

Lackawanna Library

Long Range Plan of Service 2021-2025

Mission:

To continue to serve as the center of the Lackawanna community by providing access to technology, both print and electronic materials, meeting space and free programs and events. The Lackawanna Library will provide exemplary service and will continue to promote lifelong learning throughout the community.

Goal I: Continued Growth in the Community through Events and Outreach

- Continue to provide quality programs to our community free of charge.
- Reach out to local performers and businesses to collaborate on events.
- Provide special promotions during certain months.
- Continue to engage patrons through contests, clubs and special events.
- Continue to partner with elected officials for sponsored events.
- Continue to partner with local schools for library tours and class visits.

Goal II: Secure funding for New Materials, Programs, Events, and Maintenance

- Recruit new members for our Friends of the Lackawanna Library group to fund raise and volunteer.
- Partner with the Lackawanna Historical Association for a bicentennial fundraising gala.
- Reach out to local politicians for monetary donations for library updates, equipment and events.
- Continue hosting book sales.
- Create a donation box for monetary donations.

Goal III: Partnerships with Local Community Groups to expand growth

- Continue to represent the library in the Lackawanna Stakeholders Coalition.
- Continue partnering with ACCESS WNY and Literacy NY.
- Continue partnering with the Lackawanna Historical Association and the Friends of the Lackawanna Library group.
- Partner with the Lackawanna Recreation Department for events and advertising.
- Partner with other libraries in the System for programs and events.

Goal IV: Innovation and Technology

- Continue to assist patrons with new technology.
- Continue to offer one on one technology training.
- Purchase laptops and ipads for in library use.
- Host basic computer training classes.
- Host STEM, computer coding and programming programs.
- Stay abreast of the latest technology trends.

Goal V: Adaptability and Service – Information Center for the City of Lackawanna

- Provide meeting room space for local community groups and organizations.
- Provide a room for tutoring and quiet study.
- Continue to use social media to advertise programs, events, new materials, and displays.
- Share our calendar, flyers, and newsletters with the City of Lackawanna, schools and local businesses.
- Encourage staff to pursue development and training opportunities.
- Conduct community surveys to provide programs that our patrons are interested in.
- Continue to foster good communication between Lackawanna library staff, library Director and Lackawanna Library Board of Trustees.