Board Of Trustees
Patti Dole, President
Bonnie Noto, Vice President
Jim Mardino, Treasurer
Anne Maggio, Secretary
Sarah Friedrich

Staff
Jacob Rachwal, Library Manager
Alice Yoder, Senior Library Clerk
Hannah Broughton, Clerk/Typist
Brenda Jagow, Clerk/Typist
Brytani Hutchinson, Page
Timothy Torres, Page

Hours of Operation
Monday 10-8
Tuesday 2-8
Wednesday 2-8
Friday 10-5
Sunday 1-4

Town of North Collins
Public Library

2020
Annual Report to
the Community

2095 School St.
P.O. Box 730
North Collins, NY 14111
716-337-3211
nco@buffalolib.org
North Collins Public Library

A Message From Our Director

2020 was a challenging year for our society as a whole. Unfortunately, the COVID-19 Pandemic forced us to close our library for 11 weeks starting in mid-March. We were able to reopen with limited services starting in June, but we were not able to return to our regular, full schedule until mid-September.

Throughout 2020, we maintained our mission on engaging patrons with online resources such as ebooks, audiobooks and online programming. Once we were able to reopen our doors, we provided books, DVDs and other materials to the community.

Additionally, thanks to a New York State Library Construction Grant, we were able to replace our library HVAC system at minimal cost to our library.

We are hopeful that 2021 will bring us opportunities to restart our robust in person programming offerings. The library continues to be a great place for the community experience a variety of educational resources.

We look forward to all that 2021 has to offer us!

Jacob Rachwal, Director

Key Statistics

<table>
<thead>
<tr>
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<th>2020</th>
</tr>
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<tbody>
<tr>
<td>Hours per week:</td>
<td>32</td>
</tr>
<tr>
<td>Registered borrowers:</td>
<td>1,560</td>
</tr>
<tr>
<td>Circulation:</td>
<td>11,080</td>
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<tr>
<td>Collection size:</td>
<td>17,315</td>
</tr>
<tr>
<td>Reference Questions</td>
<td>512</td>
</tr>
<tr>
<td>Number of library visits:</td>
<td>8,637</td>
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<tr>
<td>Number of programs held:</td>
<td>104</td>
</tr>
<tr>
<td>Program attendance:</td>
<td>3,775</td>
</tr>
<tr>
<td>Internet access computers:</td>
<td>13</td>
</tr>
<tr>
<td>Computer sessions</td>
<td>1,190</td>
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<tr>
<td>WiFi Logins :</td>
<td>2,358</td>
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<tr>
<td>Library Website Visits :</td>
<td>4,655</td>
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<tr>
<td>Facebook Followers:</td>
<td>705</td>
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Programs for the Community

During the year of 2020, there were 104 programs held for the community. These programs were held both in person when possible and online via our Facebook page. Below are just some of the great events offered:

**In person:** Storytime with Miss Alice, Book Club, Guessing Jar, Craft Night in The Library, Music & Video Streaming Workshop, Slime Making, Card Making with Hannah, LEGO Club, Meet & Greet with Siberian Huskies, Checkers the Inventor, Concert with America’s Dulcimers & Singers, Snowflake Making, Heart Healthy Cooking Demonstration, Take and Make—Pumpkin Painting

**Virtual:** Stories with Miss Alice, A visit from Santa, Messy Wednesdays, Monday Virtual Craft, Homeschool 101, Mister Incredible reads us a story (Assemblyman David DiPietro).

Services

Our library is located on School Street next to the North Collins Jr/Sr High School. The Library is Wheelchair accessible, has a sizeable parking lot and is equipped with a drop box.

**Public access computers** are available for public use and offer Microsoft Office applications, Internet access, misc.

**Free WiFi is available:** Network: BECPL2 Password: librarywifi

**Copy Machine:** Black & white copies are available for 15 cents a page.

**Fax machine services:** Available for a minimal fee.

**Notary Services:** Available during open hours.

**Meeting Room:** Is available for use whenever the library is open; inquire at the desk to sign up to use it.