

**LANCASTER PUBLIC LIBRARY
LONG-RANGE PLAN
2018-2021**

GOAL #1

Trustees will support the new director in becoming successful in her new leadership role.

OBJECTIVES:

- A. Trustees will be available to the director to provide information and assistance.
- B. Trustees will introduce the new director to town agencies and government leaders.

GOAL #2

Trustees will ensure that excellent service is provided to patrons.

OBJECTIVES:

- A. The collection of books and other media will remain current.
- B. Technology needs of patrons will be anticipated, and every attempt will be made to update technology.
- C. In response to patron suggestions, we will experiment with alternate, earlier hours.

GOAL #3

Trustees will lead the effort to make the community aware of the extent of services the library offers.

OBJECTIVES:

- A. A survey will be conducted of non-library users to introduce them to services available at the Lancaster Public Library.
- B. New means of community outreach will be initiated to create more awareness of library services.
- C. All available means of publicity will be utilized to create broader community awareness of library services.
- D. An increase in the number of Lancaster Library cardholders will result from our efforts in community awareness.

GOAL #4

Trustees will support improvements in the library's physical plant.

OBJECTIVE:

- A. Using the 2018 NYS Library Construction Grant, the library's restrooms will be renovated so that they are compliant with measures contained to the Americans with Disabilities Act.
- B. The appearance of the community room will be enhanced with updated décor.

GOAL #5A

Trustees will ensure that we offer technology and programming that will inspire and meet the needs of our users.

OBJECTIVES:

- A. Staff will create programming with a focus on Science, Technology, Engineering, Arts and Mathematics (STEAM).
- B. Programming will increase patrons' digital literacy and nurture next generation skills.
- C. Patrons will have improved access to innovative MakerSpace technologies such as virtual reality, robotics and coding.
- D. Adult technology education classes and one-o-one appointments will continue to be offered.

GOAL #5B:

Trustees will ensure that staff are provided with opportunities to continue their technology education.

OBJECTIVE:

Staff will remain current with current technology trends through conference attendance, workshops and/or webinars.

GOAL #6:

In 2021, trustees will create celebratory events to recognize the 200th anniversary of the 1821 founding of the Lancaster Public Library.

OBJECTIVES:

- A. Various forms of publicity will be used to inform the public about the 1821 founding of the library by Revolutionary War veterans.
- B. Community events for children and adults will be planned and implemented to celebrate the bicentennial of the library's founding.

GOAL #7:

The Trustees will take action to implement the new Minimum Public Library Standards by;

OBJECTIVES:

- A. A review and revision of written by-laws.
- B. Create of a review schedule, ensuring all policies are reviewed every five years.
- C. Ensure that all required information is posted online.
- D. Creating a budget for donated funds.

Adopted: March 15, 2018
Amended: May 16, 2019