check out (for example, status is *not*: checked out, on hold for someone, or being transferred between libraries) in the online catalog. **Note: only items currently available at the Hamburg and Lake Shore Library may be requested;**
- Requested items identified as “ready for pickup” in your [My Account](#).

#### HOW can I find materials to borrow and pickup?

- 1 Search the library’s online catalog at <https://www.buffalolib.org/books-moviesmusic> for items you would like to pickup, or call the library for assistance. Remember, the item must be at the library you will be picking up from. Select either the Hamburg or Lake Shore Library to help limit your search results.



## HOW do I request items to borrow and pickup?

1. Call either the Hamburg or Lake Shore Library that lists the items you want, to have them set aside for you to pick up at that location. See above for the correct phone number.
  - a. You will give staff your library card number.
  - b. Staff will search for items and checkout materials.
  - c. You will be asked the time you are planning to arrive.
  - d.

### PLEASE NOTE:

- You must have your library card or a photo ID with you at the time of pickup;
- Your account must be in good standing.

## PICKUP PROCEDURE

### For Drive-ups, please:

1. Pull up to the entrance.
  1. Parking lot (Hamburg)
  2. Parking lot on Cloverbank side (Lake Shore)
2. Show your library card or photo ID.
3. Pop your trunk or have the passenger side window open.

4. Present your library card with numbers face up or your photo ID outside your car window.
  - a. Staff will place items in your trunk or in your car.

**For Walk-Ups, please:**

1. Come to the entrance.
  - a. Parking lot (Hamburg)
  - b. Parking lot on the Cloverbank side (Lake Shore)
2. Show your library card with numbers or your photo ID.
  - a. Staff will open the entrance door and hand you your items.