

# Cheektowaga Public Library (CPL)

Anna M. Reinstein Memorial Branch

Julia Boyer Reinstein Branch

## Whistleblower Policy

The Cheektowaga Public Library (Anna M. Reinstein Memorial Library and Julia Boyer Reinstein Library) are committed to upholding the highest standards of ethical, moral and legal business conduct, and transparency through open communication. Accordingly, all trustees, officers, employees and volunteers are required to comply with applicable federal, state and local laws, and must faithfully implement and adhere to the Cheektowaga Libraries' own policies and procedures in conducting their duties and responsibilities.

This policy provides an avenue for all trustees, officers, employees and volunteers to report any suspected or actual conduct contrary to these standards without the fear of intimidation, harassment, discrimination or retaliation.

### I. Reporting Responsibility

#### a. Duty to Report

- i. All trustees, officers, employees and volunteers of the Cheektowaga Libraries have a responsibility to report known or suspected violations in accordance with this Whistleblower Policy. This includes reporting any action or suspected action taken by or within the Cheektowaga Libraries that is illegal, fraudulent or in violation of any policy of the Cheektowaga Libraries, which the reporter has either actual knowledge of or has a reasonable good faith belief that same occurred. Suspected or actual wrongful action(s) regarding Libraries finances and governance, include but are not limited to the following:
  1. Incorrect financial reporting
  2. Unlawful activity
  3. Activities that are inconsistent with Cheektowaga Libraries policies
  4. Activities which otherwise amount to serious improper conduct

### II. Procedure

- a. Oversight - The Governance Committee of the Board comprised solely of the Town Council, as defined in the Bylaws, shall oversee the adoption, implementation of, and compliance with this Whistleblower Policy.
- b. Compliance Officer - The Compliance Officer shall be the Chair of the Governance Committee. The Compliance Officer will be the Town Board Member affiliated with libraries as defined in the Bylaws. Should the Compliance Officer be the subject of the report, then the Governance Committee shall appoint another member of the Committee to perform the Compliance Officer's role regarding the allegations. The Compliance Officer shall be responsible for administering the

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Whistleblower Policy, overseeing an investigation, and reporting to the Governance Committee. The Compliance Officer shall report to the Board at least annually on compliance activity.

- c. Reporting Violations - All reports should be made using the Whistleblower Reporting Form, attached as Appendix A, which will be available on the Cheektowaga Libraries website. Trustees, officers, employees and volunteers should promptly report alleged violations to the Compliance Officer. If reporter deems it inappropriate to file the report with the Compliance Officer, the report may be submitted to another Town Board Member. Any such reports received by the President or Vice President of the Board of Trustees, or designee, including the completed Whistleblower Reporting Form shall be forwarded to the Governance Committee, subject to the restrictions of Section II.b.
- d. Anonymous Reporting - With the exception of a person's report of his or her own violation, the reporter shall not be required to provide his or her name on said form. However, anonymous reports must include sufficient information, including but not limited to, the name of the person against whom the report is being made, the date of the incident, and a description of the incident, in order that an investigation can be conducted
- e. Handling Reports
  - i. The Governance Committee shall provide the reporter a timely acknowledgement of receipt of the report, whether submitted in person or otherwise. All reports submitted will be placed on the agenda for the next scheduled meeting of the Governance Committee of the Cheektowaga Libraries' Board of Trustees. An appropriate investigation will be undertaken by the Governance Committee, or legal counsel or other designee if deemed appropriate by the Governance Committee.
  - ii. A report summarizing the findings will be given to the reporter within 10 business days of the Governance Committee's meeting, if a name is provided on the Whistleblower Reporting Form. If more than 10 business days from the date of the Governance Committee's meeting are needed to complete a thorough investigation, the reporter will be notified in writing of an estimated date when the investigation will be completed.
  - iii. The person who is the subject of a whistleblower complaint shall not be present at or participate in any Board or Committee deliberations or vote on the matter relating to such complaint, provided that nothing in this subparagraph shall prohibit the Board or Committee from requesting that the person who is subject to the complaint present information as background or answer questions at a Committee or Board meeting prior to the commencement of deliberations or voting relating thereto
- f. Results of Investigation - If the investigation establishes that a violation of law, external regulation or Cheektowaga Libraries' policy has occurred, then the Governance Committee shall determine the appropriate action based upon law and Libraries' policy and make a recommendation to the Board.
  - i. Civil or criminal prosecution will be pursued when warranted.

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- ii. If the investigation establishes that no violation of law, external regulation or Cheektowaga Libraries' policy has occurred, then the Governance Committee shall report to the Board its findings and determination.
- iii. The investigation is closed when the Compliance Officer has deemed the investigation is complete and the Governance Committee has approved a recommendation for a resolution and/or corrective action to the Board.
- g. Documentation - The Compliance Officer shall document the investigation and explain the rationale for any recommended resolution and/or corrective action.
  - i. All documentation relating to the investigation, including the Whistleblower Reporting Form, and the resolution and/or corrective action taken shall remain in the Cheektowaga Libraries' Governance Committee records and/or the Buffalo & Erie County Public Library's records in the Human Resources Department for at least five years.
- h. Confidentiality - All violations or suspected violations may be submitted on a confidential or anonymous basis.
  - i. Reports will be kept confidential to the extent possible, consistent with the need to conduct an adequate investigation and prevent or correct suspected action(s).
  - ii. The Compliance Officer shall disclose information relating to a report with those who have a need to know so that the Governance Committee can conduct an effective investigation and determine what action to take based on the results of any such investigation.
  - iii. In appropriate cases, the investigation documents will be shared with law enforcement personnel.
  - iv. Disclosure of reports to individuals not involved in the investigation shall be viewed as a serious disciplinary offense and may result in discipline, up to and including dismissal, termination or civil lawsuits.
- i. Protection against Retaliation - Any of the Cheektowaga Libraries' trustees, officers, employees or volunteers who reports a suspected or actual violation(s), in good faith shall not suffer intimidation, harassment, discrimination or other retaliation or, in the case of an employee, adverse employment action.

## III. Regulations

- a. Discipline for Retaliatory Conduct - Retaliation is a serious violation of this policy and should be reported immediately to the Chair of the Governance Committee or the Cheektowaga Libraries' Board of Trustees.
  - i. Depending on the nature and seriousness of the offense, the Libraries will impose appropriate discipline against any trustee, officer or employee found to have engaged in any form of retaliatory conduct against an individual reporting suspected or actual wrongful action(s) in accordance with this policy, up to and including dismissal or

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termination, and referral to the New York State Board of Regents for possible removal of a Trustee, pursuant to New York State Education Law Section 226.

- ii. Volunteers that engage in any such conduct will not be permitted to volunteer in Cheektowaga Public Library activities.
- b. Good Faith Reporting - Any of the Cheektowaga Libraries' trustees, officers, employees or volunteers who file a report concerning a violation or suspected violation must do so in good faith and have reasonable grounds for believing the information in the report indicates a violation under this policy.
- i. The Libraries will impose appropriate discipline against any trustee, officer or employee found to have knowingly made a report/complaint in bad faith, up to and including dismissal or termination, and referral to the New York State Board of Regents for possible removal of a Trustee, pursuant to New York State Education Law Section 226. This includes, but is not limited to, giving false information or making a report in retaliation.
  - ii. Volunteers that engage in any such conduct will not be permitted to volunteer in Cheektowaga Public Library activities.

- IV. **Applicability and Distribution of Policy** - This policy shall apply to all trustees, officers, employees, and volunteers of the Cheektowaga Libraries. A copy of this Whistleblower Policy shall be made available to all trustees, officers, employees and to volunteers who provide substantial services to the Libraries via both Libraries' websites or at the Libraries in a conspicuous location accessible to employees and volunteers.

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## Appendix A

### Confidential Whistle Blower Reporting Form

DATE OF REPORT:

<b>REPORTER'S CONTACT INFORMATION: (Not required if being submitted anonymously)</b>	
Name:	Position/title:
Library:	Work phone #
Home address:	Home phone #
Best time to reach you	Email
Preferable method of communication	

<b>PERSON AGAINST WHOM THE REPORT OF ACUTAL OR SUSPECTED WRONGFUL CONDUCT IS BEING MADE: If more than one please complete additional form(s)</b>	
Name:	Position/Title:
Library:	Phone # (if known)

<b>WITNESS(ES) TO ACUTAL OR SUSPECTED WRONGFUL CONDUCT: attach additional sheets if necessary</b>	
Name:	Position/Title
Library	Phone # (if known)
Name:	Position/Title
Library	Phone # (if known)

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## Appendix A

### Confidential Whistle Blower Reporting Form (pg 2)

<b>DESCRIPTION OF KNOWN OR SUSPECTED WRONGFUL CONDUCT:</b> (Please be as specific as possible including: who, what, where, when, and how) Attach additional sheets of paper if necessary.

Return completed form to:  
Chair of Governance Committee of the Cheektowaga Libraries Board of Trustees  
Julia Boyer Reinstein Library  
1030 Losson Rd  
Cheektowaga, NY 14227

Compliance Officer Signature \_\_\_\_\_

Date Received \_\_\_\_\_

The Whistleblower Reporting Form provides an avenue for all trustees, officers, employees and volunteers to report actual or suspected wrongful conduct without fear of retaliation. Please refer to the Whistleblower Policy for additional information.

Adopted by the Cheektowaga Public Library Board of Trustees April 20, 2022.

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