Help for Non-English Speakers

Buffalo Public Schools

Breakfast and Lunch pick up instructions and locations in Arabic, Burmese, Karen, Nepali, Somali, and Spanish

Important updates and information on COVID-19 from the Buffalo Public Schools. Translation content in Arabic, Burmese, Karen, Nepali, Somali and Spanish

BPS Community Helpline is available for families who need to communicate in a language other than English. Call (716) 816-7100 select option 3, then 1 for multilingual assistance

Erie County, NY Department of Health

Erie County Health Department’s COVID-19 website provides Chinese and Spanish language materials from the CDC. “Frequently Asked Questions and Answers about COVID-19 Coronavirus” in Arabic, Burmese and Spanish are also provided

Local Partners

Catholic Charities of Buffalo
Contact by phone or email for pre- and post-arrival services including assistance with housing, food, clothing and employment

International Institute of Buffalo
The building is currently closed to the public but staff will continue to be available by email and phone.
For urgent client needs please use the following numbers:
Refugee Services – 716-241-1173
Interpreting Services – 716-249-1234
Victim Services – 716-222-3890

Jericho Road Community Health Center
Offers information on current services including telemedicine visits, mental health care and program status
Legal Aid Bureau
The Legal Aid Bureau of Buffalo is currently serving clients remotely. Please call 716-853-9555 ext. 400 or email CIs@legalaidbuffalo.org for general questions

Medical and Mental Health

Crisis Services
Crisis Services remains open and provides immediate access to language interpretation on their 24 Hr. Crisis Hotline (716) 834-3131

Your Rights as a Hospital Patient in New York State
If English is not your first language, skilled interpreters must be provided to assist you. This document is also available in the following languages: Spanish, Russian, Chinese, Korean, Creole

New York State of Health (Health Insurance)
Language support is available in 26 languages via phone at 1-855-355-5777

Small Business

NYC Small Business Services
This page provides COVID-19 Assistance & Guidance in 16 languages for small businesses