


# WiFi

## Total Logins

 <b>Library</b>	December			Year to Date Totals			Footnotes
	2021 Total	2020 Total	% of	2021 Total	2020 Total	% of	
	Sessions	Sessions	Change	Sessions	Sessions	Change	
Alden (Ewell Free)	397	180	120.6%	4,451	1,494	197.9%	<p>Libraries are operating consistent with guidance from the Erie County Health Department and Centers for Disease Control, emphasizing safety for patrons and staff through strategies including masking.</p> <p>In December 2020, many libraries (but not all, based on NYS Micro-Cluster Zones) were closed to the public but continued offering curbside, walk-up, and drive through services. Effective 12/28/2020 the Central Library and Buffalo Branches resumed in-library services. East Clinton was temporarily closed (without additional services) from 11/20/2020-12/28/2020.</p> <p>Alden, Marilla, Newstead - Network down much of the day 12/21/21.</p> <p>Angola - Closed 11/29/21-12/4/21 - Carpet installation.</p> <p>Crane - 3/2021 and ongoing: construction impacting operations, including 2nd floor meeting space unavailable.</p> <p>Julia Boyer Reinstein - Closed 12/7/21 and 12/20/21 - NYSEG power work.</p> <p>Marilla - Closed 12/29/21-12/30/21.</p> <p>Newstead - Closed 12/13-12/15 - Carpet installation.</p>
<i>Amherst</i>							
Audubon	2,523	512	392.8%	27,558	15,472	78.1%	
Clearfield	1,738	589	195.1%	21,330	11,587	84.1%	
Eggertsville-Snyder	983	368	167.1%	11,189	5,718	95.7%	
Williamsville	1,167	309	277.7%	15,518	3,188	386.8%	
Angola	182	121	50.4%	2,076	2,480	-16.3%	
Aurora	2,032	771	163.6%	19,929	10,055	98.2%	
Boston	136	113	20.4%	1,689	980	72.3%	
<i>Cheektowaga</i>							
Julia Boyer Reinstein	962	274	251.1%	9,906	6,965	42.2%	
Reinstein Memorial	628	186	237.6%	7,557	4,440	70.2%	
Clarence	1,036	324	219.8%	12,535	8,306	50.9%	
Collins	174	169	3.0%	2,401	2,549	-5.8%	
Concord	414	399	3.8%	5,626	5,642	-0.3%	
Eden	166	123	35.0%	2,092	1,355	54.4%	
Elma	236	146	61.6%	3,019	2,254	33.9%	
Grand Island Memorial	512	194	163.9%	8,629	3,718	132.1%	
<i>Hamburg</i>							
Hamburg	1,619	541	199.3%	19,076	10,252	86.1%	
Lake Shore	392	265	47.9%	4,537	3,483	30.3%	
Lackawanna	310	256	21.1%	3,619	3,478	4.1%	
Lancaster	1,219	506	140.9%	15,756	10,652	47.9%	
Marilla	77	117	-34.2%	1,086	922	17.8%	
Newstead	404	550	-26.5%	6,161	4,537	35.8%	
North Collins	344	175	96.6%	3,477	2,358	47.5%	
Orchard Park	1,220	252	384.1%	13,411	8,338	60.8%	
City of Tonawanda	703	172	308.7%	8,184	3,435	138.3%	
<i>Town of Tonawanda</i>							
Kenilworth	386	201	92.0%	4,140	3,306	25.2%	
Kenmore	1,653	666	148.2%	18,012	12,779	40.9%	
West Seneca	1,473	538	173.8%	18,675	10,588	76.4%	
<i>Buffalo</i>							
Coles	692	366	89.1%	7,535	7,732	-2.5%	
Crane	350	240	45.8%	4,281	5,273	-18.8%	
Dudley	1,808	531	240.5%	19,835	6,071	226.7%	
East Clinton	480	259	85.3%	5,214	4,428	17.8%	
González-Soto	1,678	443	278.8%	20,197	7,930	154.7%	
Merriweather	735	353	108.2%	8,751	8,085	8.2%	
North Park	945	339	178.8%	9,821	5,487	79.0%	
Panty	999	425	135.1%	11,643	6,288	85.2%	
<i>Central</i>	11,916	5,201	129.1%	118,232	86,591	36.5%	
<i>Bookmobile Services</i>							
Library on Wheels	50	10	400.0%	690	320	115.6%	
<b>System</b>	<b>42,739</b>	<b>17,184</b>	<b>148.7%</b>	<b>477,838</b>	<b>298,536</b>	<b>60.1%</b>	
Member Libraries	23,086	9,017	156.0%	271,639	160,331	69.4%	
Buffalo Branches	7,687	2,956	160.0%	87,277	51,294	70.2%	
Central Library	11,916	5,201	129.1%	118,232	86,591	36.5%	
Bookmobile	50	10	400.0%	690	320	115.6%	

## All 2021 Footnotes in Chronological Order

### January:

Adapting to the continuing COVID-19 pandemic, libraries are operating under a plan, developed with input and guidance from the Erie County Health Department, emphasizing safety for patrons and staff through strategies including reduced occupancy, social distancing and masking.

Boston - Closed 1/2/2021 to adjust to updated COVID-19 metrics.

Boston - Closed 1/19/2021 - Weather.

Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park - Currently closed Sundays due to COVID-19.

Marilla - Closed 1/14/2021-1/21/2021.

North Collins - Closed 1/24/2021 - Library Automation System Maintenance.

### February:

Adapting to the continuing COVID-19 pandemic, libraries are operating under a plan, developed with input and guidance from the Erie County Health Department, emphasizing safety for patrons and staff through strategies including reduced occupancy, social distancing and masking.

Boston - Closed 2/20/2021 - Weather

Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park - Currently closed Sundays due to COVID-19.

Elma, Hamburg, and Marilla - Closed 2/6/2021 - Weather.

Reinstein Memorial - Closed 2/6/2021-2/9/2021.

Williamsville - Increase due to network repair 12/2020.

### March:

Adapting to the continuing COVID-19 pandemic, libraries are operating under a plan, developed with input and guidance from the Erie County Health Department, emphasizing safety for patrons and staff through strategies including reduced occupancy, social distancing and masking.

Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park - Currently closed Sundays due to COVID-19.

Central - Closed 4 hours early 3/12/2021 - Power disruption.

Crane - Closed 3/8/2021-3/12/2021 and 3/22/2021-4/1/2021 - Construction.

North Collins - Closed 3/22/2021.

### April:

Adapting to the continuing COVID-19 pandemic, libraries are operating under a plan, developed with input and guidance from the Erie County Health Department, emphasizing safety for patrons and staff through strategies including reduced occupancy, social distancing and masking.

All B&ECPL libraries temporarily closed last April (April 2020) due to the COVID pandemic and Gubernatorial workforce reduction orders.

System-wide - Due to a server issue, data for the period from 4/7/21 to 4/13/21 are estimated based upon average daily usage for the rest of the month.

Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park - Currently closed Sundays due to COVID-19.

Crane - Closed 3/22/2021-4/1/2021 - Construction.

Crane - 3/2021 and ongoing: construction impacting operations, including 2nd floor meeting space unavailable.

### May:

Adapting to the continuing COVID-19 pandemic, libraries are operating under a plan, developed with input and guidance from the Erie County Health Department, emphasizing safety for patrons and staff through strategies including reduced occupancy, social distancing and masking.

All B&ECPL libraries temporarily closed last May (May 2020) due to the COVID pandemic and Gubernatorial workforce reduction orders.

Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park - Currently closed Sundays due to COVID-19.

City of Tonawanda - Closed 5/21/2021 - Broken air conditioning.

Crane - Closed 5/13/21-5/15/21 - Construction.

Crane - 3/2021 and ongoing: construction impacting operations, including 2nd floor meeting space unavailable.

### June:

Adapting to the continuing COVID-19 pandemic, libraries are operating under a plan, developed with input and guidance from the Erie County Health Department, emphasizing safety for patrons and staff through strategies including reduced occupancy, social distancing and masking.

In June 2020, B&ECPL libraries in various stages of their reopening plans, many offering pickup services or open to the public with limited hours and services.

Central, Audubon, Hamburg, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Orchard Park - Currently closed Sundays due to COVID-19.

Crane - Closed 6/14/21-6/15/21 - Construction.

Crane - 3/2021 and ongoing: construction impacting operations, including 2nd floor meeting space unavailable.

North Collins - Opened an additional day 6/5/21 - Yard sale program.

July:

Adapting to the continuing COVID-19 pandemic, libraries are operating under a plan, developed with input and guidance from the Erie County Health Department, emphasizing safety for patrons and staff through strategies including social distancing and masking.

In July 2020, libraries were open to the public with limited hours and services.

Crane - 3/2021 and ongoing: construction impacting operations, including 2nd floor meeting space unavailable.

North Park - No internet access 7/27 from approximately 12-8pm.

August:

Libraries are operating consistent with guidance from the Erie County Health Department and Centers for Disease Control, emphasizing safety for patrons and staff through strategies including masking.

In August 2020, libraries were open to the public with limited hours and services.

Crane - 3/2021 and ongoing: construction impacting operations, including 2nd floor meeting space unavailable.

Crane - Closed 8/9/2021-8/13/2021 - Construction, excessive heat, and no A/C.

Crane - Closed beginning 8/19/2021 - Construction.

González-Soto - Open the following Tuesdays due to Crane closure - 8/10/2021, 8/24/2021, 8/31/2021.

September:

Libraries are operating consistent with guidance from the Erie County Health Department and Centers for Disease Control, emphasizing safety for patrons and staff through strategies including masking.

In September 2020, libraries were open to the public with limited hours and services.

Crane - 3/2021 and ongoing: construction impacting operations, including 2nd floor meeting space unavailable.

Crane - Closed beginning 8/19/2021 - Construction.

González-Soto - Open the following Tuesdays due to Crane closure - 9/7/2021, 9/14/2021, 9/21/2021, 9/28/2021.

October:

Libraries are operating consistent with guidance from the Erie County Health Department and Centers for Disease Control, emphasizing safety for patrons and staff through strategies including masking.

In October 2020, libraries were open to the public with limited hours and services.

Crane - 3/2021 and ongoing: construction impacting operations, including 2nd floor meeting space unavailable.

Crane - Closed beginning 8/19/2021 - Construction.

González-Soto - Open the following Tuesdays due to Crane closure - 10/5/2021, 10/12/2021, 10/19/2021, 10/26/2021.

November:

Libraries are operating consistent with guidance from the Erie County Health Department and Centers for Disease Control, emphasizing safety for patrons and staff through strategies including masking.

In November 2020, libraries were open to the public with limited hours and services until 11/20/20, when many (but not all, based on NYS Micro-Cluster Zones) closed to the public but continued offering curbside, walk-up, and drive through services.

East Clinton was temporarily closed as of 11/20/20.

Angola - Closed 11/29/21-12/4/21 - Carpet installation.

Clarence - 11/1/21 - Internet down 10am-2:30pm.

Crane - 3/2021 and ongoing: construction impacting operations, including 2nd floor meeting space unavailable.

Crane - Reopened 11/1/2021 - Closed 8/19/2021 through end of Oct. 2021 - Construction.

East Clinton - Closed 11/8/21 due to a Buffalo Water valve repair.

Kenilworth - Closed 11/24/2021 - Water main break.

December:

Libraries are operating consistent with guidance from the Erie County Health Department and Centers for Disease Control, emphasizing safety for patrons and staff through strategies including masking.

In December 2020, many libraries (but not all, based on NYS Micro-Cluster Zones) were closed to the public but continued offering curbside, walk-up, and drive through services. Effective 12/28/2020 the Central Library and Buffalo Branches resumed in-library services. East Clinton was temporarily closed (without additional services) from 11/20/2020-12/28/2020.

Alden, Marilla, Newstead - Network down much of the day 12/21/21.

Angola - Closed 11/29/21-12/4/21 - Carpet installation.

Crane - 3/2021 and ongoing: construction impacting operations, including 2nd floor meeting space unavailable.

Julia Boyer Reinstein - Closed 12/7/21 and 12/20/21 - NYSEG power work.

Marilla - Closed 12/29/21-12/30/21.

Newstead - Closed 12/13-12/15 - Carpet installation.