GOAL #1
Trustees will support the new director in becoming successful in her new leadership role.

OBJECTIVES:
A. Trustees will be available to the director to provide information and assistance.
B. Trustees will introduce the new director to town agencies and government leaders.

GOAL #2
Trustees will ensure that excellent service is provided to patrons.

OBJECTIVES:
A. The collection of books and other media will remain current.
B. Technology needs of patrons will be anticipated, and every attempt will be made to update technology.
C. In response to patron suggestions, we will experiment with alternate, earlier hours.

GOAL #3
Trustees will lead the effort to make the community aware of the extent of services the library offers.

OBJECTIVES:
A. A survey will be conducted of non-library users to introduce them to services available at the Lancaster Public Library.
B. New means of community outreach will be initiated to create more awareness of library services.
C. All available means of publicity will be utilized to create broader community awareness of library services.
D. An increase in the number of Lancaster Library cardholders will result from our efforts in community awareness.

GOAL #4
Trustees will support improvements in the library’s physical plant.

OBJECTIVE:
A. Using the 2018 NYS Library Construction Grant, the library’s restrooms will be renovated so that they are compliant with measures contained to the Americans with Disabilities Act.
B. The appearance of the community room will be enhanced with updated décor.
GOAL #5A
Trustees will ensure that we offer technology and programming that will inspire and meet the needs of our users.

OBJECTIVES:
A. Staff will create programming with a focus on Science, Technology, Engineering, Arts and Mathematics (STEAM).
B. Programming will increase patrons’ digital literacy and nurture next generation skills.
C. Patrons will have improved access to innovative MakerSpace technologies such as virtual reality, robotics and coding.
D. Adult technology education classes and one-o-one appointments will continue to be offered.

GOAL #5B:
Trustees will ensure that staff are provided with opportunities to continue their technology education.

OBJECTIVE:
Staff will remain current with current technology trends through conference attendance, workshops and/or webinars.

GOAL #6:
In 2021, trustees will create celebratory events to recognize the 200th anniversary of the 1821 founding of the Lancaster Public Library.

OBJECTIVES:
A. Various forms of publicity will be used to inform the public about the 1821 founding of the library by Revolutionary War veterans.
B. Community events for children and adults will be planned and implemented to celebrate the bicentennial of the library’s founding.

GOAL #7:
The Trustees will take action to implement the new Minimum Public Library Standards by;

OBJECTIVES:
A. A review and revision of written by-laws.
B. Create of a review schedule, ensuring all policies are reviewed every five years.
C. Ensure that all required information is posted online.
D. Creating a budget for donated funds.

Adopted: March 15, 2018
Amended: May 16, 2019