

Help for Non-English Speakers

Buffalo Public Schools

[Breakfast and Lunch](#) pick up instructions and locations in [Arabic](#), [Burmese](#), [Karen](#), [Nepali](#), [Somali](#), and [Spanish](#)

[Important updates](#) and information on COVID-19 from the Buffalo Public Schools. Translation content in [Arabic](#), [Burmese](#), [Karen](#), [Nepali](#), [Somali](#) and [Spanish](#)

[BPS Community Helpline](#) is available for families who need to communicate in a language other than English. Call (716) 816-7100 select option 3, then 1 for multilingual assistance

Erie County, NY Department of Health

ECDOH COVID-19 Information Line: 716-858-2929

Foreign language interpreting available

Erie County Health Department's COVID-19 website provides [Chinese](#) and [Spanish](#) language materials from the CDC. [“Frequently Asked Questions and Answers about COVID-19 Coronavirus”](#) in [Arabic](#), [Burmese](#) and [Spanish](#) are also provided

Local Partners

[Catholic Charities of Buffalo](#)

Contact by phone or email for pre- and post-arrival services including assistance with housing, food, clothing and employment

[International Institute of Buffalo](#)

The building is currently closed to the public but staff will continue to be available by email and phone.

For urgent client needs please use the following numbers:

Refugee Services – 716-241-1173

Interpreting Services – 716-249-1234

Victim Services – 716-222-3890

[Jericho Road Community Health Center](#)

Offers information on current services including telemedicine visits, mental health care and program status

[Legal Aid Bureau](#)

The Legal Aid Bureau of Buffalo is currently serving clients remotely. Please call 716-853-9555 ext. 400 or email Clis@legalaidbuffalo.org for general questions

Medical and Mental Health

[Crisis Services](#)

Crisis Services remains open and provides immediate access to language interpretation on their 24 Hr. Crisis Hotline (716) 834-3131

[Your Rights as a Hospital Patient in New York State](#)

If English is not your first language, skilled interpreters must be provided to assist you.

This document is also available in the following languages:

[Spanish](#), [Russian](#), [Chinese](#), [Korean](#), [Creole](#)

[New York State of Health \(Health Insurance\)](#)

[Language support](#) is available in 26 languages via phone at 1-855-355-5777

Small Business

[NYC Small Business Services](#)

This page provides COVID-19 Assistance & Guidance in 16 languages for small businesses